

M3 Industry CloudSuites Outlook for 2023

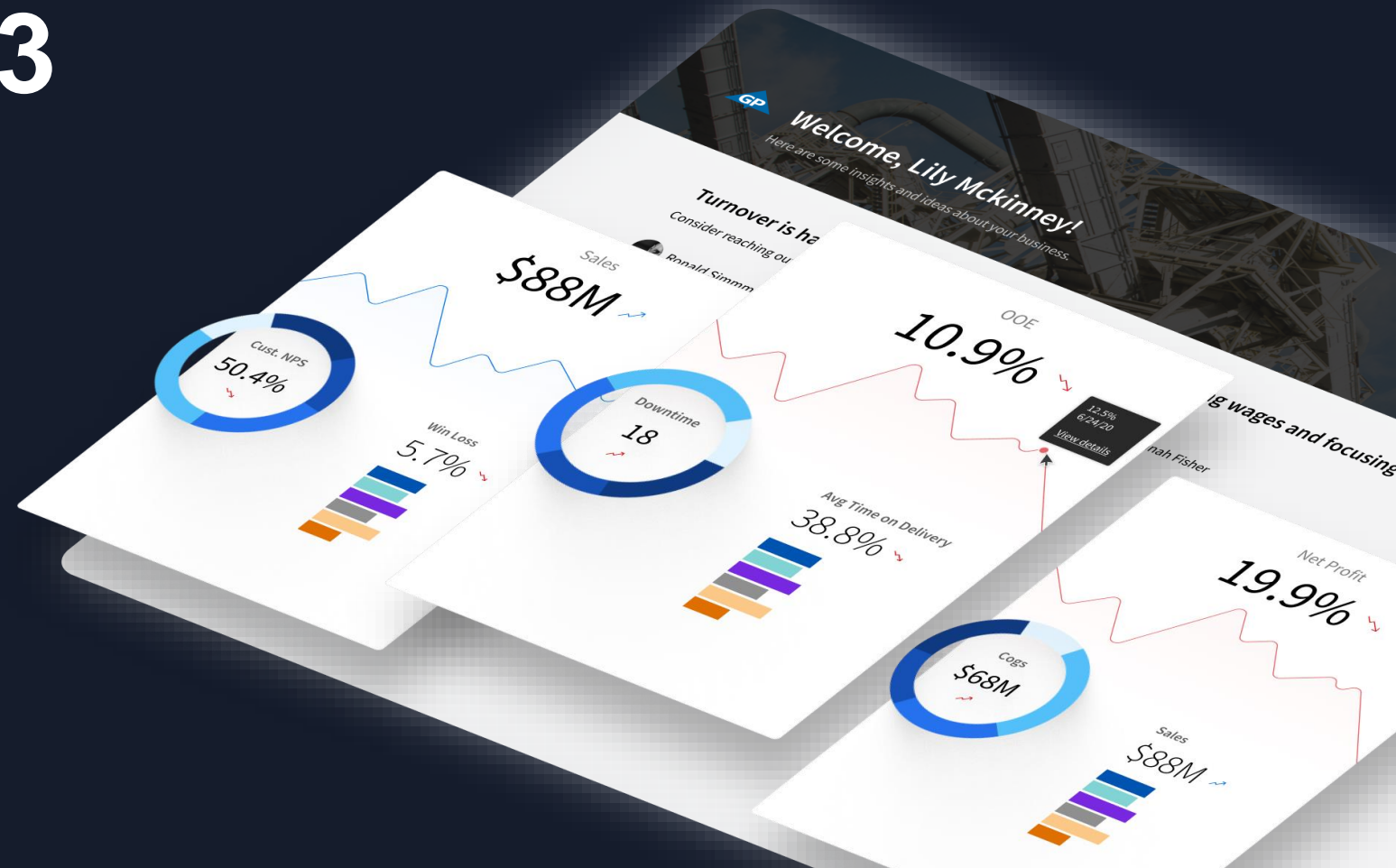
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March 2023

infor

ERP Simplified:
Smart. Preconfigured. Modern.

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Infor M3 Industry CloudSuites

450+

Customers in cloud

800+

Enhancements in 2022

1,386,385,890

API calls in one region in one week

Infor M3 CloudSuite – summary across all industries

Accomplishments

Highlights 2022

Industry

- Trade agreements, many improvements
- New process for handling intermediates
- Hour and Minute included on PO
- Manufacturing instructions for PLM for Process
- Pricing Groups handling for large customers
- Configurable item description Fashion
- Managing global customers with more local customer exceptions
- Delivery invoicing for complete CO only
- Added flexibility by providing more custom fields in M3 processes
- Corporate Netting
- *Business chain 9 levels including CLM*

Cloud

- 68 regulatory and statutory enhancements
- New M3 Portals Eq & Issue Management
- SWB/PWB Planning available in MT
- Enhancements and improved usability for industry add-on of
 - Sales Hub,
 - PLM for Fashion, PLM for Process,
 - CLM Customer Lifecycle Mgt,
 - M3 DMP Demand Planner,
 - Mobile Field Service and EQM,
 - IPW Inventory Planning Workbench,
 - GLT Graphical Lot Tracker
 - Factory Track
- Output Management: Customer configurable text blocks and many more documents and capabilities
- Continuous Cloud performance
- Archiving in data lake
- Mass-updates

Innovation

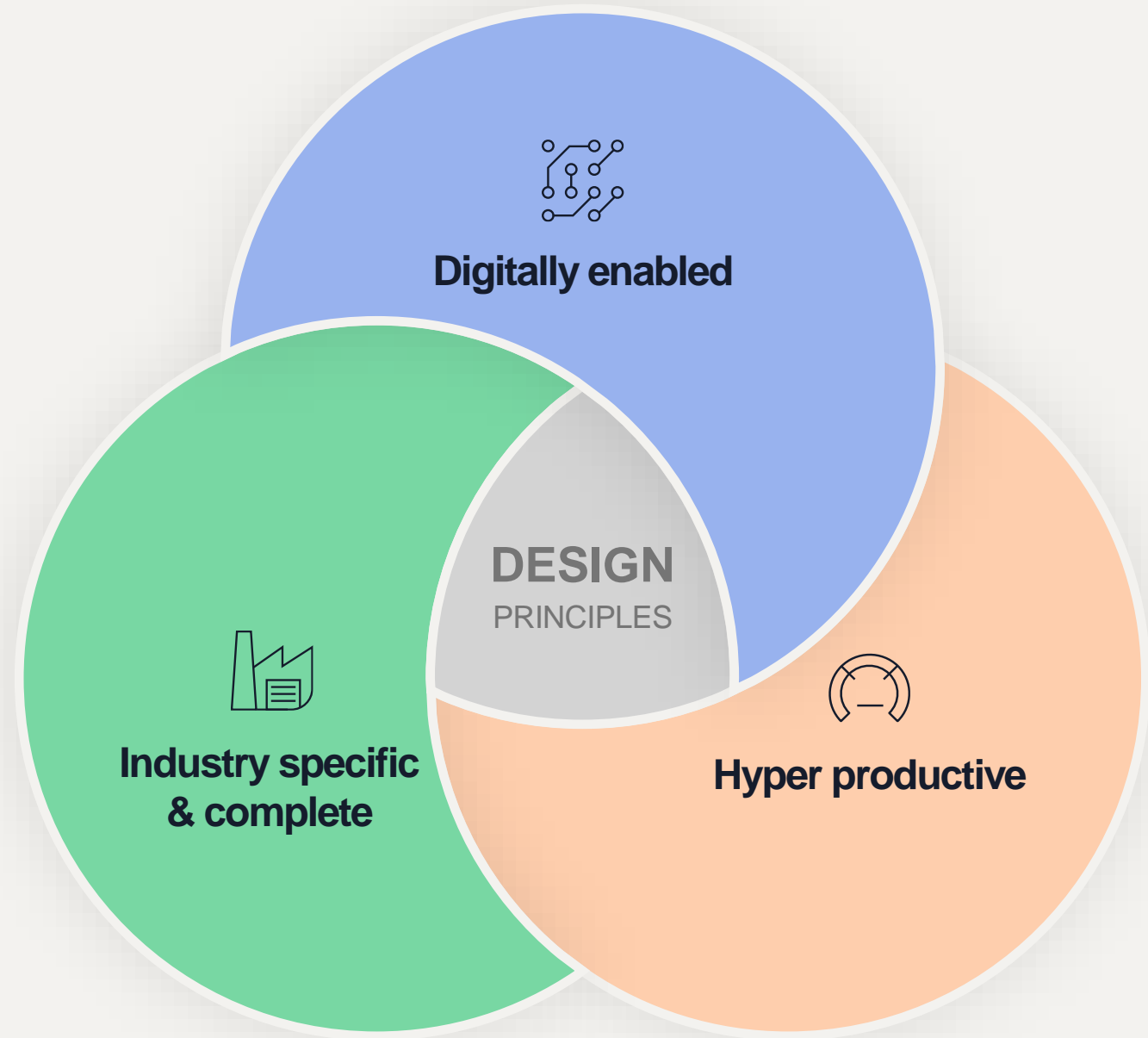
- Certified EDI integration for SPS Commerce and EDI Exchange
- Rhythm integration enhanced
- Nexus integration for adjustments and NTV
- WMS integration deepened
- CPQ contracts integrated to M3 Blanket agreement
- PLM for Fashion integration of operations.
- Tool supported alignment of data between M3 and Data Lake
- Expanded M3 search solution
- More exit points to help customer extensions
- Expanded Data Lake Integration to include more industry add-ons

Experiences

- Infor Product Catalog (IA) with updates of all industries
- New micro vertical for Distribution Supply
- C-suite analytics with new CEO Dashboard and new look and feel
- Opportunity Management Analytics (CLM) and Rental metrics
- 8 new generic homepage widgets
- Improved usability with increased adoption of Smart Help

Infor Cloud

Defining a world-class industry cloud



Industry personas

I am Nabila,
Branch Counter Staff



I am responsible for

- Solving customer problems
- Recording customer's orders & dispatches

I tend to care most about

- Accurate pricing
- Speed of entry
- Access to product data

I am Stacey,
Sales Manager



I am responsible for

- Sales forecasts
- Pricing strategies
- Developing sales channels

16

I tend to care most about

- Trade programs
- Customer satisfaction
- Consumer transparency

I am Denise,
Supply Chain Director



I am responsible for

- Customer service levels
- Supply chain costs
- Inventory levels

I tend to care most about

- Delivery performance
- Warehouse utilization
- Inventory obsolescence

I am Edwin,
VP of Operations



I am responsible for

- Equipment and WF
- Production costs
- Production methods

I tend to care most about

- Optimizing OEE
- 24/7 uptime
- Sustainable production

Direction

Our objectives

Complete Industry Solutions

1

Provide deep, vertical capabilities and content to drive customer value and global adoption

Deeper extensibility to provide more project agility and meet customer unique requirements

Cloud Excellence

2

Utilizing Cloud technologies and big data to provide innovative new ways of doing business

Investing in Cloud services to meet the evolving industry and global requirements. Enabling the agility and scalability to support changing business strategies

Productive Experiences

3

Deliver user satisfaction and productivity through an intuitive experience. Expanding access to core business processes for wider user group throughout the enterprise. Deliver industry applications, dashboards and homepages for Industry Personas

Direction for the M3 CloudSuites the next 3-5 years

COMPLETE INDUSTRY SOLUTIONS

Supply chain agility
Operational productivity
Inventory and channel mgmt.
Expand integrated footprint
Sustainability

The intelligent cloud
Micro vertical capabilities
Digitalization
Continuous innovation
Global enterprise financials

CLOUD EXCELLENCE

Composable
Mega scalability
Deep extensibility
Zero downtime
Data fabric

PRODUCTIVE EXPERIENCES

Industry content
Configuration management
Self implementation
Simple & configurable UX
Persona apps

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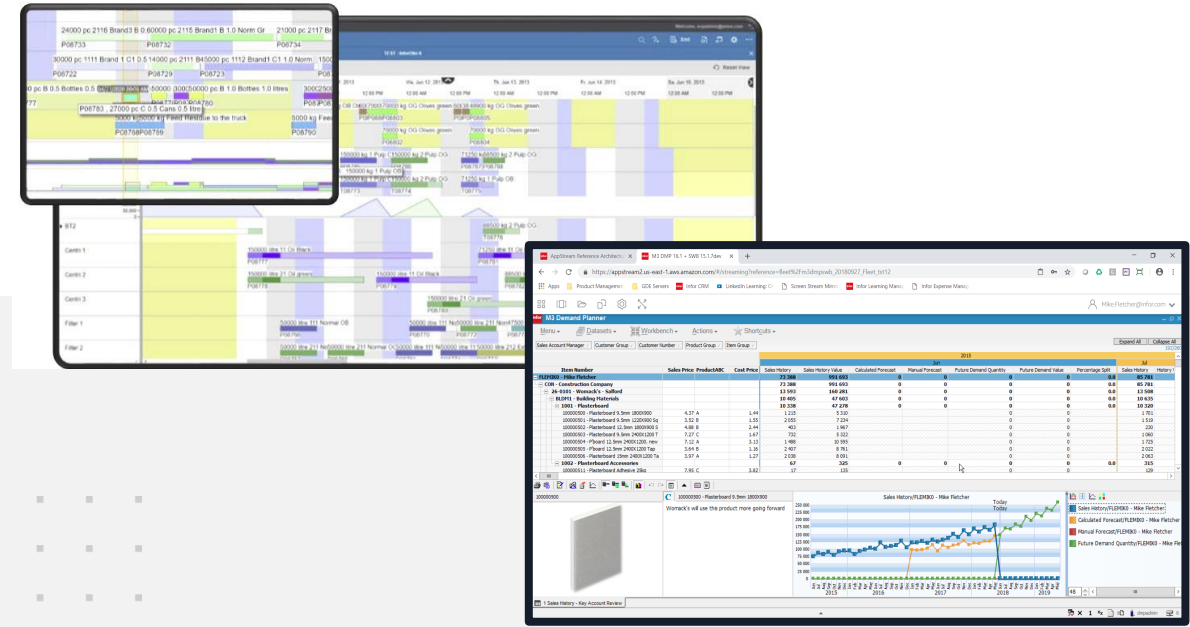
Simple & configurable UX

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Operation – Planned 2023-2024

Supply Chain Planning

Improving Common and Edge planning capabilities



Plan and optimize demand and supply across your supply chain:

Common CloudSuite capabilities:

- Bulk-pack synchronization with M3 Scheduling Workbench
- M3 Demand planner on Appstream MT
- New Capacity Planning Workbench in Core

Edge planning capabilities with Infor SCP

- Enhanced orchestration around sustainability goals
- Network visualization and navigation enhancements
- Scheduler – Fully web-based UI and Gantt chart
- Enhanced integration to M3 ERP

Value

- T2V – low entry cost for advanced planning capabilities
- Plan for sustainability - Optimization across planet, people and profit goals
- Agile planning for disruptive supply chains in a high inflationary environment

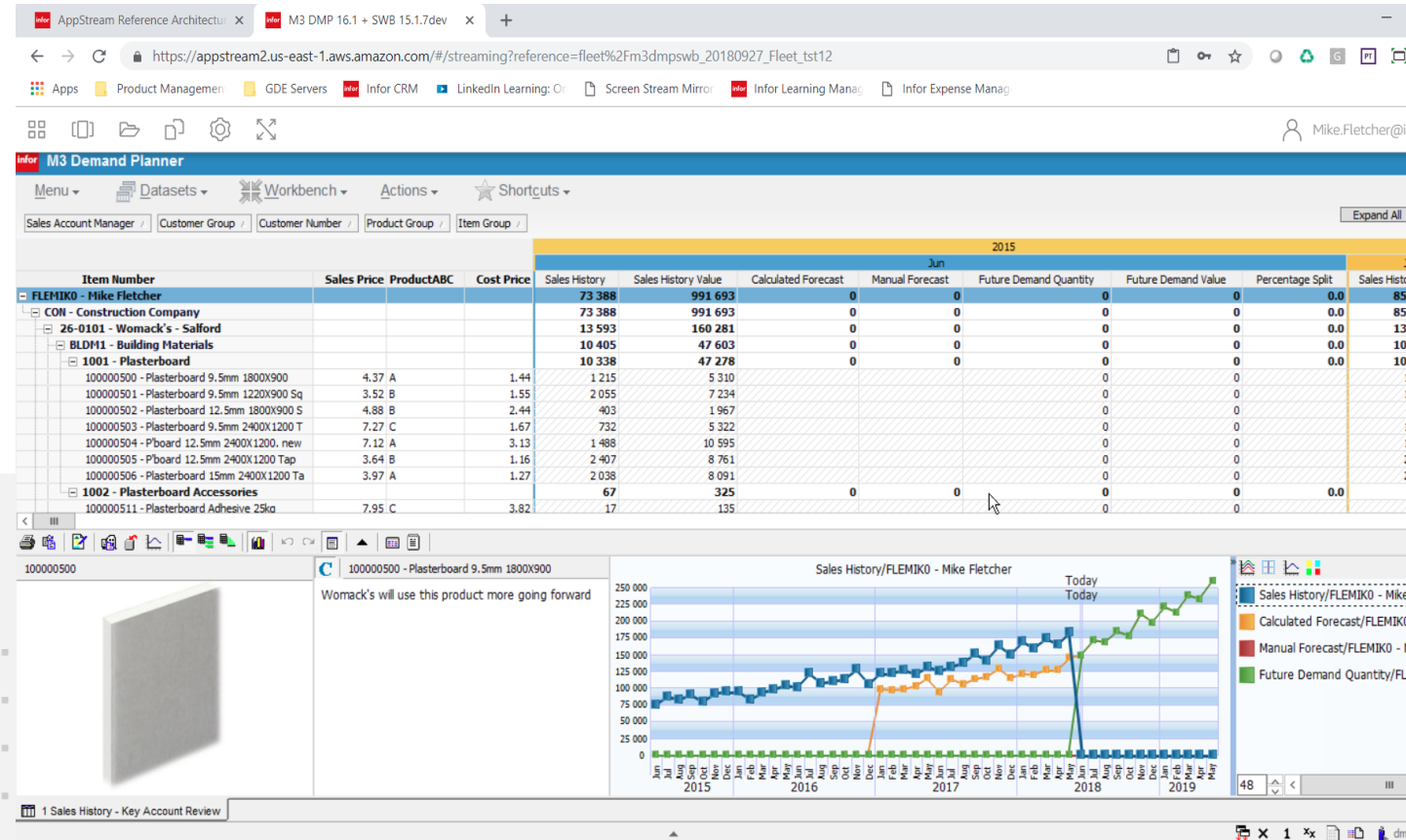
M3 Cloud - planned mid 2023

Experiences

MT demand planning

MT Graphical demand planning

- Cloud 3.0 Secure
- Shared Infrastructure and Database technologies
- Auto Deployment and Scalability
- Single Sign On & Single Sign off through Web Connection
- Will use Amazon's AppStream Technology for the User access – so no VPN needed
- Docker Technology for auto-scaling; same technology being used by other products within the CloudSuite



Value

- Allow functionality within a multi-tenant environment
- Centrally controlled and deployed code for easy administration
- Allow move from On Premise or Single Tenant to Multi-Tenant; to remove Administration effort to keep up to date.

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M3 Cloud – Planned for 2023

Experience

M3 Portals – Supplier Portal

A self-service capability for Suppliers where you can manage info, orders and more

Phase 1 expected to include:

Processes

- Supplier maintenance (already released)
- Orders and Confirmation
- Shipment Advice
- Transport Notifications

Information exchange – list views no updates

- Upload of documents - connected to a supplier (certificates to upload against a batch)
- Supplier Agreements
- Material Plan
- Forecast
- Supplier Statistics
- Item information

	Purchase order number	Order type	Order date	Highest status - purchase order
Q	1000000001	D01	2018-12-03	75
Q	1000000002	D01	2018-12-04	75
Q	1000000003	D01	2018-12-06	75
Q	1000000004	D01	2019-01-15	75
Q	1000000007	D01	2019-03-06	99
Q	1000000028	D01	2020-04-29	99
Q	1000000033	D01	2020-05-03	75
Q	1000000034	D01	2020-05-03	75
Q	1000000035	D01	2020-05-04	75

Value

- 24x7 up-to-date information
- Reduces risk of errors
- Quick and efficient process captures information at the source
- Easy to use and configure & flexible technology base

M3 Cloud – Planned for 2023 (phase 2 in April)

Industry Central Procurement

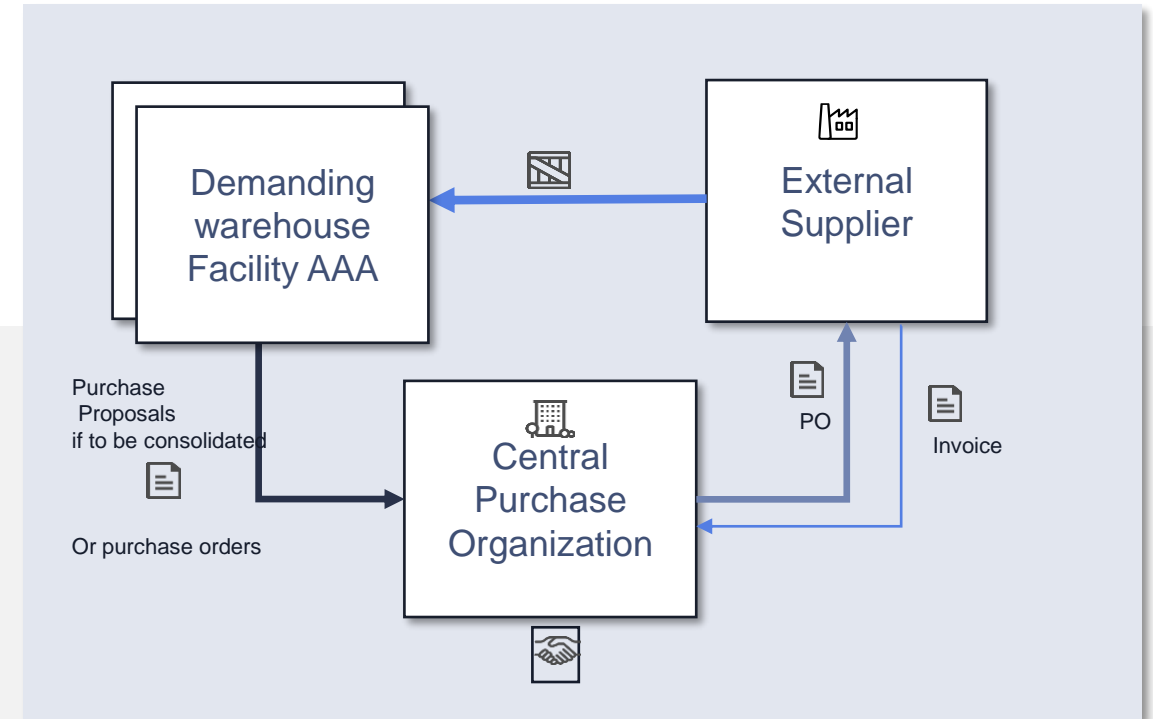
Ordering goods via a central procurement organization, but direct delivery to end warehouse

The (central) purchase organization for price agreements (delivered) will now also be possible to set up for logistics and planning purpose (phase2 and 3)

- Phase 2 - Purchase organization by division creating POs including PO lines for different facilities in that PO. (April 2023)
- Phase 3 – Purchase organization across division but still with PO per division

And works on the basis of

- Central purchase agreements can still be applied.
- Goods Ownership at demanding warehouse
- No internal Billing i.e. Shared Service Centre principle for invoice payment
- Can work with central and local purchase organization



Value

- Uniform and centralized invoice process
- Central agreements applied
- Organization and supply chain visibility

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Operation – Planned for 2023-2024

Operations Manufacturing Execution

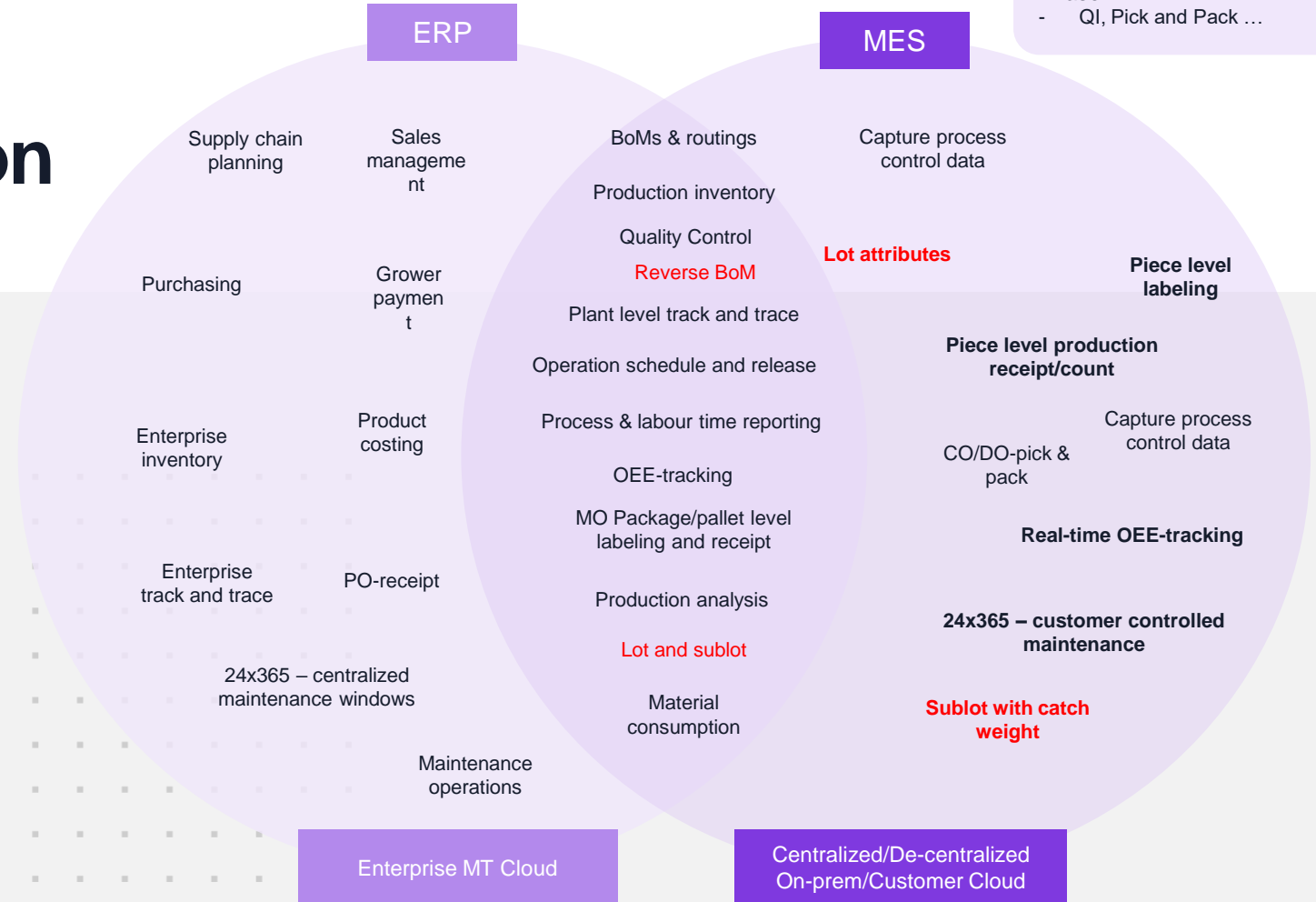
Integrate to MES (Manufacturing Execution Systems):

Infor MES – former Lighthouse

- Mainstream process manufacturing capabilities
- Integration delivered in phases
- Manufacturing efficiency - OEE-tracking

Marel Innova – protein specific MES *

- Integration to 3rd party - only for protein
- Support for reverse BoM and by-products – slaughtering
- Attributes for grading of meat for cost and price
- Catch weight with or without sublots



Infor MES integration:
 Phase 1:
 - MO operation-reporting
 Phase 2:
 - MO issues and receipts
 - Prio inventory transactions
 Phase 3:
 - More inventory transactions
 Phase 4 ?:
 - QI, Pick and Pack ...

Innova / protein specific capabilities in interface

- M3 Integration with Salesforce.com CRM

M3 Integration with Salesforce.com CRM

- Released a Proof-of-Concept via a KB article for how to allow external tools to “participate in the ION BOD Philosophy”
- Further develop the idea to make a commercially viable offering; utilizing Internal ION Capabilities to allow Salesforce.com CRM to participate in the Infor Ecosystem – using the Publish and subscribe model of BODs
 - Uses standard BOD that are part of the normal M3 Delivery.
 - One specific development using InforOS MT capability to allow SFDC to connect and consume the BODs; named “SFDC Plugin”
- Now releasing as a standard integration – via the Infor Marketplace
- Is planned for the April release

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Industry– Planned Q4 2023

Sustainability Environmental



A new module supporting our customers work for a sustainable future

- Environmental reporting for corporate and companies
- Environmental declaration per product
- Environmental taxes
- Based on standards such Global Reporting Initiative (GRI) and / or Sustainability Accounting Standards Board (SASB)

Strategic goals

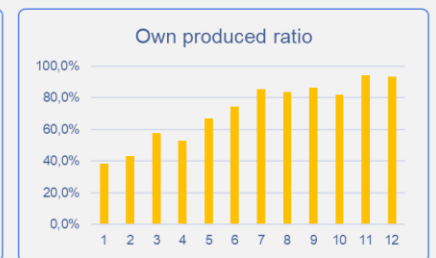
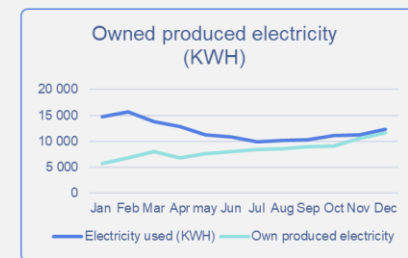
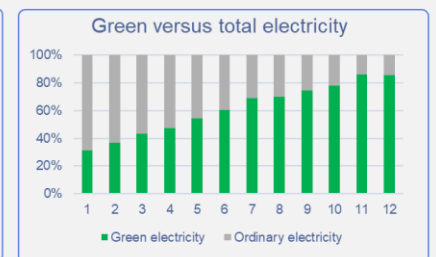
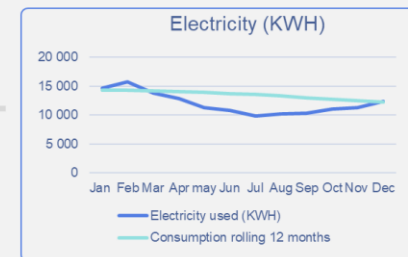
- Our strategic goals for electricity are
- Reduce the consumption
 - Increase purchase of green electricity
 - Build up own production of electricity

Decided activities

- Reduce consumption**
- Install more efficient machine that consume less electricity
 - Change lights to LED
- Green electricity**
- Replace old agreements with new green agreements when the old one are due
- Own production**
- Install solar panels at the roof
 - Buy parts of a wind power company

Activity log

- (Change to LED lamps)**
- 2021-02-23 – All lights changed in building A
 - 2021-06-18 – All lights changed in building C
- (Install solar panels)**
- 2021-01-15 – Contracts signed with Sun tech
 - 2021-03-15 – Implementation started
 - 2021-19-15 – Live with first phase



Value

- Simplify our customers work with sustainability work
- Facilitate our customers ambition to be a good citizen

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Industry – Planned for 2023 and onwards

Industry

Micro vertical specific content and processes

New and enhanced content for the protein and dairy micro verticals:

Protein:

- Sublot – finalize APIs for MES and Factory Track
- Process catalog for Protein
- Additional capabilities supporting cutting and disassembly using reverse BOMs
- Interface to protein specific 3rd party MES

Dairy:

- Upgrade and globalize existing SDKs to latest standards.
- Upgrade and extend existing process catalog
- New SDKs for cheese treatment and aging.
- USDA-dairy pricing (FMMO) template using datalake

Protein



Dairy



Value

- Reduce cost and time to value
- Embedded support for unique processes
- Support for global enterprises

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Israel – In development – planned 2023-06



Versions

- M3 CE
- 2023-06

Sales:

- Infor, Intenia Israel

Implementation:

- Infor, Intenia Israel

Product manager

Catharina Helgesen

User group:

N/A

Translations

Screens & reports:	Hebrew
On-line help:	Hebrew
User guides:	English
Technical doc:	English

Documentations

Fact sheets:	Yes
Config guide:	Yes
Sales presentation	Yes

Other

IFRS-public	Yes
IFRS-privat	Allowed
Direct tax method	V.A.T

Trading zone

Specific functionality

Supplier payments

- Download bank and branch code
- Banktransfers and checks
- E-banking via MASAV, (ISO 20022, if requested)

Customer payments

- Banktransfers and checks
- E-banking via MT940 (CAMT053, CAMT054 if requested)
- Cash receipts

Withheld tax

- Calculation and Integration to tax department
- Reporting - Form 102 and Form 856, Vendors yearly WTH report

VAT

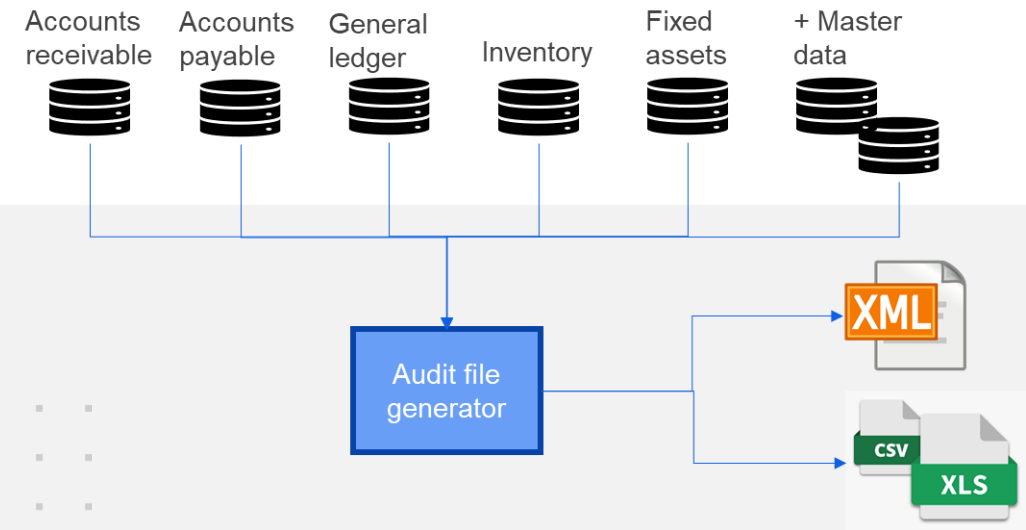
- Calculation, reporting, sales and purchase books

Financial Report Generator

New tool for creating electronic audit files

A trend within governmental control is to introduce electronic audit files. Companies are obliged to create an audit file each month and if requested send it to the government

- Define the report required from the government
- Connect each XML tag to M3 database
- Create the report

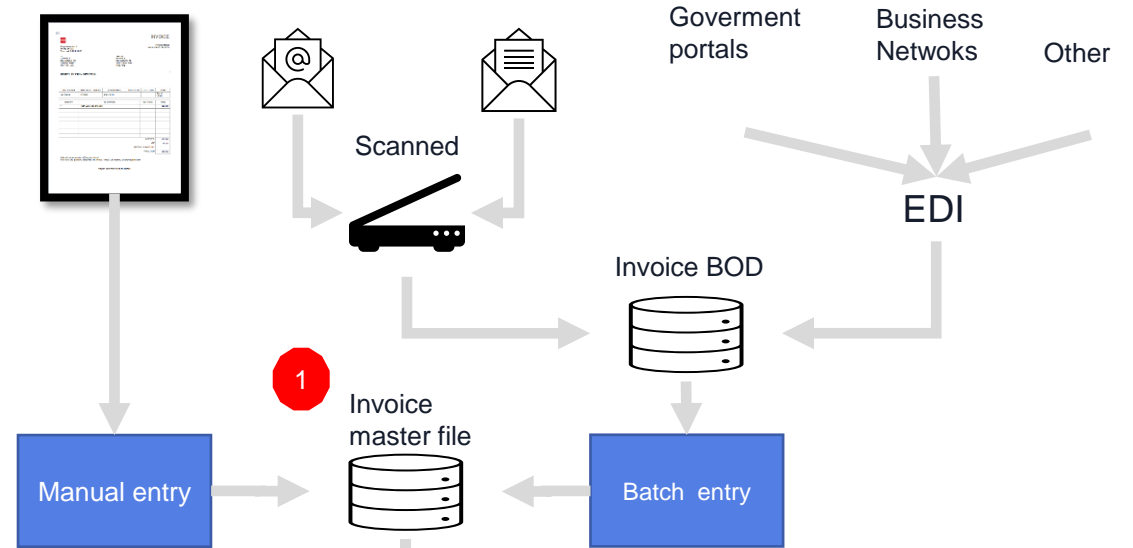


Value

- Reduce time to market, faster response to changes
- Increase number of supported formats

Industry - Planned 2023

Accounts Payable Supplier invoice automation



Overview

- Managing supplier invoice is one of the most time-consuming process in a company and also a process that most users will have contact with.

Five requirement areas have been defined

- Changes at invoice entry
- Changes for purchase orders and managing deviations
- Changes in matching against – Request to spend
- New modern solution for Wild invoices

Match against PO

Match Request to spend

"Wild invoice"

Enhanced for

- Information at purchase order
- Enhanced deviation functions

Pre approved and accounted for

- Leasing
- Subscription
- Project
- Project catalog
- Others

New modern solution for

- Invoices without purchase order or request to spend

Value

- Improved automation of processing supplier invoices
- Reduce the risk for payments of fake invoices

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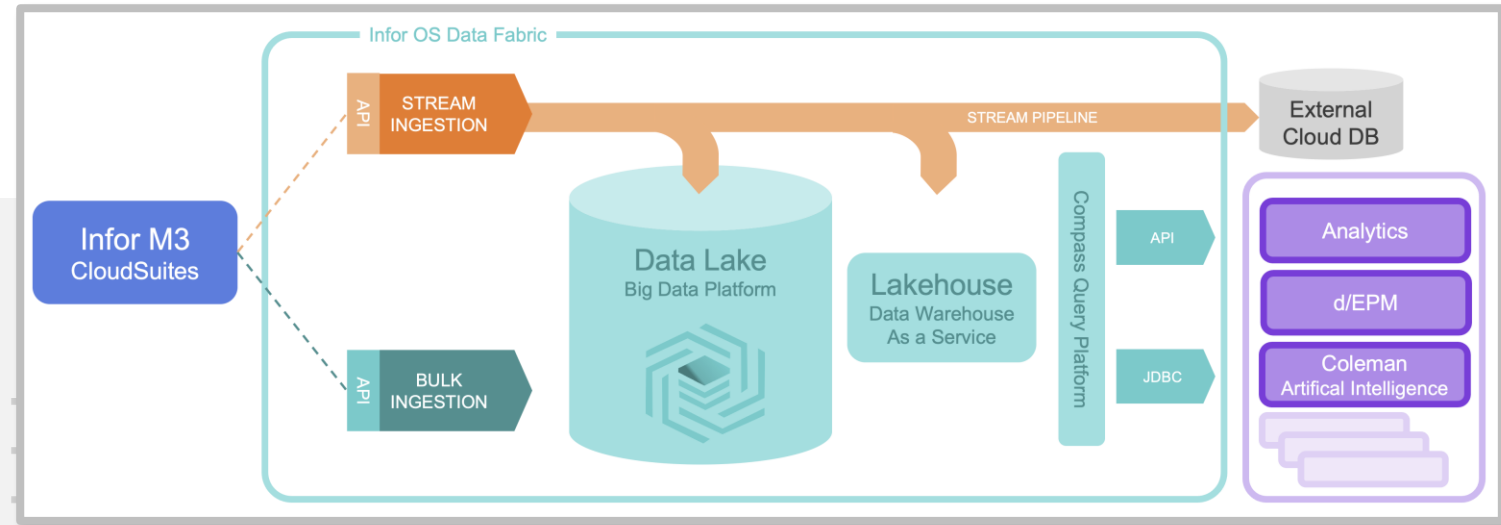
Operations – Planned for April 2023 and onwards

Data Strategy

M3 & Data Fabric

Real-Time Streaming and Lakehouse M3 using Infor OS Data Fabric

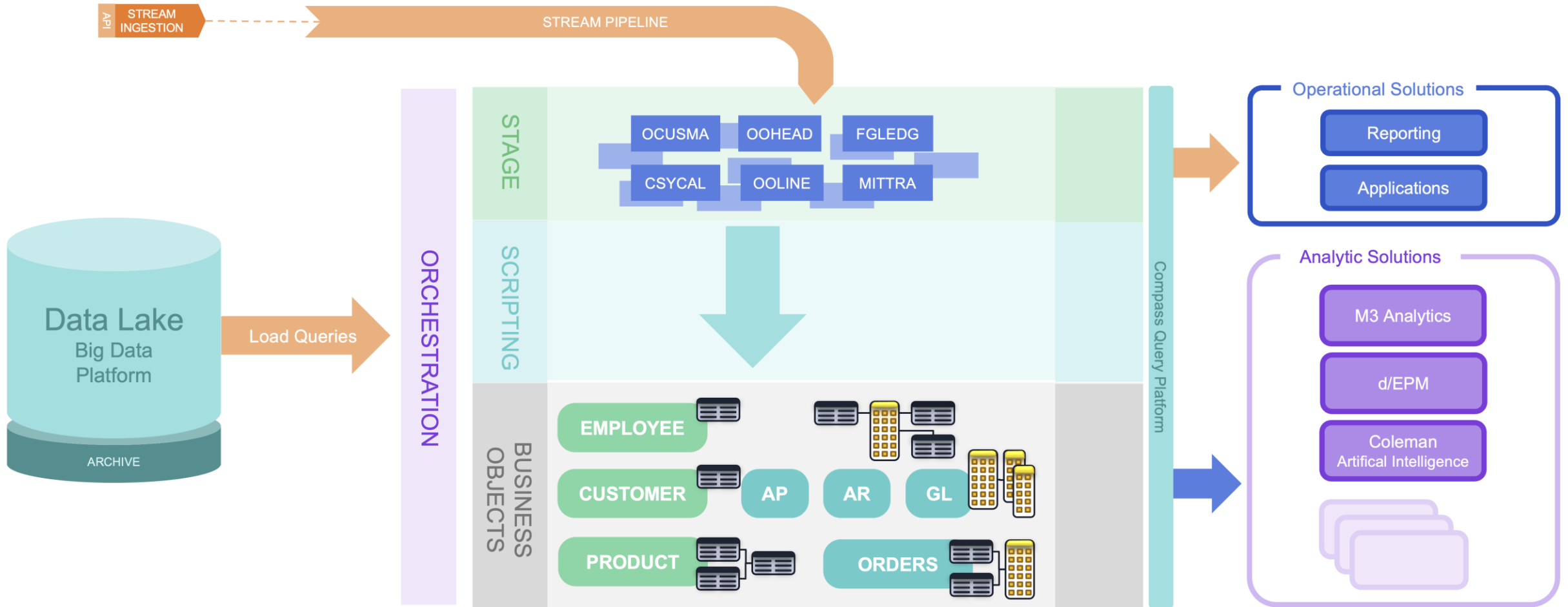
- M3 enables Data Fabric streaming ingestion for selected beta-customers in 2022.10
- Data Fabric Pipelines will bring data in real time to a destination database
- Destination for streaming pipelines will start with AWS Aurora PostgreSQL
- Additional connectors for destination platforms will be available during 2023
- Streaming to drive Lakehouse (end 2023)



Value

- Data Fabric Pipelines bring data to a destination database in real time to support operational reporting as well as connected applications with real time data requirements
- M3 streaming to Data Fabric for pipelines and storage in Data Lake as a Big Data platform
- Bulk ingestion helps uploading large batches of data into Data Lake

M3 and Data Fabric – Lakehouse and Real Time Data



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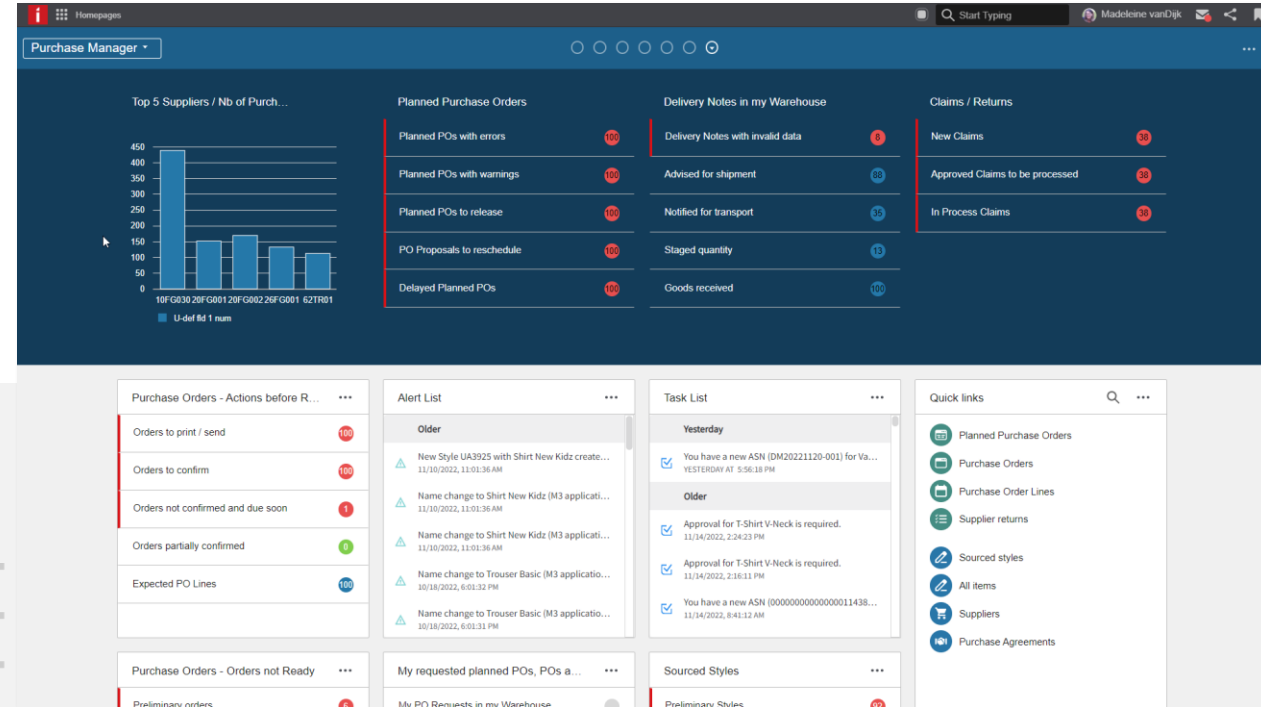
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M3 Cloud – Planned 2023

Innovation Industry solutions

Highlight of Investments

- 15+ new industry homepages including CEO, CFO, Fleet Manager, Fixed Asset Manager, Rental Coordinator, Sales Controller...
- Embedded analytics across roles and process
- Purpose built widgets and workflows
- Data management and loading templates for faster initial deployment
- Continues expansion of industry process data & processes (IPCs)
- Application Configuration Management phase 1 for handling selected configurations and artifacts



Value

- Faster value higher quality
- Lower Implementation Time
- More industrialized approach

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Cloud Tooling

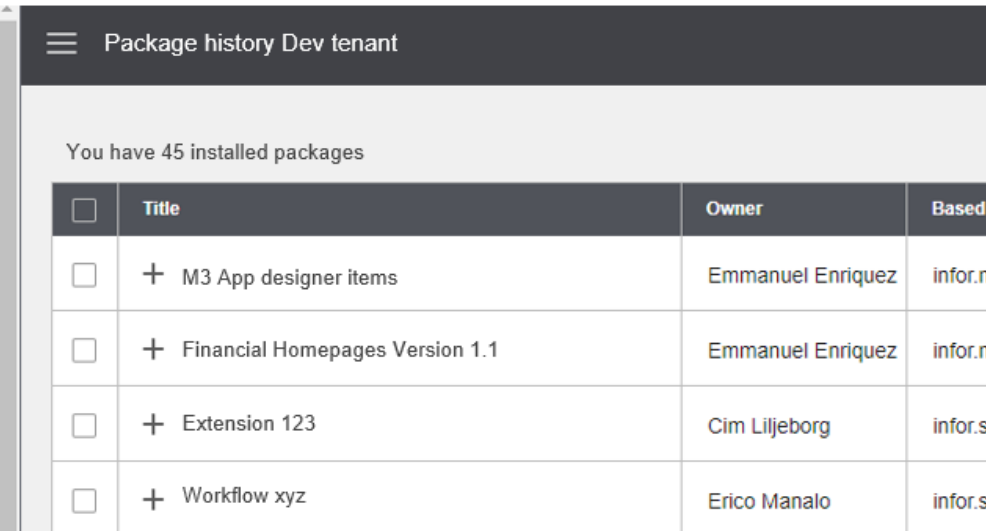
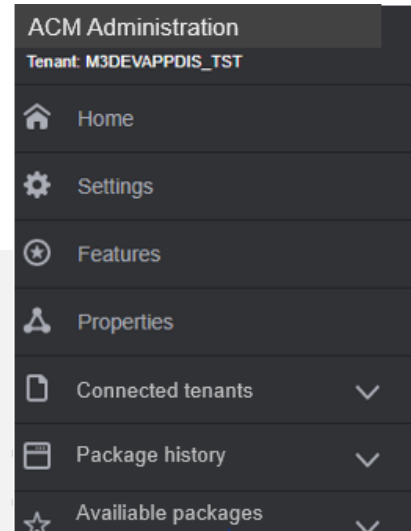
Application Configuration Management

Structured move of configurations and artifacts between tenants

AMC is designed to move configurations between tenants in a structured secure manor across the complete CloudSuite

Phase 1

- Infor OS: Configurations, security, extensions ec
- M3 framework: XtendM3, IPS, H5, personalizations, scripts, SDK applications
- M3 Business Engine Functions: 10+ functions
- M3 Business Engine Configuration: Custom list, security, roles, AdHov reporting, etc



Value

- Structured handling of configurations
- Avoid errors from manual processes
- Lower cost of managing environments

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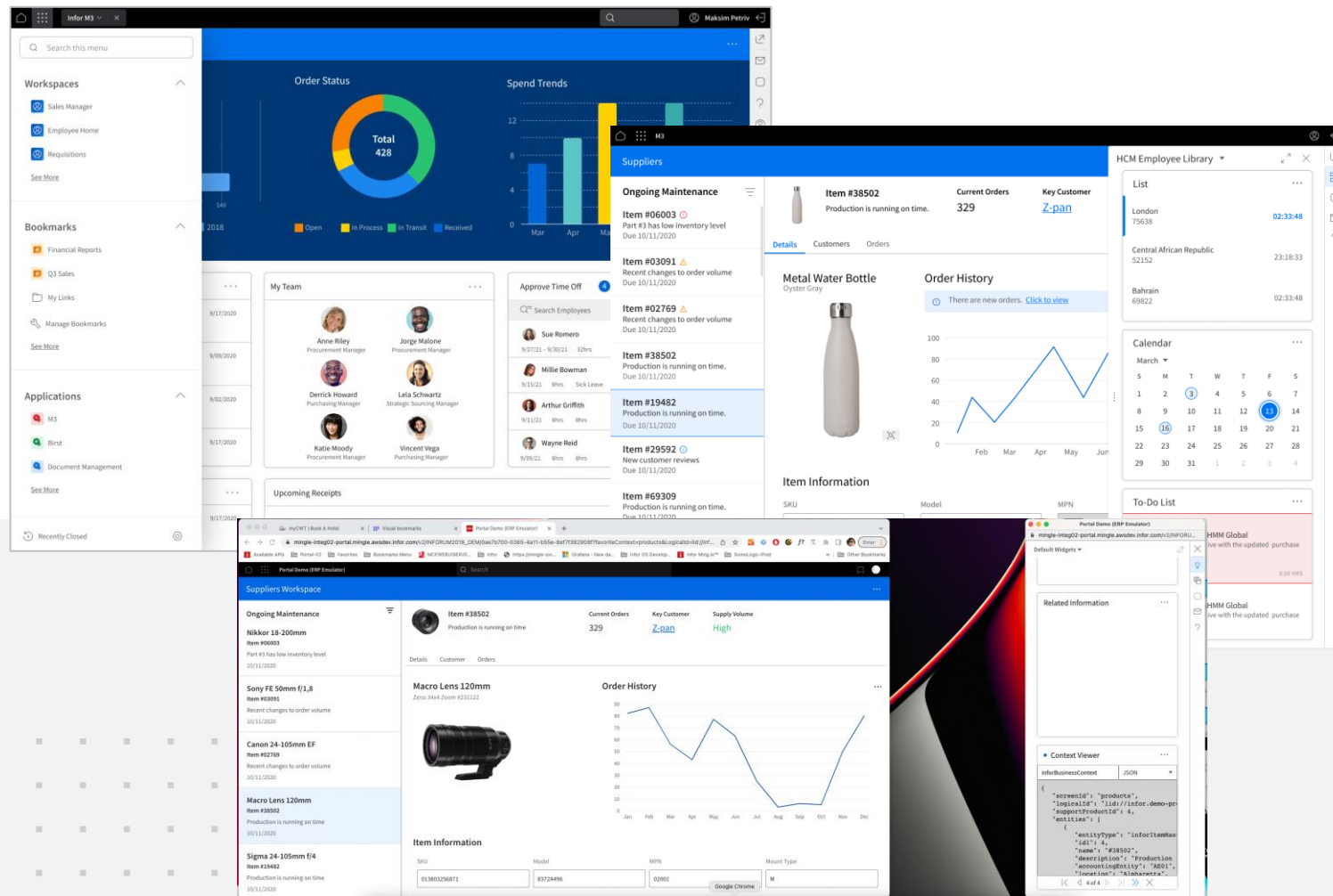
Experience – planned Q2 2023

Usability

Infor OS Portal

A portal solution that offers a coherent user experience for Infor Applications

- Application navigator
- Tabs of open apps
- Insights with Workspaces
- Pop-out Smart Panel
- Easy to use, secure, efficient, extensible, and productive
- A potential Trial mode from Q1-2023



Value

- Productive
- In context
- Flexible

Experience – planned Q2 2023

Usability M3 Experience

A new M3 user interface with modern design and new capabilities such as:

- New cloud architecture
- Stateless and decoupled
- Responsive design
- Role based processes across M3 functions
- Fully configurable down to field level
- Embedded UX design tooling
- Coexist with current H5 client
- Phased roll out based on processes

The screenshot displays the M3 user interface. At the top, there is a navigation bar with options like 'Add New Supplier', 'Copy', 'Delete', 'Refresh', 'Actions', 'Options', 'Links', 'Tools', and 'Save Changes'. Below this is a table listing suppliers with columns for Supplier no., Name, Type, Status, Country, Changed By, Buyer, Telephone no 1, Organization number 1, and Change date. The table shows two suppliers: Logistics Ltd and Equipment Inc. Below the table, there is a detailed view for 'Equipment Inc.' (1000101). This view includes sections for 'Basic Information' (Telephone no 1, Facsimile no, Org no 1, Telephone no 2, Telex no, Org no 2), 'Postal Address' (Address, Postal code, City), and 'Street Address' (Address, Postal code, City). Below this, there is another table listing suppliers, and a 'View More' button. To the right, there is a 'Item Overview' window for 'GT-252 Turbo Charger'. This window shows 'Basic information' (Name, Description, Item responsible, Item group, Product group, Business area, Lot ctrl method, Lot numbr method, Alt UOM in use), 'Dimensions' (Gross weight, Length, Net weight, Width, Volume, Height), 'Alternate Unit of Measure' (UOM, Description, Conversion factor, Ctn), and 'Links' (Name/Language, Alias, Related items). The 'Item Overview' window also shows 'Details', 'Stock Balance', 'Purchase Order Lines', 'Purchase Agreements', and 'Transaction History'.

Value

- Process oriented user experience
- Flexible with tool support
- Role based for high productivity

Prepare Your Move From H5 Classic to H5 (Angular)

H5 (Angular) is the *prerequisite* for all new M3 experience innovations

- Portal, M3 Experience Designer, etc

Existing scripts must be checked for compability!!!

- [Check the Developer Guide](#)
- And the session M3: v2021.01 RT Technical Configuration for M3 H5 Client

```
if (ScriptUtil.version >= 2.0) {  
    H5ControlUtil.H5Dialog.CreateDialogElement(dialogContent[0],  
        dialogOptions);  
} else {  
    dialogContent.inforMessageDialog(dialogOptions);  
}
```

Move away from H5 Classic

The screenshot shows the 'User Settings' dialog box with the 'General' tab selected. The 'Enable classic UI' checkbox is checked and circled in orange. Other settings include 'Display system messages in dialog window', 'Display company and division information on the status bar', 'Show Program ID on program tab', 'Display label tooltips', 'Display help tooltips', 'Activate context help', 'Right align labels', 'Use plus key as tab', 'Position cursor in end of input fields', 'Expand list', 'Use small view for panel navigator', 'Use Infor Ming.le Language', 'Auto-switch to Homepages', and 'Calendar view' set to 'Gregorian'.

M3 Experience

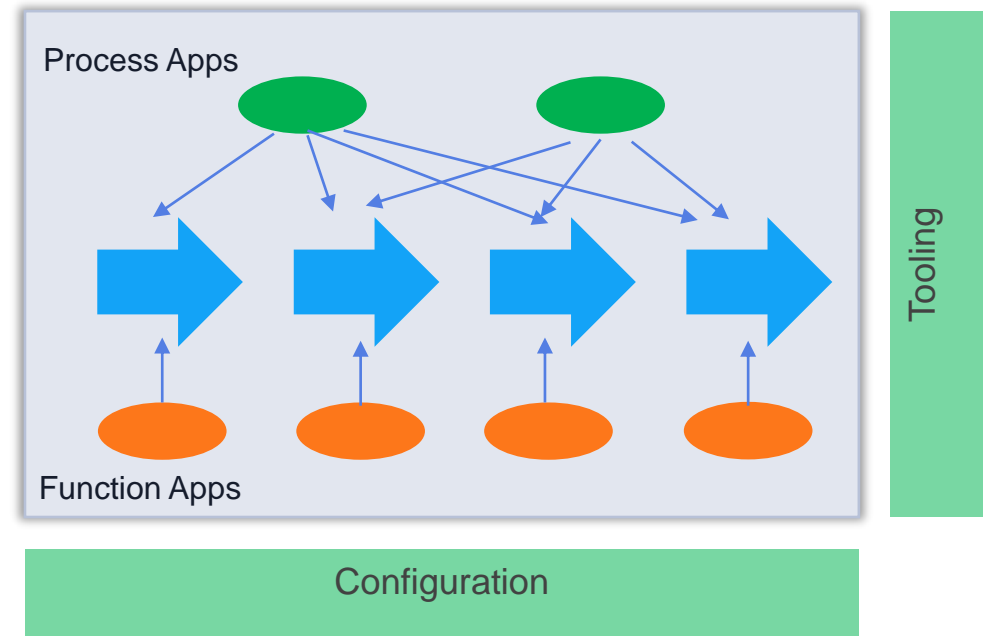
Rich role-based User Experience model

- Process Applications for role based composite applications
- Functional Applications as default UI for new M3 functions
- Common architecture based on configuration with embedded tooling

Process applications delivered at initial launch

- Credit Control
- Service Agreement Workbench
- Manufacturing Order Workbench

Customers and partners can configure their own applications

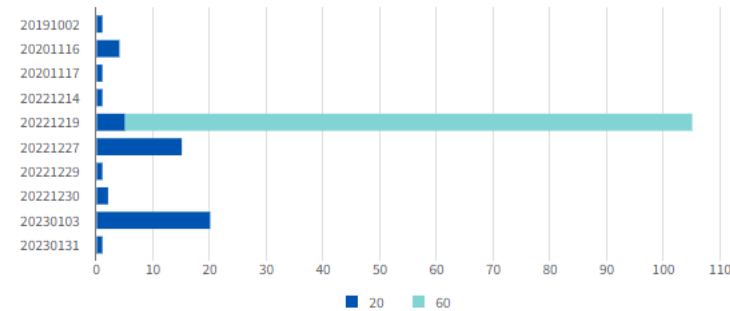


Open Manufacturing Orders

Search

Finish date	Start date	MO number	Product	Name	Status	Order qty bU/M	Manuf quantity	Ref order cat	Ref order no	Facility
20201116	20201116	4001010371	Y90050	Configured Windows & Doors CPQ	20	1.000000	0.000000	3	4003117373	A03
20201117	20201117	4001010373	Y90050	Configured Windows & Doors CPQ	20	1.000000	0.000000	3	4003117376	A03
20221214	20221214	4001010474	3887799	Imaged Laptop	20	1.000000	0.000000	3	4003118436	A03
20221219	20221218	4001010483	3887799	Imaged Laptop	20	5.000000	0.000000	0		A03
20221219	20221216	4001010482	3887799	Imaged Laptop	60	100.000000	22.000000	0		A03
20221227	20221226	4001010485	3887799	Imaged Laptop	20	15.000000	0.000000	0		A03
20221229	20221229	4001010248	3887799	Imaged Laptop	20	1.000000	0.000000	3	4003115524	A03

Open MO - Ordered Quantity per Finish Date and Status



Bill of Material

Report material issue Materialplan

Sequence no	Operation no	Component no	Name	Quantity	Pe U/M	Material status	Warehouse
20	10	388001	Power Pack CN	1.000000	EA	33	003
40	10	388101	Instructions CN	1.000000	EA	33	003
60	10	388201	Packaging CN	1.000000	EA	33	003
80	10	388202	Packaging EU	2.000000	EA	33	003
90	10	388201	Packaging CN	2.000000	EA	39	003
100	10	100000504	Plasterboard 12.5mm 2400X1200S	1.000000	EA	39	003
110	10	100000505	Plasterbrd 12.5mm 2400X1200 TP	1.000000	EA	39	003

Details - Material

Reserved qty	Reported qty
<input type="text"/>	<input type="text"/>
Pe U/M	Material status
<input type="text"/>	<input type="text"/>
Issue method	Responsible
<input type="text"/>	<input type="text"/>
Acquisition cd	Supplier
<input type="text"/>	<input type="text"/>
Supplying whs	
<input type="text"/>	

Product Image



Search

Sort by: Select Field



Andrew Smith

0030000002

Status
20Telephone no 1
07478486066

Org no 1

-

Financial Details Invoices Open Orders **Stopped Orders** Contact Information

Stopped Orders

Release Order

CO no	Req delivery dt	CO stop	Net order value	Currency	Payment terms	Facility	CO type	Order date	Responsible	Salesperson	Lowest s
4003111736	20170830	7	0.00	GBP	CC	A01	SHB	20170830	FLEMIKO	FLEMIKO	77
4003113547	20190301	3	4.37	GBP	CC	U42	SHB	20190301	NILJORO	FLEMIKO	33
4003118457	20220523	3	0.00	GBP	CC	U42	SHB	20220523	MTALLQVIST	FLEMIKO	22
4003118494	20221213	3	0.00	GBP	CC	U42	SHB	20221213	GANDERSSON	FLEMIKO	20
4003118498	20230228	3	0.00	GBP	N00	U42	SHB	20230228	EFERRER	FLEMIKO	20

Order Confirmation

Collect From Warehouse 001
001Customer type: 4
Entry date: 20170921Collect From Warehouse 001
001CPYCustomer type: 0
Entry date: 20220427Collect From Store 003
003Customer type: 0
Entry date: 20160929John Smith
0030000001Customer type: 0
Entry date: 20170130Andrew Smith
0030000002Customer type: 0
Entry date: 20170202Roberts Construction inc
0030000003Customer type: 0
Entry date: 20170207Mr G.D. Pea-Arr
0030000004Customer type: 0
Entry date: 20170706Test Lookup
0030000005Customer type: 0
Entry date: 20170710

Order Lines

Order line no	Net amount	Item number	Name	Highest status	Order qty BU/M	Alternate U/M	Req delivery dt
1	0.00	26-88003	Hydraulic 46 Grade A in IBC	22	25	EA	20220523

Delivery Address

Your ref 1

Contact 1

Country

GB United Kingdom

Address line 1

Collect From Store S21

Address 2

Address 2

Service Agreements + Create new service agreement

Search: 38*

Sort by: Select Field

38-001-VW
 Customer: 00000004
 Agreement type: PM
 Status: 20
 Facility: BB1

385C PM AG
 Customer: 00000004
 Agreement type: PM
 Status: 20
 Facility: BB1

VWNEWGOLD1
 Customer: VWNEWCUST
 Agreement type: GOL
 Status: 20
 Facility: BB1

Customer: 00000004
 Agreement type:
 Status: 20
 Facility:



Agreement: **38-001-VW** Description: **Main agreement** Customer: **00000004** Name: **Rock Lee NOV ACU** Facility: **BB1** Start date: **20200430** To date: **20231231** Responsible: **BDUNKS**

- Overview**
- Terms
- Agreement Invoicing
- Profitability
- Orders
- Related Documents
- Change Log

Basic Information

Description: Status:

Start date: To date:

Responsible: An M3 user Our reference:

Your ref 1: Ext reference:

Order type: General service work Periodic inv or:

Facility: US Prime/Service (main) Payment terms:

Agreement To Do's

Monitoring date	Trans reason	Remark	Responsible	Monitoring pe
20200507	20	Generate PM Ord	VWILBORG	1
20220918	22	Invoice Agreement	COEUSER1	1
20220925	24	Follow Agr Revenue	VWILBORG	0
20221002	26	Crt SLA Report	VWILBORG	0
20221009	28	Chk Validity Dt	COEUSER1	0
20221023	30	Reneg Agreement	VWILBORG	0
20221009	28	Chk Validity Dt	COEUSER1	0
20220918	22	Invoice Agreement	COEUSER1	1
20220918	22	Invoice Agreement	COEUSER1	1

Agreement Document

Navigation: ● ○ ○

Connected Equipment

Item number	Lot number	Reg no/site	Meter	From date	To date	Address
385C MH	UI 1 - VW2	REG-UI 1 - VW2	DAYS	20200828	20200923	
385C MH	UI 1 - VW3	REG: UI 1 - VW3	DAYS	20200828	20200923	
385C MH	UI 1 - VW4	REG: UI 1 - VW4	DAYS	20200828	20200923	
385C MH	UI 1 - VW5	REG: UI 1 - VW5	DAYS	20200828	20200923	
385C MH	VW NEW EQ 1	REG:VW NEW EQ 1	DAYS	20200828	20200923	

Periodic Service Schedule **Service History** IoT Equipment IoT Messages IoT Meter Readings IoT Location IoT Switch

Performed Services

Service	Structure type	Service date	Status	Order type	Ref order no	Ref order line	Ref order cat	Facility
250H PM SERVICE	002	20191211	20 - Definite	711	0070000149	1	7 - Service order	BB1
250H PM SERVICE	002	20221006	20 - Definite	711	111222333	0	6 - Work order	BB1
250H PM SERVICE	002	20221020	20 - Definite	711		0	0 - Use varies	BB1

Direction for the M3 CloudSuites the next 3-5 years

COMPLETE INDUSTRY SOLUTIONS

Supply chain agility
Operational productivity
Inventory and channel mgmt.
Expand integrated footprint
Sustainability

The intelligent cloud
Micro vertical capabilities
Digitalization
Continuous innovation
Global enterprise financials

CLOUD EXCELLENCE

Composable
Mega scalability
Deep extensibility
Zero downtime
Data fabric

PRODUCTIVE EXPERIENCES

Industry content
Configuration management
Self implementation
Simple & configurable UX
Persona apps

Happy innovations
in 2023

