

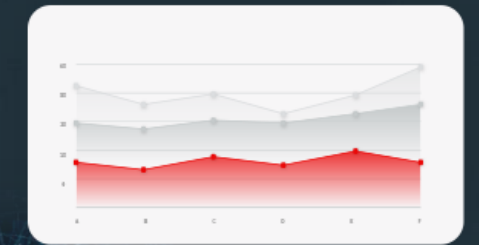


M3 Infoteam

Den store teknikkdagen 2025

February 12 2025

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TECHNOLOGY



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Agenda

- ❖ Introduction
- ❖ Future proof of platform
- ❖ Innovation
- ❖ Other sessions



Local footprint

Norway

Oslo
Sandnes
Ålesund
Molde
Trondheim



Finland

Helsinki

Denmark

Copenhagen
Aarhus
Odense
Skive

Sweden

Stockholm
Malmö
Göteborg
Linköping



Future proof platform



What we've accomplished with M3 Industry CloudSuites



Total cloud customers

Customers provisioned with Infor M3 Cloud

600~



Total countries supported

In core with regulatory and statutory requirements

72



Total integrations supported

Strategic integrations with best-of-breed and 3rd party

30



Features delivered

In the core CloudSuite during the past 12 months

800+



API calls per month

In one region

5.4 Billion



Documents printed

In one region during 1 month

2.5 Million

Expect better outcome



Industry focus

Rich on industry specific capabilities and content

- ✓ Last mile functionality
- ✓ Preconfigured end-to-end solution
- ✓ Prescriptive implementation
- ✓ Industry documentation



Up to date

Evergreen solution with industry specific updates

- ✓ State of the art security and technology
- ✓ Continuously improved business performance
- ✓ New functionality injected silently into the cloud



Agile

A DNA of speed and agility

- ✓ Automated and dynamic scaling of the cloud platform
- ✓ A fluid solution adopting to everchanging business requirements
- ✓ Support for new and changing operating models



Innovation

Cloud technology platform enabling innovation

- ✓ Automation capabilities (ML/RPA/PI)
- ✓ Leverage generative AI
- ✓ Business optimization
- ✓ Enabling customers to be disruptive and agile

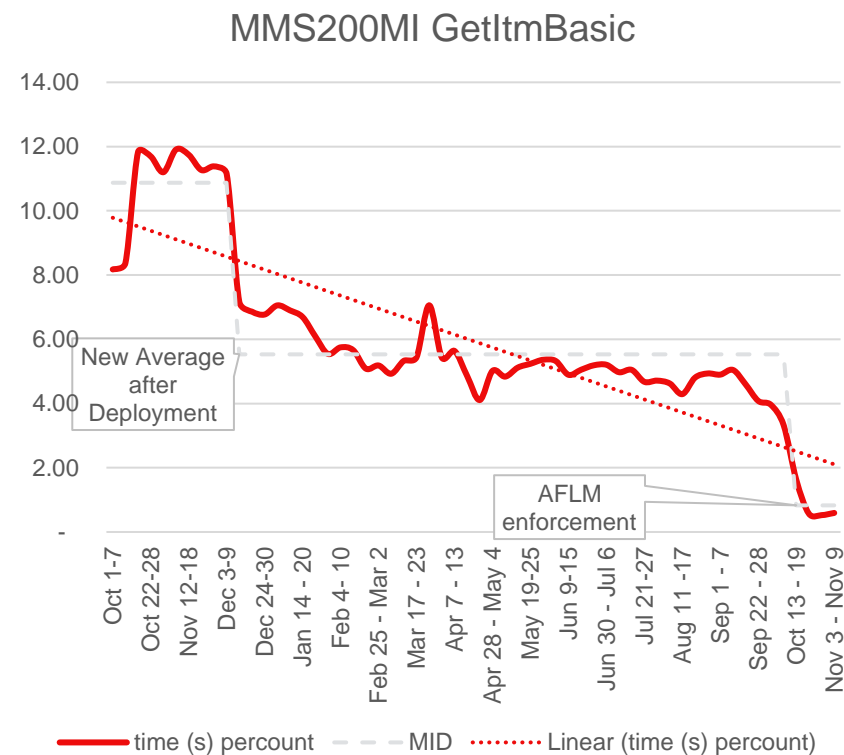
Operate

Differentiate

Examples of performance improvements

MMS200MI

- Top 10 API used (seen through Infor monitoring) and called several million times per day
- Pro-active performance/code investigation
 - General improvements
 - Introduce "All fields setting" for information seldom used but adds a lot of response time
 - Result is reduced response time from average 10.9s/call to 0.8s/call (Average time cross production tenants)



Db cache

- On-prem used "smart cache". Not suitable for cloud
- New cache technique introduced in cloud
 - Global cache – Eliminates Db reads but does not reduce response time
 - Local job cache – Drastically reduces response time

Changed API metadata cache

- Improved all API response times

- Negative cache introduced (October/November 2024)
 - Used when a record is not found
 - Can give drastic improvements for selected jobs

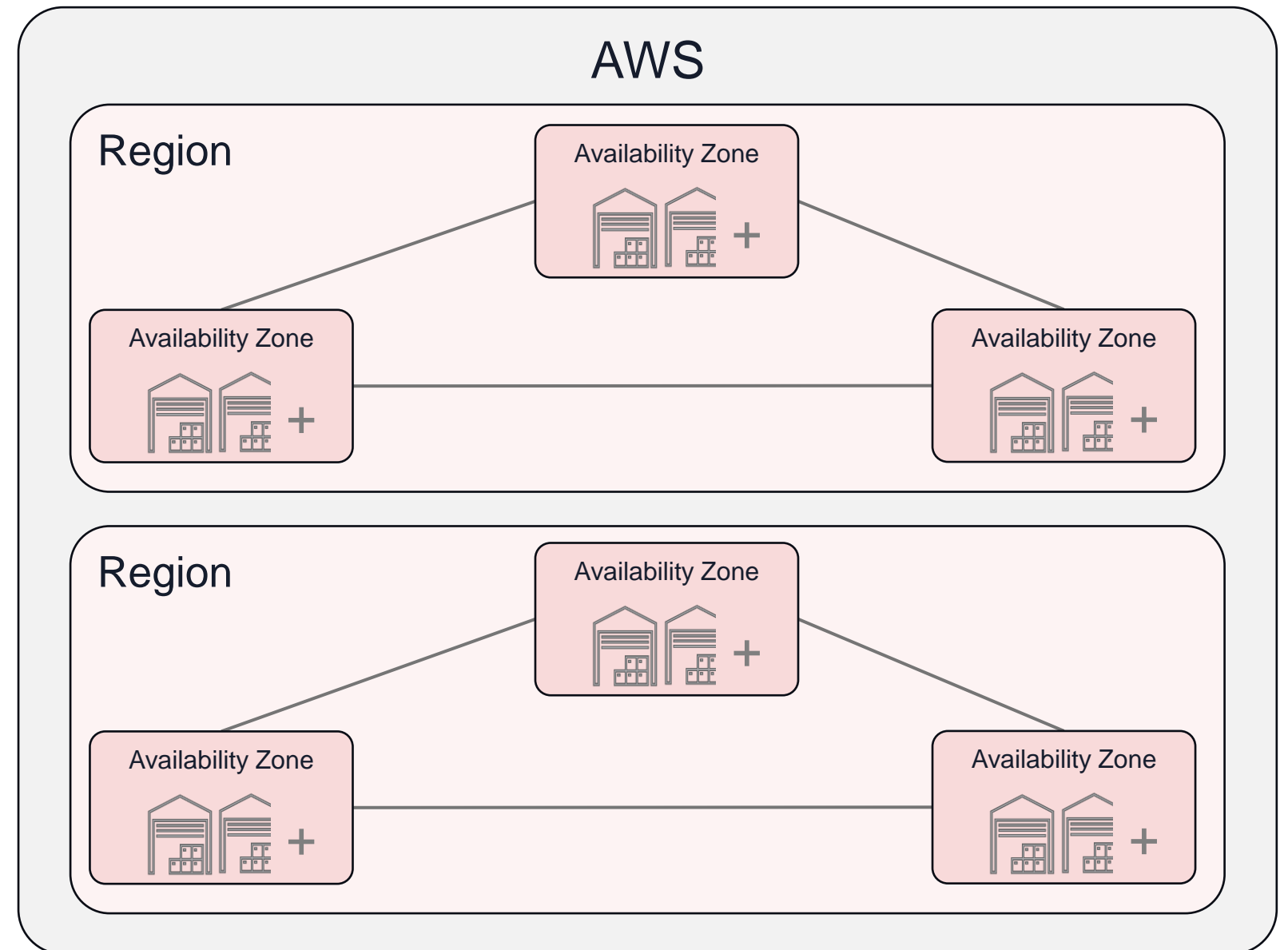
SaaS model: Multi-Tenant architecture

Each AWS Region is completely independent of each other and consists of multiple physically separate Availability Zones (AZ)

Each AZ is cluster of data center's (DC), with each DC having an independent & redundant infrastructure – servers, power, cooling, networking, physical security, ...

Each AZ is geographically isolated and connected through very high bandwidth and ultra low latency links

(Note: simplified configuration for illustrative purposes only)



Purpose-built solutions

Industry-specific applications

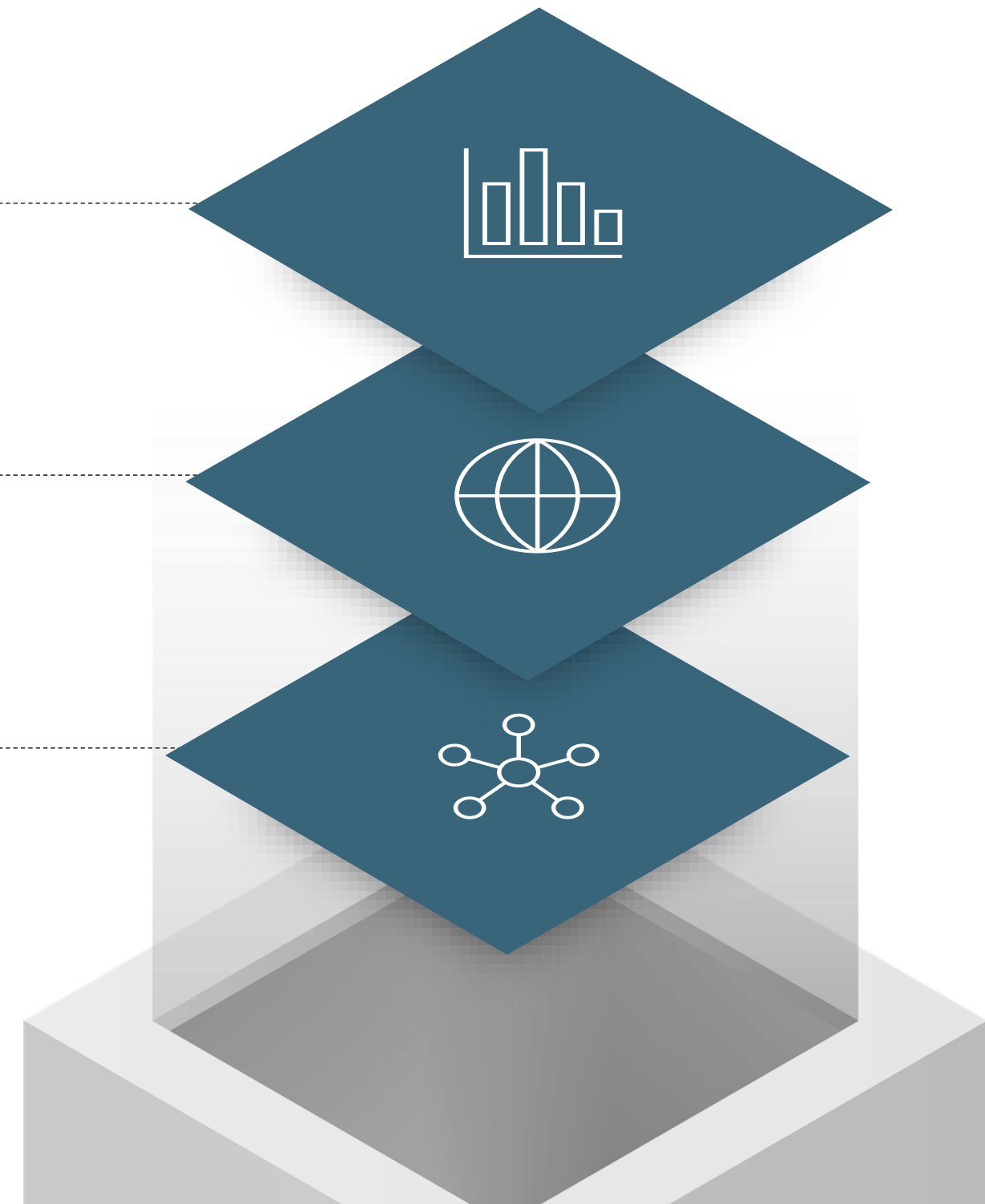
- Fully integrated core ERP suite
- Supporting edge applications i.e. PLM, WMS, CPQ, HCM etc
- Consumer-grade user experience

Digital business platform

- Integration and interoperability
- Common data fabric
- Visualization of data and insights
- Business process automation
- Extensibility for new applications

Multi-tenant cloud infrastructure

- Partnership with AWS global network
- Resilient and scalable architecture
- Secure and compliant protection
- Evergreen innovation and improvement



Infor SaaS Service Enablement

Dev Ops

- Cloud provisioning and monitoring portal
- Cloud enablement/architecture guidance to development teams
- Automated provisioning, monitoring and patching tools
- Standardisation and selection of Cloud tools
- AWS Centre of Excellence
 - AWS architecture standards and tools

Cloud Operations

- Deploying new environments for customers
- Managing Cloud environments for customers
- Performing updates
- Delivering automation
- Environment issue resolution

Information Security Office

- Alignment to best practices for security governance
- Significant investment in security controls
- Independent 3rd party assessments to provide unbiased security posture review
- Standardisation of secure development practices
- Compliance focus on industry, U.S. and international standards

Infor SaaS: Transforming infrastructure management

Software

- Applications

Platform

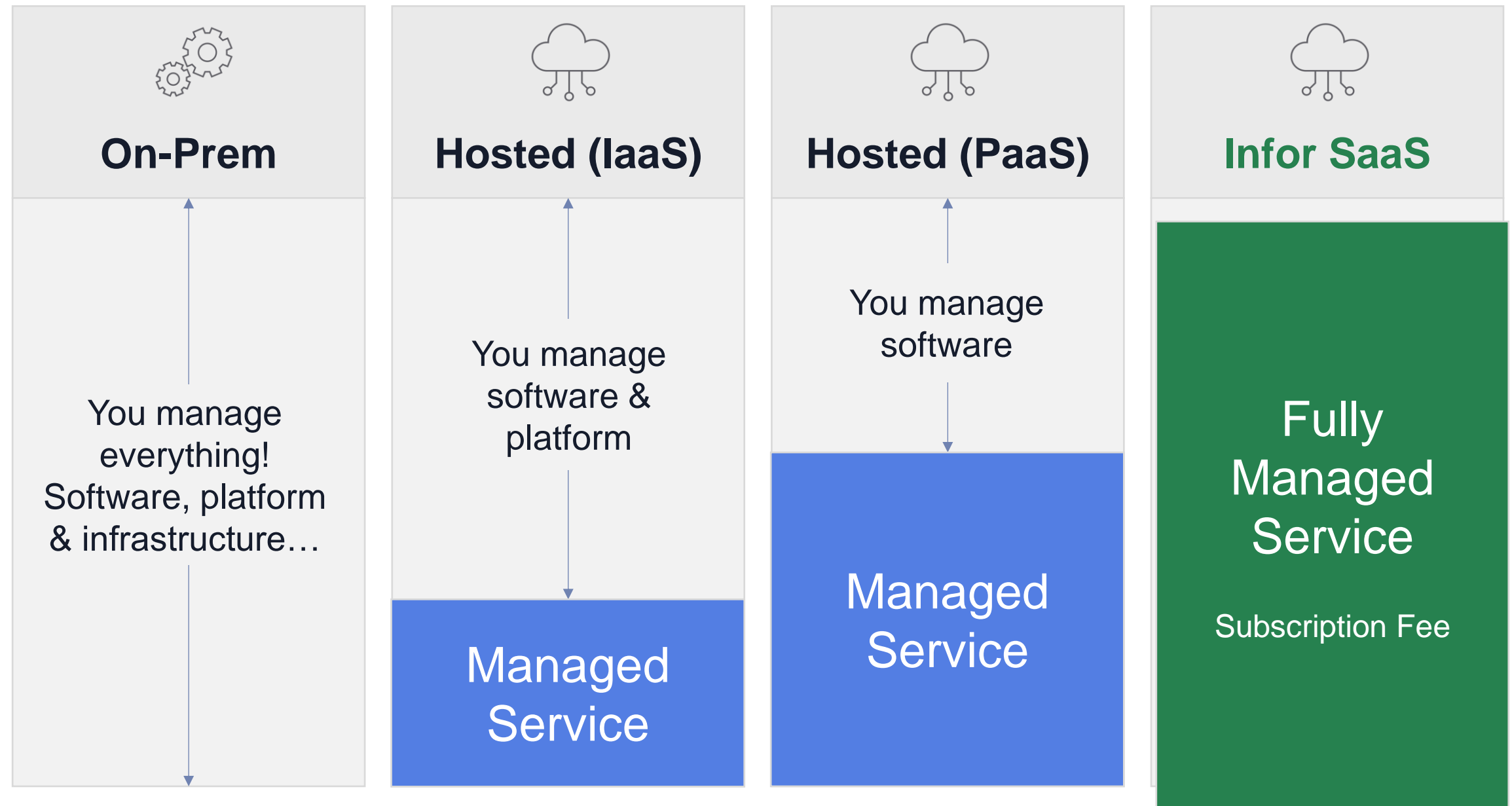
- Operating Systems
- Databases

Infrastructure

- Compute, storage, security, networking, virtualisation...

Cost

- IT Resources
- License Fees



Powered by the leading cloud platform



Why AWS + Infor is different

Pace of innovation and R&D

Leveraging AWS' \$20B+ R&D investment, Infor focuses on building industry-specific capabilities

Security and compliance

AWS supports 143 security and compliance certification, more than any other cloud provider. All 117 services that store customer data offer the ability to encrypt that data

World-class infrastructure

Fully optimized to run in the cloud (3x more energy efficient than median data centers)

Unmatched global coverage

Infor solution available in 10 worldwide regions with 27 total availability zones for 99.95% uptime

What this means for you

Industry driven value

AWS' world class infrastructure and solution provider ecosystem enables Infor to deliver evergreen cloud solutions and faster time to market for new features

Secure peace of mind

World class security provides accuracy, integrity, and availability of business data that enables you to meet compliance requirements with confidence

Optimized applications

Cloud computing environment with the highest-quality global network performance and strong sustainability credentials

Scalability & resiliency

A global partnership built on combined capabilities enables our customers to leverage robust industry solutions with the highest performance and resiliency

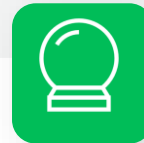
October 2024 Highlights

User Experience



- Improved Experience Designer & Applications
- New Infor OS role-based workspaces
- New workspace backgrounds

Generative AI



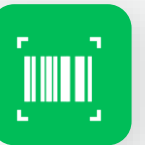
- 5 new use cases for M3 industries
- For example:
 - Create Item Text & translations
 - Service performance guidelines

Infor OS



- Process Mining
- Out of the box insights
- New UI for One View
- Streaming pipelines for snowflake destination
- Kafka Connector
- ION process data to Data lake
- Global Packages

Sales and Logistics



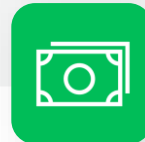
- Item Restrictions
- Order returns by delivery
- Integration to Infor Omni-channel Campaign Management

Environmental, Social and Governance (ESG)



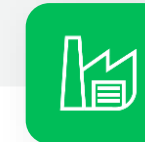
- Environmental and product-based taxes and emissions
- ESG Strategy Planning module

Financials



- Shared service – job scheduling
- Approval rule book
- New authorization process for expense invoices

Manufacturing & Purchasing



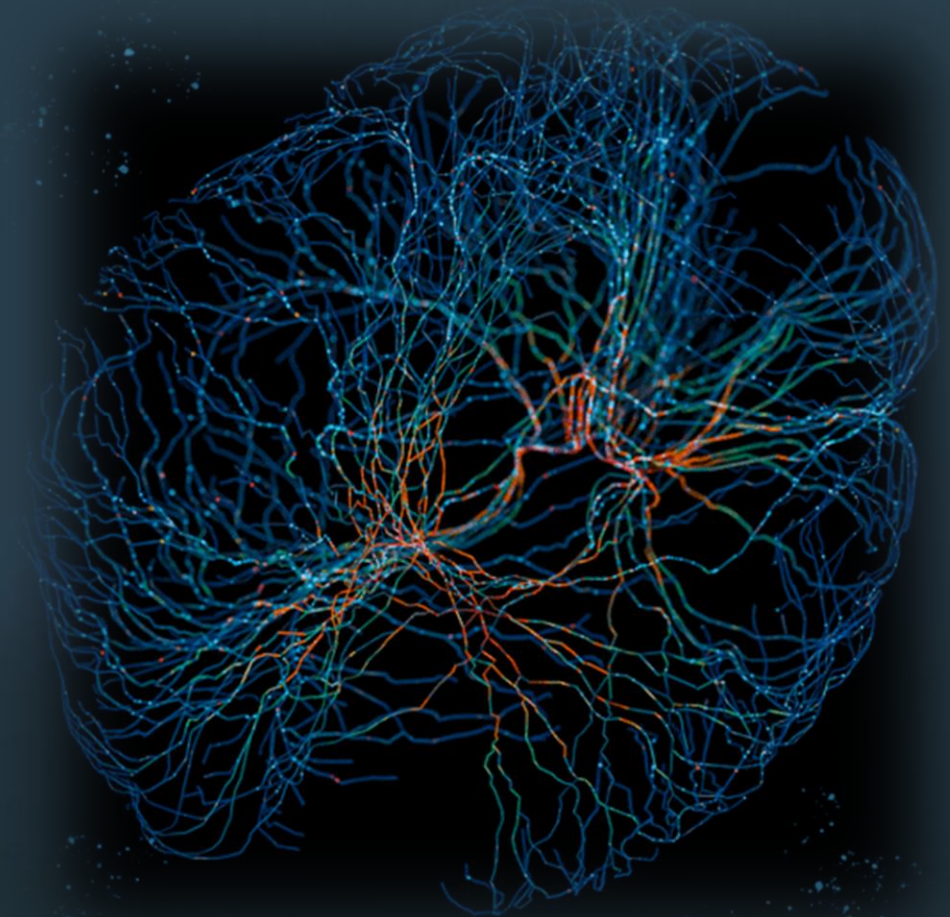
- GLT – Data Lake publishing
- Certified 3rd party MES for protein
- CPW & IPW enhancements
- E-signatures for Service functions

Planning

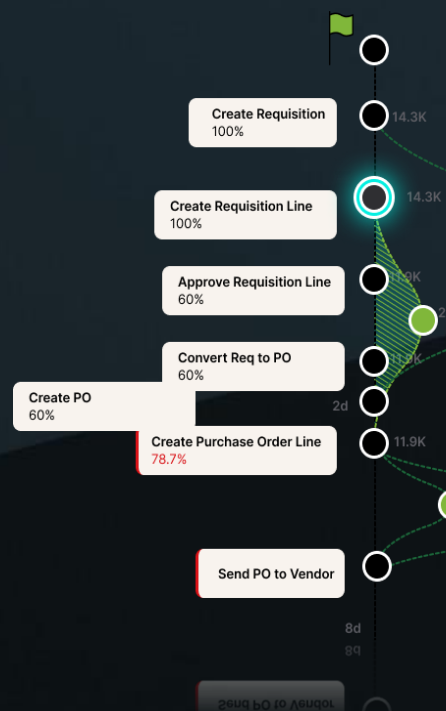


- Demand Forecasting
 - Certification for all M3 Industries
 - New Product Introductions


Innovation



Connected intelligence: AI, BI and PI, together




My Day
Thursday, March 23, 2024



Good morning, John.
Here is the latest insights digest customized for you.

Employee of 2024- time for nominations!

It's that time of the year. Take a few minutes of your time to nominate a colleague for this award.



[Get the details >](#)

On Your Radar
For the week of May 17 - 23

15 Requests missing information	21 Purchase order confirmations
11 Change Qty past due	27 Purchase order mismatches

5 Request lines are missing item information
1041 - Masrani Corp., WH28 - Main warehouse
Requestor: Bob Smith [Update](#)

1 Request line is missing price information
1041 - Masrani Corp., WH28 - Main warehouse
Requestor: Bob Smith [Update](#)

9 Request lines are missing supplier information
1041 - Masrani Corp., WH28 - Main warehouse
Requestor: Bob Smith [Approve](#)

Cycle Time (days)

Processes [See what they're doing right >](#)

Due to improved execution of their business process **USA location** has **shorter cycle time** compared to other locations.

Procure to Pay Cycle Time by Location

Order Status Healthy

Upcoming Orders
Next 2 weeks

Date	Exceptions	Review
Mon, Apr 17	5/250	Review
Tue, Apr 18	34/465	Review
Wed, Apr 19	21/35	Review
Thu, Apr 20	3/21	Review
Fri, Apr 21	132/238	Review
Sat, Apr 22	212/332	Review
Sun, Apr 23	15/28	Review

On time delivery this week is **low** with **98%** on track this week vs next.

+4.5% Requests Missing Info

On track 98% Purchase Orders Fulfilled

HIGH 8 Past due orders

Unapproved Purchase Orders **Late Receipts**

+10% \$10K Budget VS ACTUAL	10% \$100K Estimate VS ACTUAL	\$500K Costs COMMITTED
---	---	----------------------------------

My Widgets

Refresh summary for D70233

(SUMMARY REQUEST CAN TAKE UP TO A MINUTE)
LAST UPDATED ON MAY 03, 2024 @ 09:03

Project Executive Summary

Project Overview:
The "New Product X Project" (Project ID: D70233) is currently underway with several key phases in progress. The project encompasses a range of activities from specification and engineering design to validation and project administration.

Status:
As of the latest update, multiple project activities have commenced, with several key deliverables still in progress. Notably, activities such as "Graphics Comp 1" (ElementNumber: P212), "Graphics Comp 2" (ElementNumber: P222), "Testing" (ElementNumber: P314), "Product Validation Signoff" (ElementNumber: P316), and all "Time & Material Inv" activities have not yet started, indicating potential delays in these areas.

Performance:
The project has several activities that have begun as scheduled, but there are concerns regarding the completion of certain tasks. The absence of actual start dates for

Process Mining



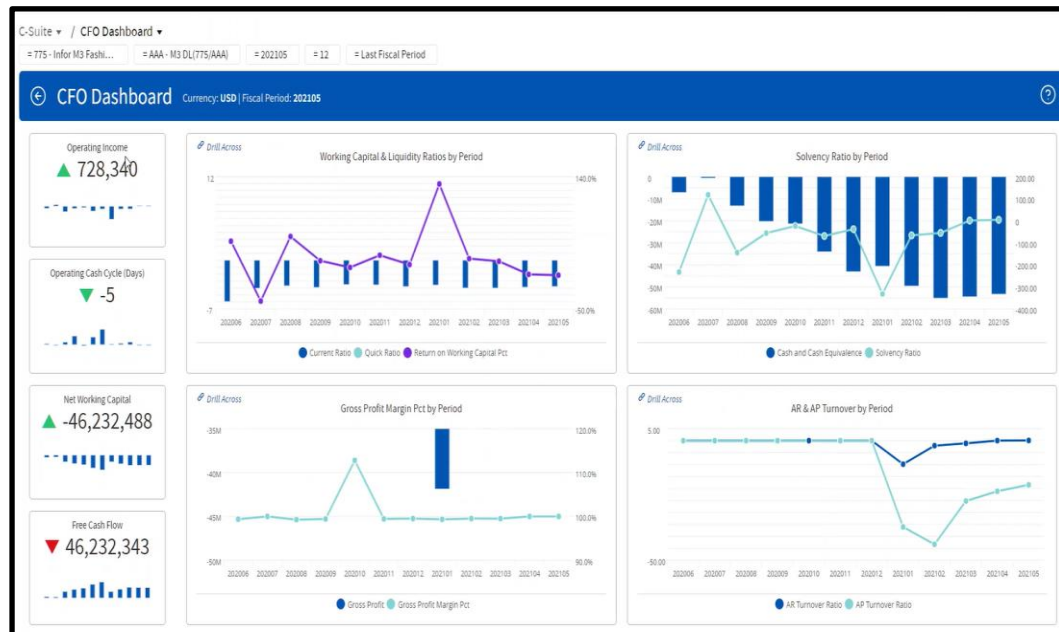
Analytics

Gen AI

Industry focus – content

Industry Content
Workspaces & Widgets

Industry Content
C-Suite and Industry Analytics



Customer Contacts SMS
 FILTER BY TESTING CONTACT TYF
 Prathyusha Custa Hyderabad
 Prathyusha Meda Madinaguda
 Prathyusha Hyd
 Prathyusha meda Hyd

Available To Spend
 My Day: Tuesday, May 07, 2024
 Welcome back, Helena

Order Value Trend
 Line chart showing order value over time.

Last 30 Days Orders - Status
 Donut chart showing order status distribution: 33 (12%), 77 (34%), 44 (18%), 22 (32%), 66 (4%).

Menu
 B2B Portal, My Customer 360, Item Overview, Item Search (NOBB e.L.C.), My Sales Orders This Week, Customer Returns, Supplier Return/Repair, My Store Pick E-com

My Order Alerts
 Blocked Batch Orders (0), Credit Stopped Customer Orders (10), Delayed Customer Order Lines (11), My Active Agreements (37), Late Qlick & Collect Orders (40), Quote Follow Up (100)

Task List
 Thursday: Customer 75-HV007 with name New Custom..., Supplier 75-KL001 (New KL Supplier) needs a...

New Assortment!
 Drills (9)

Customer Details
 0011000001 - Customer1Minnesota
 Net order value: \$499.07 | Gross order value: \$525.34 | 2
 Y50001
 Y1002-Y04-028
 Y1002-Y04-032
 Y1002-Y04-034
 Y1002-Y05-028
 Y1002-Y05-030
 Y1002-Y05-032
 Y1002-Y05-034
 Y1002-Y06-028

Process Intelligence
 Processes / IA for CS Food and Beverage
 Application Configuration, Documentation M3, E2E Business Processes, IA for CloudSuite Food and Beverage, Organizational Roles, Supporting Materials

Contact Card
 Sparcar Hyderabad
 +91 6281425863 Send SMS
 S S F +2 more

Industry Content
Industry Processes

Infor Industry AI



Unleash productivity



Predict future demand



Improve customer experience



Drive operational efficiency



Reduce asset costs



Optimise pricing and margins



Manage labour efficiency

Artificial intelligence built to fit in the flow of your work



Generative AI embedded for hyper productivity

Infor GenAI



Predictive and prescriptive AI with guided decision support

Infor Augmented Intelligence Service



AI-enabled automations for end-to-end business processes

Enterprise Automations

Innovation

AI = Augmented Intelligence

Some business specific usecases

Customer and product analysis

Margin and contract recommendations

Cross sell and upsell

Strategic sell

Financial forecasting

Labor forecasting

Anomaly detection

Customer churn

Asset health

Employee churn

Inventory rebalancing

Inventory optimization

Spare parts management

Service optimization

Predictive quality

Smart work orders

Automated work orders

Recipe management

Inventory control tower

Duplicate orders/quotes

Outlier detection

Timesheet anomalies

Production process modelling

Duplicate parts detection

Budget planning

Cash flow forecasting

Ingredient optimization

Price recommendation

In context widgets

- Margin bands
- Recommended Price
- Competitor pricing

The screenshot displays the Infor CRM Order Entry interface. The main window is titled "Order Entry" and "Advanced Line Entry". A progress bar at the top indicates the current step is "Select Products". The "Line Details" section shows a product with a quantity of 1.00 and a net available quantity of 102.00. The "Price" field is highlighted with a black redaction. On the right side, the "Infor AI Pricing Insights" widget is visible, displaying a "Recommended Margin" of 28.60% and a "Recommended Price" field that is redacted. The widget also includes a "Smart Help" section and a "Help" dropdown menu.

Menu Search Order Entry

Header Information

Order #

Order Type

Stock

Change Order Type

Order Stage

Ordered

Approval

Warehouse

Division

Customer

Customer Address

Order Entry

Advanced Line Entry

Complete Order Add Clear Line Entry

Start the Order Select Products Taxes & Totals Collect Payment

Line Details

Product

Quantity

1.00

Complete Order

Net Available

102.00

Return

Line Type

Stock

Line #

1

Unit

EA - EACH

Price

Net Amount

Tax is not included

Products (0)

Infor AI Pricing Insights

Based on AI analyzed pricing comparisons

Recommended Margin : 28.60%

Recommended Price :

*Pending Business Validation

Smart Help

Infor Content My Content

Help

Use this page to add a single line item to the sales order.

Sales Order Entry - Advanced Line Entry - Extended Fields - Customer Reservations overview

Sales Order Entry - Advanced Line Entry - Extended Fields - One Time Cost overview

Sales Order Entry - Advanced Line Entry - Extended Fields - One Time Rebate overview

Tiers

Sourcing Pricing Cross Reference

infor

Innovation

Generative AI

Item Details

10000055

- 100000555**
P'board 14.5mm 2400X1200 TP
Gyproc Plasterboard Tapered Edge
2400 x 1200 x 14.5mm
- 100000552**
Plasterboard 14.5mm 1800X800 T
Gyproc Baseboard Square Edge
1800x800 x 14.5 mm
- 100000553**
Plasterboard 8.5mm 2400X1200 T
Gyproc Plasterboard Tapered Edge
2400 x 1200 x 8.5mm
- 100000554**
P'board 14.5mm 2400X1200 S
Gyproc Plasterboard Square Edge
2400 x 1200 x 14.5
- 100000550**
Plasterboard 8.5mm 1800X800 SQ
Gyproc Baseboard Square Edge
1800x800 x 8.5 mm
- 100000556**
Plasterboard 18mm 2400X1200 TP
Gyproc Plasterboard Tapered Edge

Assisted Text Authoring

100000553 - Plasterboard 8.5mm 2400X1200 T
Gyproc Plasterboard Tapered Edge 2400 x 1200 x 8.5mm

Generate

Introducing the Plasterboard 8.5mm 2400X1200 T, a versatile and essential building material that will transform your space. Crafted with precision, this high-quality plasterboard boasts a thickness of 8.5mm and dimensions of 2400mm x 1200mm, making it the perfect choice for a wide range of construction projects. Whether you're renovating, remodeling, or building from scratch, this plasterboard offers a smooth, durable surface that is easy to work with and can be seamlessly integrated into your design. With its superior strength and exceptional performance, this plasterboard is a must-have for any serious DIYer or professional contractor. Elevate your building experience with the Plasterboard 8.5mm 2400X1200 T, the ultimate solution for your construction needs.

Price and Availability

Search

100000553
Plasterboard 8.5mm 2400X1200 T
Net Price : 4.3300 USD

Available quantity per warehouse

Warehouse	Available Quantity
001	32k
003	2k
005	2k
231	2k
801	55k

Related Items

Search related item number

- 100000505**
Plasterbrd 12.5mm 2400X1200 T
5.05 EUR (118 ATP)
Interchangeable with rule
- 100000506**
Plasterboard 15mm 2400 X 1200
5.05 EUR (480 ATP)
Interchangeable with rule
- 100000511**
Plasterboard Adhesive 25kg x
11.01 EUR (ATP)

Alternate Supplier Visibility

Search

100000553 - Plasterboard 8.5mm 2400X1200 T

- SDA Saint-Gobain Denmark A/S**
Lead Time: 0
From Qty: No agreements
Purchase Price: 77.00 DKK
Agreement: No agreements
- MCS MBS Construction Supplies A/S**
Lead Time: 0
From Qty: No agreements
Purchase Price: 38.00 EUR

Open Orders by Item

Search order number

100000553 - Plasterboard 8.5mm 2400X1200 T
Total order quantity: 0.00
Total allocated quantity: 0.00

Project. Open

Actions Options Related Tools

Search Filter Options

Sorting order: 1-Project number

Status:
 Proj template: Proj mgr: Proj type:
 Customer:

Apply Proj. Elem. Proj. Chk Lst Partners Documents Chk Lst Mon. Scheduling

Proj no	Description	Pl sdt	Pl fdt	L St Elem.	H St Elem.	Proj. Sts	Pos no	Customer	Proj mgr	Name
<input type="text" value="K00140"/>										
K00140	Customer Projects			Open	Started	Proj. - Started	10000		KERJERO	Jeroen Van Kerr
K00142	Customer Projects			Open	Started	Proj. - Started	10000	Rushden Lake Shopping Centre	KERJERO	Jeroen Van Kerr
K00143	Customer Projects			Started	Started	Proj. - Started	10000	Rushden Lake Shopping Centre	KERJERO	Jeroen Van Kerr
K00144	Customer Projects			Open	Started	Proj. - Started	10000	Rushden Lake Shopping Centre	KERJERO	Jeroen Van Kerr
K00145	Customer Projects			Open	Started	Proj. - Started	10000	Rushden Lake Shopping Centre	KERJERO	Jeroen Van Kerr
K00146	Customer Projects			Cancelled	Cancelled	Proj. - Cancelled	10000	Rushden Lake Shopping Centre	KERJERO	Jeroen Van Kerr
K00147	Customer Projects			Open	Started	Proj. - Started	10000	Rushden Lake Shopping Centre	KERJERO	Jeroen Van Kerr
K00148	Customer Projects			Open	Open	Proj. - Open	10000	Rushden Lake Shopping Centre	KERJERO	Jeroen Van Kerr
K00149	Customer Projects			Open	Open	Proj. - Open	10000	Rushden Lake Shopping Centre	AGANACO	Nachiket Agawek
PH0001	Installation BRF Solrosen			Cancelled		Proj. - Not Open	10000		HERPATO	Patrik Herrlin
PL.0001	Customer Projects			Open	Started	Proj. - Started	10000	Customer Joe	ALENIKO	Nikolaus Alexop

Display

Elevate employee work

Ask questions and get instant answers



“What time does my shift start next Monday?”

Your shift on Monday, May 15th, 2024 starts at 9:00 AM and ends at 5:00 PM. You have a scheduled break from 12:00 PM to 12:30 PM.

Compare vendor contracts



“How are these contracts different?”

Response

Here is a high-level comparison of the two personal protective equipment contracts: Both contracts are with established manufacturers (SupplyRight and ProtectOne) to supply various masks, gowns, and shields.

The SupplyRight contract has a broader range of products including isolation gowns, while the ProtectOne contract focuses more on N95 masks in different sizes.

The SupplyRight contract generally has lower base costs for comparable items – many products are priced 20-40% less than the same or similar items from ProtectOne. For example, SupplyRight’s standard surgical masks are \$72.60 per case vs \$126.49 per case...

Generate project summaries

Identify project activities that are delayed or on a critical path

Infor GenAI Innovations

In pipeline or DELIVERED

GenAI Embedded in Process & Distribution Industries

- Tailored Service Guidelines Creation
- Assisted Text Authoring for Item Descriptions
- Project Executive Summary
- Product Attribute Generation
- Product Advisor – Support Guide Generation
- Project Concept Generation

GenAI Embedded in Industrial Manufacturing Industries

- Project Executive Summary
- Contract Performance Executive Summary
- Business Process Email Translation
- Approval Checklists Generation
- Product Summary Report
- Report Summary
- Scheduled Reports Creation
- Item Promotion Letter Generation
- Multi-lingual Forms

GenAI Embedded in Services Industries

- Assisted Text Authoring across all Rich Text Fields
- Purchase Order Handling Instructions Generation
- Job Description Generation
- Professional Goals Generation
- Email Generation

GenAI Embedded in Cross-Industry Applications

- Warehouse Facility Review Report
- Warehouse Start of Shift Report
- GRC Violation Summary
- GRC Mitigation Comment Generation
- GRC Mitigation Summary

UPCOMING*

GenAI Assistant for

- Business Objects in Process and Distribution
- Business Objects in Industrial Manufacturing
- Business Objects in Services
- Business Objects in Cross-Industry Applications

GenAI Document Q&A

- Product Guides
- Release Highlights
- Product Roadmaps
- Lifecycle Policies
- Employee Policies
- Knowledge Base Articles
- And more...

GenAI Embedded in Cross-Industry Applications

- Birst
- Enterprise Performance Management
- Robotic Process Automation
- Intelligent Open Network
- Document Management
- Document Processor
- Workforce Management

GenAI Embedded in Process & Distribution Industries

- Notes Summarization
- Work Order Report
- Contract Comparison
- Parts Recognition
- Product Search
- Dunning Letters Creation
- Item Guidelines Creation
- And more...

GenAI Embedded in Industrial Manufacturing Industries

- Material Review Reports
- CARs Text Authoring
- Dunning Letters Creation
- Vendor Contract Comparison
- Vendor Contract Summary
- And more...

GenAI Embedded in Services Industries

- Billboard Smart Search
- And more...

Innovation

Hyperautomation

Manual tasks are time-consuming and detract from higher-value work



manual steps to pay an invoice

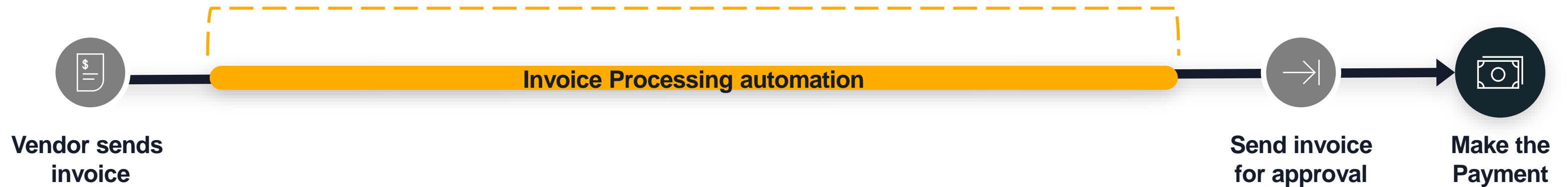


Invoice Processing automation removes manual tasks and improves productivity

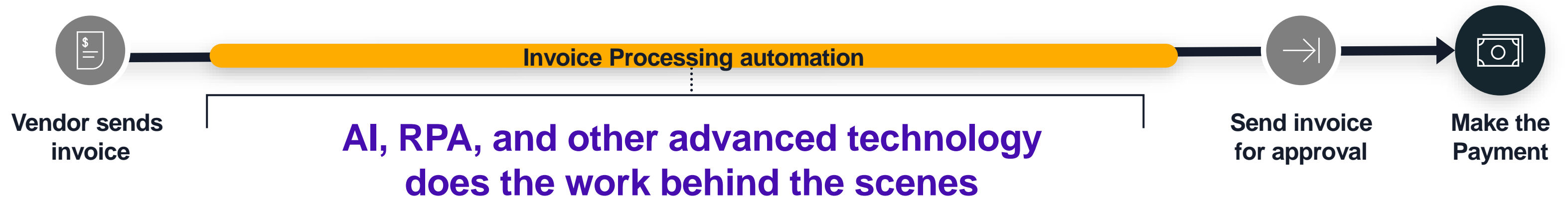


72%

productivity improvement by removing manual steps



AI and RPA make invoice processing faster and more accurate



Innovation

Process Mining

The state of Process Mining

By 2025, more than 60% of large enterprises will adopt process mining technologies, up from approximately 20% in recent years.

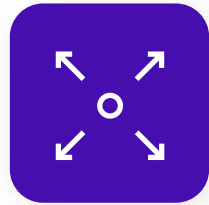
Gartner Magic Quadrant for Process Mining 2024

40% of enterprises apply process mining to identify cost-saving opportunities and streamline financial processes.

The Forrester Wave™: Process Mining Platforms



Infor process intelligence



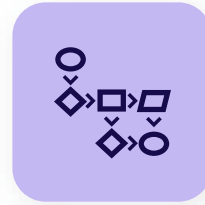
Immediate process insights



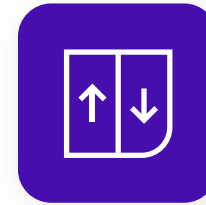
Identify process inefficiencies



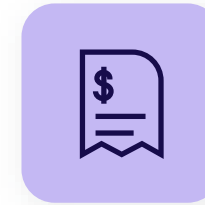
Improve customer experience



Drive process efficiency



Reduce cycle times



Flexible pricing



Automate processes

Infor Process Intelligence

Process insights in record time, available exclusively for Infor CloudSuites

Actionable process insights

Infor Process Review

- Take advantage of included industry specific business process models covering standard solution capabilities, integrated with Infor CloudSuites

Transformative efficiency

Infor Process Modeler

- Extend the Industry specific business process model with your own content
- Improve the adoption of the organization's documented processes

Optimized business processes

Infor Process Mining


- Gain unparalleled visibility into business processes in record time
- Bridge gap between process models and actual process execution
- Optimize business process operations based on empirical data

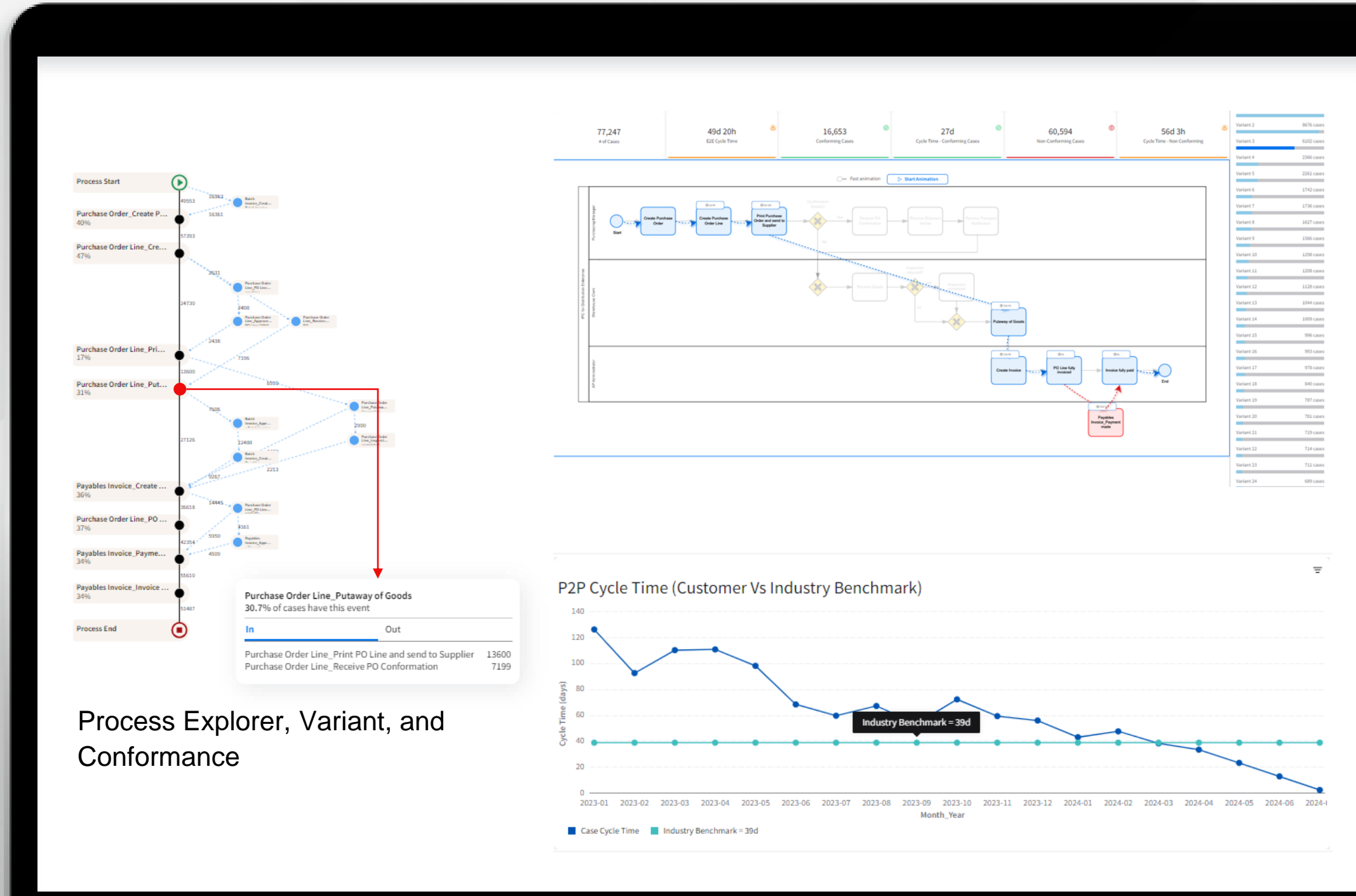
Infor Process Mining

For all industry specific processes

Understand process accuracy, mitigate hang-ups, and configure workarounds to maximize the CloudSuite value.

 Improve actionability

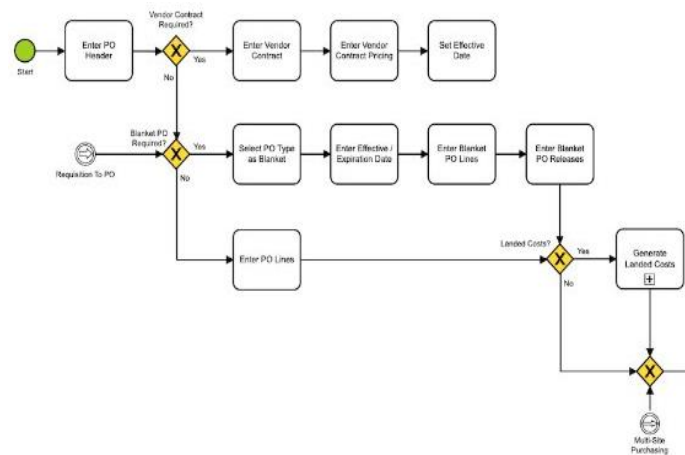
 Modern look and feel



Process insights in record time

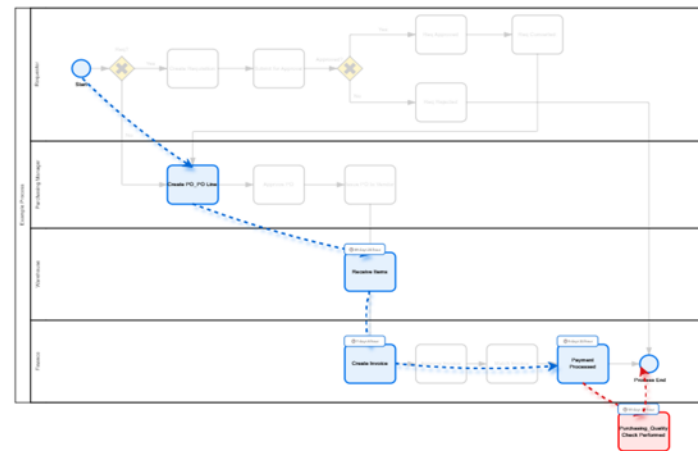
Process discovery

Gain deep insights into your operational processes and explore how they are executed with precision



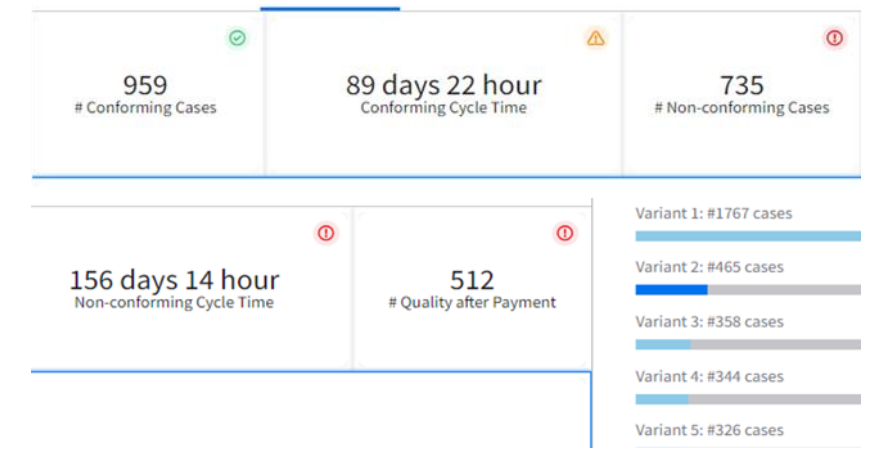
Uncover non-conforming variants

Uncover process inefficiencies by identifying non-conforming variants that diverge from your standard process model



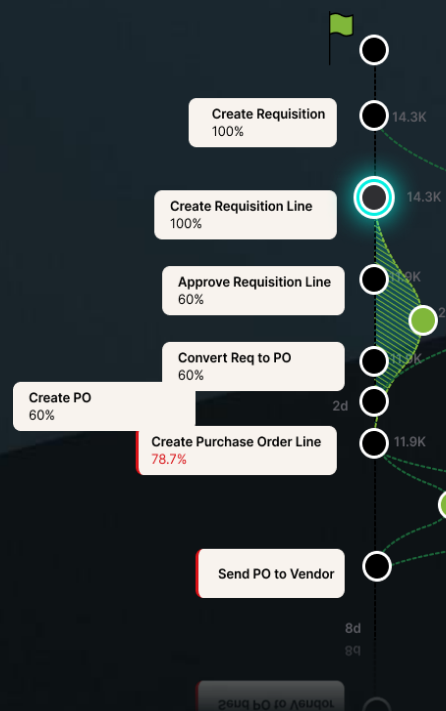
Identify critical bottlenecks

Streamline operations by pinpointing time-consuming activities in your process




Performance excellence with industry benchmarking

Connected intelligence: AI, BI and PI, together




My Day
Thursday, March 23, 2024



Good morning, John.
Here is the latest insights digest customized for you.

Employee of 2024- time for nominations!
It's that time of the year. Take a few minutes of your time to nominate a colleague for this award.



[Get the details >](#)

On Your Radar
For the week of May 17 - 23

15 Requests missing information	21 Purchase order confirmations
11 Change Qty past due	27 Purchase order mismatches

5 Request lines are missing item information
1041 - Masrani Corp., WH28 - Main warehouse
Requestor: Bob Smith [Update](#)

1 Request line is missing price information
1041 - Masrani Corp., WH28 - Main warehouse
Requestor: Bob Smith [Update](#)

9 Request lines are missing supplier information
1041 - Masrani Corp., WH28 - Main warehouse
Requestor: Bob Smith [Approve](#)

Cycle Time (days)

Month	2023	2024
Jan	40	50
Feb	60	40
Mar	40	60
Apr	20	70
May	60	60
Jun	60	50

Order Status Healthy

Upcoming Orders
Next 2 weeks

Date	Exceptions	Review
Mon, Apr 17	5/250	Review
Tue, Apr 18	34/465	Review
Wed, Apr 19	21/35	Review
Thu, Apr 20	3/21	Review
Fri, Apr 21	132/238	Review
Sat, Apr 22	212/332	Review
Sun, Apr 23	15/28	Review

On time delivery this week is **low** with **98%** on track this week vs next.

+4.5% Requests Missing Info

On track 98% Purchase Orders Fulfilled

HIGH 8 Past due orders

Unapproved Purchase Orders | **Late Receipts**

+10% \$10K Budget VS ACTUAL	10% \$100K Estimate VS ACTUAL	\$500K Costs COMMITTED
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My Widgets

Refresh summary for D70233 [+](#)

(SUMMARY REQUEST CAN TAKE UP TO A MINUTE)
LAST UPDATED ON MAY 03, 2024 @ 09:03

Project Executive Summary

Project Overview:
The "New Product X Project" (Project ID: D70233) is currently underway with several key phases in progress. The project encompasses a range of activities from specification and engineering design to validation and project administration.

Status:
As of the latest update, multiple project activities have commenced, with several key deliverables still in progress. Notably, activities such as "Graphics Comp 1" (ElementNumber: P212), "Graphics Comp 2" (ElementNumber: P222), "Testing" (ElementNumber: P314), "Product Validation Signoff" (ElementNumber: P316), and all "Time & Material Inv" activities have not yet started, indicating potential delays in these areas.

Performance:
The project has several activities that have begun as scheduled, but there are concerns regarding the completion of certain tasks. The absence of actual start dates for

Process Mining



Analytics

Gen AI

Trends

M3 Development

UI Vision: Turning conversations into business clarity

An AI-powered experience through the AI Assistant

Procure to Pay – Process Insights

Process Conformance

Process Benchmarking between Sites

Case Explorer

My Day
Tuesday, Feb 28, 2024

Welcome back, Paul

Orders by Month

Total Order Statuses
341 Planned, 189 Filled

Customers

Customer #	Order #	Type	Amount
2300	65	Standard	34202.00
2300	66	Regular	19087.70
2300	66	Standard	13457.00
2300	70	Regular	37954.00
2300	72	Regular	4004.00
2300	73	Regular	2091.00
2300	74	Regular	2091.00

Customer A/R

ALR Credit: 1000000.00

Sales: 35841.00

Order Lines

Predicted Jobs

19 Predictions, 9 Alerts

16 Predictions, 16 Alerts

Predicted Jobs

19 Predictions, 9 Alerts

16 Predictions, 16 Alerts

Customer Details

Customer #

Customer Name

Customer Address

Customer Contact

Customer Status

give me a summary of work order 0006006409.

It seems I am currently unable to access the work order summary tool. You might want to check the tool's status or permissions. If there's anything else I can assist you with, please let me know!

Tool History_en_GB

Create a firm work order for item ROB 001 with lot number 333 4444. Use service PRED1 and service type 002.

A firm work order has been created successfully with the following details:

1. Work Order Number: 0006006488
2. Product: ROB 001
3. Lot Number: 333 4444
4. Service: PRED1
5. Service Type: 002

Would you like to add a technician to this work order?

Tool History_en_GB

Yes please, add VWILBORG.

Technician VWILBORG has been successfully added to work order 0006006488. If you need any further assistance, feel free to ask!

Tool History_en_GB

tell me more about agreement DEMO AGR

Here is the summary of agreement DEMO AGR:

Basic Information:

1. Agreement Type: PM
2. Customer Number: 00000004
3. Facility: BB1
4. Status: 20
5. Description: Golden agreement - prio 1
6. Valid From: 2022 01 01
7. Valid To: 2026 12 31
8. Responsible: Viktoria Wilborg
9. Currency: USD
10. Agreement Reference: Tina Turner
11. Order Reference: Viktoria

Equipment Covered:

1. Equipment ID: ROB 001
2. Serial Number: 122 334N
3. Valid From: 2022 01 01
4. Valid To: 2023 12 31

Agreement Pricing Conditions:

Service	Product Number	Start	Suffix	Valid From	Valid To	Description	Lease	Amount
1				2022-01-01	2023-12-31		0	0.00
4				2022-01-01	2023-12-31		0	0.00

M3 Development

Rise of Conversational Interfaces

Conversational UIs key for experience and productivity

Users expect intuitive, natural language interactions

Adoption of Natural Language Processing (NLP) and Language Models (LM)

Context-Aware Systems and intuitive UI

Conversational UIs to understand and adapt to the context

UIs that handle text, voice, and hybrid interactions

Seamless experience across multiple channels

Predictive Analytics

Integration of machine learning to drive decision making support

Multi-modal experiences

Innovation building blocks

UX Experience Designer

Micro Services Applications Data Lake AI

UX

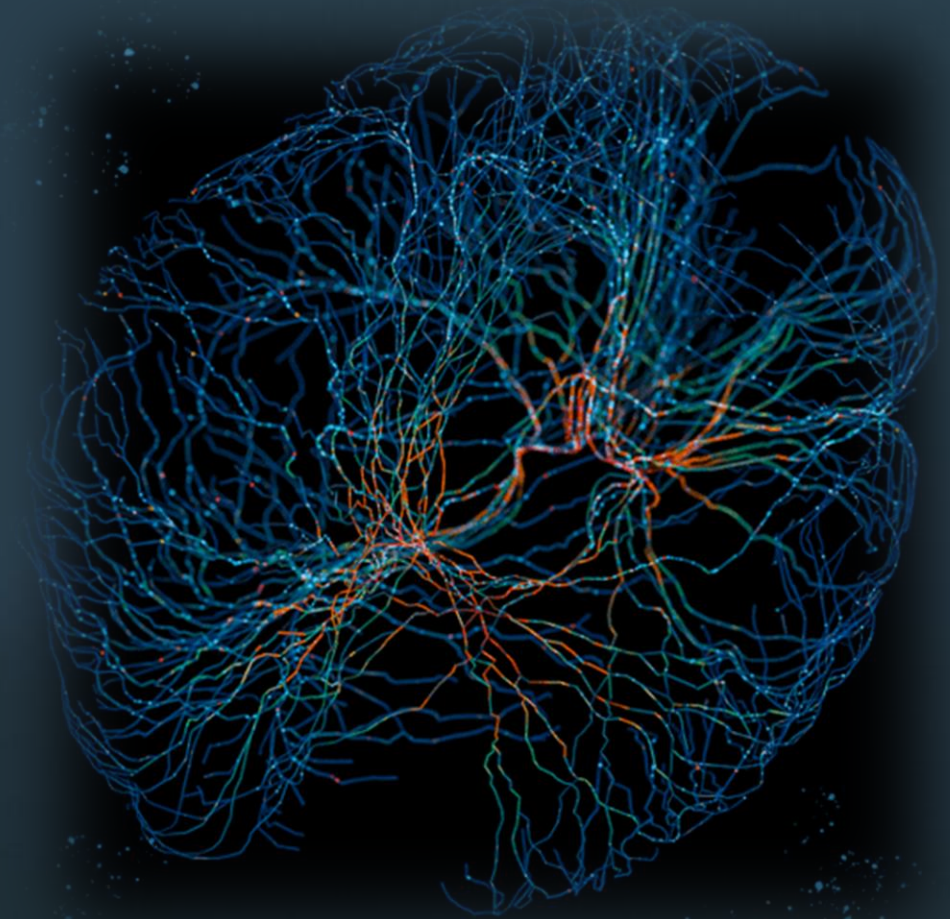
Data Fabric

Teknikdagarna

Integration

Extensibility

05 - Summarize of Infor session + Q&A



Infor service at glance

Partnership

3,200 +
Consultants

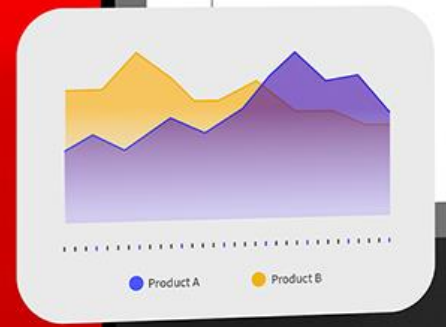
1,700 +
Support Professionals

Service

9.1
Average Years of Experience

15,000 +
Cloud Customers

1 Million +
Knowledge base articles



BIG ENOUGH TO MATTER

-

SMALL ENOUGH TO CARE

infor[®]