Innovation & Advanced Services

Hvordan komme i gang med innovasjonsprosjekter?

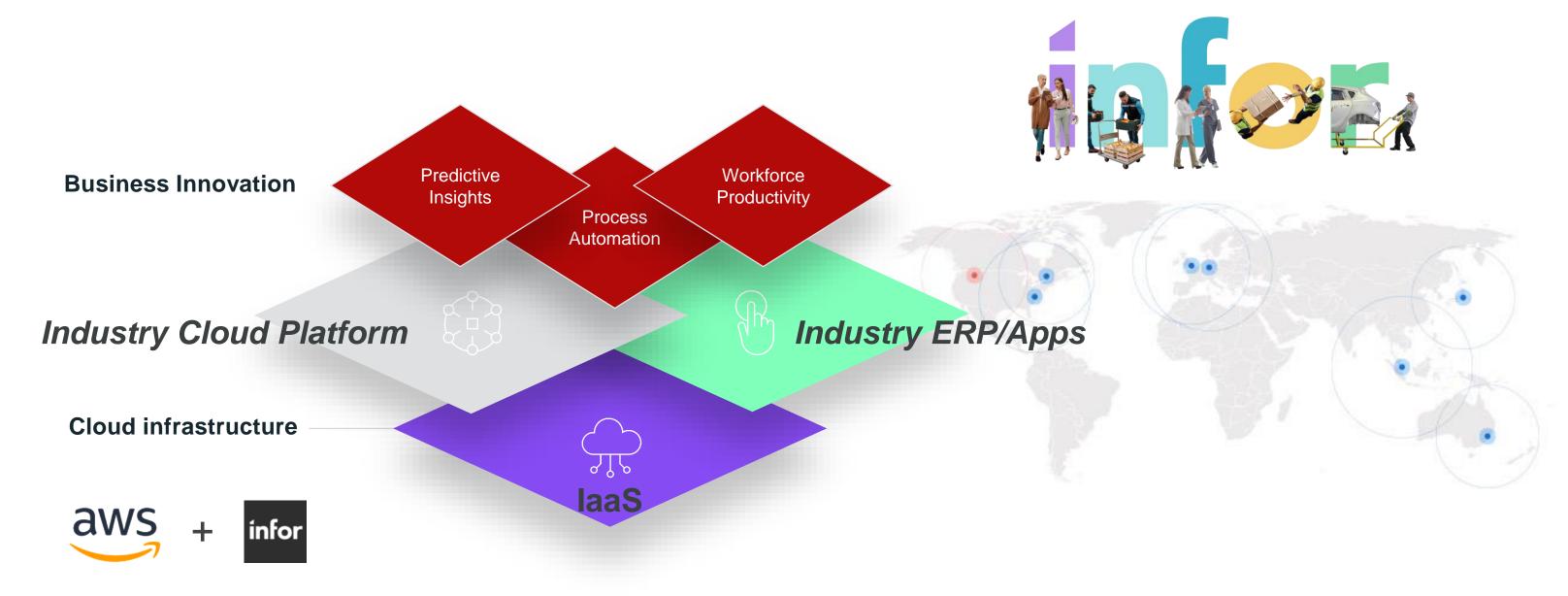
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Infor Digital Transformation for Business

Infrastructure, platform and business applications, all integrated into a single solution.



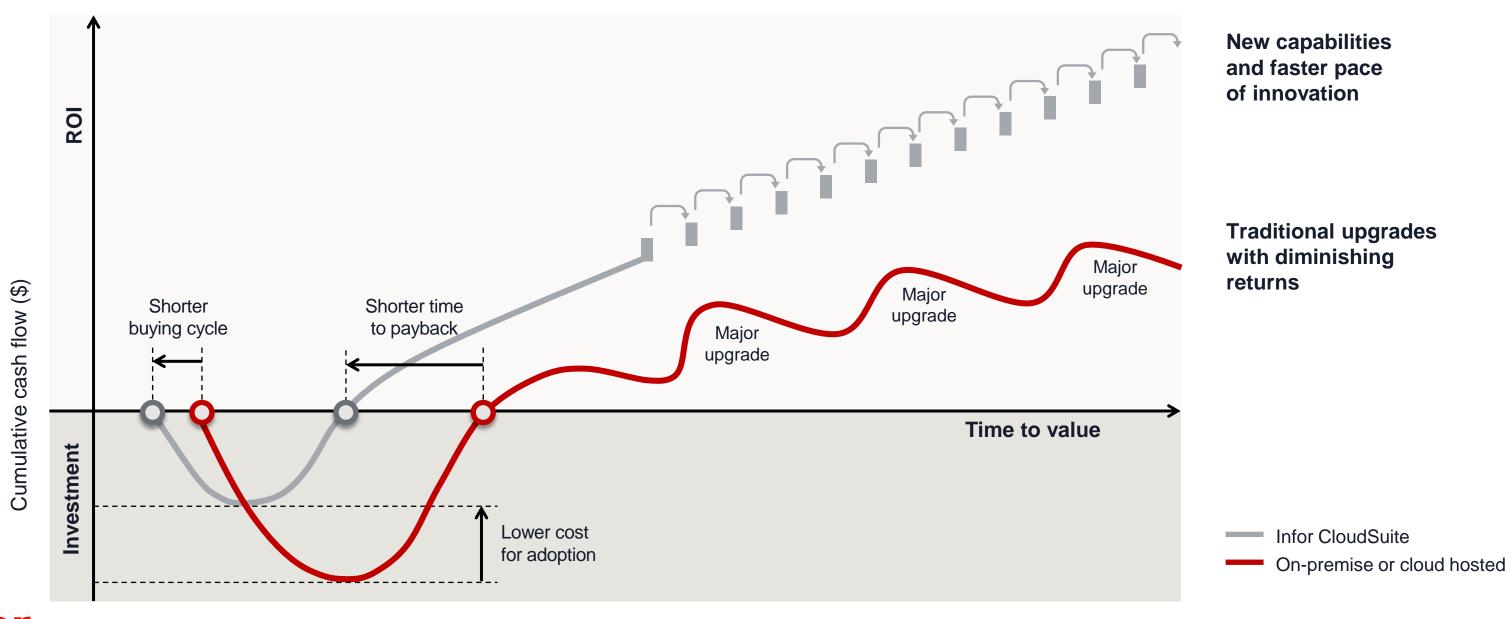
2



Faster time-to-value

Economic impact across the lifetime of your investment





CORE SERVICES

Infor OS Platform is

The Industry Cloud Platform

Industry Count Platform

Industry Cos P

Industry APIs



Extensibility



Industry Objects



Data Fabric*



One Connected Platform for Innovation and Intelligence

Odra Fabric Security

APIS

Are-Built Best Practice Processes

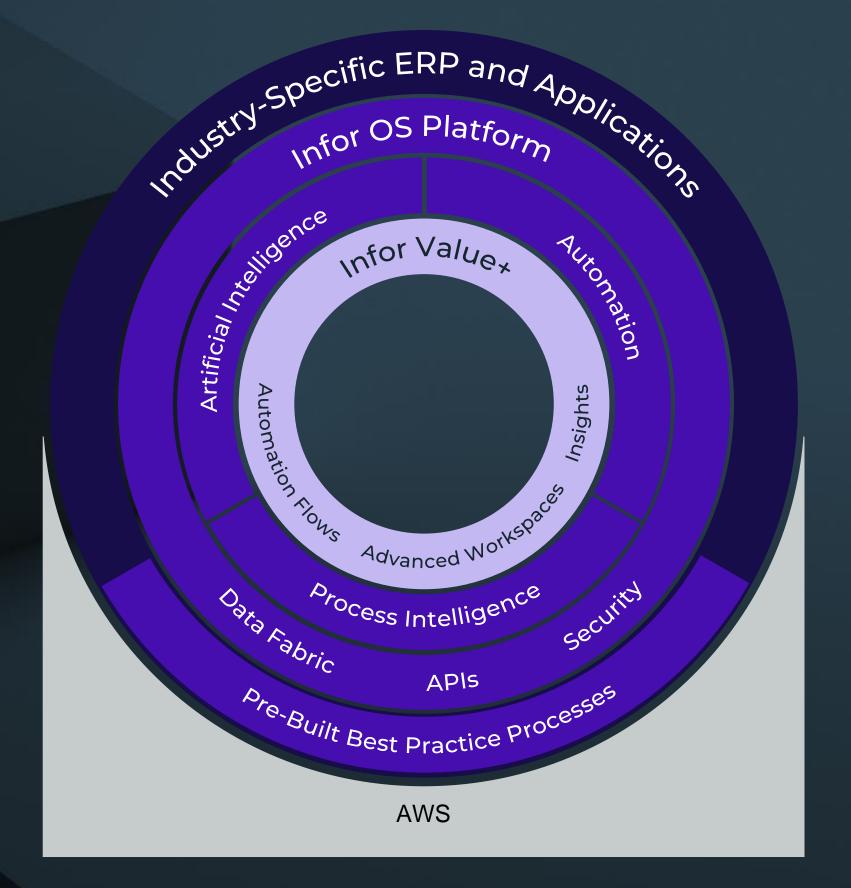
Continued Value Creation

Industry-specific Al Solutions

Industry-specific Predictive Applications

Process Automation

ADVANCED SERVICES



Global Advanced Services Focus Areas

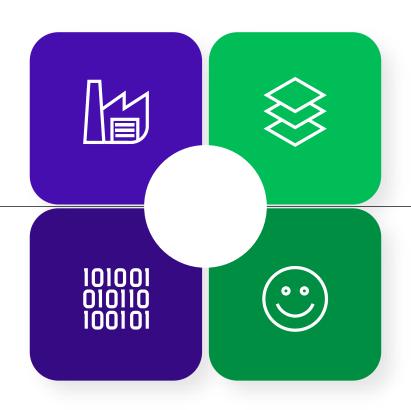
Create incremental value through repeatable packaged offerings leveraging industry, platform and user experience innovation

Industry

Identify opportunities that leverages our latest industry functionality and **improve** business processes for our customers

Data

Build and govern data models that will provide customers with solutions for data driven insights



Platform

Automate processes, workflows and decisions through innovative Infor OS Platform capabilities

User Experience

Maximize **user productivity** by optimizing ways of working using consumer grade workspaces and Al



Let's start applying Innovation

Innovation board

Key resources from IT and decision makers from the business to meet on regular basis

Innovation Workshop

To identify and high-level assess and prioritize areas and opportunities, where your business can gain substantial benefits or savings by utilizing innovation capabilities

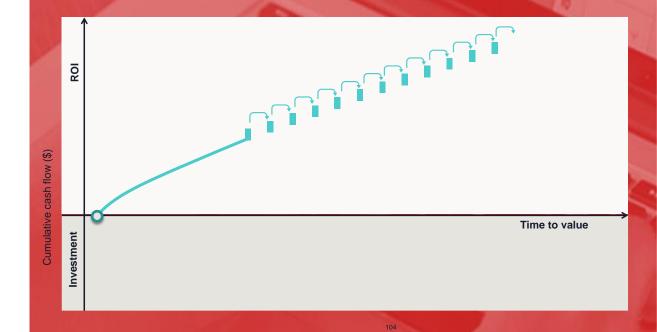
Innovation Roadmap

Prioritise identified areas of improvements or innovations into sprints for realization



However you measure it, innovation has to increase value and drive growth

Laura Furstenthal, McKinsey



Enterprise Automation - Our Delivery Approach



Use case selection

- Collaborate to identify the business goals of automation
- Select high-value candidate use cases aligned with the business goals



Implementation

- Devise efficient orchestration to automate seamless integration powered by Infor OS
- Design and execute the RPA flows, AI/ML models
- Error handling, tracking, and notification set up



Customer enablement

- Train business staff about the deployed automation
- Enable customer to execute their own automation flows, if needed



Impact analysis

- Validate the impact of automation on business goals
- Discover subsequent process automation opportunities



Implementation Approach

Our implementation approach leverages agile methodologies for a tailored and efficient deployment of Infor solutions. We start with the Discovery phase to understand your unique landscape. Next, we move to the Deliver phase, iterating solutions through agile Sprints. After going live, we transition to the Optimize phase, providing ongoing support and enhancements to ensure long-term value and performance.

Discovery

Deliver

Go Live

Future

Inception Activities

- ✓ Kick Off Meeting
- ✓ Business and Technical Discovery
- ✓ Project Governance
- √ Technical Governance
- ✓ Wrap-Up

Deliverables

- ✓ Use Case, Domain and Architecture Design
- ✓ Implementation Plan
- ✓ Services Work Order (SWO)

Elaboration Activities

- ✓ Provisioning Validation
- ✓ Package Solution Walk-Through
- ✓ Customer Package Solution Walkthrough
- ✓ Develop the Blueprint

Deliverables

- ✓ Lifecycle Architecture
- ✓ Stable and Validated System Architecture
- ✓ Governance ADO Tracking

Sprint 1

Construction Activities

- ✓ Development of Use Cases
- ✓ Refine User Story
- ✓ Initial Version
- ✓ Showcase and feedback generation
- ✓ Refinement
- ✓ Final Showcase and backlog generation

Deliverables

✓ Initial Operational Capability

Sprint 2

Construction Activities

- ✓ Enhancements from backlog
- ✓ Hardening of domain solution
- ✓ Documentation Update
- ✓ Preparing for QA/UAT in Sprint 3
- ✓ Final Showcase

Deliverables

✓ Refined Solution

Sprint 3

Construction Activities

- ✓ Migration Code/Solution/Data
- ✓ Fixes and Enhancements
- ✓ UAT/Test Procedures

Deliverables

✓ System is ready tested, validated and accepted by customer

Transition Activities

- ✓ Training and Enablement
- ✓ Knowledge Transfer
- √ Go-Live

Deliverables

- ✓ System in Production
- Production processing has commenced and validated
- ✓ Customer Enabled

Optimize Activities

- ✓ Transition to Support
- ✓ Reflection Retrospective

Deliverables

- ✓ Sign-Off
- ✓ Critical operational issues have been closed
- ✓ Future enhancements have been documented

Innovation Support Services (People) Technology Decision centric AI/ML Decision automation Infor OS

Labor centric

RPA & IDP

Frontend

automation

System centric

iPaaS

Backend

automation

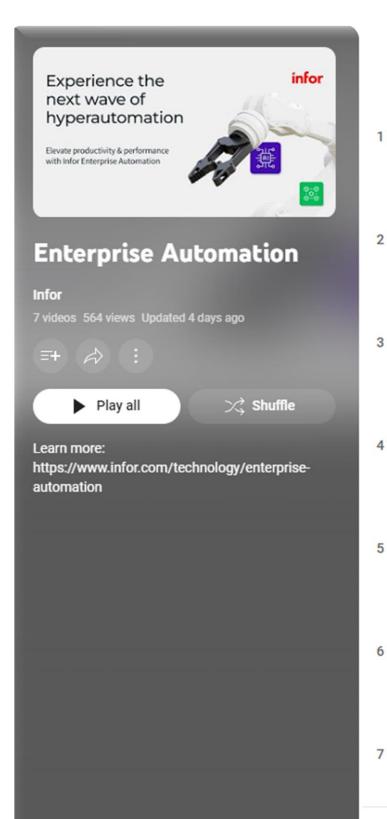
Enterprise Automation

Content Library (Process)

Invoice Processing
Proof of Delivery
Compliance Checklist
Customer Creation Workflow
Persona Based Workspaces



Enterprise Automation







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Infor Technology Innovation Showcases



https://www.youtube.com/c/InforTechnologyPlatform





























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