

## TIPS & TRIKS - MED FOKUS PÅ CLOUD INTEGRATION

Teams Meeting 14 Juni 2022

Lena Lundell - InfoTeam

Björn Torold, Joakim Mattsson - Infor

#### Dagens ämnen

Inledning

Senaste nytt från fältet angående M3 Cloud

Att flytta integrationer från befintlig lösning till Cloud

Extensibility 4

Demo nya möjligheter

Frågor och funderingar





Infoteam inviterer til webinar den 14. juni:

#### Tips og Triks med fokus på Cloud Integration.

Sommeren nærmer seg og flere og flere selskaper med M3 oppgraderer til skyversjonen. En stor del av utfordringen med oppgraderingen kan være å omarbeide sine integrasjoner. Derfor tenkte vi å se litt mer i detalj på Cloud Integrations og hvordan vi håndterer disse på best mulig måte.

Vi ser litt mer detaljert på hvordan integrasjoner håndteres i M3 Cloud Edition og også hvordan Infor OS fungerer i Cloud og hvordan du kan supplere dine eksisterende MEC-integrasjoner med Infor OS-teknologi.

Vi får noen tips om hvordan man kan få mest mulig ut av de nye mulighetene som er tilgjengelige i skyen, eller «Cloud» som noen kaller det.

Du kan forvente deg følgende innhold:

- Hvordan håndteres EDI og hva er forskjellen mellom Inboud og Outbound?
- Hvordan kobler jeg skyen til mine On Prem-applikasjoner?
- Hva bidrar Enterprise Connector med?
- Hvordan håndteres ION Messaging Service og hva er det egentlig?
- Hvis man vil bruke Microsoft Azure-tjenester, hvordan gjøres det?
- Hvordan får jeg den ytelsen jeg trenger?

June 2022

#### Infor M3 Cloud Edition

#### Infor CloudSuite



#### M3 Cloud Edition Customers (

Customers provisioned with M3 Cloud Edition

343 (104)



Countries Supported with M3 Cloud Edition



Total Integrations supported

Strategic Integrations with Best-of-Breed and 3rd Party

**Industry Features Delivered** 

New features within the technology layer

1117



Developments for Technology and User Experience

130



Developments for Integrations and Geo Support



#### Initiatives

## Our journey for 2022

#### **Cloud Maturity**

- · MES integration (Lighthouse)
- Enhanced WMS integration; CPQ for manufacturing config; Infor TMS
- Integration with Salesforce.com;
   Dynamics CRM; Shopify
- · EDI w/ EDI Exchg and SPS Commerce
- Zero down time; Mega scalability
- Deeper extensibility and more APIs
- Application Configuration Management
- · Sustainability v1 incl. env. tax reporting
- Webshop & POS end-to-end process

#### **Industry Cloud**

- FDA compliance-based industries
- Central Procurement
- Enhancements for protein
- Enterprise Quality Management v1
- Cross company projects and planning
- Equipment focused IoT
- PLM GS1 Trade Item Data template
- More on Trade Agreements, Internal Sales and Corporate Accounting

#### Time 2 Value

- 10+ new industry homepages
- C-level dashboards
- In-context analytic widgets for Finance
- · Purpose built widgets and workflows
- More pre-configured "personalization" of applications
- Data management and loading templates for faster initial deployment
- Real-time decision support via Machine learning

#### **User Experience**

- Leverage Portal 2.0
- High productive UX new user experience platform for initial processes with high configurability
- New MFS; CLM Apps & real time CLM Dashboards; CLM analytics
- M3 Portals self service
- Industry workbenches to key processes like Shopfloor and Quality Control
- · Factory Track productivity

1

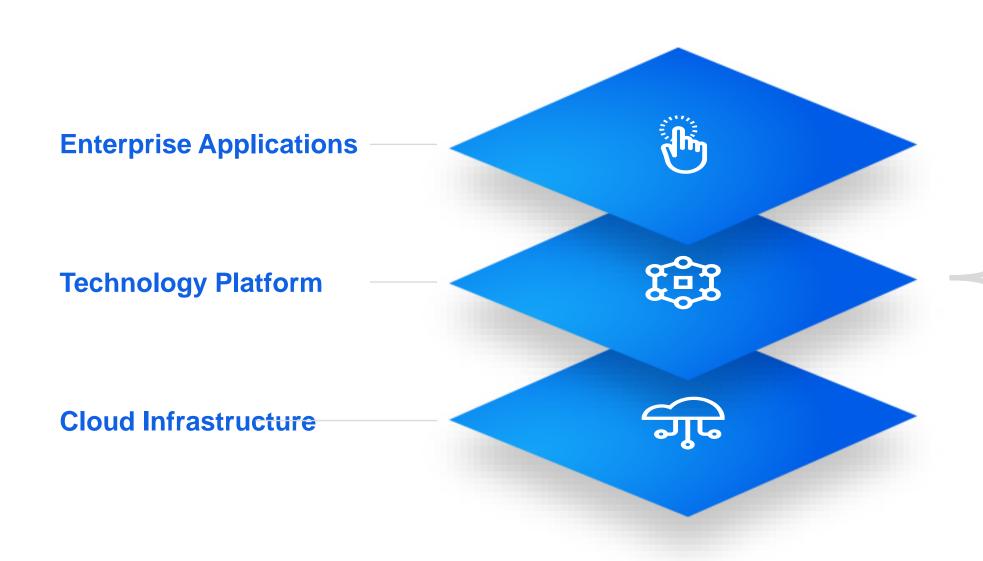
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3

4

...plus hundreds of detailed industry and legal features...

## True multi-tenant SaaS enterprise cloud



#### **Full Application Composition Platform**



Single role-based security service integrated to your IDP



Modern flexible desktop/mobile user experience



Document repository



Enterprise grade integration hub & API Gateway



Process automation and workflow



Data Fabric services enabling a data lake, data pipelines, and data quality



Low code, no code, full code application development environment



Machine learning model training and deployment



**Industry specific Analytics** 

Available in the M3 Cloud

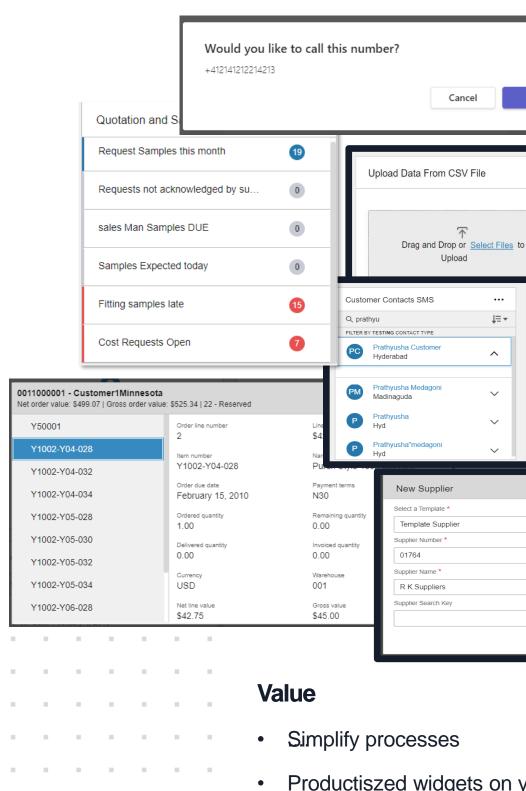
Highlights

## Experience simple is better Homepage widgets

#### Go get them and use or be inspired by them

The Homepages have extended the widget catalogue with some unique capabilities. Examples may apply to certain types of businesses only but can certainly be used as inspiration and new ideas

- Purchase requisition (for non-stocked items)
- Upload of data via .csv file
- Customer contacts
- Customer look up
- Available to spend
- Create item (minor info)
- Create supplier (minor info
- Receive purchase order (non-stocked for instance



- Productiszed widgets on your role based homepage
- Get inspired and create your own

Purchase Requisition

\$3,389.00

\$4,100.00

IT Equipment- Accessories

T Equipment- Accessories

IT Equipment- Computers IT Equipment- Computers

Customer Contacts SMS

Hvderabad

Sparcar

sparcar@sparcar.com +91 6281425863 Send SMS

S S F +2 more

Q Search

Call

Available To Spend

Credit Limit (USD) 4K spent (100%)

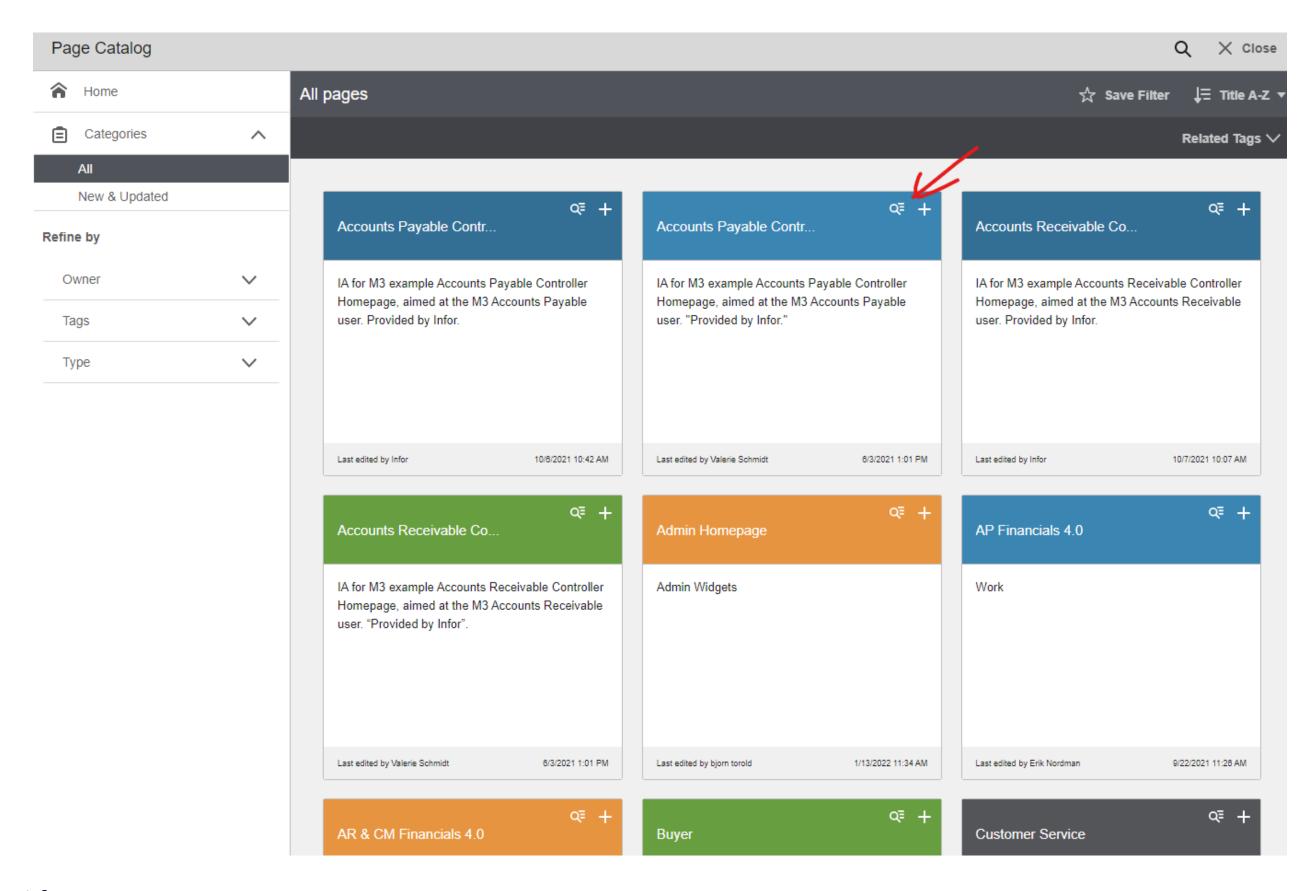
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ION Connect ION-7912

#### Infor ION

#### Expand/collapse messages in Inbox/widgets

#### Description

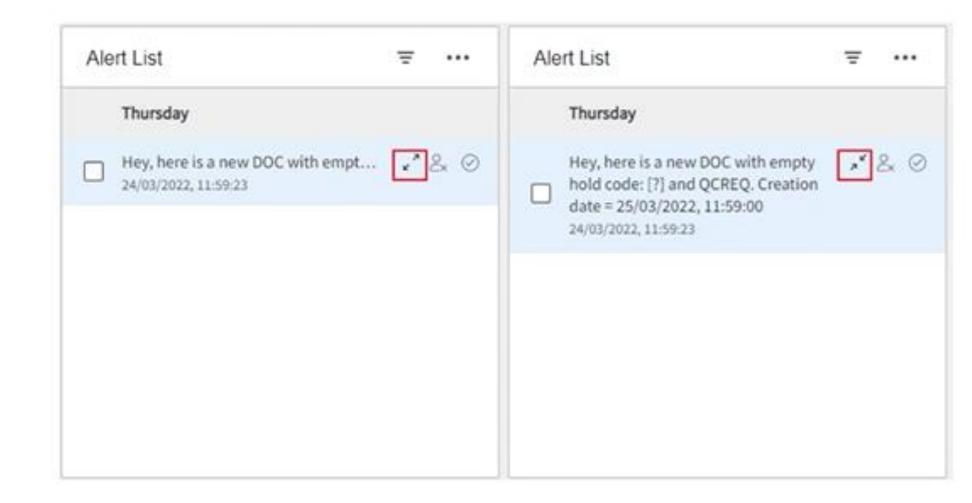
The ability to Expand/Collapse long messages in widgets and Inbox and the ability to drill down

#### Benefit/Value-to-Customer

Users can see the whole message without having to open widgets or Inbox items and also navigate to details view easily.

#### **Use Case**

If the user clicks on dedicated icon to expand, full text is loaded. Clicking anywhere else on the item opens its detail view.



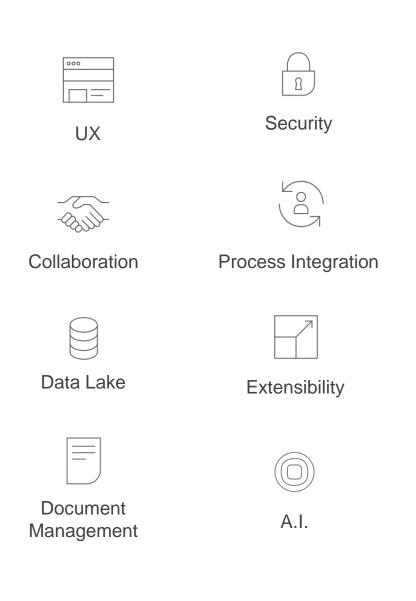


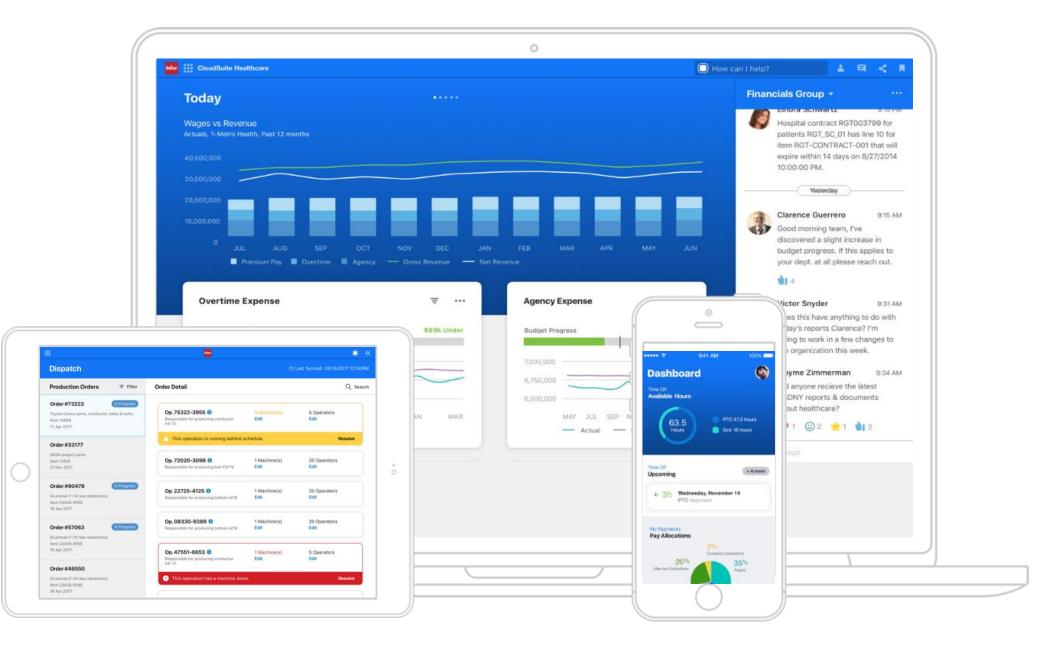
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# one of the most mature and complete EAP platforms constellation

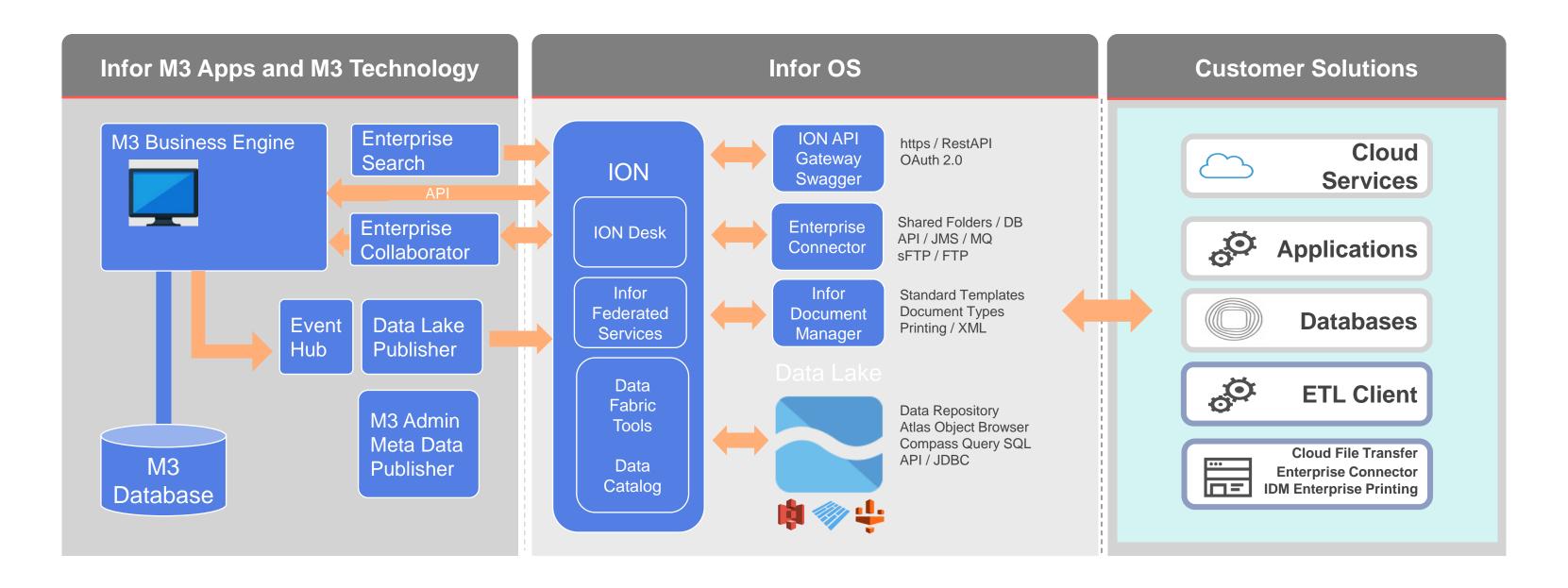
## **Operating Service**

Infor Operating Services provides a digital cloud gateway allowing for integration, collaboration, extensibility, and innovation beyond what is achieved at go-live.





## M3 CE Integration Architecture



infor

## Cloud Asynchronous & Synchronous Integrations







#### ION BOD/MSG

#### **ION API Gateway**

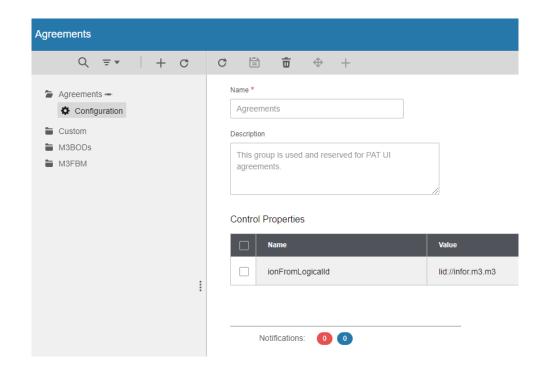
## **Extensibility 4**

#### Export your MEC mapping from your On Prem M3 and migrate directly into M3 Cloud Edition

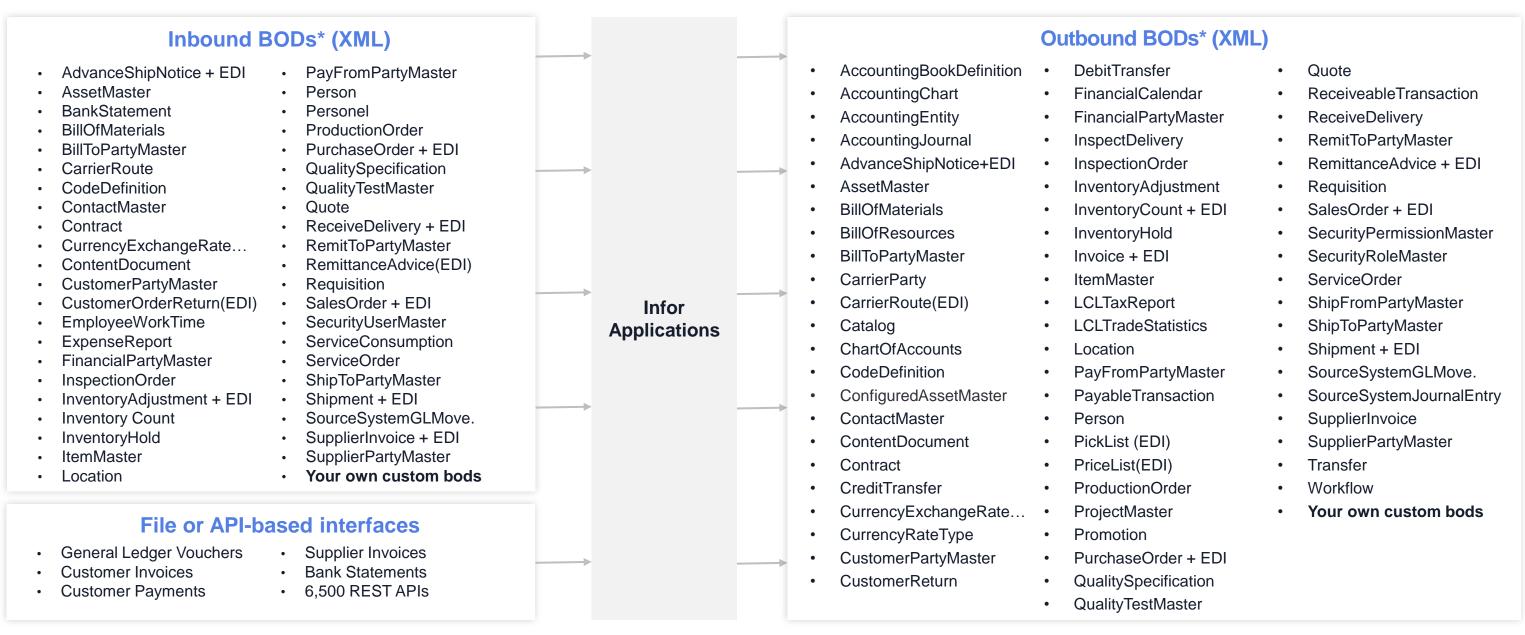
- Reduce project time for all your existing integrations
- Simplify for customer to manage integrations

#### Characteristics

- Use any XML or flat file format and structure you want
  - XML schema constructs must be supported by the IEC mapper
  - Flat file structure must be supported by the flat file tool and parser in IEC
- No restriction on message flows
  - Outbound messages are triggered by events from Event Hub
  - Inbound messages are received from ION using Any Data over IMS



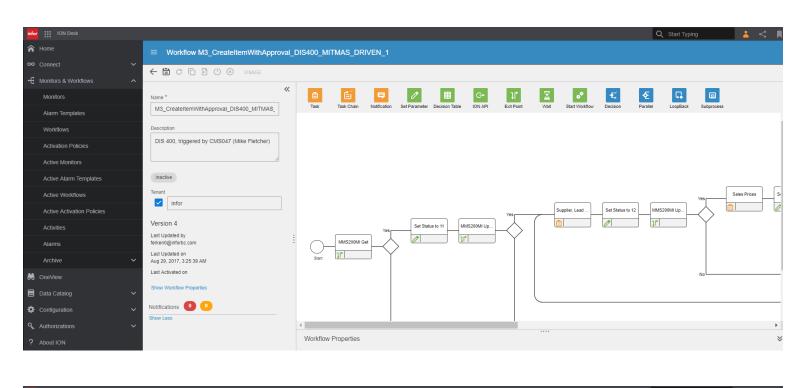
## Infor ION: Documents (120+)

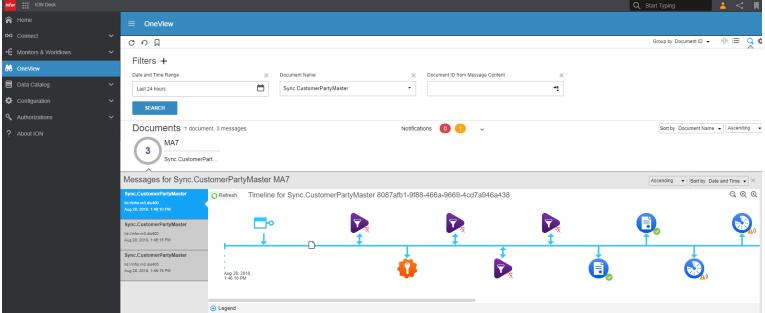


<sup>\*</sup>Business Object Document: Open Applications Group (oagi.org) standard XML file representing a business object – e.g., Sales order, customer, item. Can also be other formats - flat files, JSON, etc.

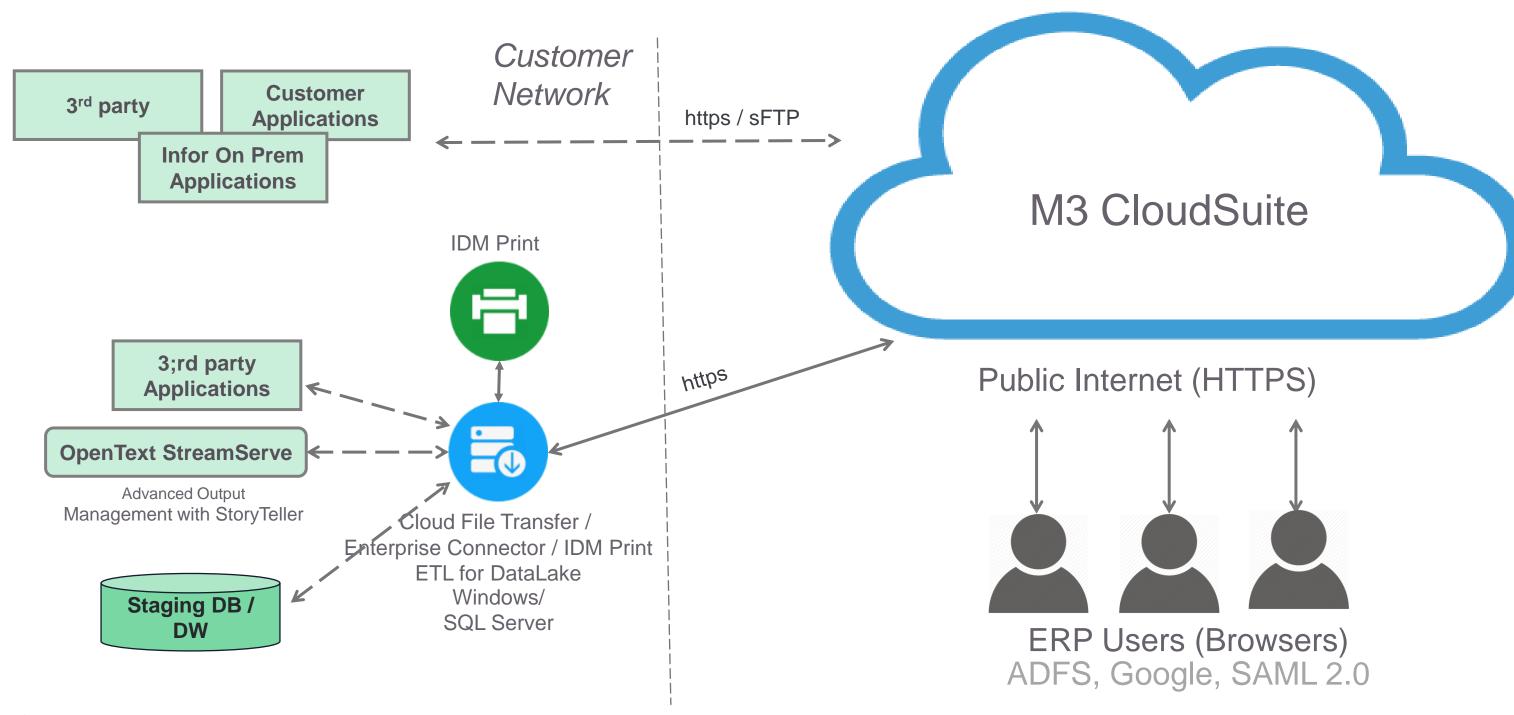
## ION Desk – The cockpit for Integrations and Business Process Management

**Establish Connection** points Monitor & Workflows Scripting and Mapping **XML** Data Catalog and Data Lake OneView Monitor / Alerts **ION API** Security and Configuration





#### **M3 CloudSuite- Connections**

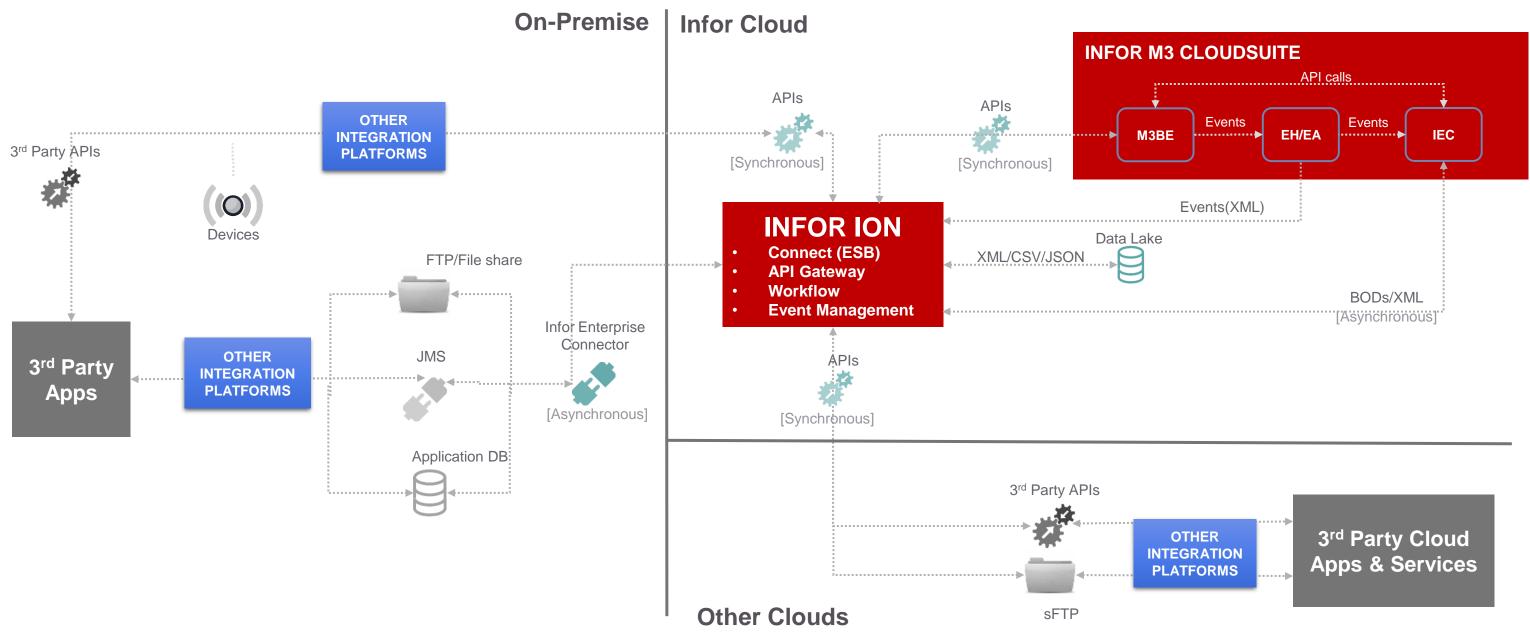


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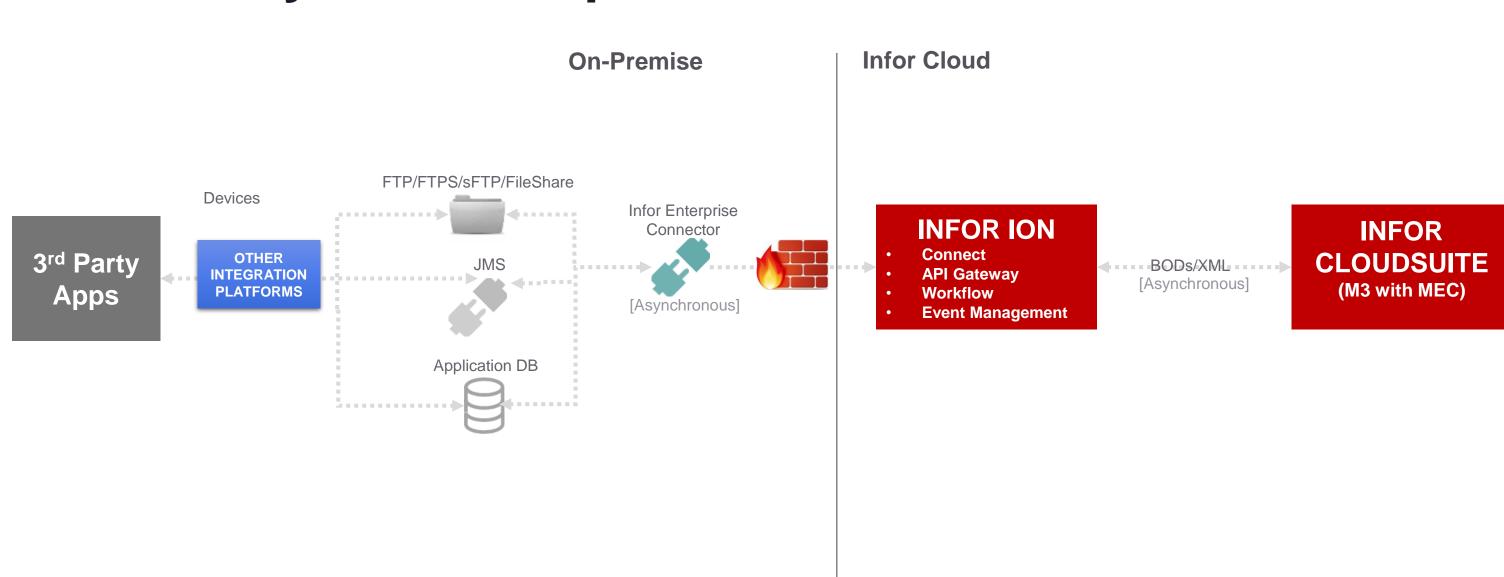
## Common questions around Infor CE connectivity

- What is the purpose for Enterprise Connector (EC)?
  - Is Enterprise Connector mandatory?
  - What about security and ports?
- What is Infor Messaging Service (IMS)?
  - Is IMS used in synchronous or asynchronous scenarios?
- How does Infor CE support an API-first strategy?
- Now that Infor have ION, can we still use the Integration platform that we use today?
- Is it possible to connect to other cloud services such as AWS S3, Azure Blob Storage and Azure Service Bus?

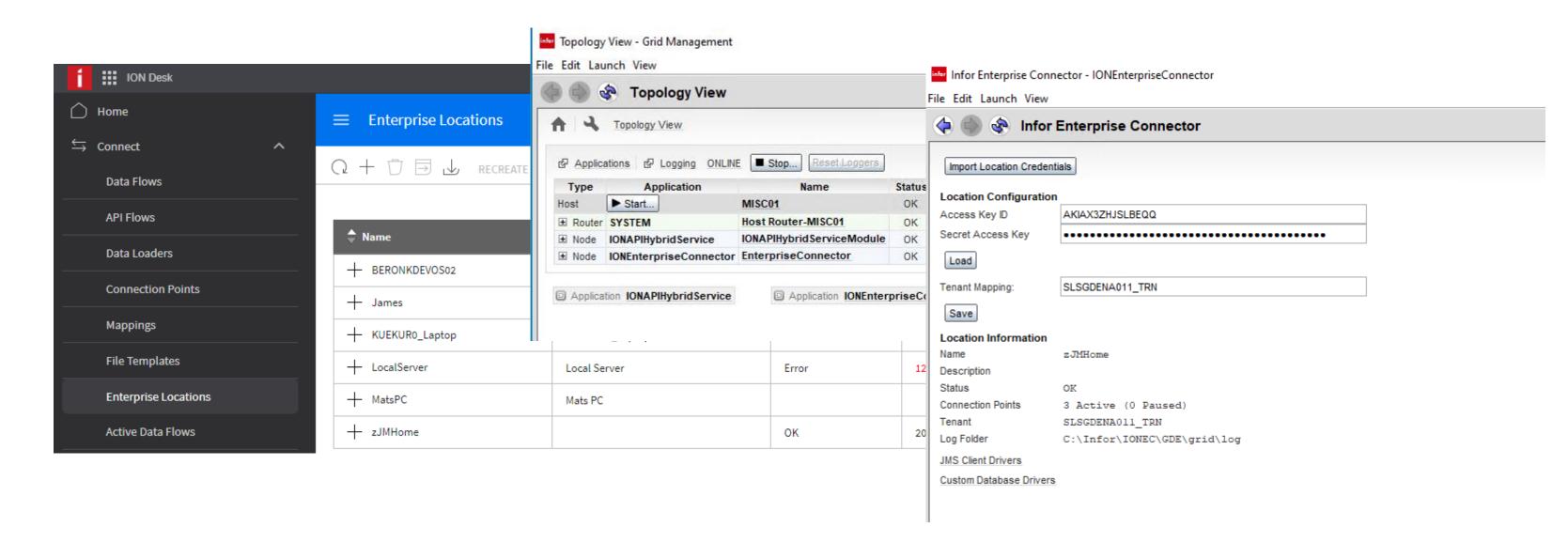
#### **Hybrid & multi-cloud connectors – Overview**



## **Connectivity with Enterprise Connector**



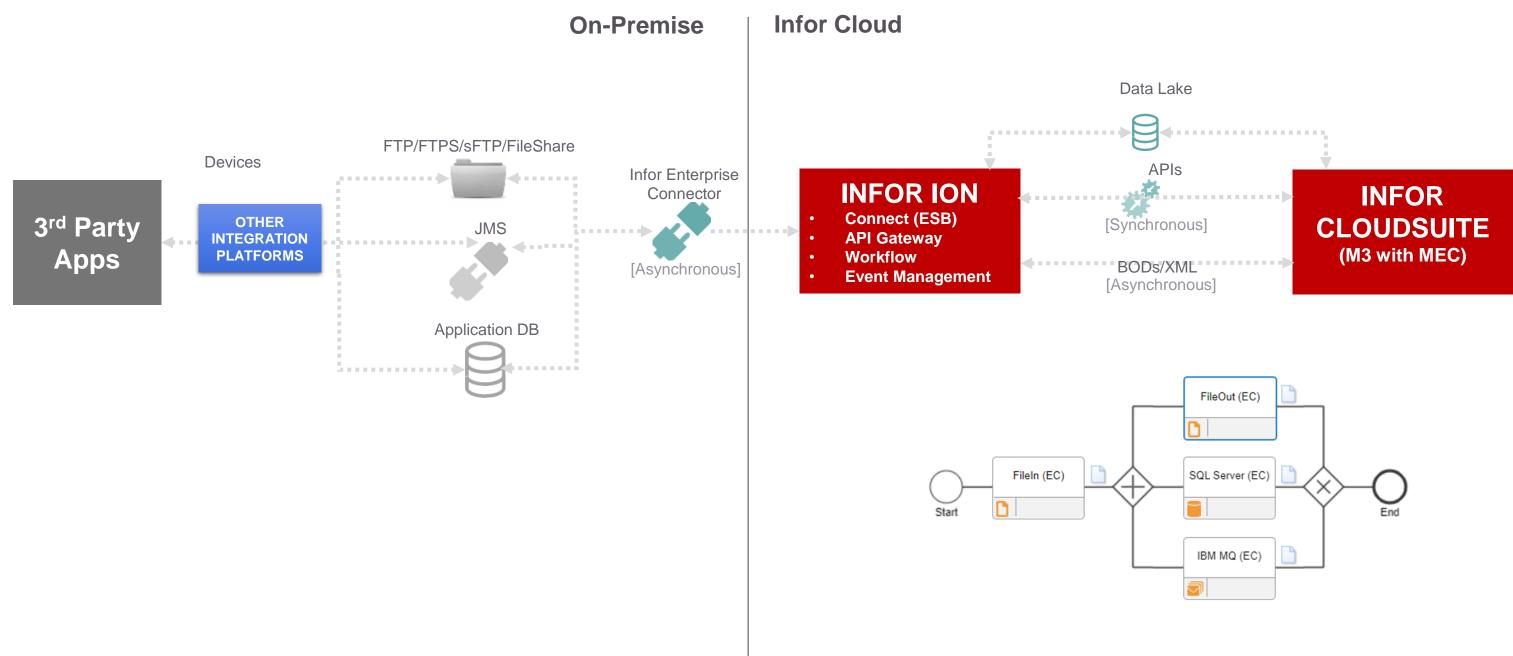
## **Connectivity with Enterprise Connector**



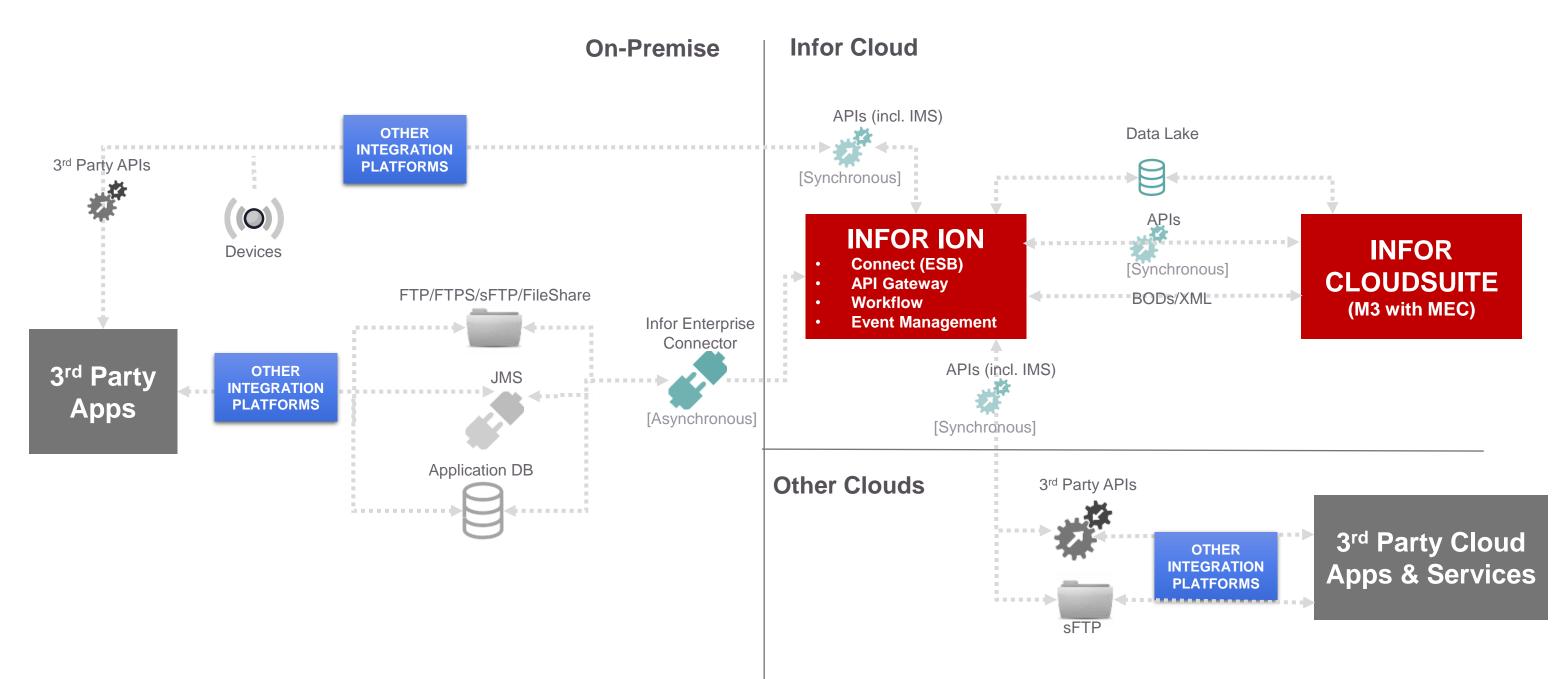
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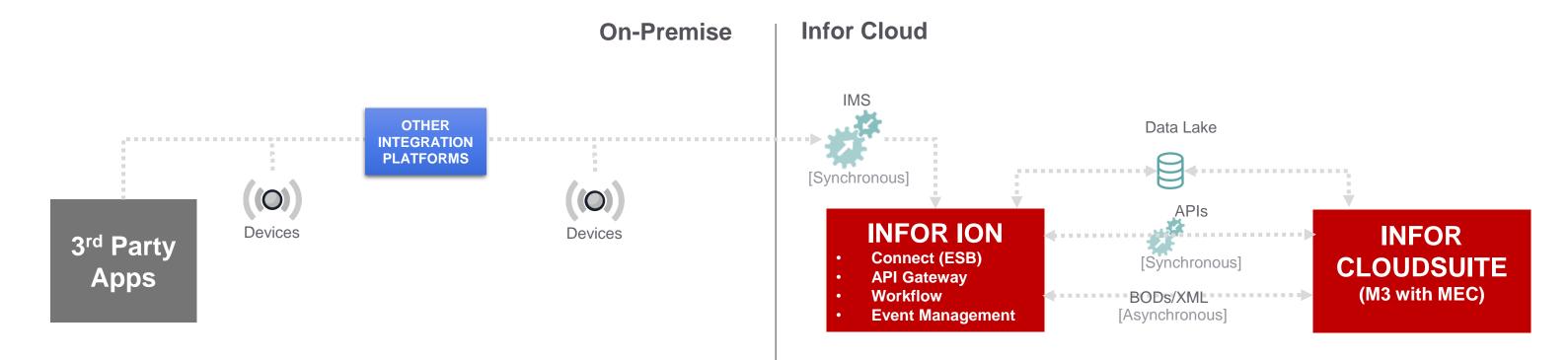
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## **Connectivity with Enterprise Connector**

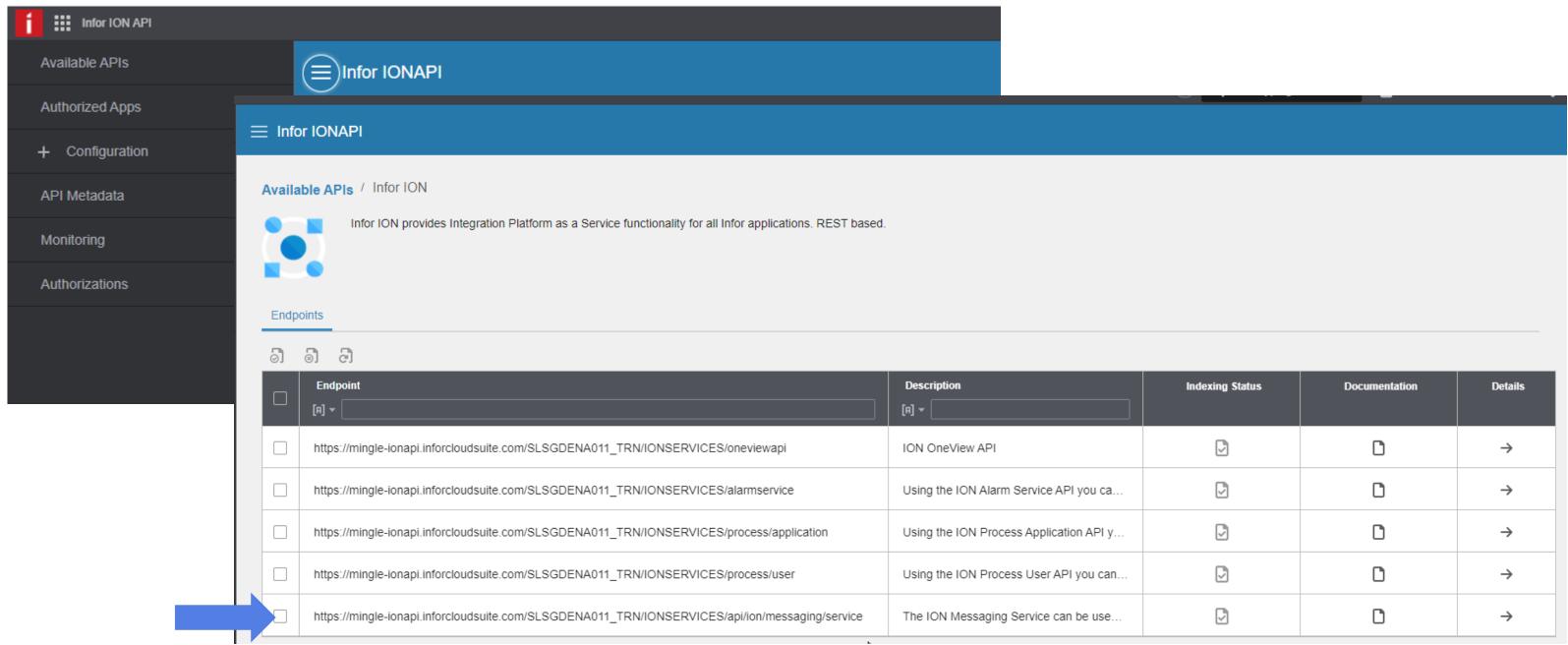


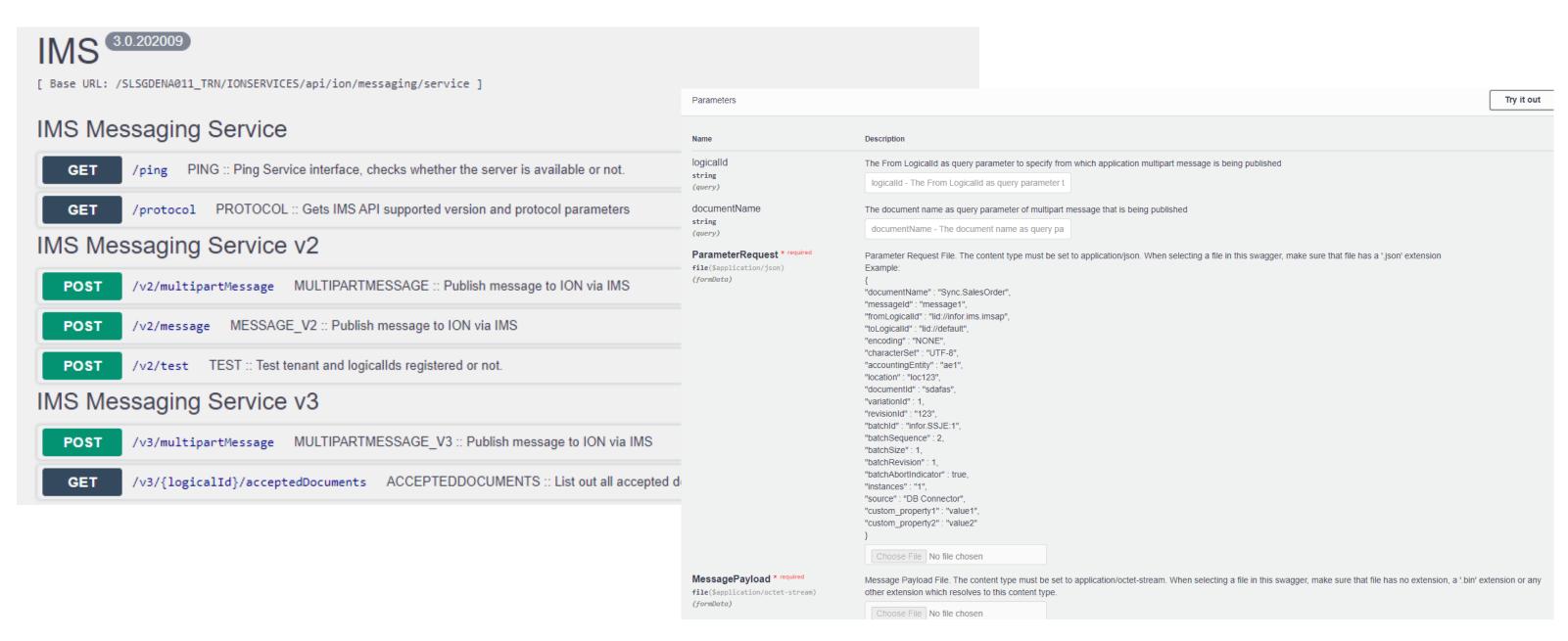
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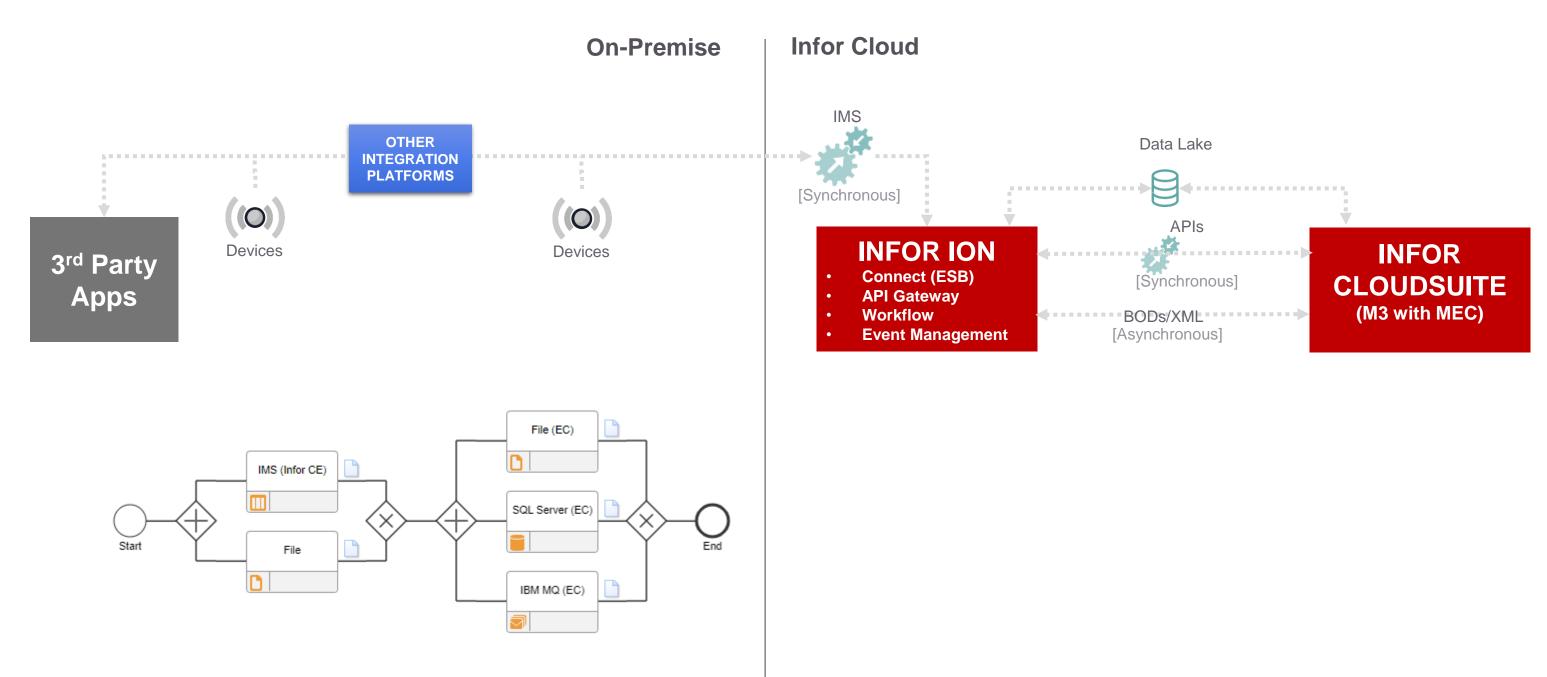


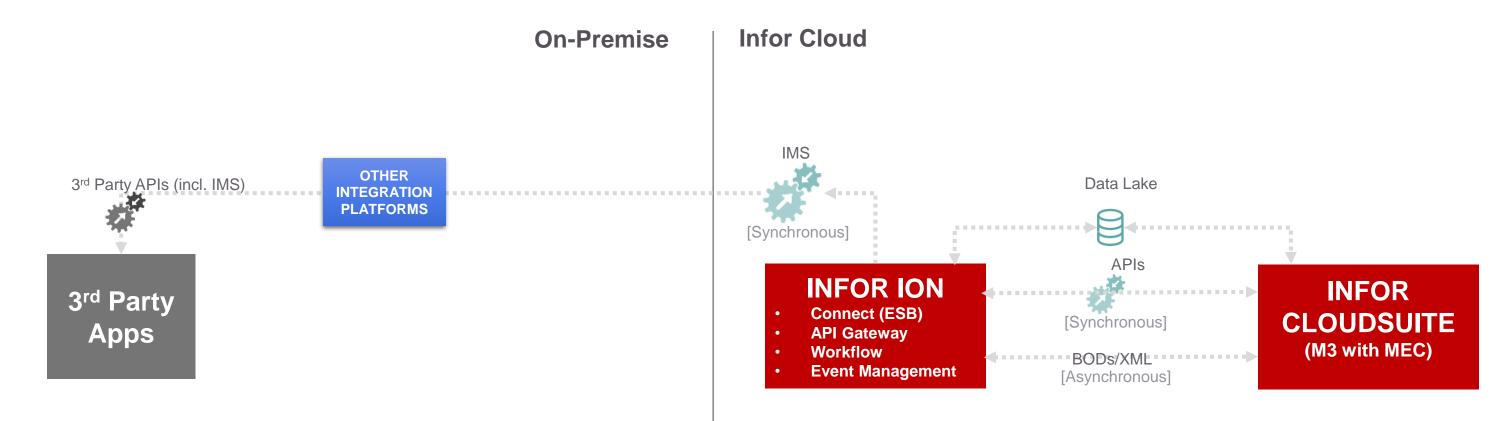


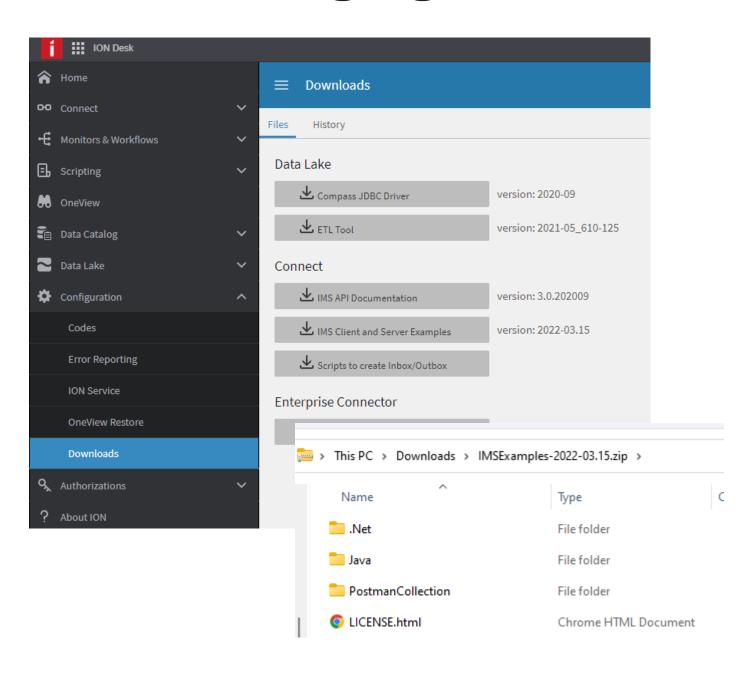
#### INTEGRATION





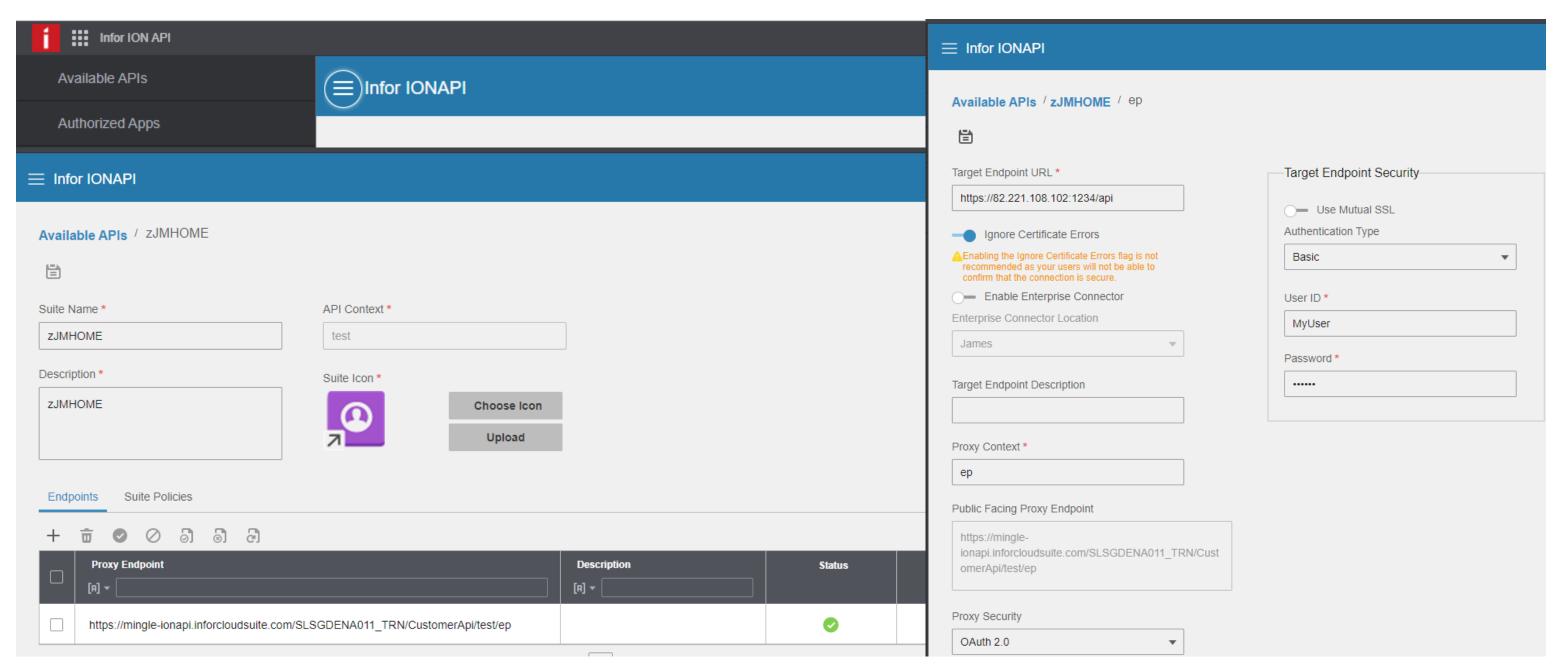


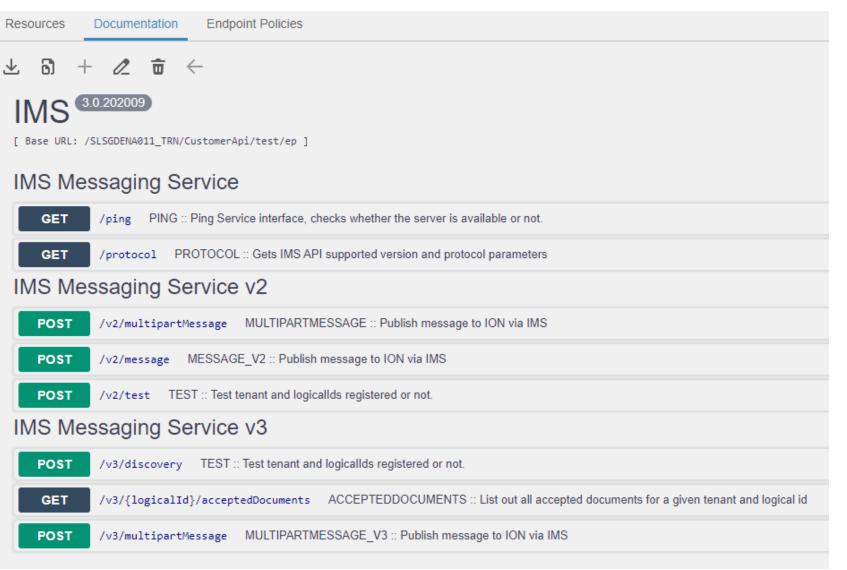




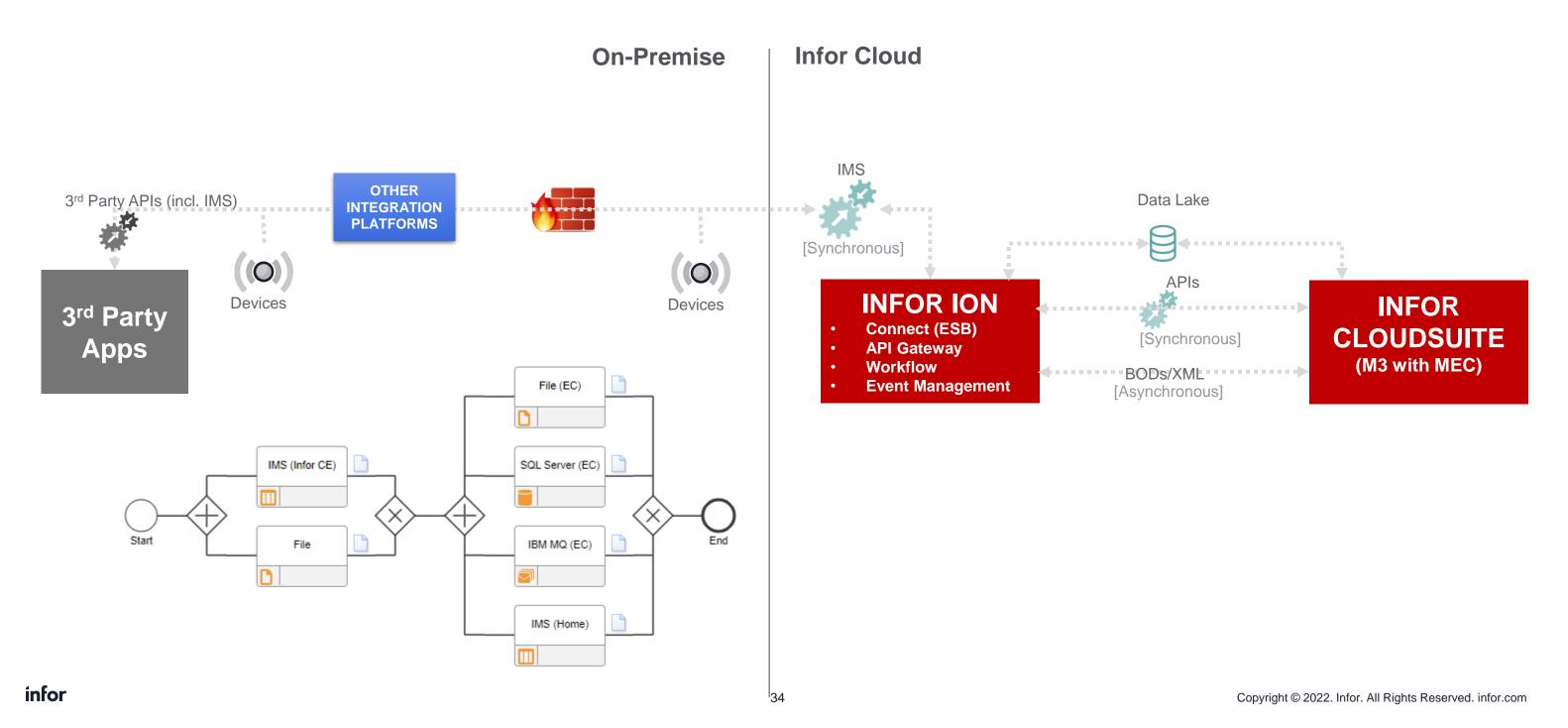
```
"swagger" : "2.0",
"info" : {
 "description": "REST API documentation for the Infor ION Messaging Service API",
 "version": "3.0.202009",
 "title" : "Infor ION Messaging Service"
"basePath" : "/api/ion/messaging/service",
"tags" : [ ],
"paths" : {
 "/ping" : {
    "get" : {
      "tags" : [ "IMS Messaging Service" ],
     "summary": "PING:: Ping Service interface, checks whether the server is
      available or not.",
      "description" : "This method returns the server availability status.",
      "operationId" : "PING",
      "produces" : [ "application/json", "application/xml" ],
      "parameters" : [ ],
      "responses" : {
       "200" : {
         "description" : "OK",
          "examples" : {
            "application/json" : {
             "status" : "OK",
             "code" : 200
        "401" : {
         "description" : "Unauthorized"
       "404" : {
         "description" : "Not Found"
        "405" : {
         "description" : "Method Not Allowed"
        "406" : {
         "description" : "Not Acceptable Response"
        "500" : {
         "description" : "Internal Server Error ",
          "examples" : {
            "application/json" : {
             "status" : "FAIL",
             "code" : 540,
             "errors": "Infor IMS Internal Server Error"
```

#### INTEGRATION

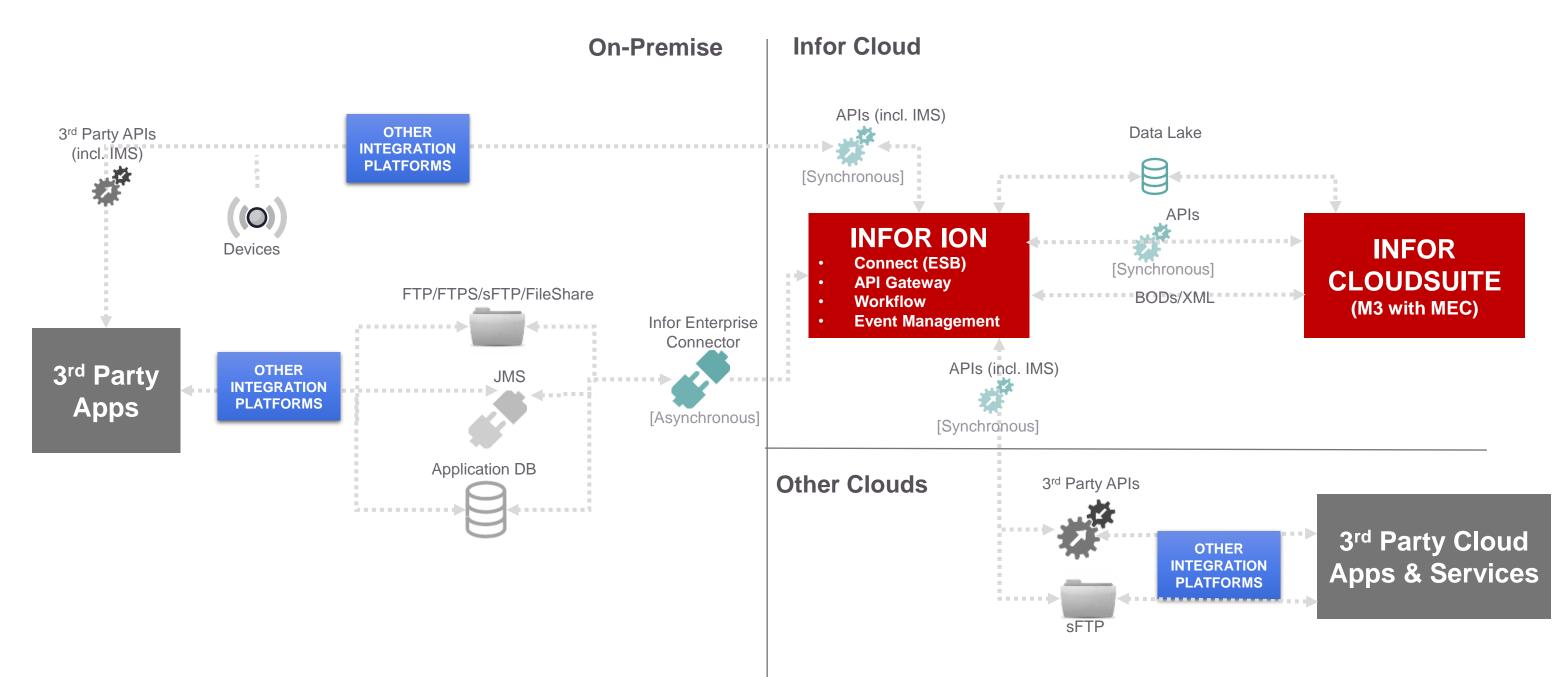




```
🚺 RestletResource.java 🗶
 81
 820
 83
         @Produces("application/json")
 84
         @Path("/v3/multipartMessage")
 85
         @Consumes("multipart/form-data")
         public Response multipartMessage(Representation input) {
 87
             RestletFileUpload fileUpload = new RestletFileUpload(new DiskFileItemFactory());
 88
 89
             boolean paramFileOK = false;
 90
             boolean payloadOK = false;
 91
             List<FileItem> fileItems = null;
 92
             JSONClasses.ParameterFile pf = null;
 93
 94
 95
                 fileItems = fileUpload.parseRepresentation(input);
 96
             } catch (FileUploadException e) {
 97
                 e.printStackTrace():
 98
                 return Response. status (Response. Status. RAD REQUEST) . entity (e.getMessage()) . build();
 99
100
101
             for (FileItem fileItem : fileItems) {
102
                 if (fileItem.getFieldName().equals("ParameterRequest")) {
103
104
                         pf = getMultipartMessageParams(fileItem);
105
                         paramFileOK = pf != null && pf.getDocumentName() != null && pf.getDocumentName().length() > 0;
106
                     } catch (IOException e) {
107
                         e.printStackTrace();
108
                         return Response.status(Response.Status.BAD REQUEST).entity(e.getMessage()).build();
109
110
111
112
113
114
                 return Response. status (Response. Status. RAD REQUEST) .entity ("No file for: Parameter Request") .build();
115
116
             for (FileItem fileItem : fileItems) {
117
                 String fieldName = fileItem.getFieldName();
                 if (fieldName.equals("MessagePayload")) {
118
119
120
                         saveMultipartMessage(fileItem, pf);
121
                         payloadOK = true;
122
                     } catch (IOException e) {
123
                         e.printStackTrace();
124
                         return Response.status(Response.Status.BAD REQUEST).entity(e.getMessage()).build();
125
126
127
128
             if (!payloadOK) {
                 return Response. status (Response. Status. RAD REQUEST) . entity ("No file for: MessagePayload") . build();
129
130
131
```

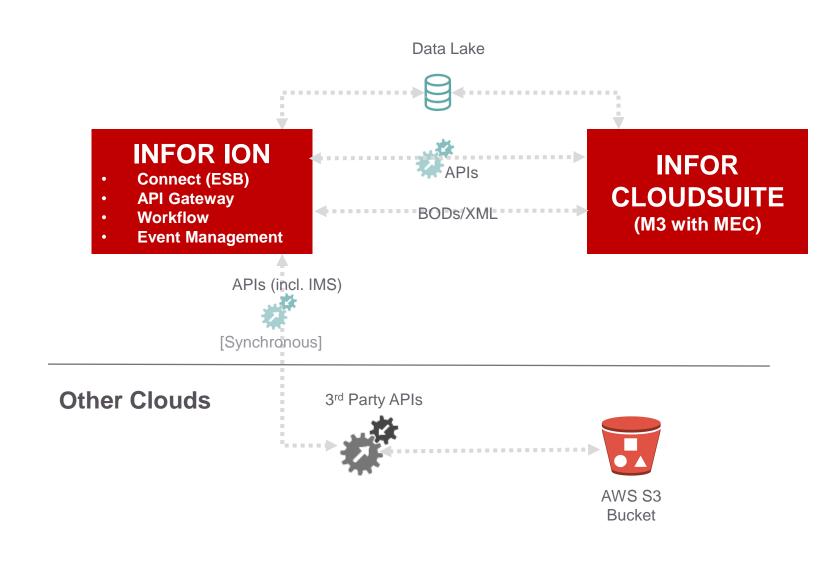


#### **Hybrid & multi-cloud connectors**



## Infor CE connectivity to AWS S3

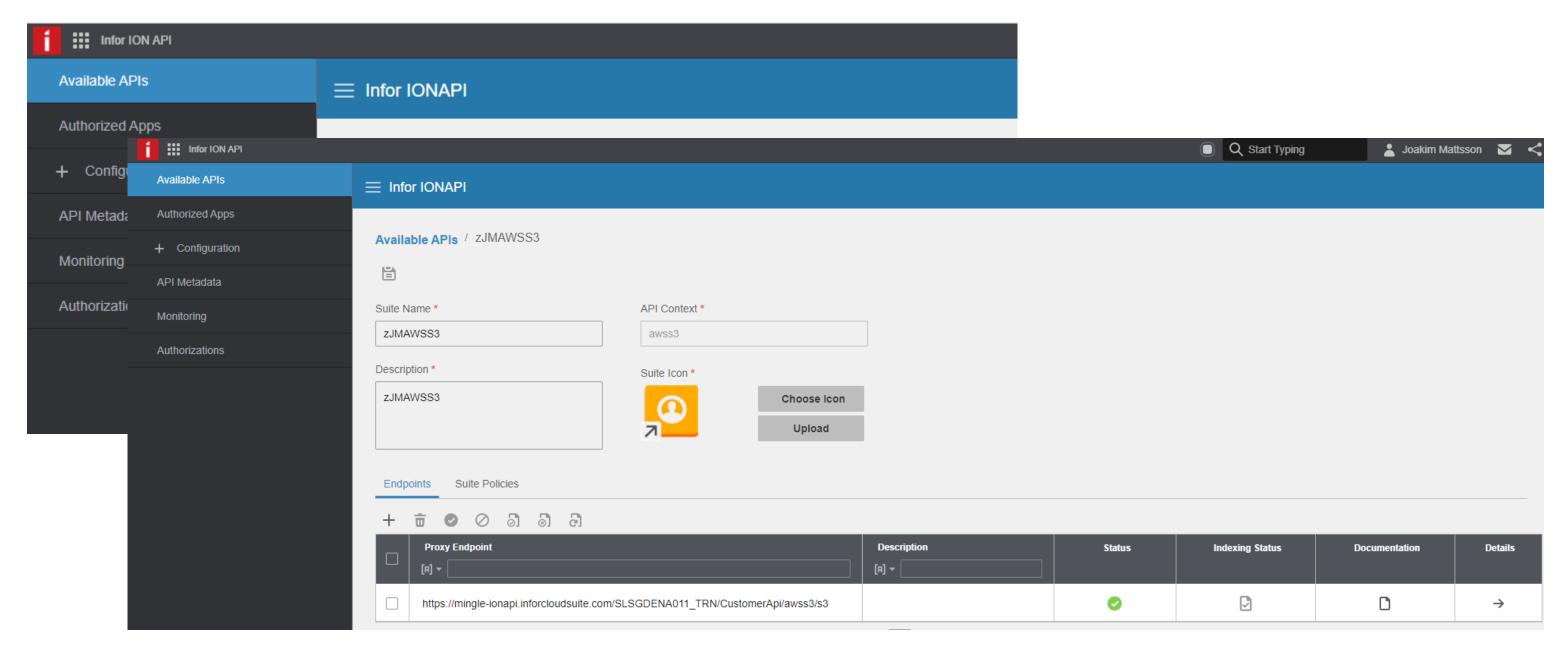
#### **Infor Cloud**



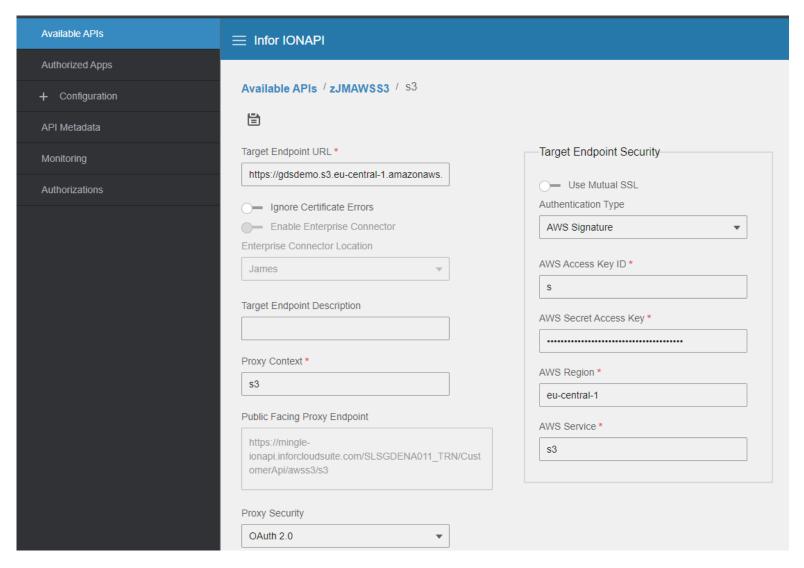
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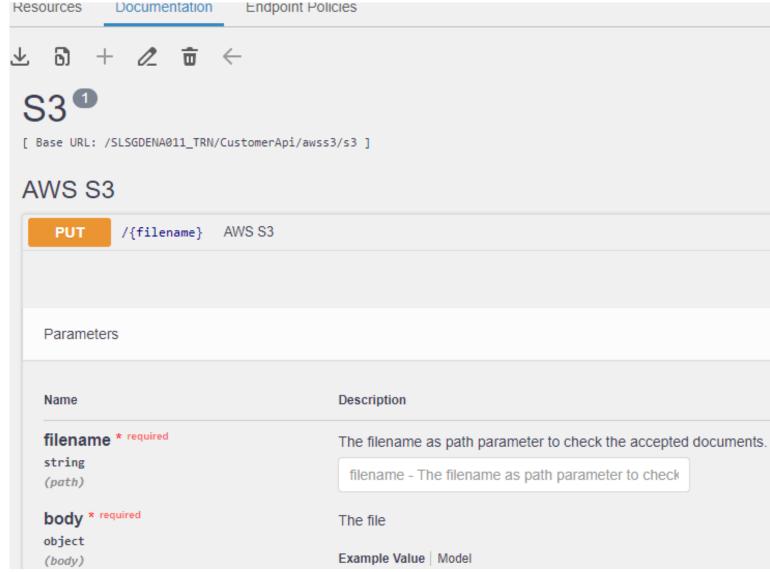
#### INTEGRATION

## Infor CE connectivity to AWS S3



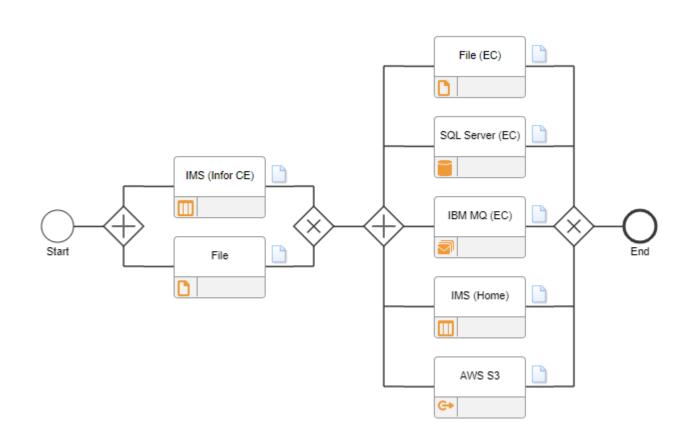
## Infor CE connectivity to AWS S3

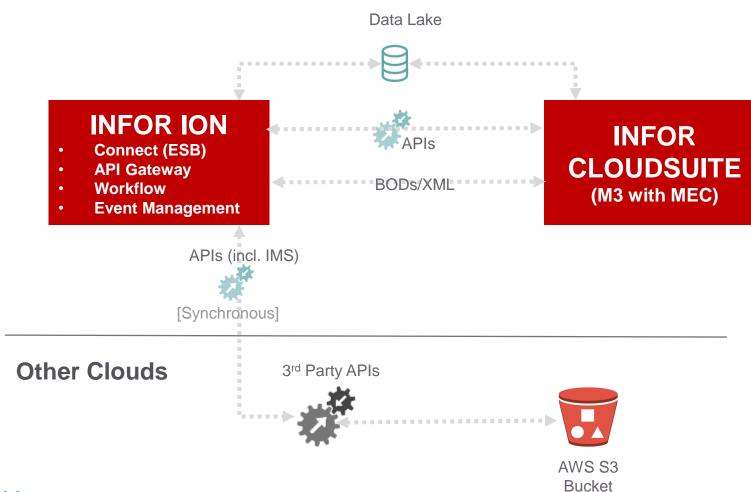




## Infor CE connectivity to AWS S3

#### **Infor Cloud**



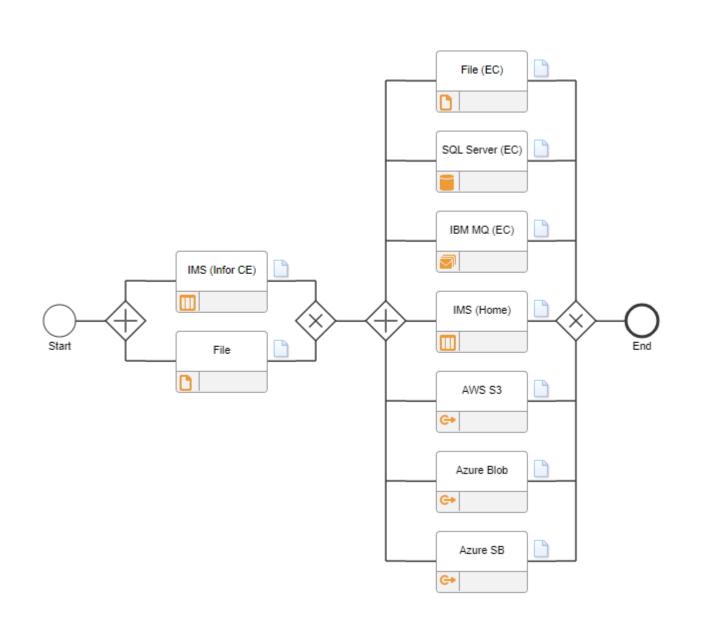


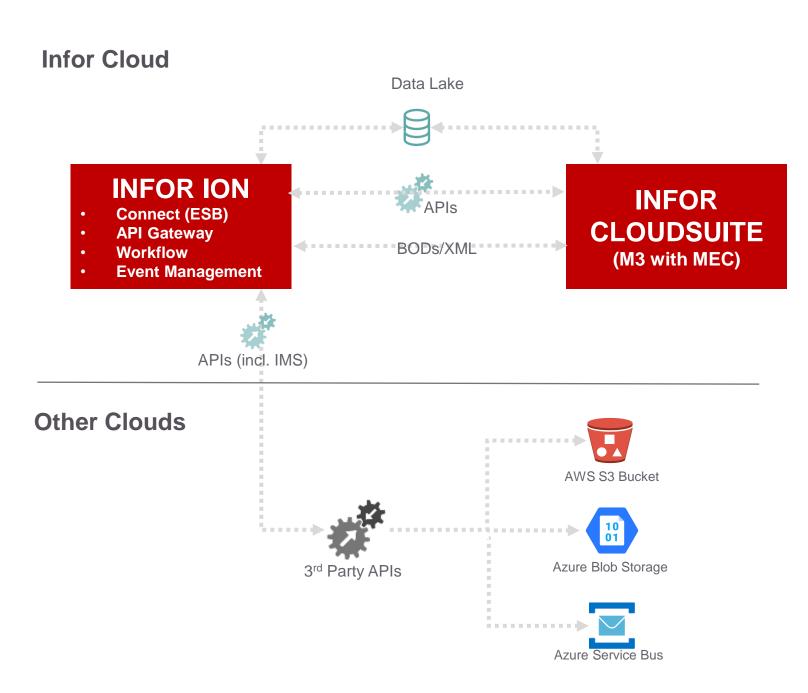


https://www.youtube.com/watch?v=DT3iqndsYcY

infor

#### Infor CE connectivity to common Cloud Services





infor

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