M3 Industry CloudSuites

Strategy and Roadmap

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September 2023

infor

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Infor M3 Industry CloudSuites



Enterprises in cloud

+008

Enhancements in 2022

3

1,386,385,890

API calls in one region in one week

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The Industry Cloud Company

Expect better outcome in Cloud

Operate

Industry focus

Rich of industry specific capabilities and content:

- Last mile functionality
- Preconfigured end-to-end solution
- Prescriptive implementation
- Industry documentation

Up to date

Evergreen solution with industry specific updates:

- State of the art security and technology
- Continuously improved
 business performance
- New functionality injected silently into the cloud

Agile

A DNA of speed and agility:

- A fluid solution adopting to everchanging business requirements
- Enabling customers to be disruptive and agile
- Support for new and changing operating models

Innovation

Cloud technology platform enabling differentiation and innovation

- Strong decision support
- Automation capabilities (ML/RPA/PI)
- Business optimization
- No/low/full code development capabilities

Differentiate

77

We as Nutreco are able to deliver a digital solution for our business, by leveraging from the proven **state of the art technology**, which is taken care of by Infor and **focus on delivering the value**"

Erik Beckers, CIO of Nutreco

77

In distribution, we are highly dependent on technology. Previously, it was hard to scale as fast as we needed when we had a sudden growth spike. But now with our multi-tenant cloud solution, we are **ready to scale and go**."

Andrew Bennett, CEO, Vallen Asia

77

We can stay ahead of our competitors through being **more agile** in responding to new trends, collaborating on a new idea and launching these on the shop floor quickly because our processes are being more efficient today."

Nina Hjalmarsson, Supply Chain Director/CIO Kiviks Musteri

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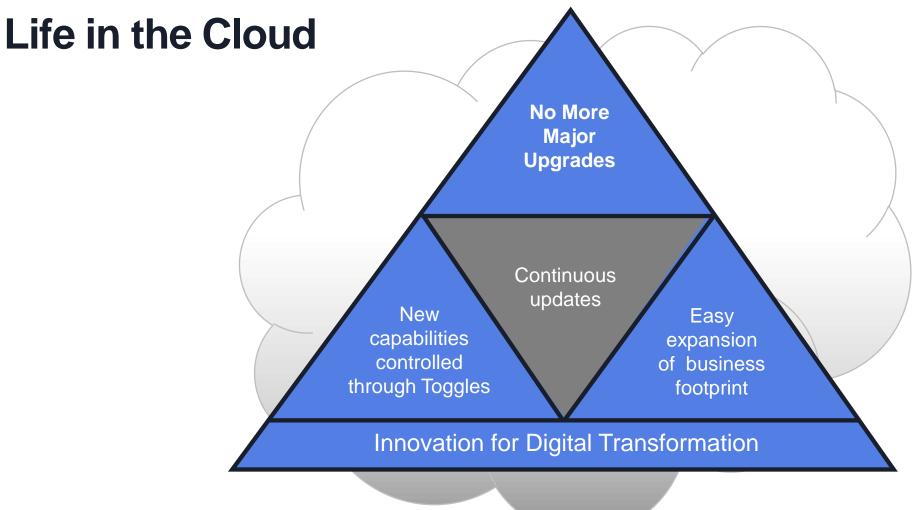
As our business rapidly expands, APP Group needs to have a modernized IT foundation to grow and scale effectively. Our investment in Infor's ERP and supply chain solutions will help **provide the transformation our organization** needs to **drive agility**, **improve our time to market** for new products and expand globally." **Donna Lisk**, Chief Financial Officer, APP Group

77

In meeting the needs of our market, it's imperative that we have the **agility to be able to respond quickly** to trends in order to capitalise on new opportunities, and ultimately **maximise sales**." **Per Svensson**, IT Director Cloetta

Infor's cloud solution will help unify all aspects of our business by providing integrated workflows and full **visibility across the organization** to more efficiently and proactively service our customers." **Kim Cordell**, VP of Information Technology at Wajax





January 2022 – April 2023

Infor M3 Cloud

Delivered

January - April 2022

Industry

MO Aggregated Backflush MO issue before receipt of Intermediate stock M3 Portals – Equipment Portal Local item classification for pricing

Operations

Configurable Text Blocks for Documents Configurable Item Description – Fsh 34 regulatory and statutory items Puerto Rico, Bahamas, Cayman Islands

Experience

8x Widgets: Customer order look up, Purchase Requisition, Receive PO (non stocked items), Customer Contact, Item creation, Release planned PO, Supplier Creation. Available-to-Spend

Innovation

Tool supported alignment of data between M3 and Data Lake

May - October 2022

Industry

Trade Agreements multiple enhancements such as graduated accruals ECI enabled for Workorders Enhanced rules for updating calculated tests in QMS Updates of All IPC industries Internal Sales Order Improved lead time calculations

Operations

MO integration MES – Status control EDI Integration SPS Commerce and EDI Exchange WMS integration – Receipt of a return Corporate netting 34 regulatory and statutory items HR Talent Integration

Experience

Batch order entry release all is a Batch job for speeding up M3 Analytics - CEO Dashboard M3 Analytics – CLM-Opportunity Mgt SmartHelp Adoption M3 to MS Project Integration

3 x Widgets: Supplier list, IDM Monitor, Upload Excel sheet,

Innovation

New streamlined labor reporting in MFS

November 2022 - April 2023

Industry

Central Procurement for Divisions

eSignature – e-Record support in all existing e-Signature programs Corporate netting **M3 Portals – Issue management Portal** Internal Sales Order Synchronization of Commercials and Logistics PO Split for direct orders (CO type2)

Operations

Dynamic XML outputs for financial reporting Tax calculated at invoice recipient location

Accounting rules to include MCO agreement split payer information Language translation for QI Test descriptions

Experience

M3 Experience Designer Platform M3 Experience Apps (3x) Infor OS Portal adoption "Bring your own" credit card provider

10 x Widgets: Purchase Agreement, Open CO Orders, Open Invoice /Customer, Open Orders /Item, List Items, Item text, Related item, Price&Stock Availability, Where am I working, UoM Conversion

Innovation

Expanded M3 search More Exit Points for Extension Building

And many updates for M3 Add-On / Industry solutions:

Inventory Planning Workbench (IPW), Scheduling and Planning Workbench SWB/PWB, Supplier Rebate, Sales Hub, M3 DMP Demand Planner PLM for Fashion, PLM for Process. Rhythm. Customer Lifecycle Mgt CLM, Mobile Field Service MFS, Equipment Management EQM M3 Portals. Graphical Lot Tracker GLT Factory Track FT

Customer Live Georgia-Pacific's Packaging & Cellulose Business

Who

Georgia-Pacific Packaging & Cellulose is a leading provider of paperboard material that is converted into items such as boxes, paper plates and cups worldwide.

What

Multi-tenant cloud solution, powered by Infor M3 ERP system, serves as the core platform for mill-based businesses

Including Supply Chain Planning, Enterprise Performance Management (EPM), Factory Track, and Yard Management

Where

Deployment in four large pulp mills operating 24/7, was achieved without disruption to scheduled production.

Also included were international offices in Switzerland, Uruguay and China, as well as the headquarters office in Atlanta, Ga.,

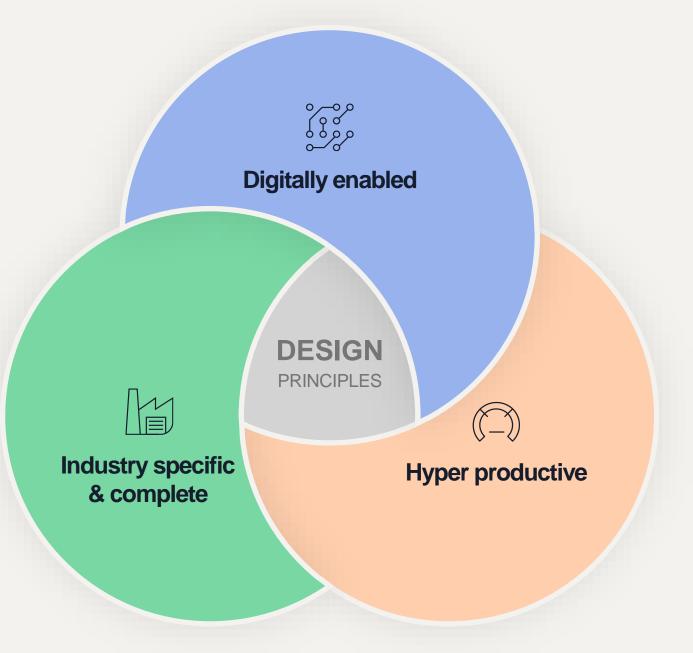
This serves customers in more than 90 countries and partners with 24 international and 33 domestic external warehouses.



Infor Cloud

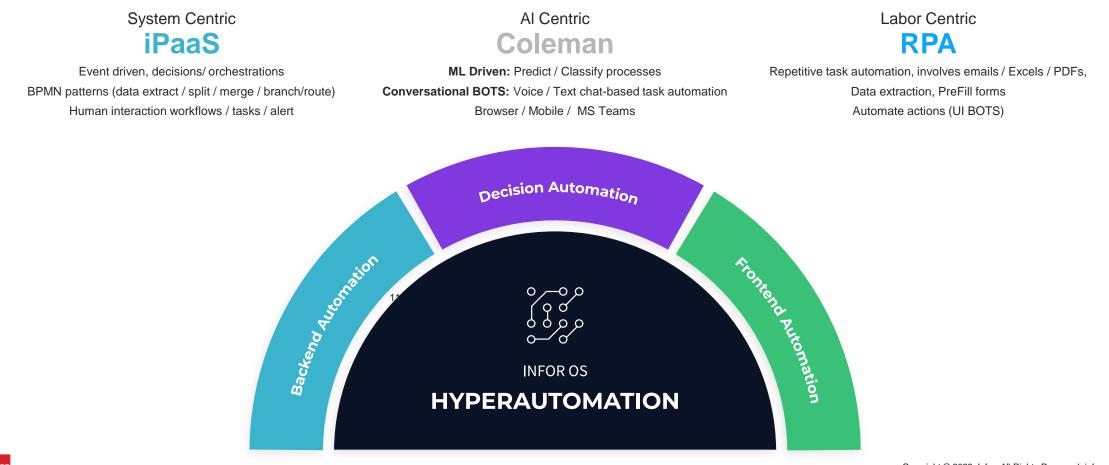
Defining a world-class industry cloud

Always current & evergreen



Hyper-automation

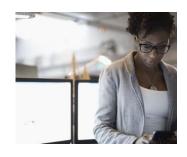
Infor can deliver every aspect of hyper-automation in a single solution that covers backend automation, decision automation and front-end automation



Infor Robotic Process Automation (RPA)

The Why, What and How







S Cost

Employing full-time employees to do data entry, gate-keeping, or bookkeeping can be costly (time consuming and error prone)



Robotic Process Automation (RPA) and OCR Document Processing (IDP) that replaces repetitive, tedious, and errorprone tasks with virtual BOTs.









The result is a very fast and reliable virtual workforce that can execute anytime, anywhere, with measurable ROI

Highlight

Platform

New widgets for Open Al ChatGPT integration

Two new widgets are published that provides users with an initial integration with ChatGPT.

1

- An in-context widget for Business Partner Review is that helps render instant insights using ChatGPT.
- 'Ask ChatGPT' widget that can pull information on any business context data using a custom prompt.

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	US	MN	St Paul	Contact 1	MANSALES	MANSALES1	Y10000	0-Not blocked			the production of high-quality food ingredients. It is a		
	US	CA	Sacramento	Contact 1	MANSALES	MANSALES1	Y10000	0-Not blocked			leading supplier of bakery ingredients, dairy products, and		
	US	CT	Hartford	Contact 1	MANSALES	MANSALES1	Y10000	0-Not blocked			other food ingredients to the food industry. The company is		
	US	IL	Chicago	Contact 1	MANSALES	MANSALES1	Y10000	0-Not blocked			committed to sustainability and is certified by the BRC Global Standard for Food Safety. ZEELANDIA is also a		
	US	MI	Detroit	Contact 1	MANSALES	MANSALES1	Y10000	0-Not blocked			member of the Sustainable Food Trade Association.		
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Value

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- Simple, easy to use entry point for technologies such as LLMs and Chat GPT
- Sourcing the power of internet in a business context

M3 Cloud – Infor Coleman Examples

INFOR M3 CE WITH INFOR COLEMAN AI

Customer Classification

Description

 Two Coleman Quests to support Customer Classification

Benefit/Value to Customer

- Quest One
- Use this quest to analyse the existing customer sales history; and do mass-categorisation based on past Sales History. Information is available for viewing and extract
- Quest Two

isla

 Analyse the customer using an interactive script; based on last month's sales value. The script also allows the user to grade new customers based on a manual future sales prediction. Values are saved to the M3 database for use in other scenarios



KB reference 2132011

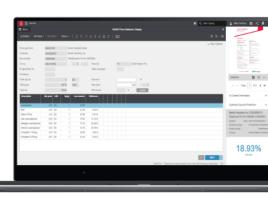
Sales Order line Discount

Description

 Using information from the Current Customer Order – provide recommendation on Maximum Discount level to be applied for that order line.

Benefit/Value to Customer

- Provide better decision support as part of the Over-the-Counter Price Negotiation process; as seen in the Building Materials, Plumbing, Electrical and HVAC micro-verticals.
- Supports Standard M3 process of Price Guidance; so additional discounts are recorded and controlled with approval routine if needed.
- Example Model can be adjusted as part of the implementation project; using the no-code / low-code solution.



INFOR M3 CE WITH INFOR COLEMAN AI

Product Recommendations

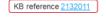


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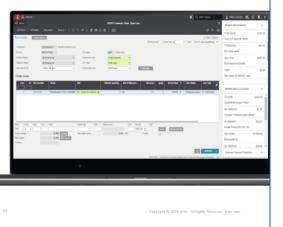
 Two Coleman Quests & In-context Apps to support Product Recommendations. The In-context widget is configurable to support a number of scenarios

Benefit/Value to Customer

- Solution One
- Use this quest and In-context widget to support "Product Up-Sell". For this process; the item number already selected is reviewed and suitable up-sell products are displayed
- Solution Two
- Use this quest and In-context widget to support "Product Cross-Sell". For this process, the item number already selected, and the Customer ID are reviewed, and suitable cross-sell products are displayed; based on similar customer's prior purchases



KB reference 2132011



Improving cheese quality, consistency, and yield with integrated AI

7X

faster to identify yield deviations and drivers

€500K

annual saving for every 1% increase in yield

infor

- Act faster to optimize yields
- More accurate target yields

maltheæ

Wonders of milk

- Stabilizes the variability in the process
- €500K annual savings for every 1% increase in yield
- 10 hours per week time saving in analysis
- Improved sustainability with more product yield and less waste
- Happier customers with more cheese consistency

Infor Platform Technology

Innovation Showcase



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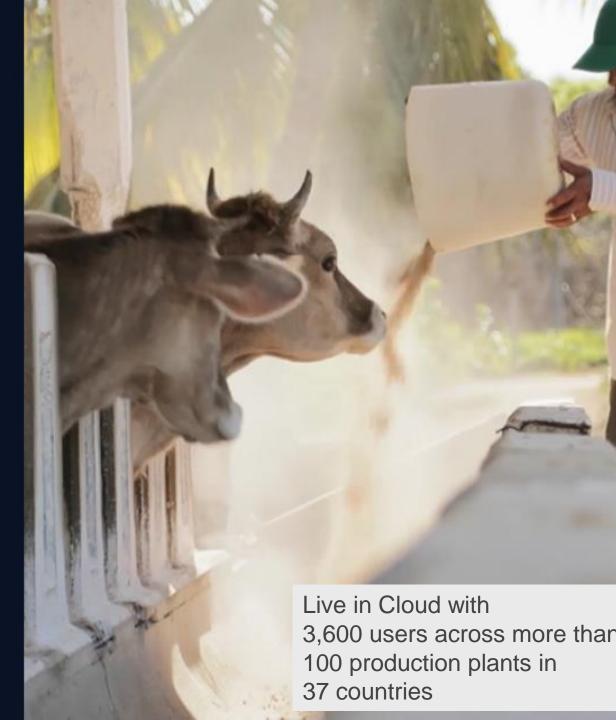
Innovation showcase videos on YouTube: here

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Infor feeds into digital strategy at Nutreco

Erik Beckers, CIO of Nutreco:

"...Infor offers a fully cloud-based, scalable, secure, and modern ERP solution, which includes process mining, AI, and RPA functionalities. Because Infor manages the multi-tenant cloud solution, which has a modern API structure, we can focus all resources on our digital transformational strategy and innovate for the future."

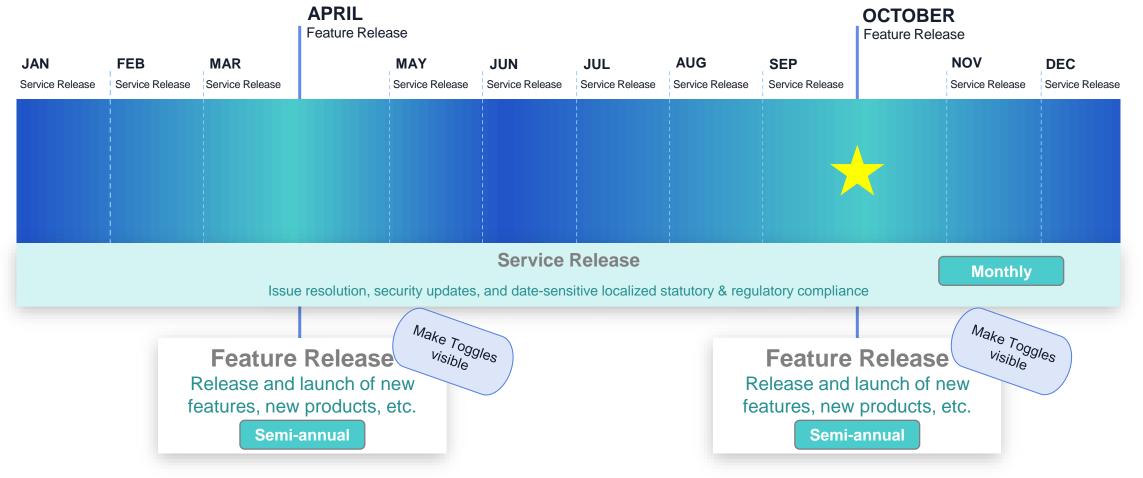




Process & Distribution industry | 2023.10 Release Highlights

All release non-disruptive – controlled by toggles

 Early announcements to prepare for potential changes- KB <u>2065737</u>



Direction

1

Our objectives

Complete Industry Solutions

Provide deep, vertical capabilities and content to drive customer value and global adoption

Deeper extensibility to provide more project agility and meet customer unique requirements

Cloud Excellence

2

Utilizing Cloud technologies and big data to provide innovative new ways of doing business

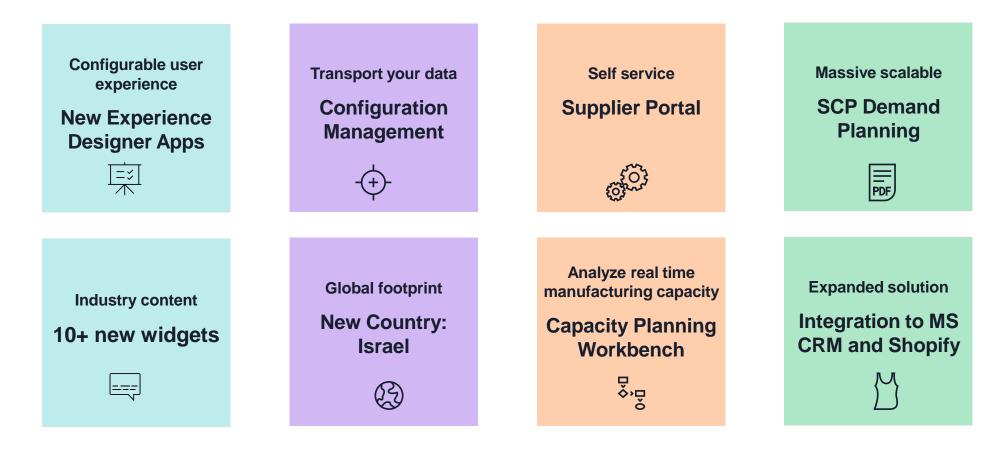
Investing in Cloud services to meet the evolving industry and global requirements. Enabling the agility and scalability to support changing business strategies

Productive Experiences

3

Deliver user satisfaction and productivity through an intuitive experience. Expanding access to core business processes for wider user group throughout the enterprise. Deliver industry applications, dashboards and homepages for Industry Personas

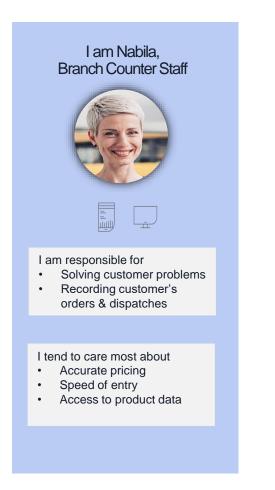
Highlights October 2023



Plus 300+ industry enhancements

Infor M3

Industry personas



I am Stacey, Sales Manager



I am responsible for

- Sales forecasts
- Pricing strategies
- Developing sales channels

I tend to care most about

- Trade programs
- Customer satisfaction
- Consumer transparency

I am Denise, Supply Chain Director



I am responsible for

- Customer service levels
- Supply chain costs
- Inventory levels

I tend to care most about

- Delivery performance
- Warehouse utilization
- Inventory obsolescence

I am Edwin, VP of Operations





I am responsible for

- Equipment and WF
- Production costs
- Production methods

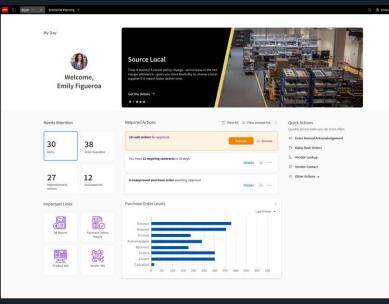
I tend to care most about

- Optimizing OEE
- 24/7 uptime
- Sustainable production

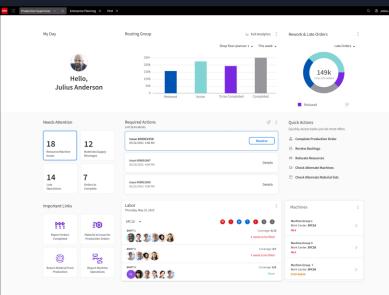
Persona-driven Workspaces

Capturing industry IP to answer user needs—delivering this enhanced experience as soon as the user logs in.

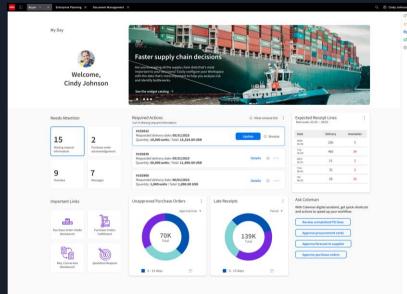
Buyer — Distribution



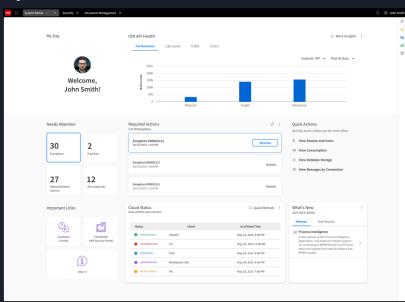
Production Supervisor



Buyer —Industrial Enterprise



System Administrator



⊘ Available in M3 Cloud

Experience

Usability M3 Experience

A new M3 user interface with modern design and new capabilities such as:

- New cloud architecture
- Stateless and decoupled
- Responsive design
- Role based processes across M3 functions
- Fully configurable down to field level
- Embedded UX design tooling
- Coexist with current H5 client
- Phased roll out based on processes

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Value

- Process oriented user experience
- Flexible with tool support
- Role based for high productivity

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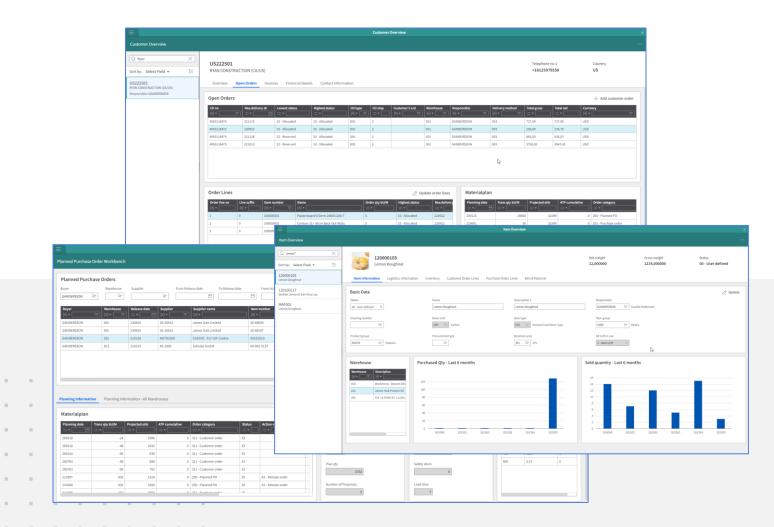
Equipn

Basic Information Telephone no 1 +46 987 234 50 Experience – planned October 2023

Usability Experience Designer Applications

New and enhanced apps:

- Archiving Workbench
- Credit Control enhanced
- Item Overview
- Customer Overview
- Buyer Workbench
- Style Overview



Benefit

- Value directly or as a high starting point for further configuration
- · Faster time to value implementing processes
- Standard applications are great inspiration for own development

							Service Agr	eement Workbench			×
Service Agreements										+ Create new service agreen	nent ···
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Sustainability

77

Leadership of consumer goods companies know that consumer and investor pressure to embrace sustainability is not going away. They know that abandoning their efforts now could pose serious risks to the business in the future and make picking up the sustainability agenda later impractical or unaffordable."

"Sustainability Matters Now More Than Ever for Consumer Companies," Boston Consulting Group, 2022 Requirements

Growing pressure

- Consumers
- Customers
- Investors
- Regulators (governments, SEC, etc.)
- Industry organizations (NAMI, IDFA, etc.)
- Environmental organizations
- Raw material supply limitations

Sustainability

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Leadership of consumer goods companies know that consumer and investor pressure to embrace

Requirements

Growing pressure

Consumers

Four main product development initiatives

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Sustainability improvement & reporting



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Product sustainability declaration ⊖ Business ⇒⇒⊡⇒⊡ process ⇒>⊖ changes

- Environmental organizations
- Raw material supply limitations

Product roadmap

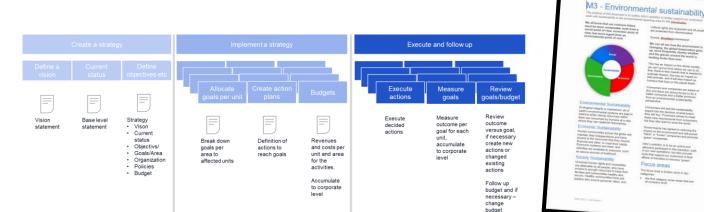
Sustainability management tool

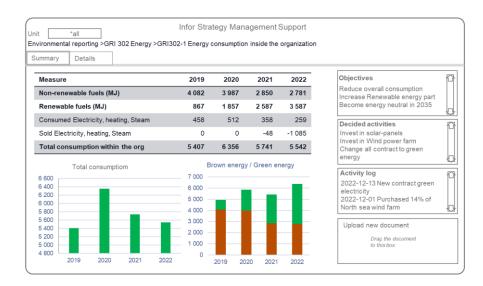
Sustainability improvements and reporting

In principle, all companies must provide a sustainability report in their annual report. The content in such report is to describe how the company impact on sustainability, what goals they have, what the situation is today and what activities the company will take to reach these goals.

This initiative covers

- Create a strategy book system that allows our customer to defines strategies, break these down in sub strategies, present impact on the environment, goals, current status and activities they have defined to reach the goals
- Templates for reporting according to GRI3XX (international standard) will be provided as well as ESRS (Standard for countries within EU)
- Data collection from M3 and external sources





Value

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· Support our customers efforts to contribute to a sustainability world

Planned April 2024 and onwards

Vision statement

September 2023

Roadmap

October 2023

Experiences

Persona Apps and Exp. Designer enhanced **Factory Track – Android App Capacity Planning Workbench – New** Multi-language Analytics content 10+ new widgets

Industry

M3 Portals – Supplier Portal Internal sales - attributes & agreements Additional discounts for CO e-signature continued IPC for Dairy enhanced Improved price handling and cash Correct picking with sublots QI-request at Balance ID level. Supply Planning – scenario comparison Centralized labor reporting and time entry

Cloud Excellence

Configuration Management SCP Demand Planning – scalability & live integration

New Country: Israel

Transactional archiving in Data Lake v2

Integrations

Infor MES phase 1b Dynamics CRM & Shopify

April 2024

Experiences

More Persona Apps QMS workbench, EQM, MFS and CLM - New UI for Mobile apps Inventory Planning WB – new UI Advanced Scheduler – web UI

Industry

Design, Plan and Report on Sustainability Trade Agr. – Cross Div. and AP-invoice matching e-signature continued CO-returns by deliveries & packages Manual routes with open departure IPC for Protein - initial delivery Internal sales – sublot support PLM – resource management & IPC Supply planning - Sustainability optimization SCP Demand – attribute & event driven forecasting M3 CLM adoption of M3 Issue Management

Cloud Excellence

Configuration Management – more processes GLT – Data Lake streaming and APIs Factory Track – asynchronous processing

Integrations

Infor MES phase 2 + Protein 3rd party MES New - M3 CLM to Infor Campaign mgmt CPQ – Manufacturing rules Infor Nexus – Internal Sales Order PLM for Fashion – Substitution table and more

Vision



Experiences:

Industry Persona Workspaces & widgets Portals – self service Real-time decisions via Machine learning RPA for repetitive processes Generative AI for Industry processes Embedded Analytics

Industry:

Global Track and Trace Integrations Channel and Stock protection New Allocation rules and abilities Enterprise Quality Mgmt continued Trade Agreements extended Returnable packaging improvements Forecast consumption & quotas

Cloud Excellence :

Self implementation Zero downtime

Integrations: Infor WMS completion for F&B Foresight Retail Integration

infor

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Real-time value at work

Industry Cloud designed for business growth and user satisfaction—ERP simplified.

Infor.com

ERP Simplified. Smart, Preconfigured, Modern.



Thank you

Infor is a global leader in business cloud software specialized by industry.

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