# Den store digitale teknikkdagen

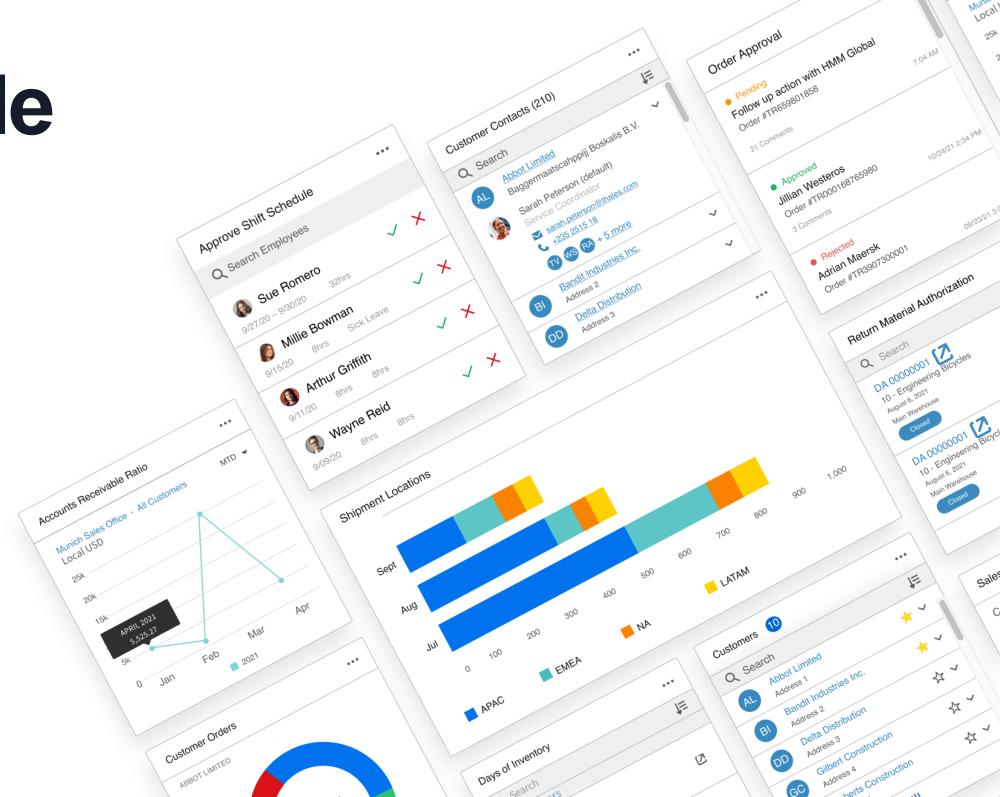
**INTEGRATION** 

Joakim Mattsson, Infor

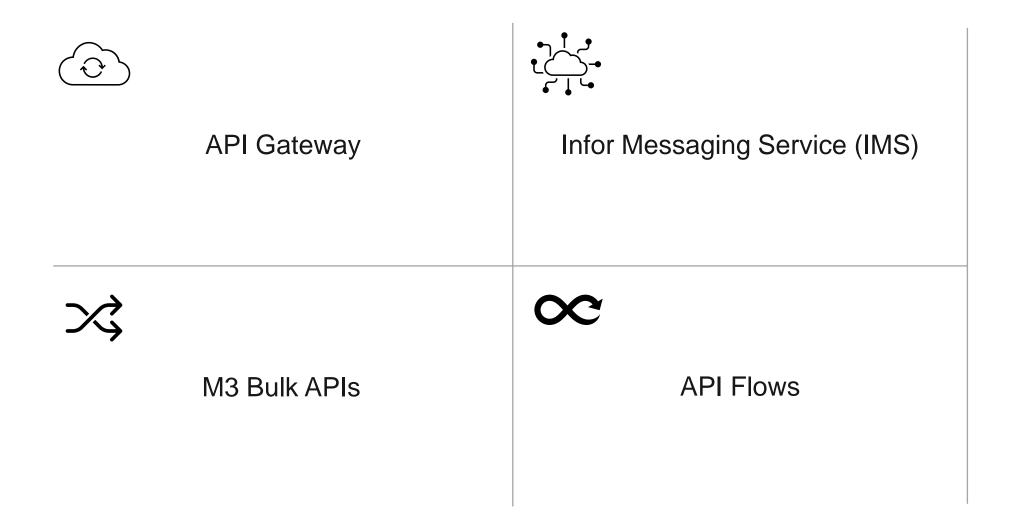
April 2023



ERP Simplified: Smart. Preconfigured. Modern.



### Integration Topics of the Year



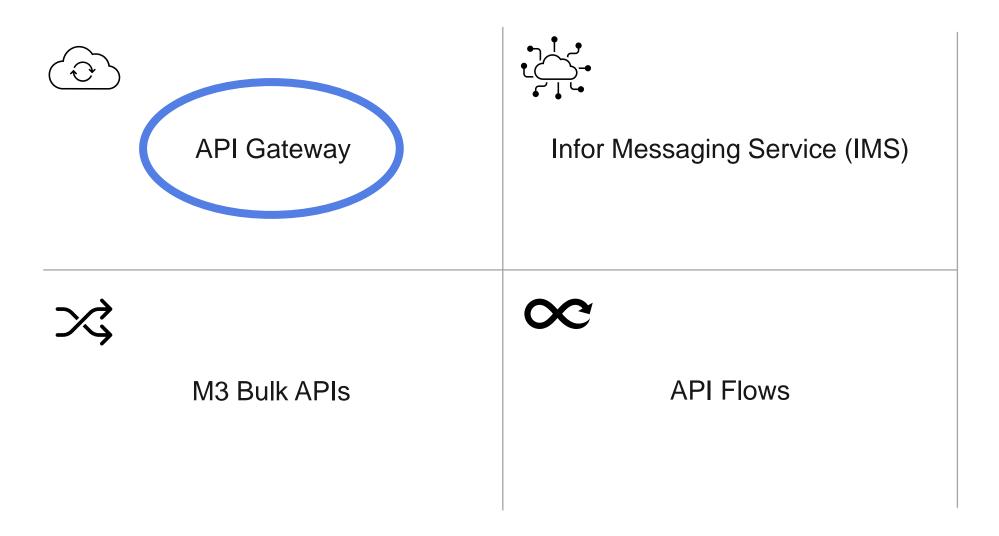


### Disclaimer

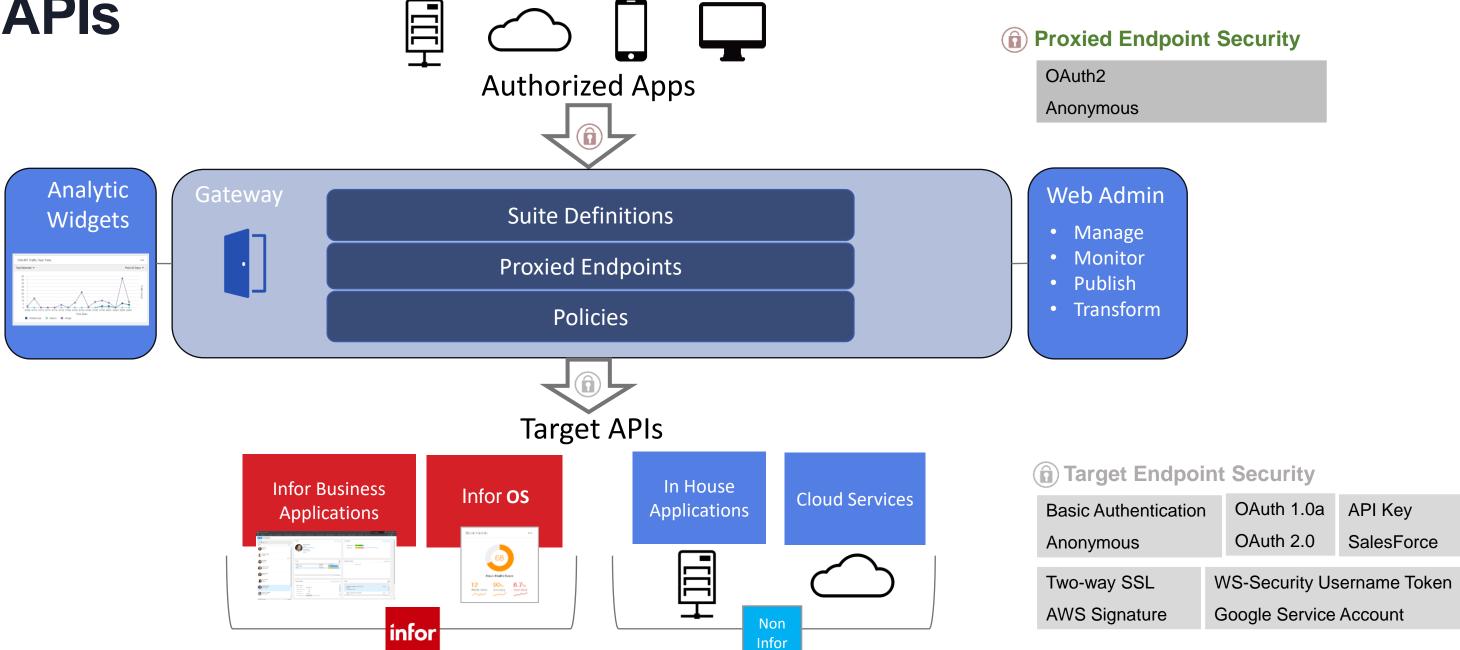
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# Integration Topics of the Year



### **ION APIS**

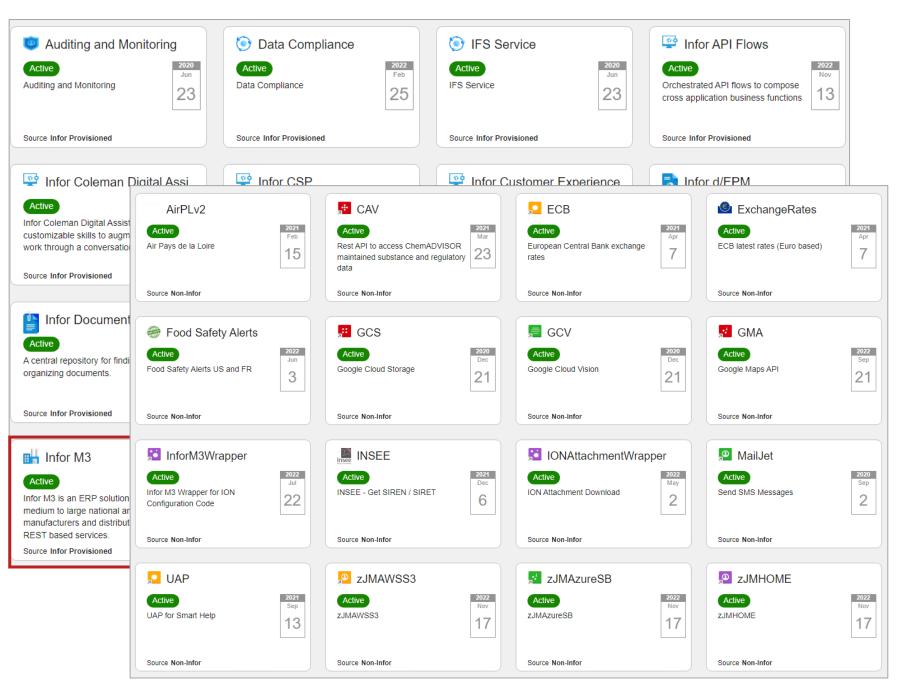


#### **API GATEWAY**

### API management – API Gateway

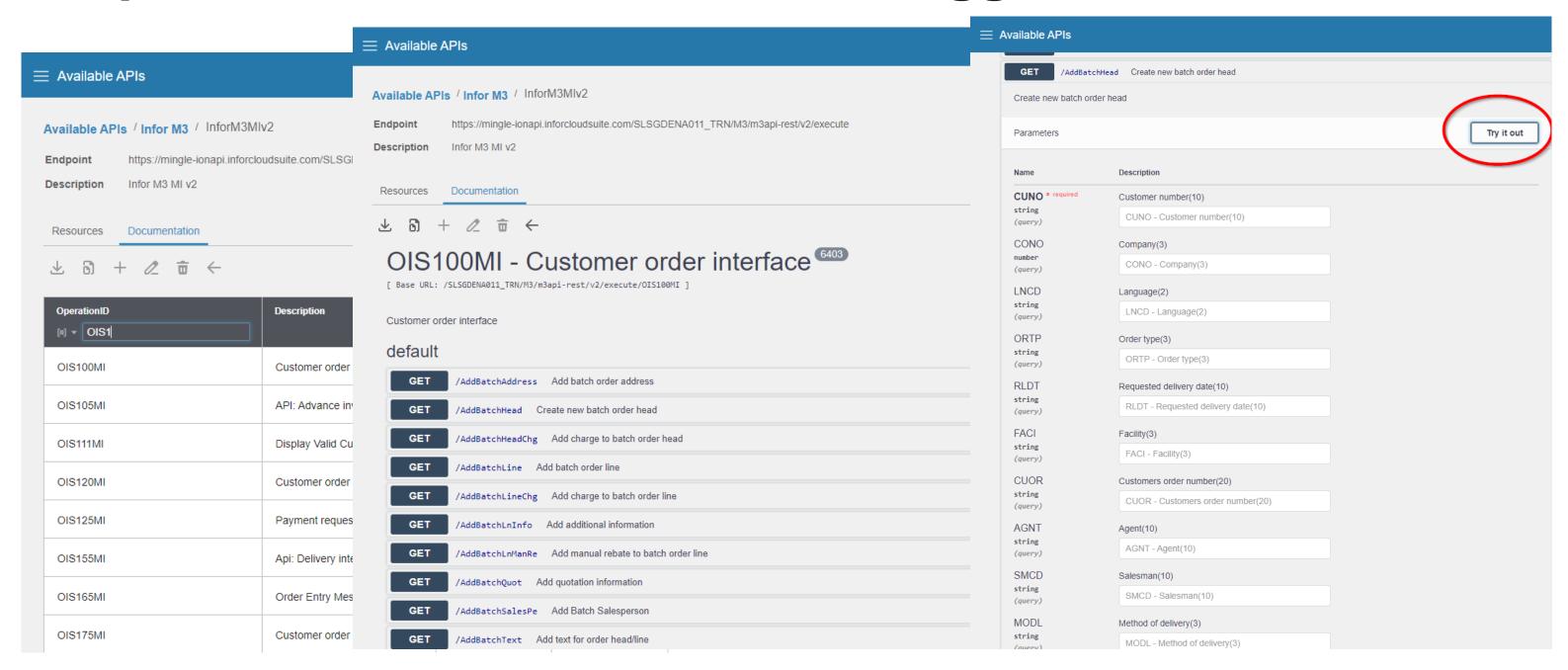


- View details of APIs
- Access to all applicable Infor CloudSuite APIs
- Library of some common APIs provided
  - Swagger Documentation already loaded
  - Will continue to add more over time
  - Customers can add their own by uploading OpenAPI standard Swagger documentation
- Active / deactivate as required
- View Swagger documentation
  - See details of endpoints
  - Download documentation
  - See parameters and response types
    - Try it out



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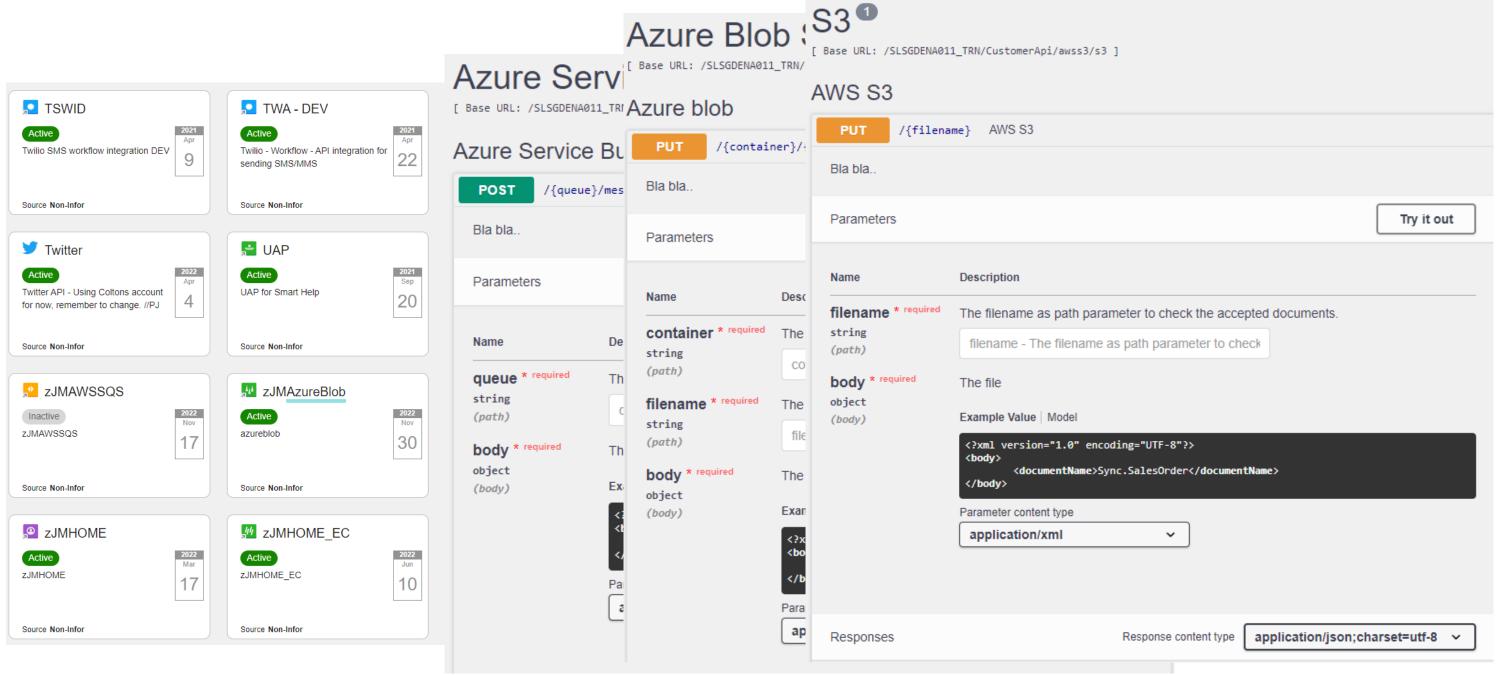
### **Endpoints Within M3 API Suite – Swagger Documentation**



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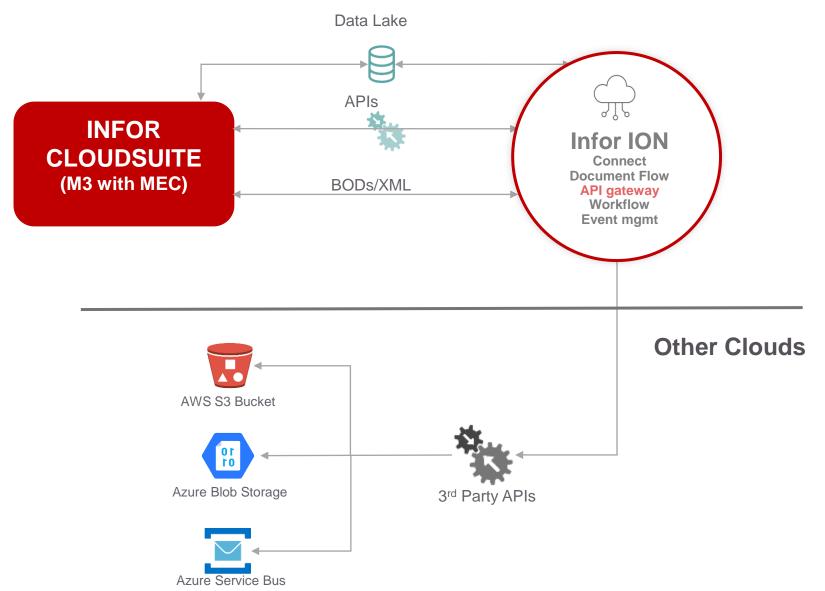
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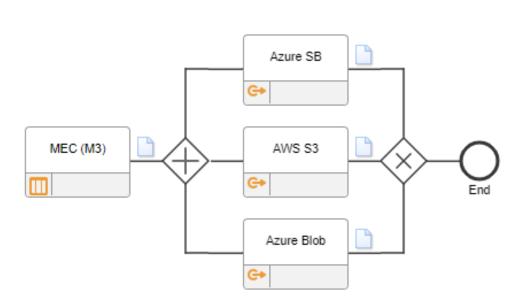
### **Define IONAPI for Cloud Services**



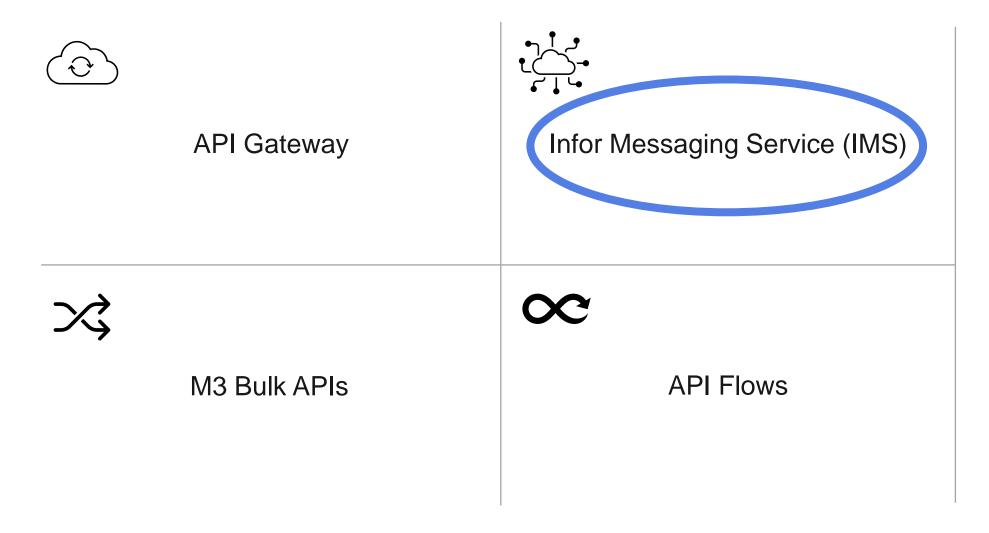
### Infor CE connectivity to common Cloud Services

#### **Infor Cloud**

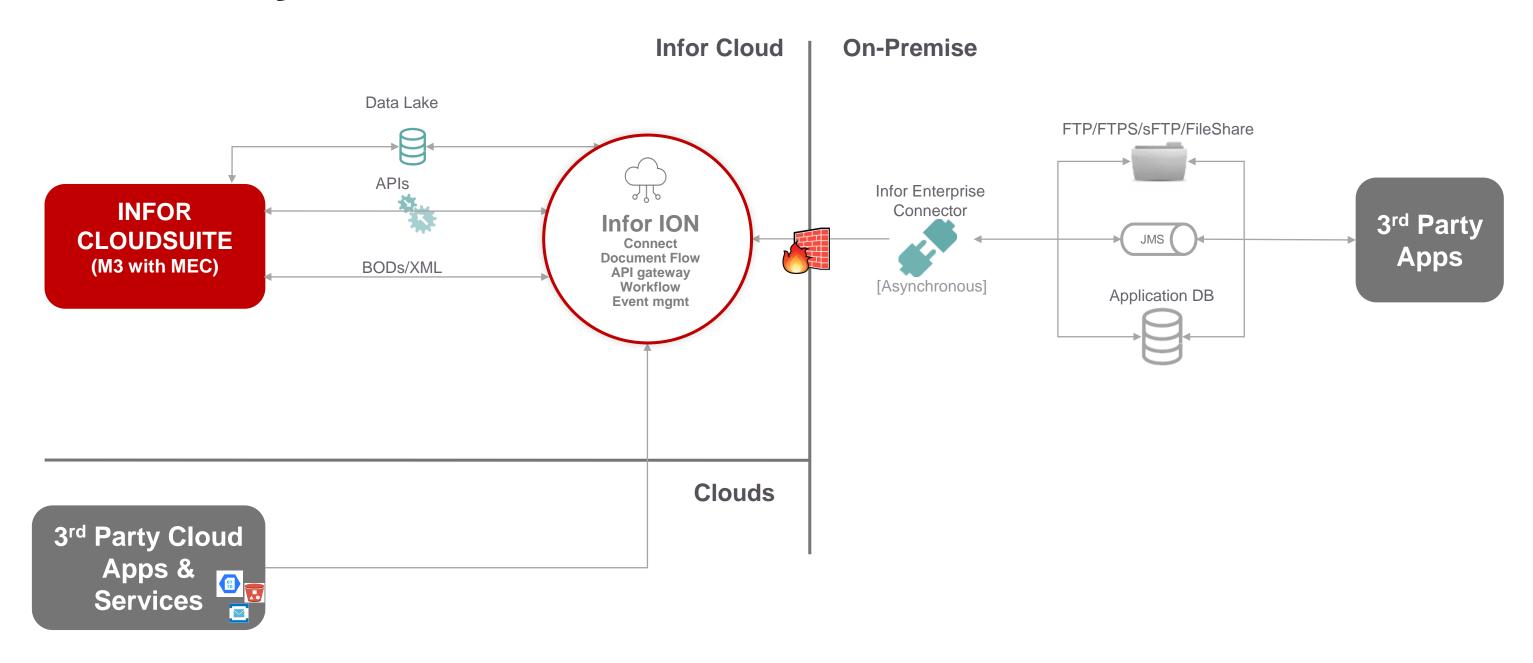




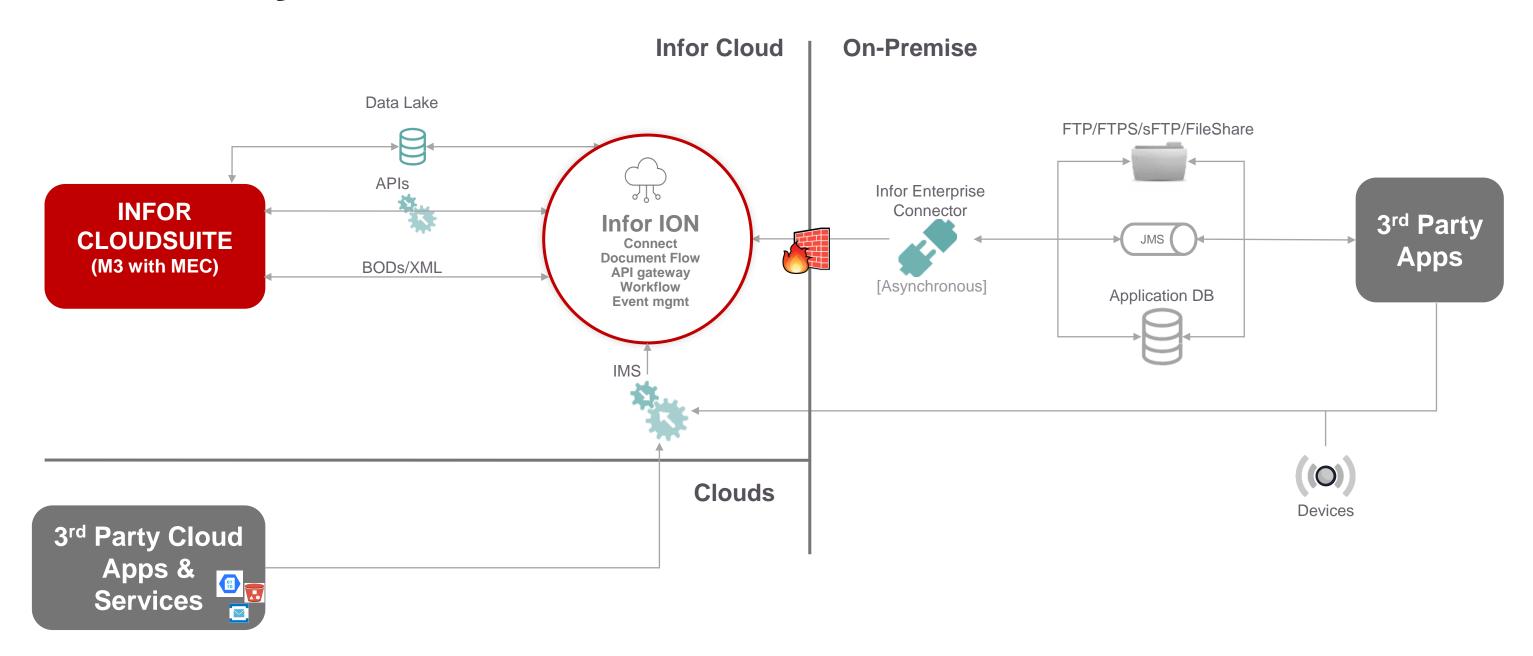
# Integration Topics of the Year



## **Connectivity with IMS**

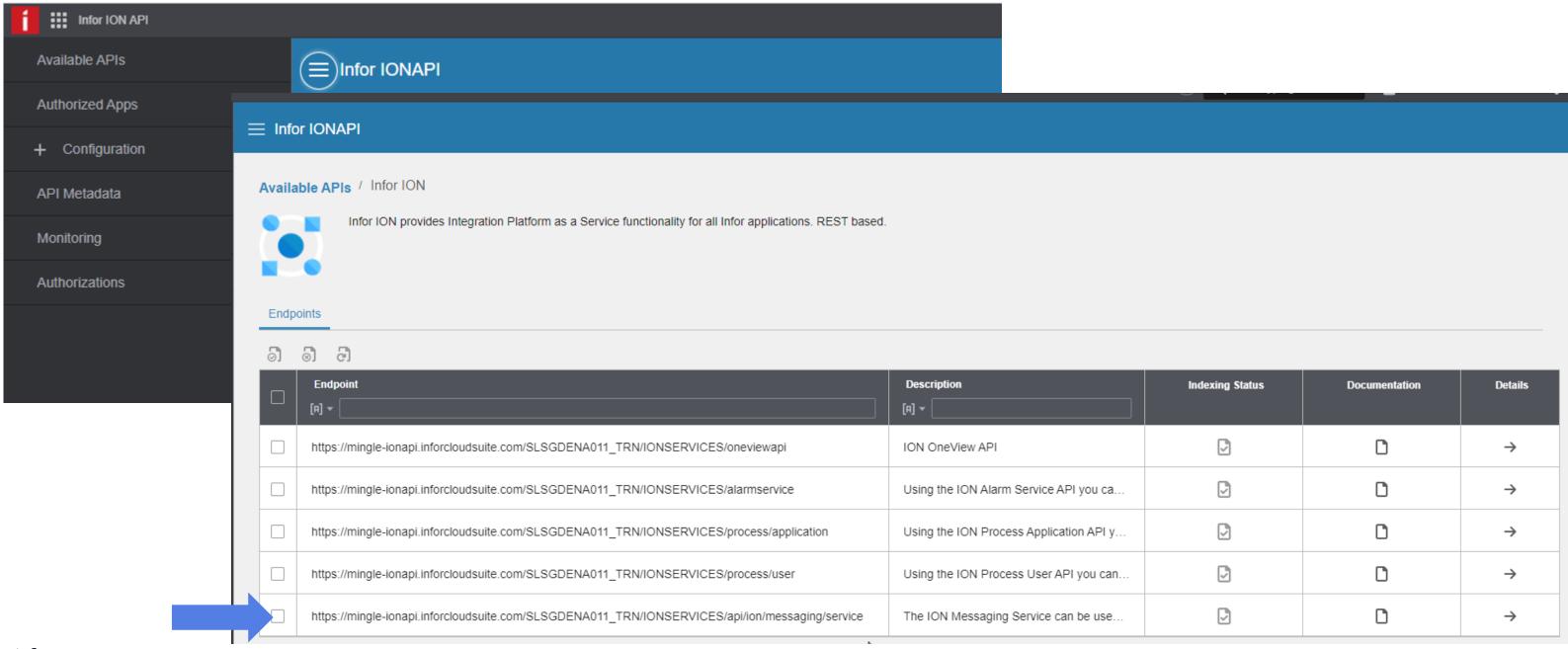


## **Connectivity with IMS**

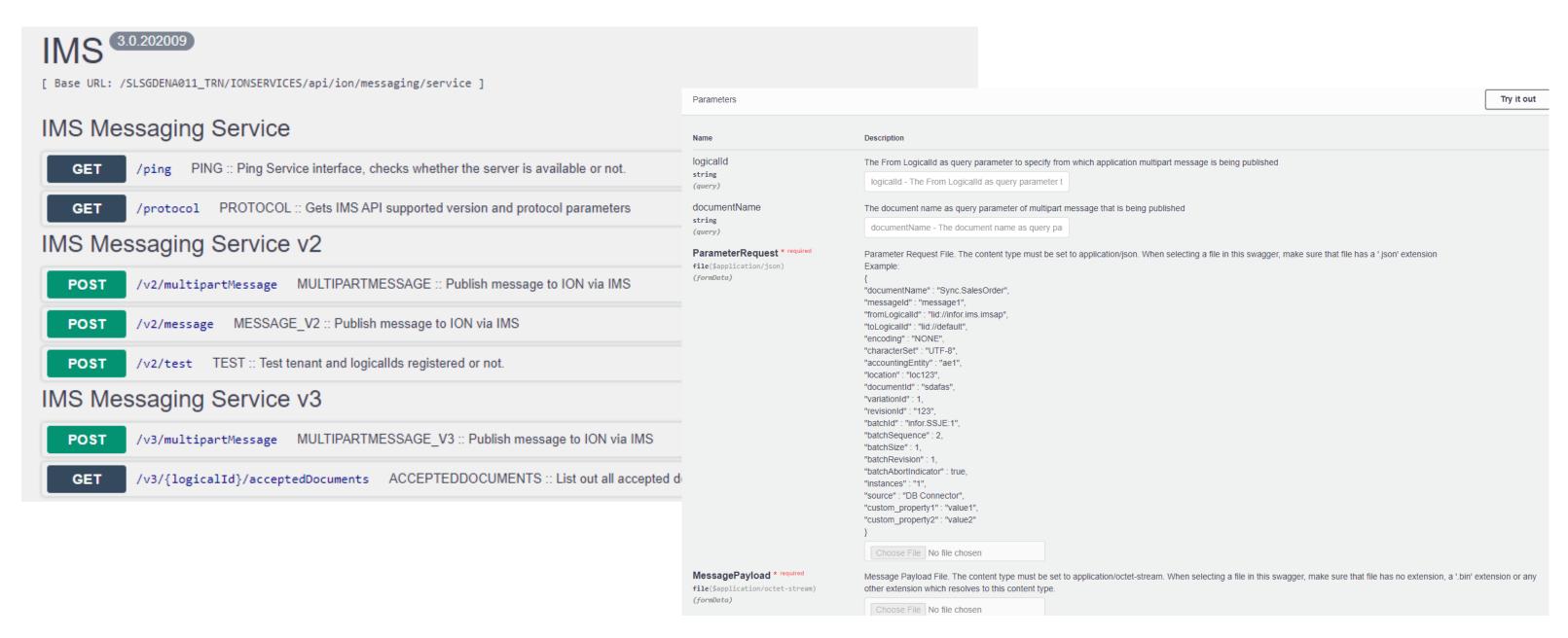


#### INFOR MESSAGING SERVICE

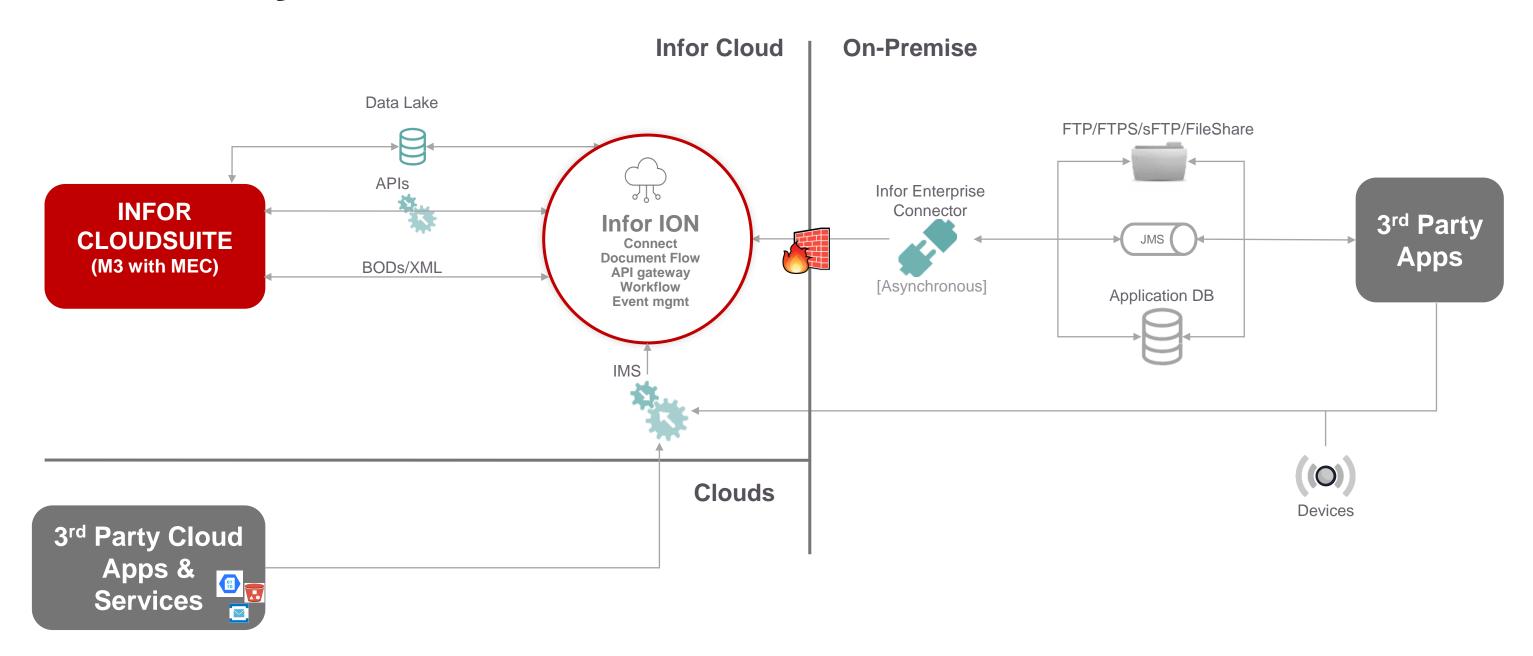
### Infor Messaging Service (IMS) – Inbound



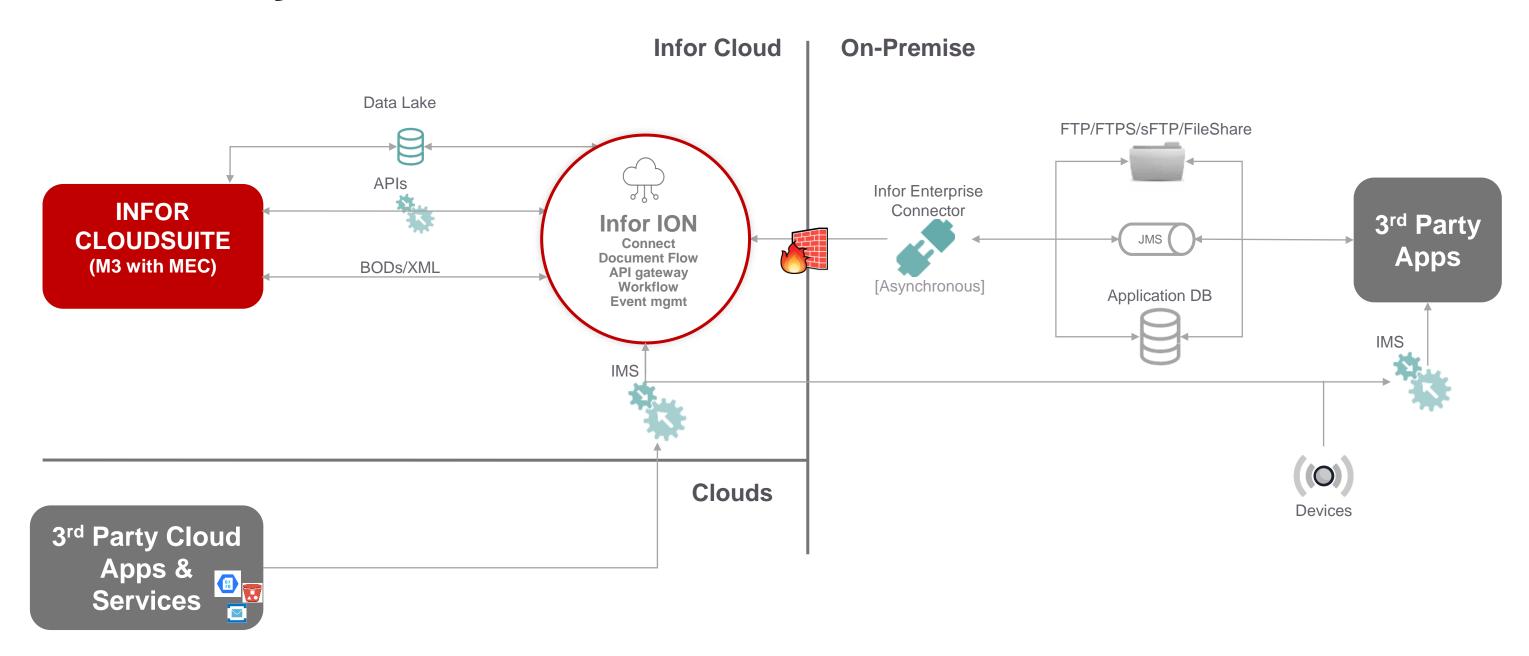
### Infor Messaging Service (IMS) - Inbound



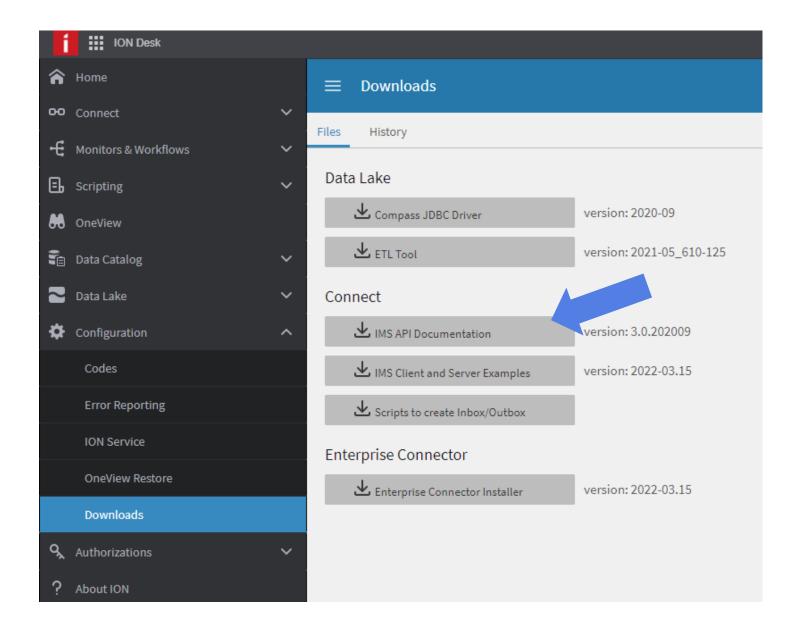
## **Connectivity with IMS**



# **Connectivity with IMS**

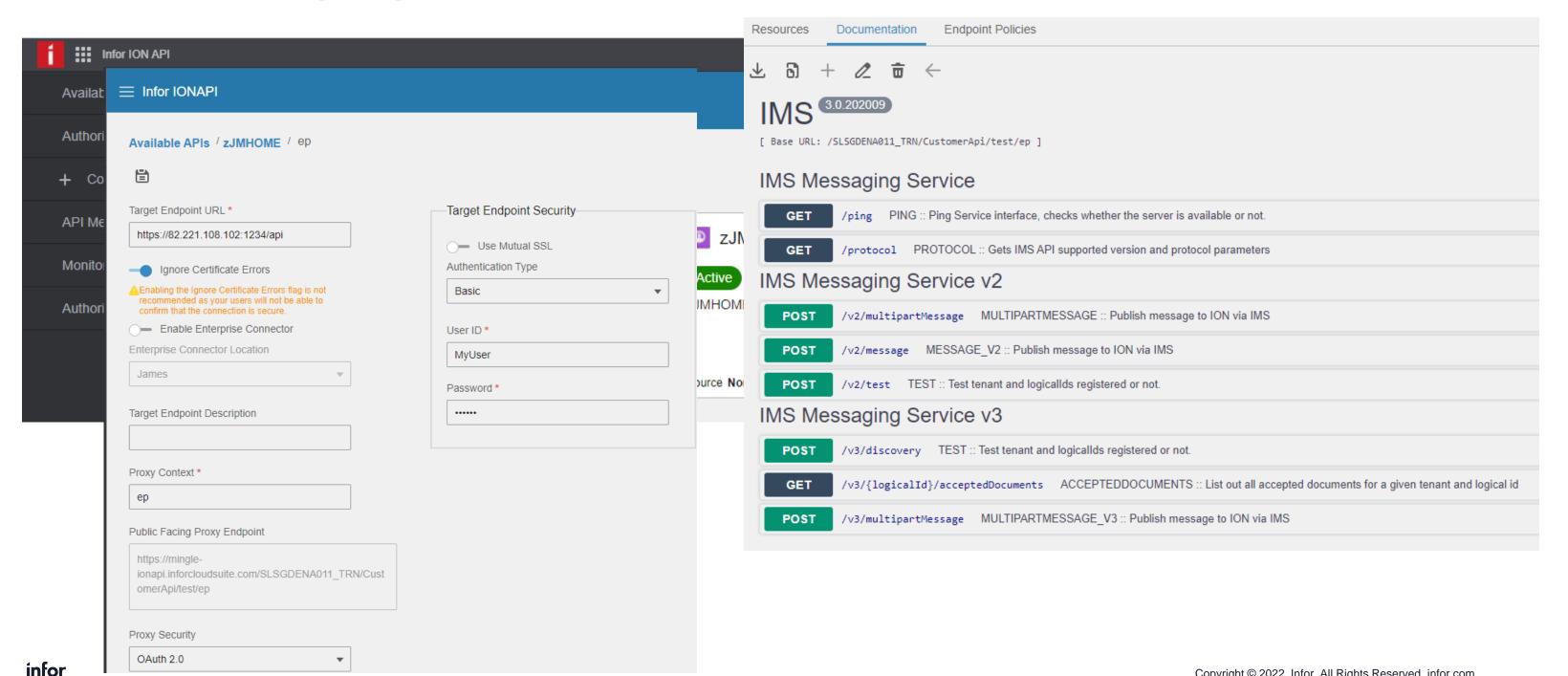


### Infor Messaging Service – Outbound

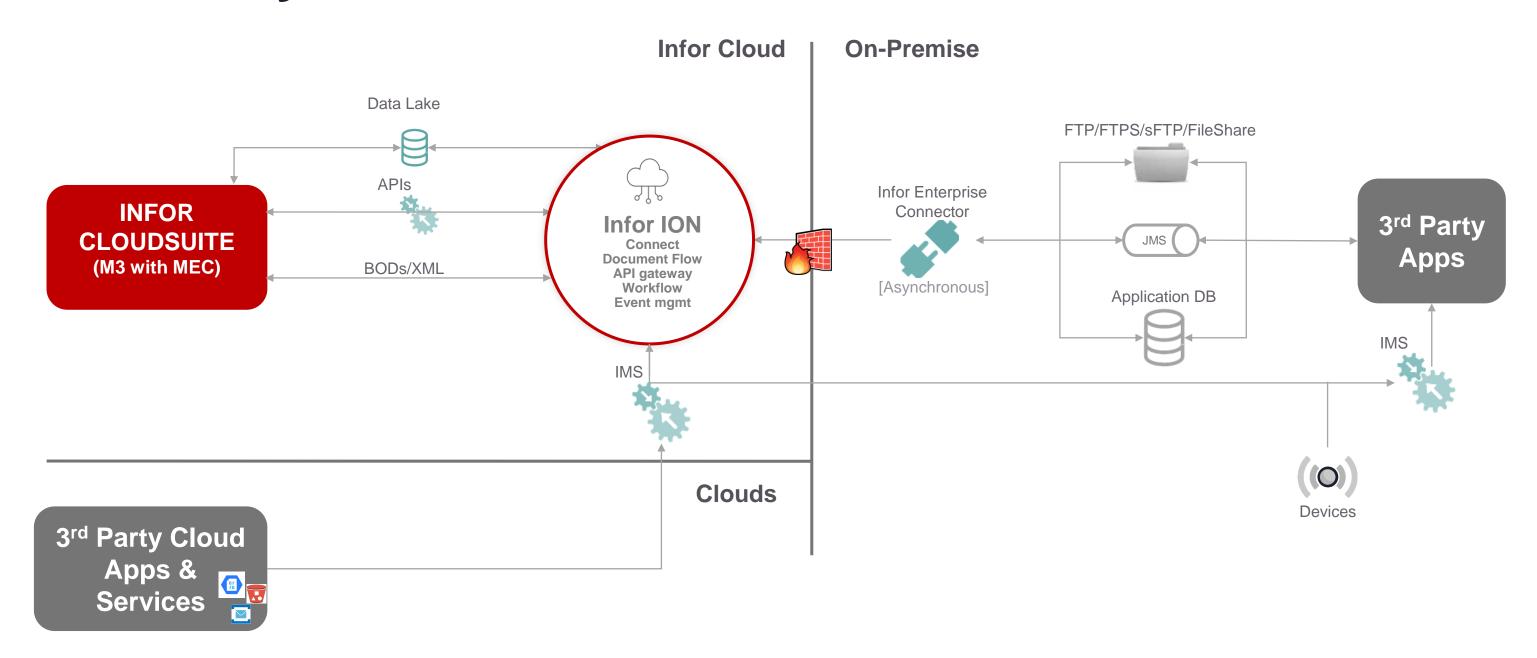


```
🚺 RestletResource.java 🗙
 81
 82<del>0</del>
 83
         @Produces("application/json")
 84
         @Path("/v3/multipartMessage")
         @Consumes("multipart/form-data")
 85
 86
         public Response multipartMessage(Representation input) {
 87
             RestletFileUpload fileUpload = new RestletFileUpload(new DiskFileItemFactory());
 88
 89
             boolean paramFileOK = false;
 90
             boolean payloadOK = false;
 91
             List<FileItem> fileItems = null;
 92
             JSONClasses.ParameterFile pf = null;
 93
 94
 95
                 fileItems = fileUpload.parseRepresentation(input);
 96
             } catch (FileUploadException e) {
 97
                 e.printStackTrace();
 98
                 return Response.status(Response.Status.BAD REQUEST).entity(e.getMessage()).build();
 99
 100
 101
             for (FileItem fileItem : fileItems) {
 102
                 if (fileItem.getFieldName().equals("ParameterRequest")) {
 103
 104
                          pf = getMultipartMessageParams(fileItem);
 105
                         paramFileOK = pf != null && pf.getDocumentName() != null && pf.getDocumentName().length() > 0;
 106
                     } catch (IOException e) {
 107
                         e.printStackTrace();
 108
                          return Response. status (Response. Status. RAD REQUEST) .entity (e.getMessage()) .build();
 109
110
111
112
113
114
                 return Response. status (Response. Status. RAD REQUEST) .entity ("No file for: Parameter Request") .build();
115
             for (FileItem fileItem : fileItems) {
116
117
                 String fieldName = fileItem.getFieldName();
 118
                 if (fieldName.equals("MessagePayload")) {
 119
 120
                          saveMultipartMessage(fileItem, pf);
 121
                         payloadOK = true;
 122
                     } catch (IOException e) {
 123
                         e.printStackTrace();
 124
                         return Response.status(Response.Status.BAD REQUEST).entity(e.getMessage()).build();
 125
 126
 127
             if (!payloadOK) {
 128
                 return Response. status (Response. Status. RAD REQUEST) . entity ("No file for: MessagePayload") . build();
 129
 130
```

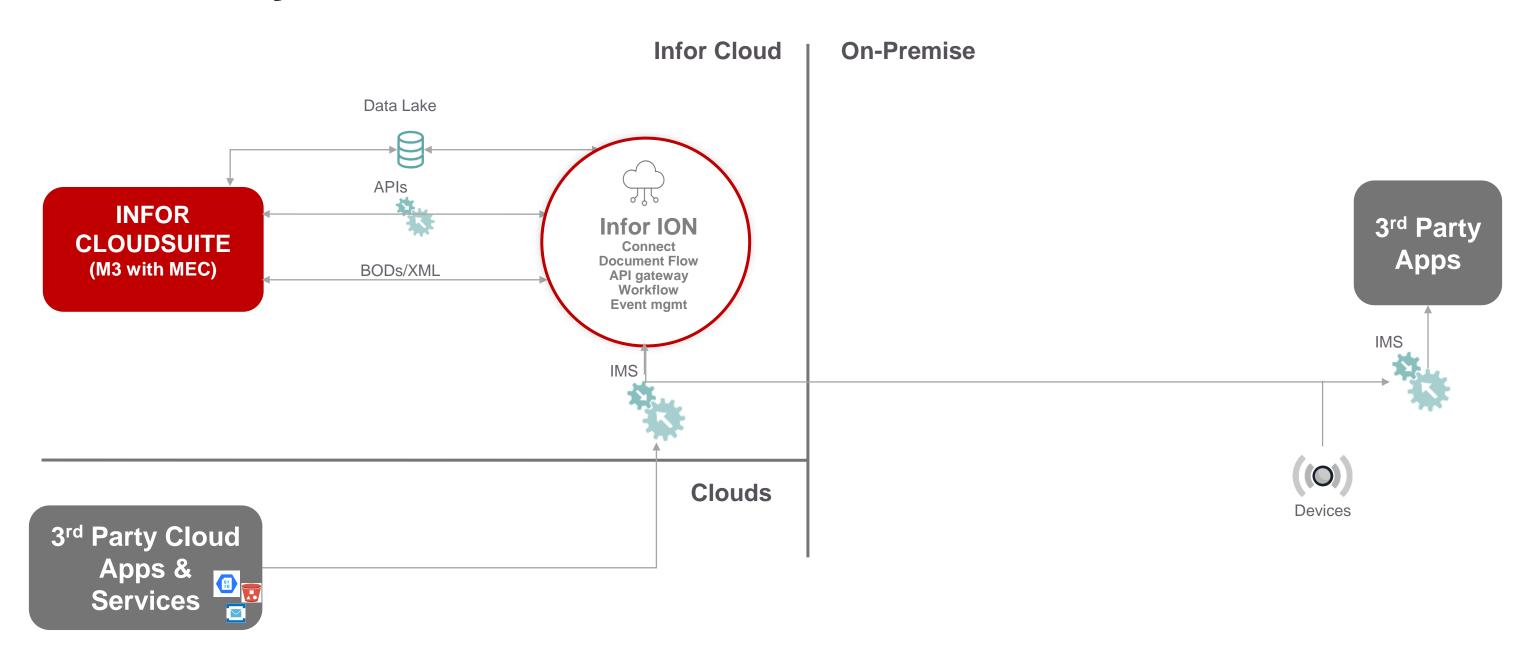
### Infor Messaging Service – Outbound



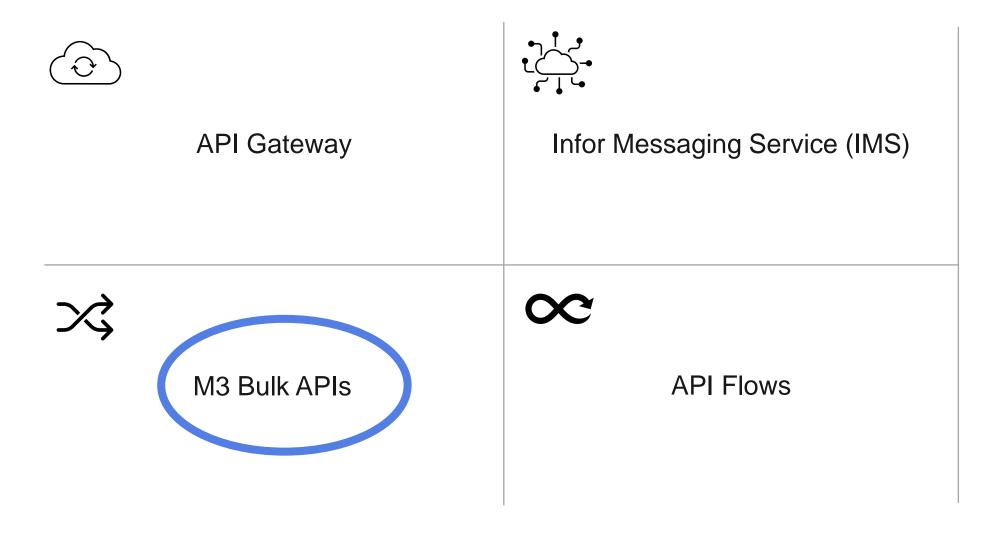
# **Connectivity with IMS**



# **Connectivity with IMS**



# Integration Topics of the Year



#### **INTEGRATION – ION API**

### M3 Bulk APIs

- M3 API transaction rather fine grained
  - ... could potentially lead to high number of executions
- M3 Bulk API receives data for multiple M3 API transactions and executes them in batch
- Supports multiple different transactions from one M3 API
- Does not support orchestration of transactions and data
- Final response includes response from each API transaction
- Significant performance gain possible
  - ... especially when executing smaller batches in parallel.

```
"program": "FCS350MI",
"cono": 400,
"dateFormat": "YMD8",
"excludeEmptyValues": true,
"rightTrim": true,
"maxReturnedRecords": 0,
"transactions": [
        "transaction": "UpdForQty",
        "record": {
            "WHLO": "001",
            "ITNO": "43S100100",
            "FDAT": "20241101",
            "TDAT": "20241128",
            "MDVR": "A",
            "FOQT": 1.0
        "transaction": "UpdForQty",
        "record": {
            "WHLO": "001",
            "ITNO": "Y10001",
            "FDAT": "20241101",
             "TDAT": "20241128",
            "MDVR": "A",
            "FOOT": 1.0
    },
        "transaction": "UpdForQty",
        "record": {
            "WHLO": "901",
            "ITNO": "Y10010",
            "FDAT": "20241101",
            "TDAT": "20241128",
            "MDVR": "A",
            "FOQT": 1.0
```

## API Performance – Real world challenge

- Forecast to M3 (FCS350MI/UpdForQty)
- Updating forecasts could potentially contains a lot of data, depends heavily on:
  - Number of warehouses
  - Number of items
  - Length of forecast
- Real world scenario could contain hundred thousands of records
- Common one-big-file scenario:
  - Could take hours and hours... (not allowed in M3 MT IEC)
  - Errors will not be easy to handle



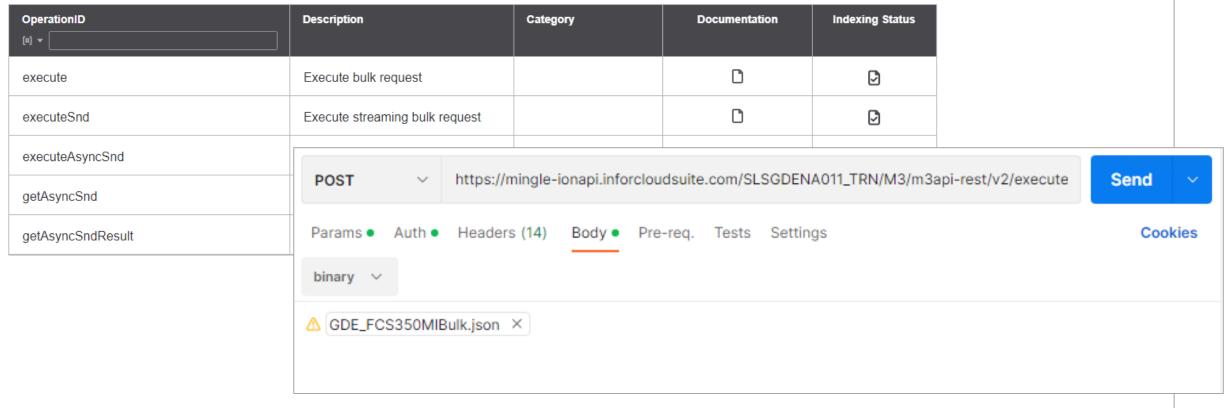
### Forecast update – Potential solution

- Instead of one-big-file scenario
  - Split into multiple much smaller pieces
  - Execute smaller pieces in parallel
- Async or sync integration?
  - Depends on what to do with the result
  - Depends on overall knowledge
  - Sync approach avoid execute a huge amount of APIs
  - Bulk APIs should be considered
- Test Synchronous approach using REST APIs.



### Forecast update – Sync approach

- Created one big file with around 50.000 records
- Using only one thread took almost two hours to complete
- Split big files into around 500 smaller files



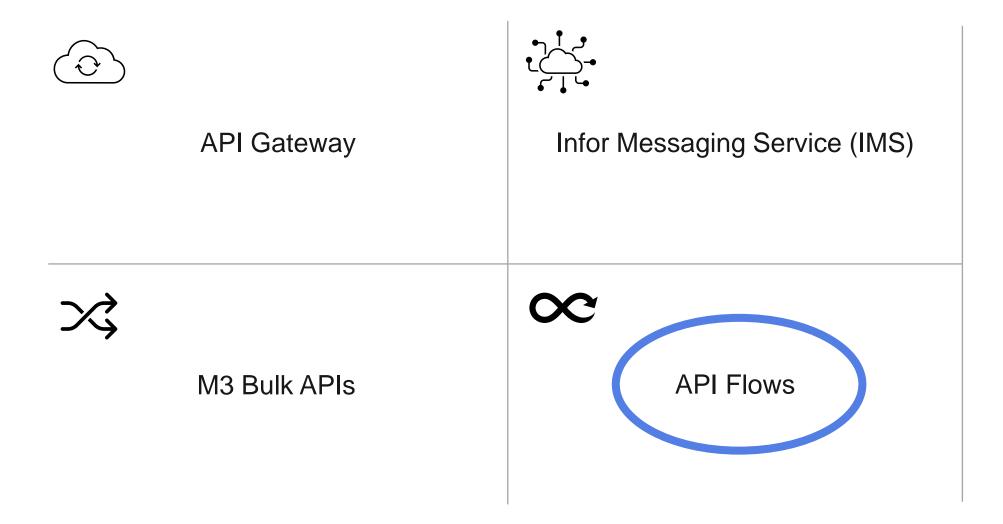
```
"program": "FCS350MI",
"cono": 400,
"dateFormat": "YMD8",
"excludeEmptyValues": true,
"rightTrim": true,
"maxReturnedRecords": 0,
"transactions": [
        "transaction": "UpdForQty",
        "record": {
            "WHLO": "001",
            "ITNO": "43S100100",
            "FDAT": "20241101",
            "TDAT": "20241128",
            "MDVR": "A",
            "FOOT": 1.0
        "transaction": "UpdForQty",
        "record": {
            "WHLO": "001",
            "ITNO": "Y10001",
            "FDAT": "20241101",
            "TDAT": "20241128",
            "MDVR": "A",
            "FOOT": 1.0
        "transaction": "UpdForQty",
        "record": {
            "WHLO": "901",
            "ITNO": "Y10010",
            "FDAT": "20241101",
            "TDAT": "20241128",
            "MDVR": "A",
            "FOQT": 1.0
```

### Forecast update – Synchronous approach

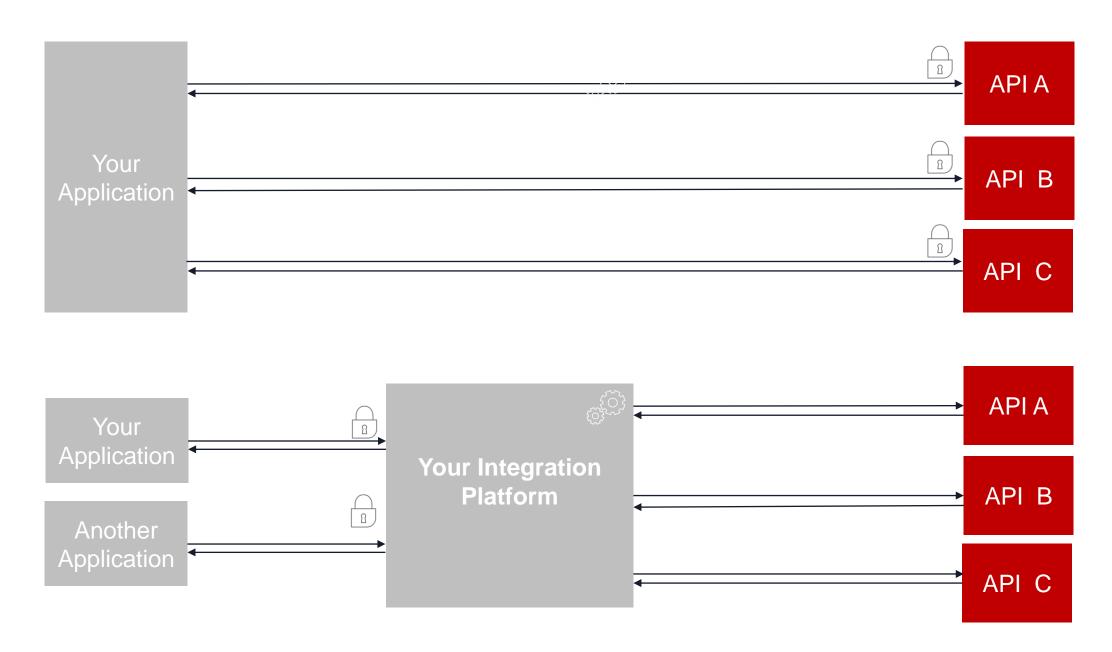
- Created one big file with around 50.000 records
- Using only one thread took almost two hours to complete
- Split big files into around 500 smaller files
- Scales very nicely!
  - Using 30 threads took us from 120 minutes to around four minutes.
- Comparing bulk execution vs. executing each update REST MI-transaction:
  - 2-3 times faster using bulk. No stress on Cloud Service Limits using bulk. 500 calls vs 50.000 calls!



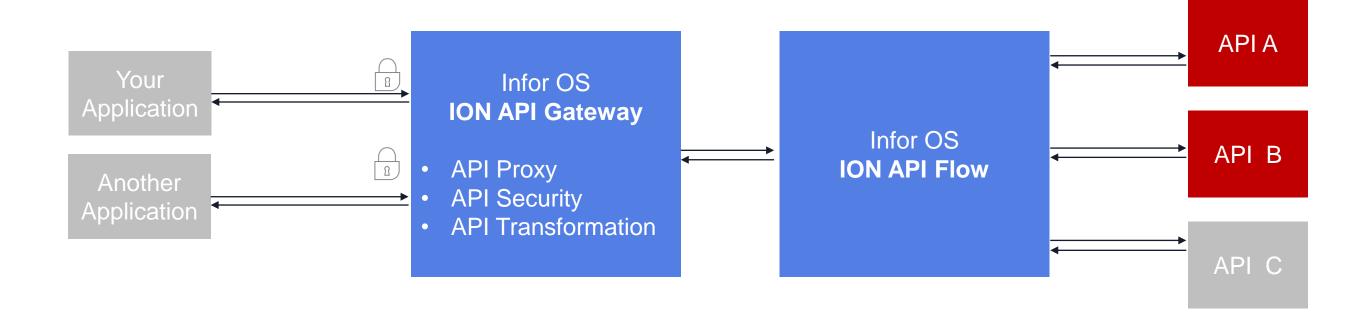
# Integration Topics of the Year



### Synchronous Integration – API Orchestration in Client



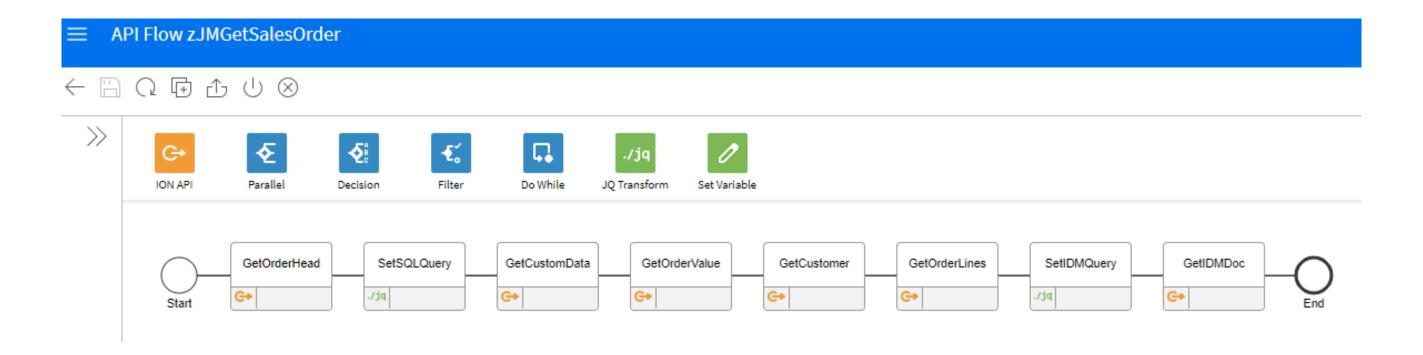
### Synchronous Integration – API Orchestration in ION



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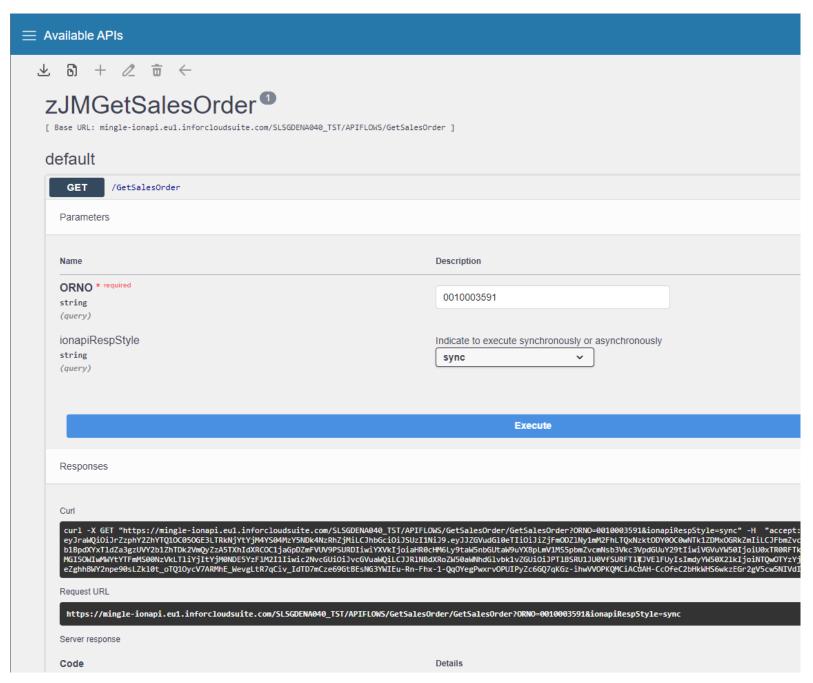
### **API Orchestration – Sales Order Retrieval**

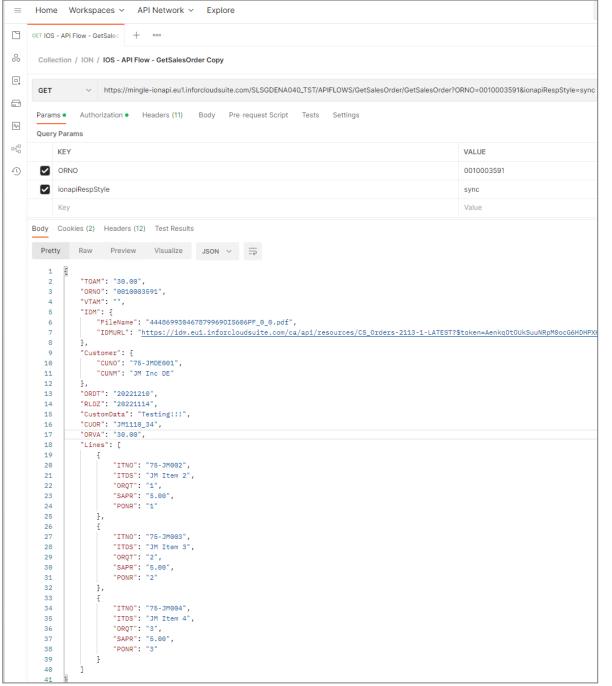


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### **API Orchestration – Sales Order Retrieval**





### **Asynchronous & Synchronous Integrations**



### ION - BOD/MSG

Asynchronous

Publish - Subscribe

**Event Driven** 



### **ION API Gateway**

Synchronous

Point to Point

Client initiated



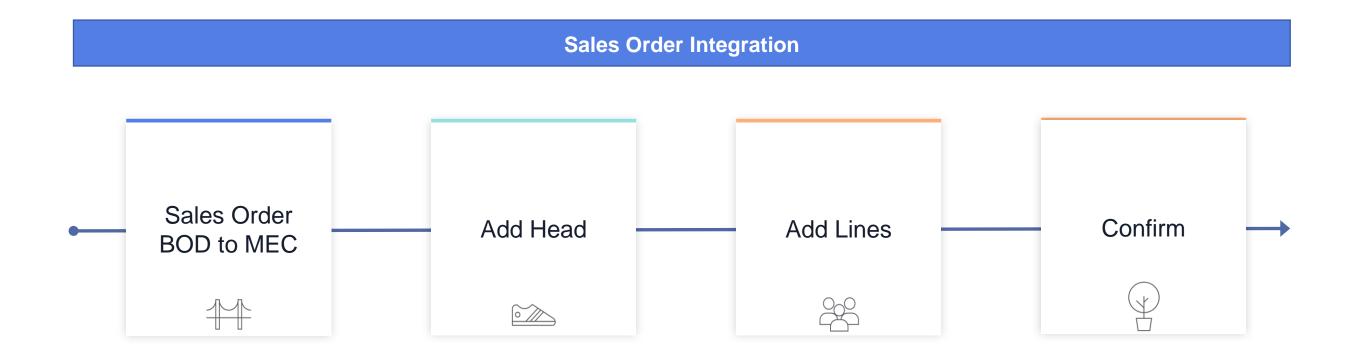
### iPasS Experience

iPaaS = ION + ION APIs

Blend of Sync & Async patterns

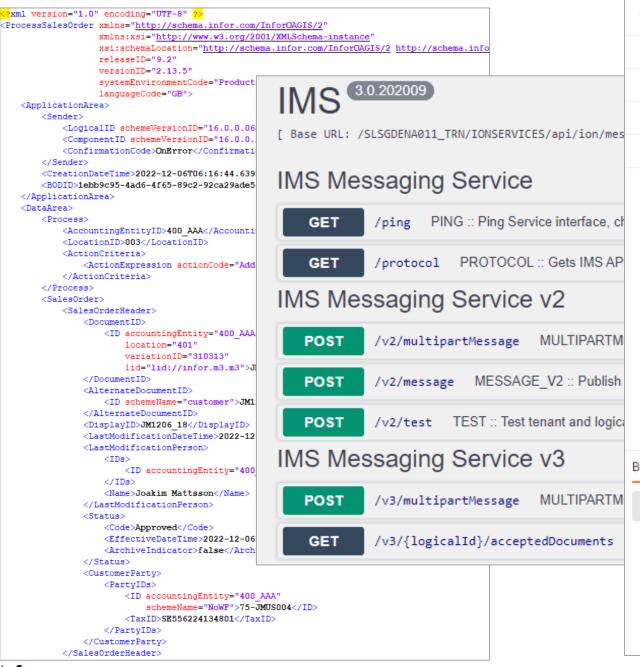
Highly scalable

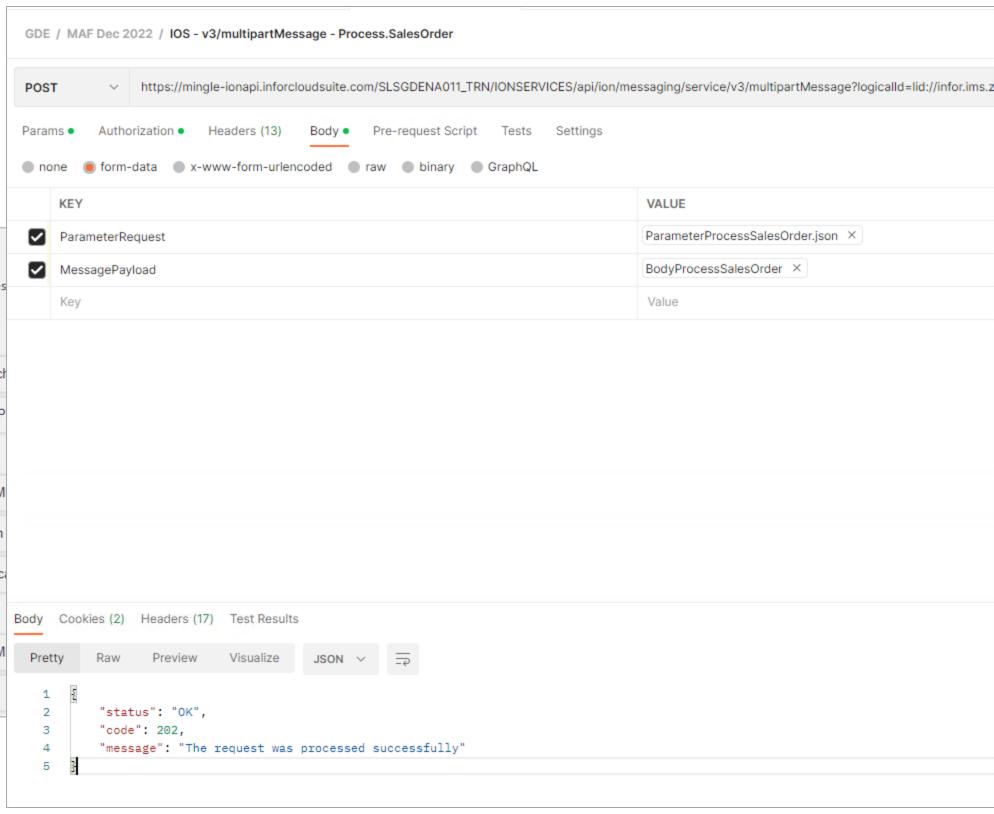
# **Sales Order Integration**



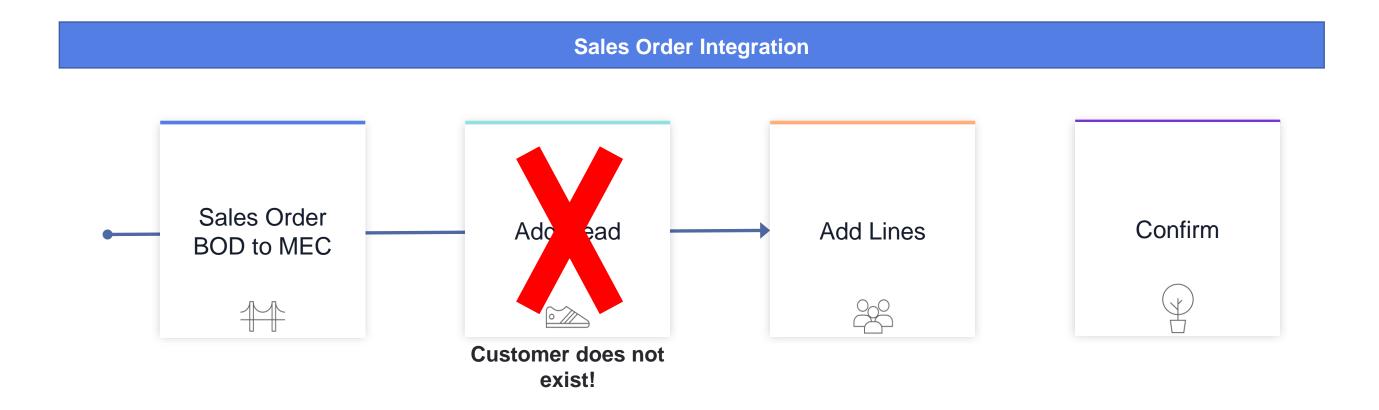
#### **API FLOWS**

### Process.SalesOrder

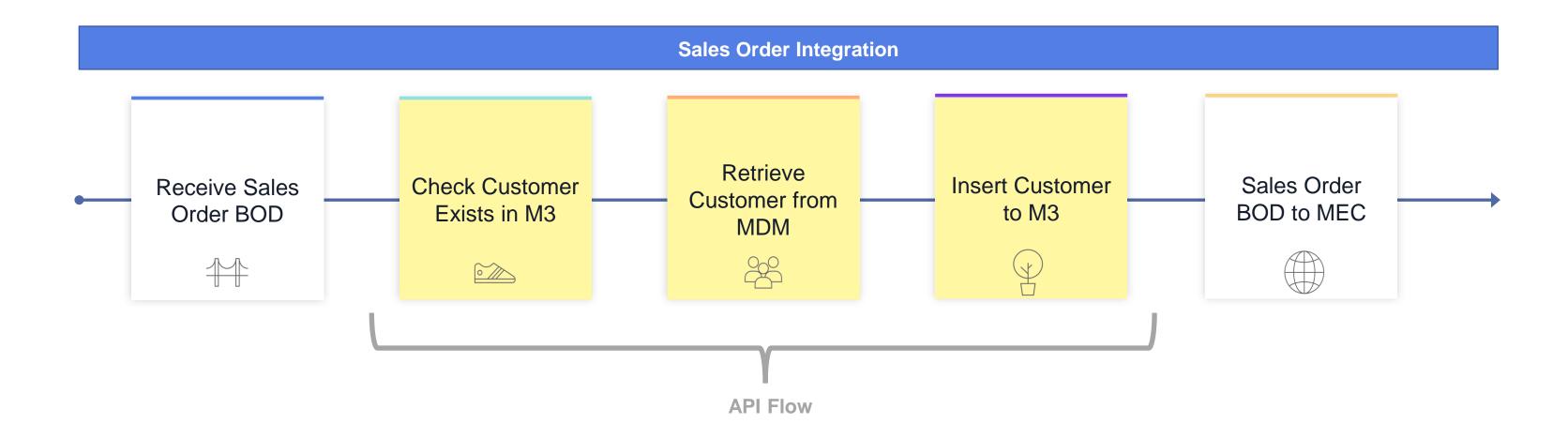




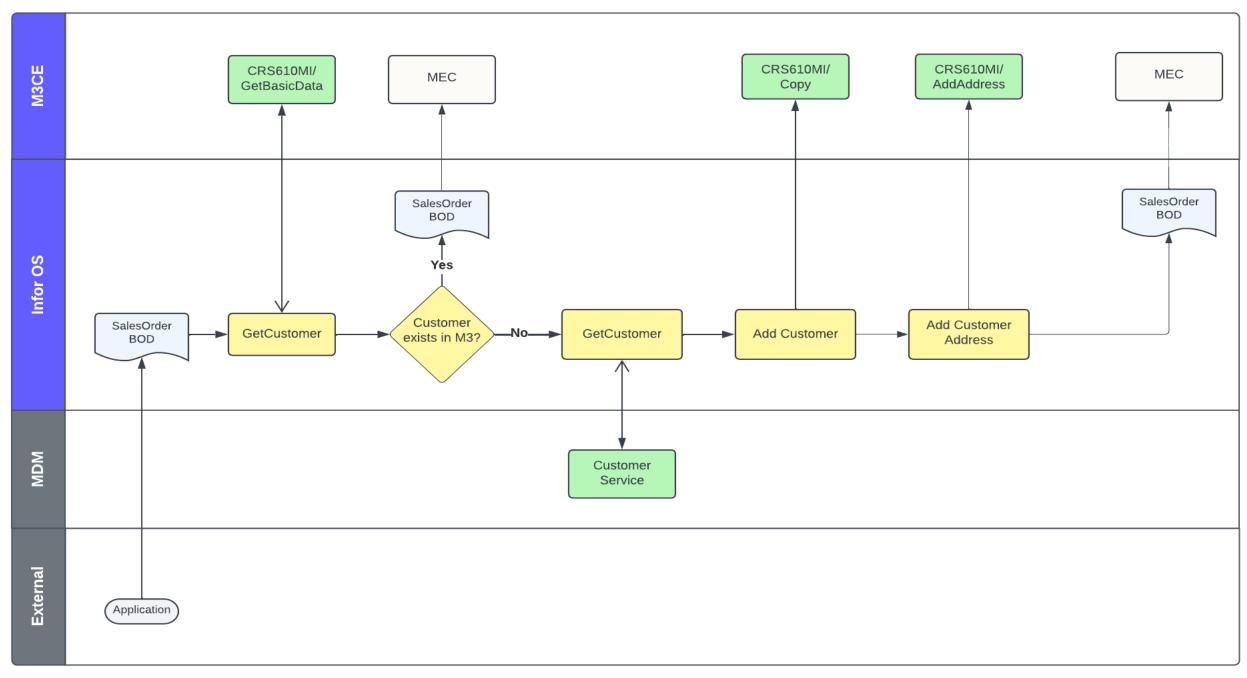
# **Sales Order Integration**



### Sales Order Integration

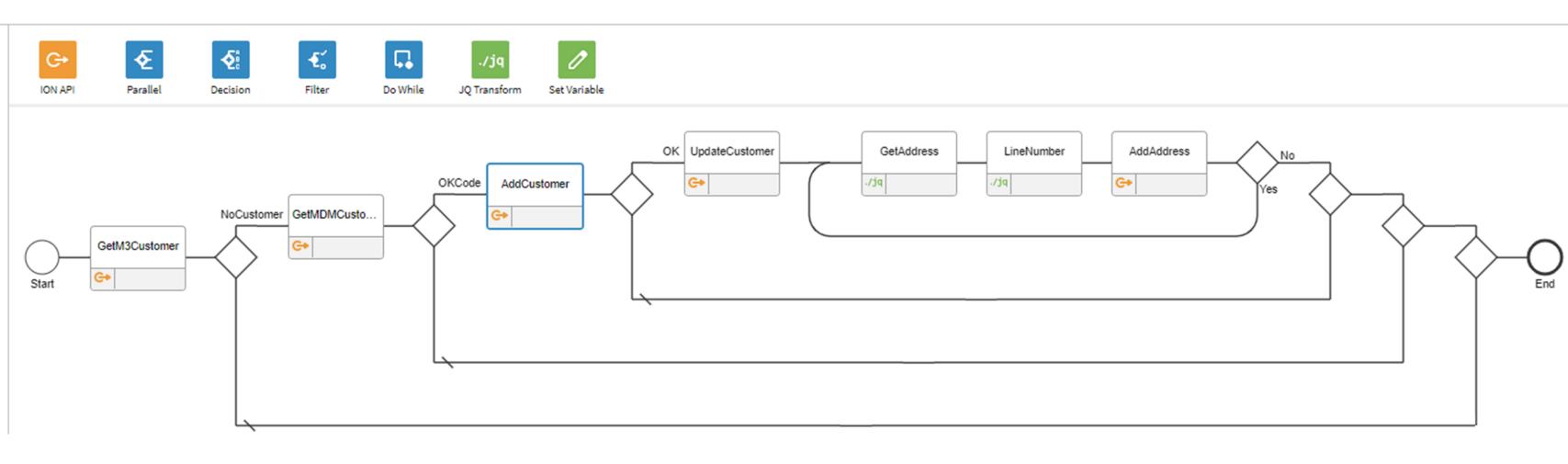


### Sales Order Integration – Process Flow



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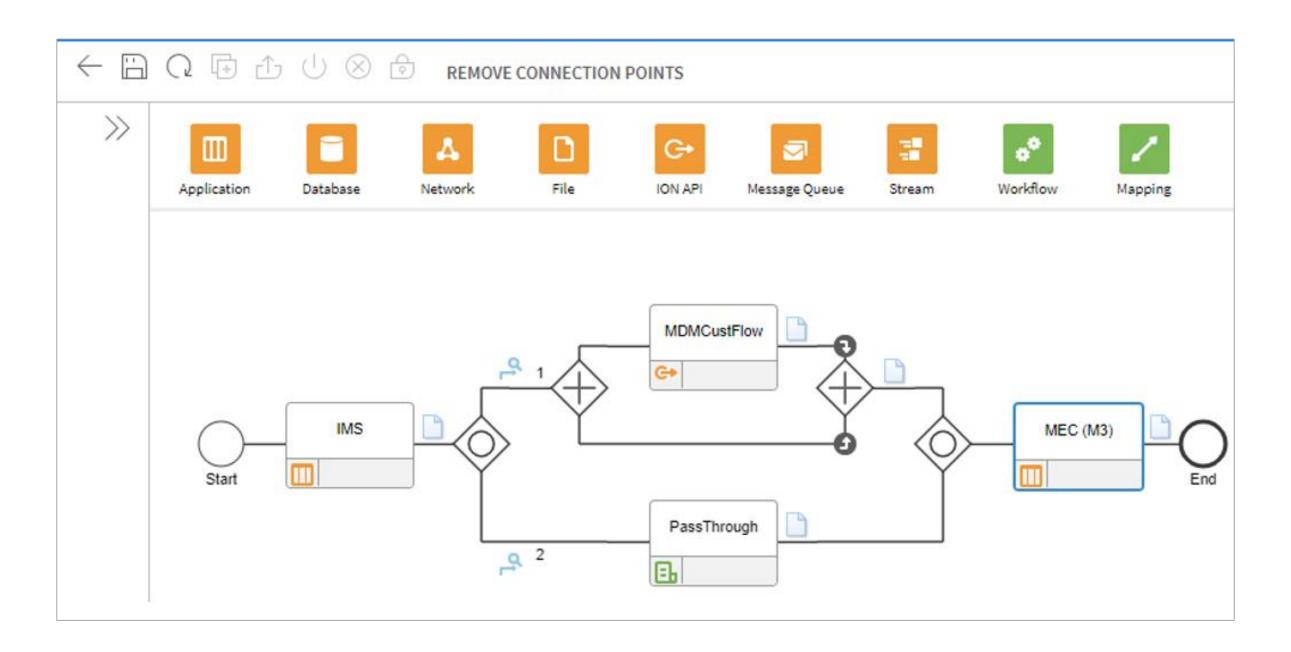
#### **Add Customer API Flow**



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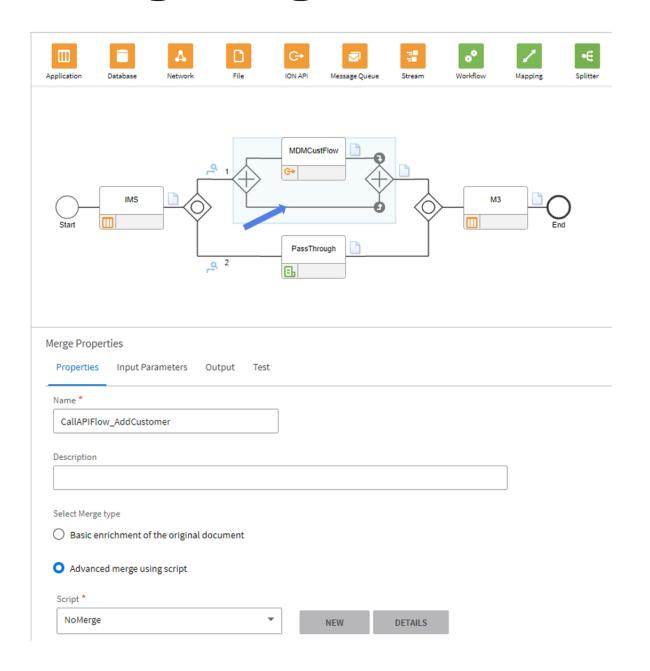
#### **Data Flow**

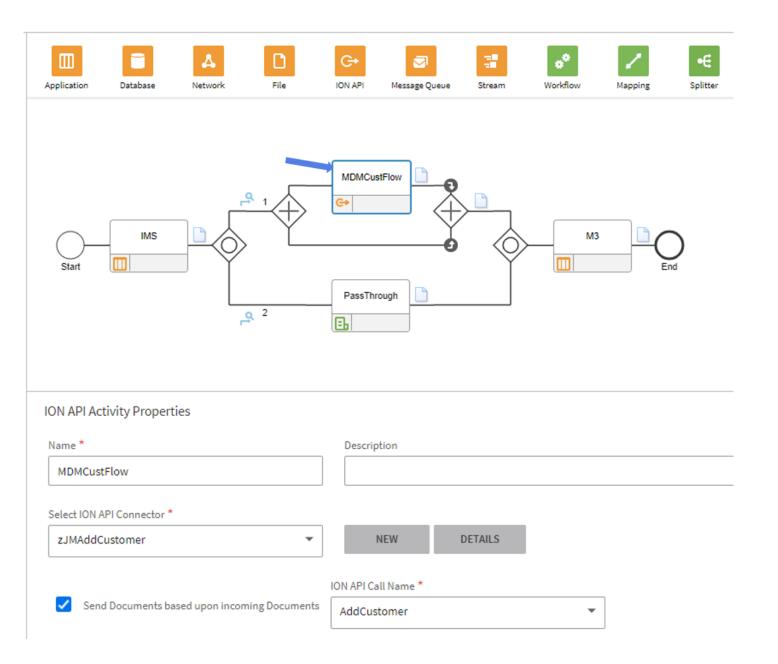


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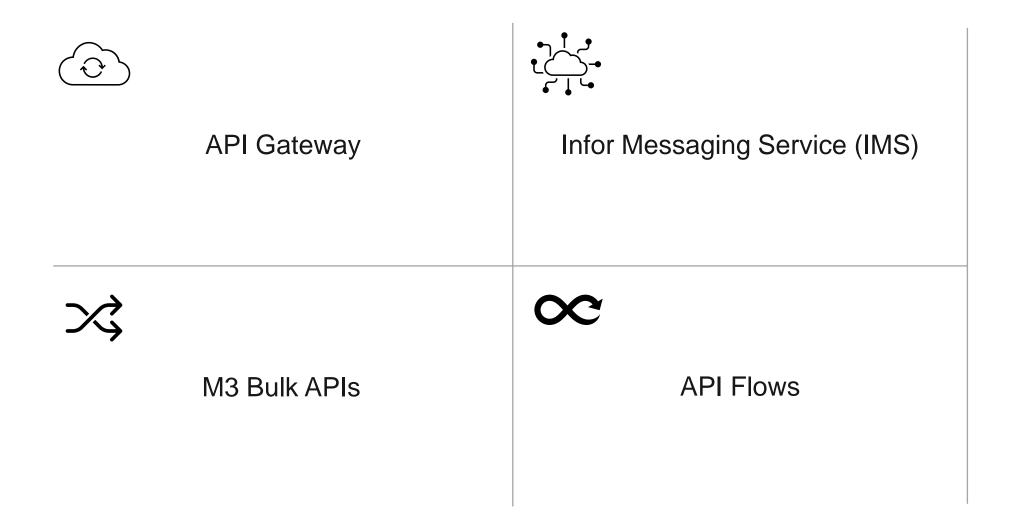
# **Using Merge Routine**





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### Integration Topics of the Year





#### **Backend as a Service**

BaaS is a customer managed extension tool, where customers will be building tenant specific API extensions.

FaaS exposed as BaaS – i.e., Event driven Functions as APIs

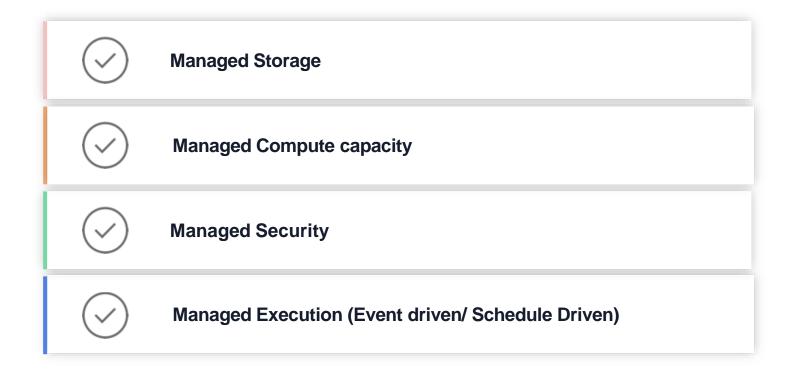
Cloud Native – Serverless, scalable Architecture

Developer's tool/ Provides APIs and SDKs for your solution

Cloud Agnostic – Build your API once; Run in AWS/ Azure/ ...



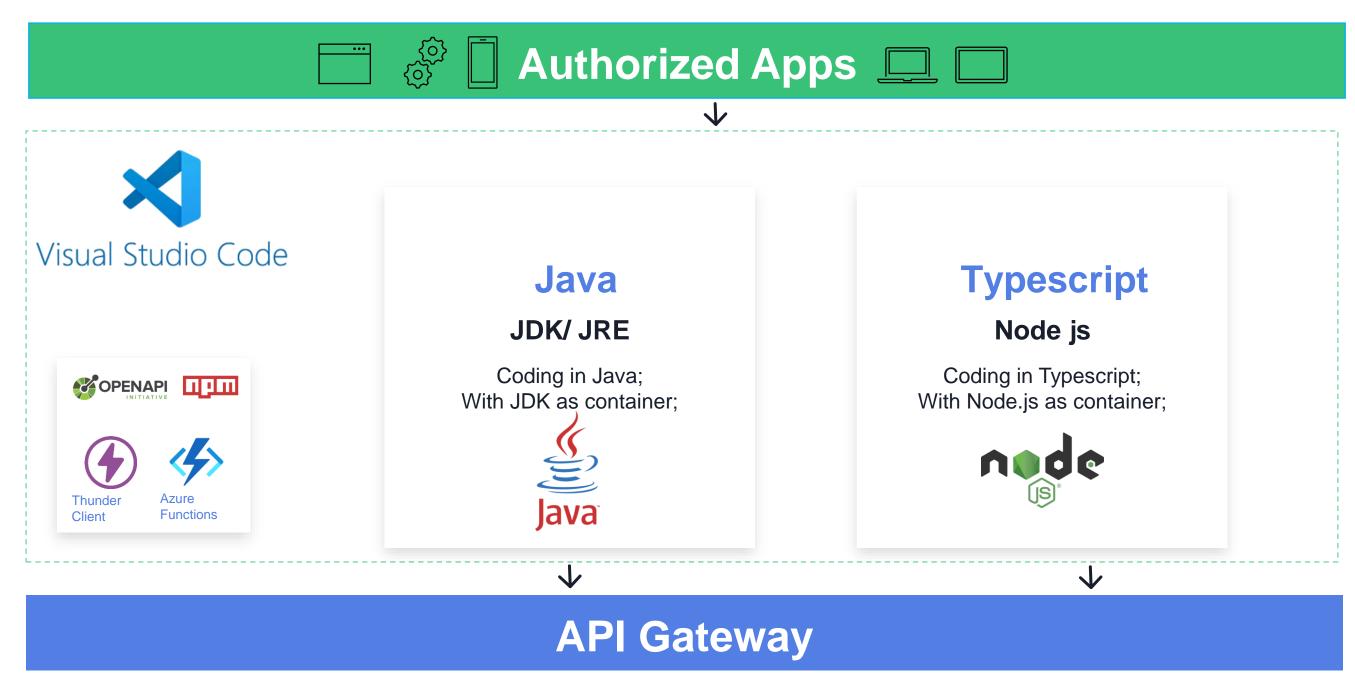
# What you get?



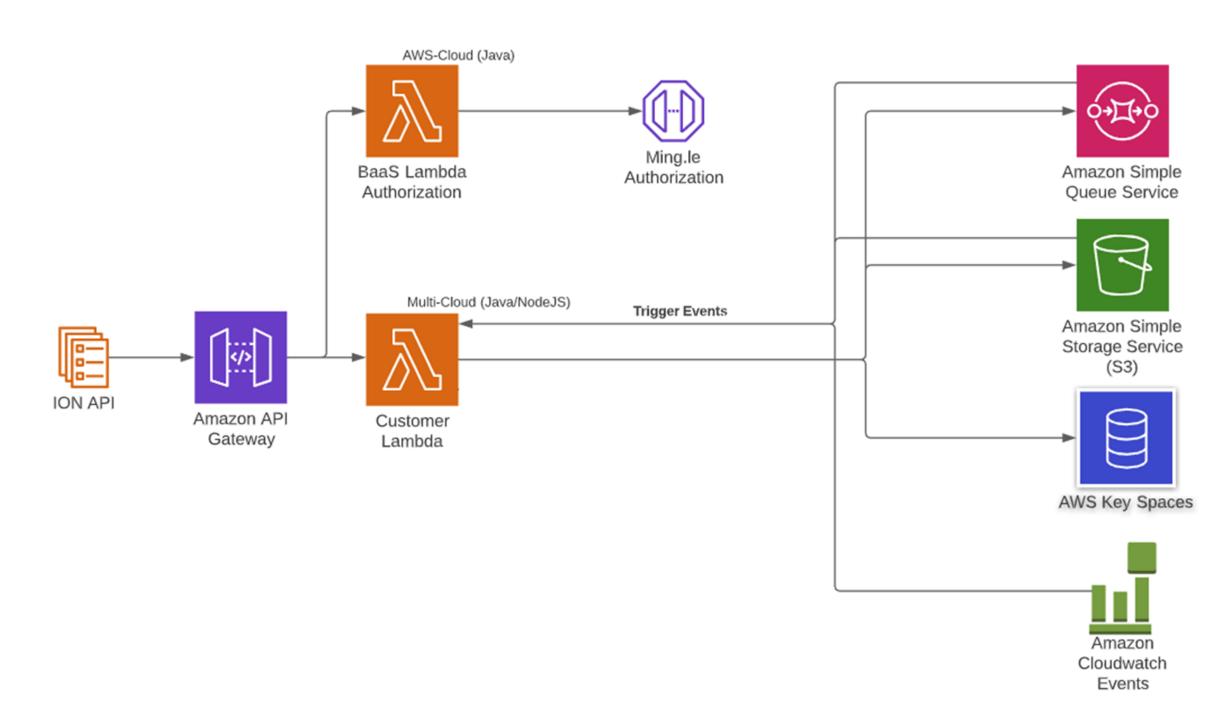
Customers to manage development, deployment. Support and maintenance of deployed services stays with customer.



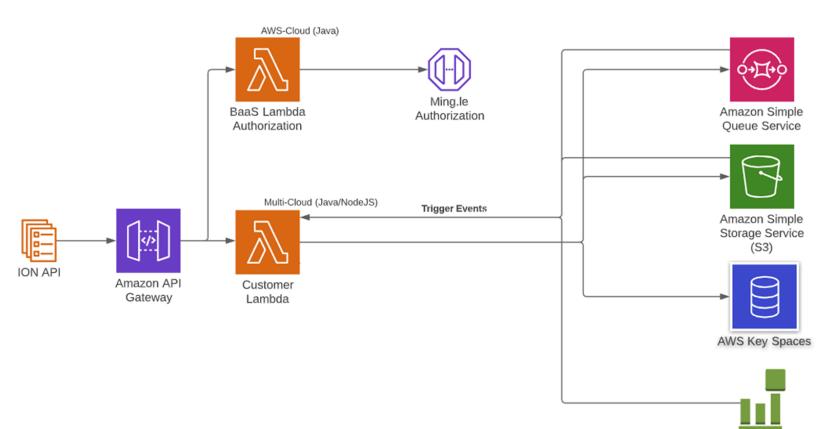
#### **Development Architecture**



# **Deployment Architecture**



### **Deployment Architecture**



Compute Only API - API Lifecycle for compute only API

**API (Compute + KeyValue storage) –** API Lifecycle for APIs with KeyValue storage (data model management)

API (Compute + S3 storage) – API Lifecycle for APIs with S3 storage

**API (Compute + IONAPI) –** API Lifecycle for APIs using IONAPI to communicate with other services.

API - Combination of all of the above.

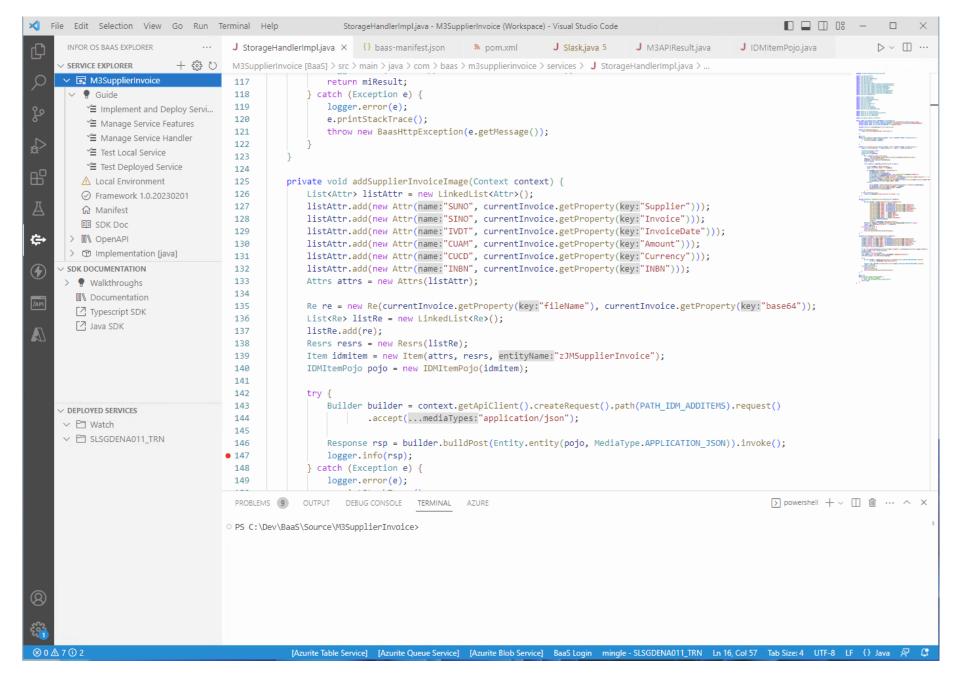
Amazon

Cloudwatch

Events

### **Skill Set required**

- General Programming Knowledge
- Java/ Typescript (NodeJS)
- API Domain knowledge
  - HTTP
  - REST
  - Open API (Swagger)
  - API Clients (Thunder, Postman)
  - SSL
- Source control/ CI CD knowledge



# Thank you

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