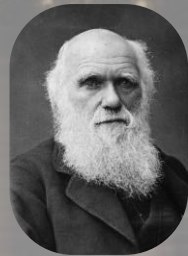


infor[®]

Infor Velocity Suite

Reaching Business Value with Velocity

The Industry Landscape Change faster than ever...



"It is not the strongest of the species that survives, nor the most intelligent that survives. He is the one who is the most adaptable to change"
Charles Darwin



We asked
3600
Organizations
7
Key Sectors

What are the value creation factors for your company?

74%



Use of
Cutting-edge technologies

The Value void issue

78%

Expect productivity gains of more than 20% in the next three years

Value Void

Expectation

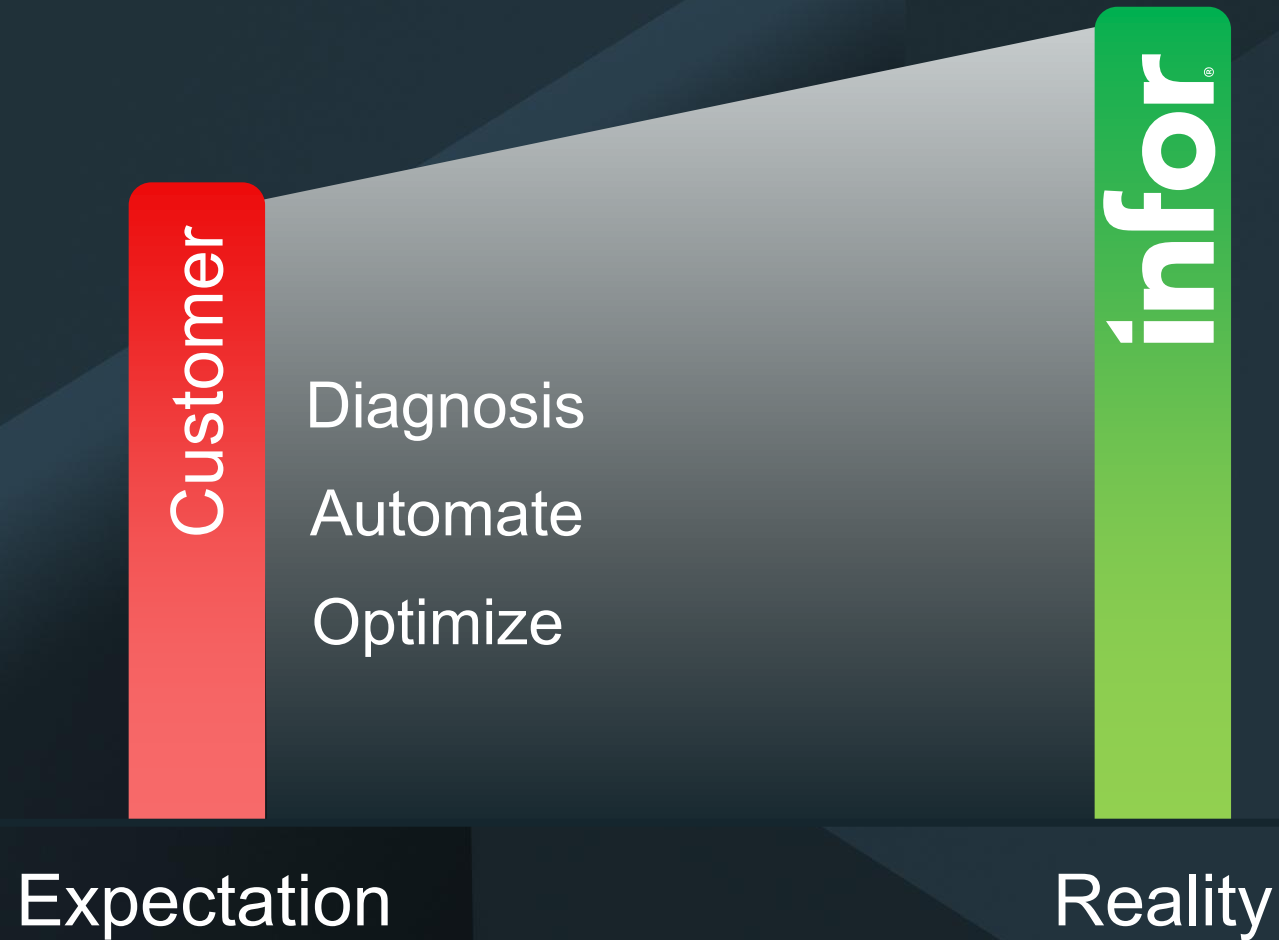
30%

of digital transformation projects meet expectations (McKinsey)

Reality



Bridging the value void



How the Infor Velocity package works **infor**

Innovation Package

EXPERTISE

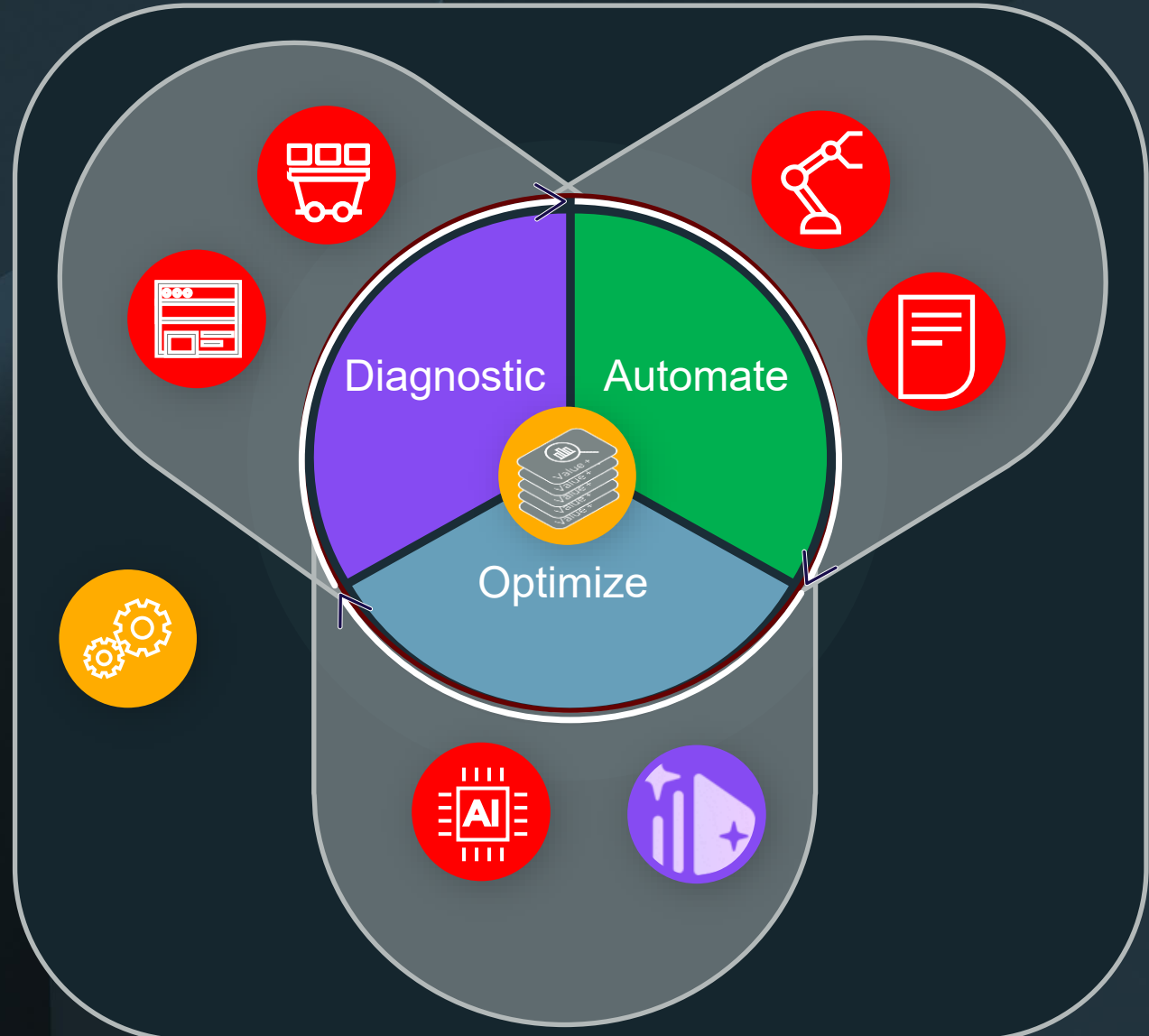
Infor Services +

ACCELERATOR INSPIRATION

Value+ Use Cases +

TECHNOLOGIES

- Process mining
- Advanced Workspace
- Robotic Process Automation
- Infor Document Processor
- Predictive and prescriptive AI
- Infor GenAI Arched Embed



Infor Velocity package principle



Package Velocity

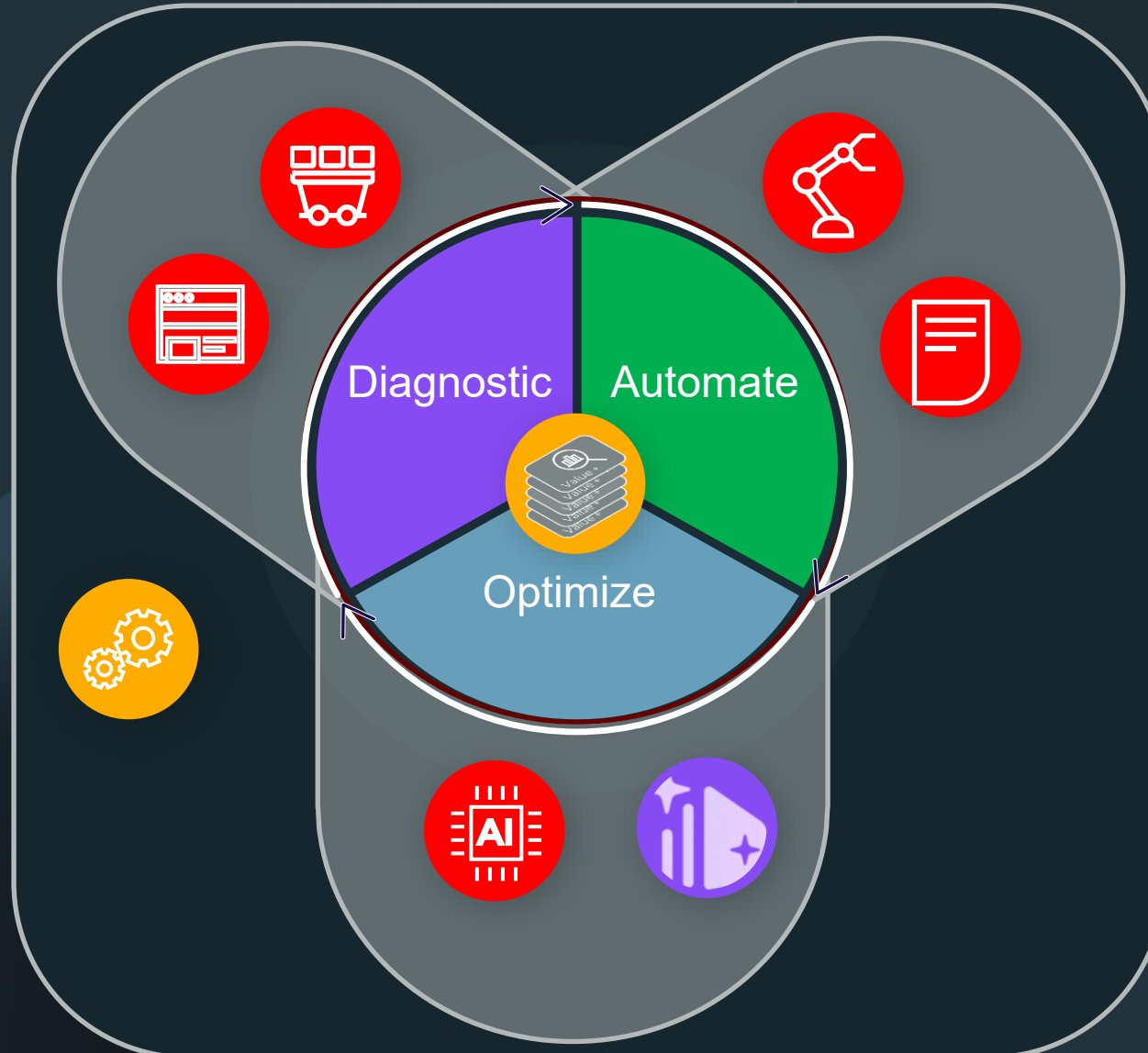
EXPERTISE



ACCELERATOR
INSPIRATION



TECHNOLOGIES



How the Infor Velocity package works **infor**

Package Velocity

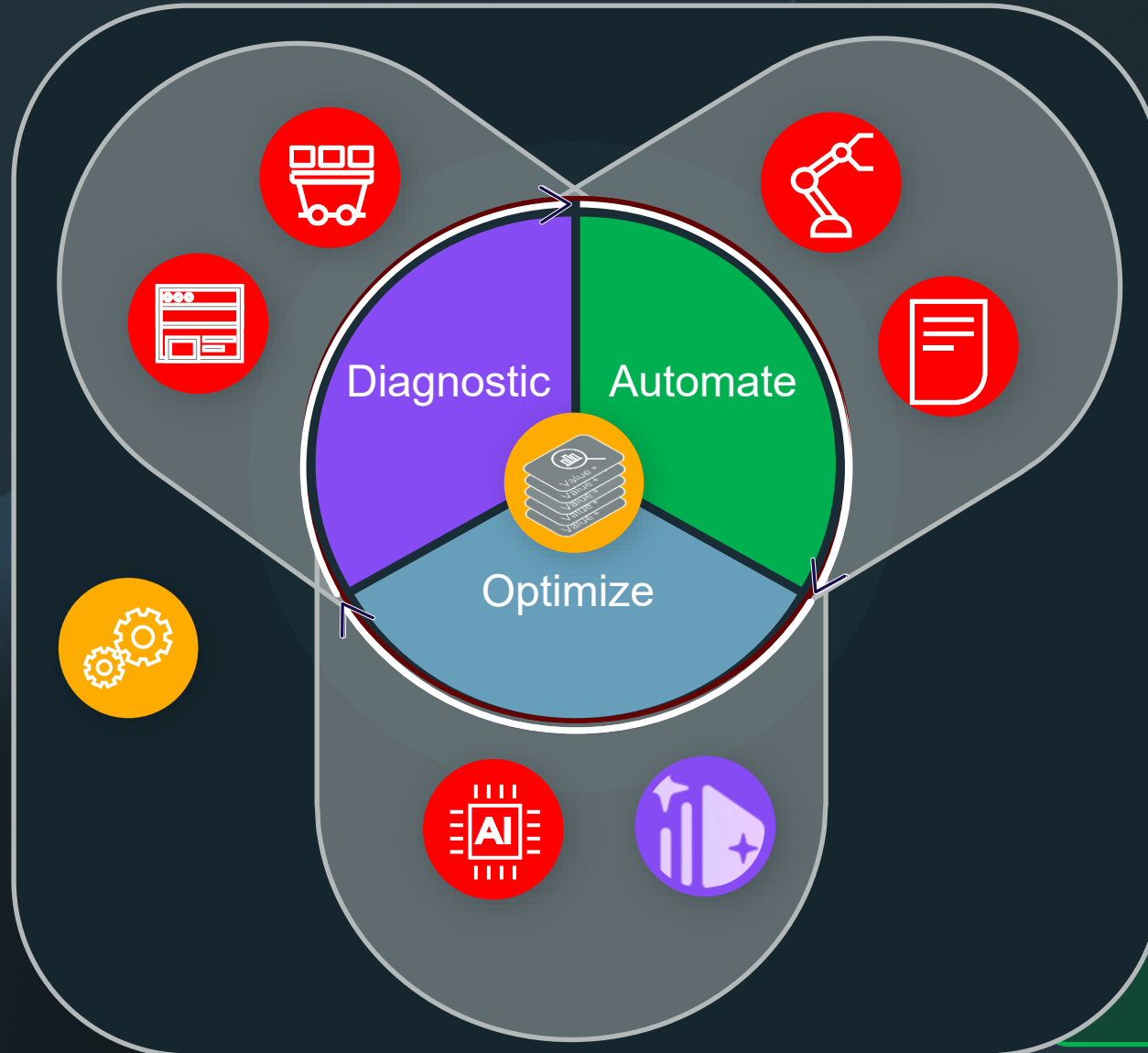
EXPERTISE



ACCELERATOR
INSPIRATION



TECHNOLOGIES



Number of bots and
execution times

Number of pages (IDP)

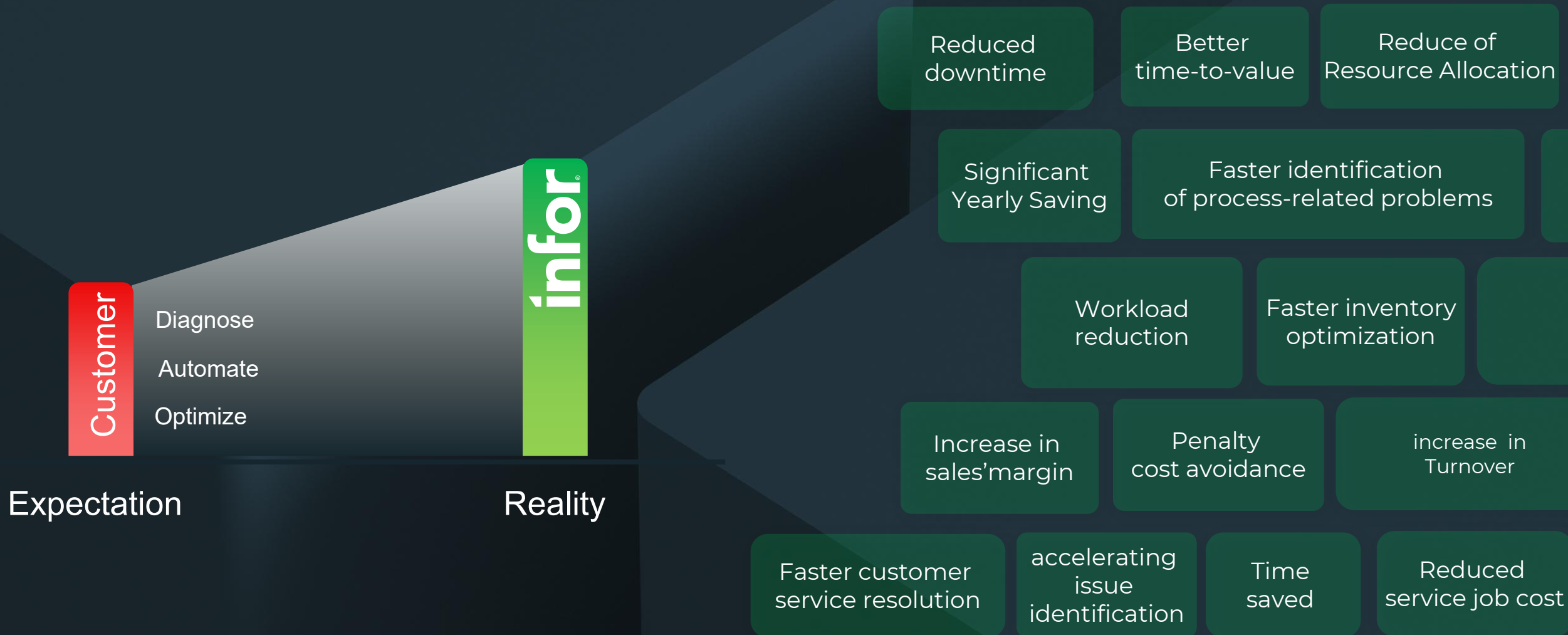
Business processes

genAI Tokens
(IDP & GenAi embedded)

**Unconstrained use of
components**

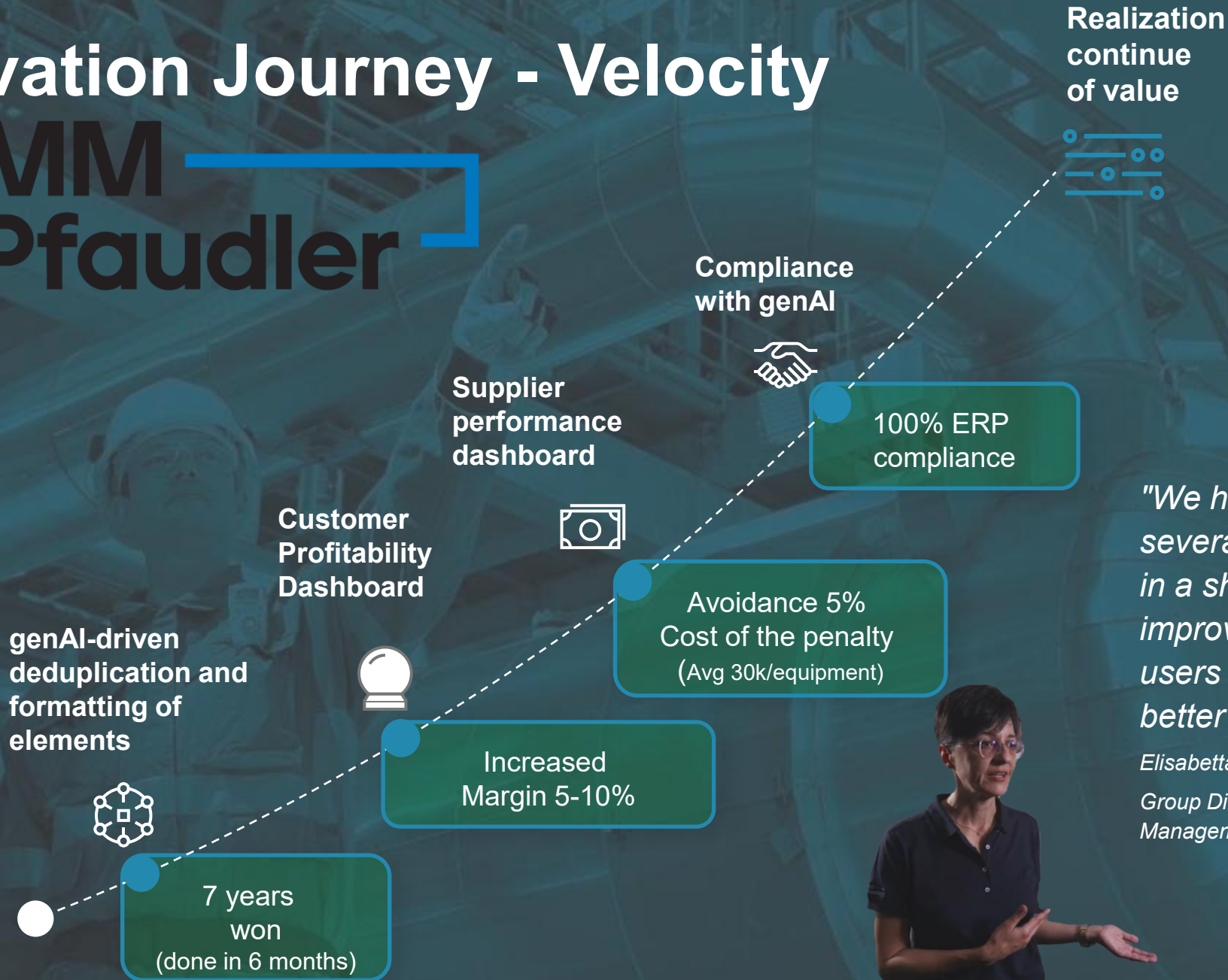
Bridging the value void..

.. to achieve value



Innovation Journey - Velocity

GMM Pfaudler



"We have recently implemented several Infor Value+ solutions, and in a short period of time, we have improved efficiency and equipped users with AI-based tools to make better business decisions."

Elisabetta Venezia

Group Director, ERP System and Data Management, Pfaudler

Velocity package - Our toolset

Prescriptive Models

Robotic Process Automation

Process mining

Agentic AI

Machine Learning

genAI

Document Processor

AI Assistant

AI Agents

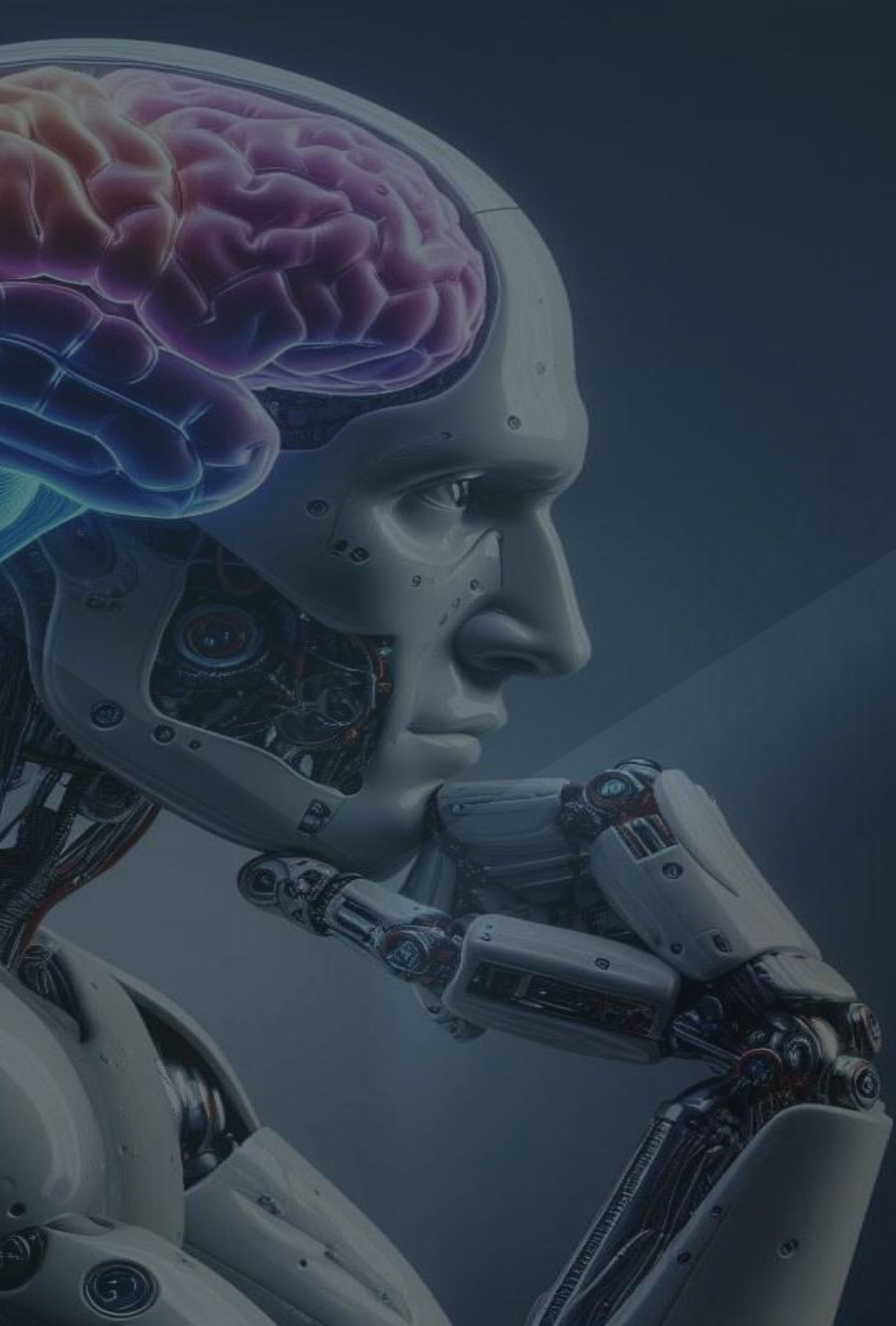
Predictive Models

"the most interesting things I've learned are that this experience with Infor is simply the flexibility of their toolset and how quickly we can deliver a solution to our end users"



Michelle Kelley
IT Director





Infor genAI

Infor genAI strategy



Embedded GenAI

The integration of generative AI capabilities within the LN platform, enabling automated content creation, data analysis, and personalized user experiences directly in the application.

Available



GenAI assistant

The Gen AI Assistant is an integrated conversational generative AI tool that helps deliver personalized user experiences within the LN platform

Early Adopter April 25
Managed Availability April
2026



Agentic AI

An artificial intelligence system that autonomously solves complex problems in multiple steps using data from various sources and external tools. It mimics human decision-making to achieve specific goals with limited supervision

Roadmap



Embedded
genAI

Solution to boost productivity

Generative AI built into your workflow to help you:

Write

Summarize

Analyze

Translate

Generate Text For CommentText

Key Points*

Write a short guide on safely receiving ethylene oxide. Make concise.

Generated Text

Guide to Safely Receiving Ethylene Oxide

When receiving ethylene oxide, it is important to follow safety guidelines to avoid exposure to this hazardous chemical.

Steps to Safely Receive Ethylene Oxide

1. Designate a well-ventilated area for receiving the ethylene oxide.
2. Ensure that all personnel involved in the receiving process are wearing appropriate personal protective equipment (PPE), including respirators, gloves, and masks.
3. Verify the shipment and check for any damage to the container before accepting the shipment and contact the supplier immediately.

Generate +

Production Performance of Assembly 1

Show me...

Best & Worst Performing Crews + Best & Worst Performing Order + Best & Worst Materials +

Best & Worst Materials...

Based on the data provided, here are the materials that performed the worst and the best in each category:

- **Availability (Av%) Worst Performance:** Material SYS000NPSUS-5
- **Availability (Av%) Best Performance:** Multiple materials achieved 100.00% availability, so there is no single best performer.
- **Performance Efficiency (PE%) Worst Performance:** Material SYS000NPSUS-5
- **Performance Efficiency (PE%) Best Performance:** Material SYS000NPSUS-5
- **Overall Equipment Effectiveness (OEE%) Worst Performance:** Material SYS000NPSUS-6
- **Overall Equipment Effectiveness (OEE%) Best Performance:** Material SYS000NPSUS-5

The operator should be informed that Material SYS000NPSUS-6 needs attention as it has the lowest PE% and OEE%, indicating exceptional performance when the line is running.

Ask AI

GenAI

- Project executive summary +
- Budget Overrun +
- Evaluate Project Performance based... +
- Activities with delayed closure +
- Activities with delayed start +

Translate Email Template

Save Close

Mail For: Business Process Completed

Language: DEU German

Translate +

Subject: YFN Geschäftsprozess (pdwf100.eoid) - (pdwf100.dscr) abgeschlossen

Body:

Hier ist die Übersetzung ins Deutsche:

Hallo,

Bitte beachten Sie, dass der Geschäftsprozess (pdwf100.eoid) - (pdwf100.dscr) abgeschlossen wurde.

[include.item.data:"pdwf117.irev.pdpm100.dca.pdpm100.stac"]

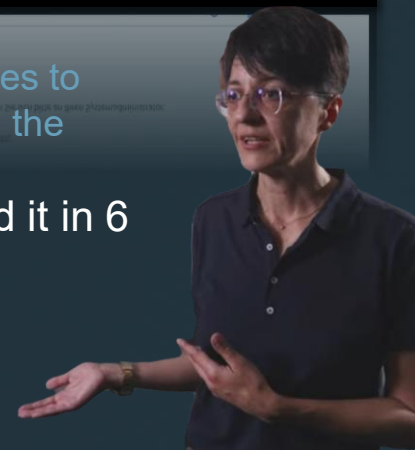
[include.doc.data:"pdwf116.dkey.pdwl116.drev.pdpm200.dca.pdpm200.prf"]

Dies ist eine automatisch generierte E-Mail-Nachricht. Bitte antworten Sie nicht auf diese Nachricht. Wenn Sie Fragen oder Kommentare haben, wenden Sie sich bitte an Ihren Systemadministrator.

"Before infor Gen AI: Going through each item one by one took 5 minutes to read the item, understand it, try to get into the technical details, and get all the information to be able to get to a point where we could fix it. Doing this for 800,000 items took us 7 years. With Gen AI, we did it in 6 months!"



Elisabetta Venice
Group Director, ERP system & Data Management



Shadow AI

What is Shadow AI and what are the risk ?



Item. Open

Actions Options Related Tools

Search

Filter Options

Sorting order: 1-Item number View: P01-01-01

No. filters: 0-No filter

Item group: []

Responsible: []

Status: -Blank

Apply

Item #	Description	Name	U/M	Type	Status	Resp	Prod. Grp	
10000506	Knauf Plasterboard Tapered Edge 2400 x 1200 x 15mm	Plasterboard 15mm 2400 X 1200	EA	D01	ACTIVE	MICPHIO	BLDM1	
10000511	Knauf Gypsum Based Plasterboard Adhesive 25kg	Plasterboard Adhesive 25kg x	EA	D01	ACTIVE	MICPHIO	BLDM1	
10000512	Knauf Aquapanel Jointing Tape 100mmx20m	Jointing Tape 100mmx20m	EA	D01	ACTIVE	MICPHIO	BLDM1	
10000513	Knauf Aquapanel Gold Screws 39mm (Pack 100)	Gold Screws 39mm (Pack 100)	PAC	D01	ACTIVE	MICPHIO	BLDM1	
10000514	Knauf Aquapanel Gold Screws 60mm (Pack 100)	Gold Screws 60mm (Pack 100)	PAC	D01	ACTIVE	MICPHIO	BLDM1	
10000521	45A Cooker & 13A Socket with Power indicators, Bru	45A Cooker & 13A Power Socket	EA	D01	ACTIVE	MICPHIO	ELEC1	
10000522	2x13A Power Socket & twin USB, Brushed Steel	2x13A Power Socket & twin USB	EA	D01	ACTIVE	MICPHIO	ELEC1	
10000523	2x13A Power Socket, Brushed Steel	2x13A Power Socket	EA	D01	ACTIVE	MICPHIO	ELEC1	
10000524	13A Power Socket, Brushed Steel	13A Power Socket	EA	D01	ACTIVE	MICPHIO	ELEC1	
10000525	Double Blanking Plate, Brushed Steel	Double Blanking Plate	EA	D01	ACTIVE	MICPHIO	ELEC1	
10000526	White 2 Gang Plug Socket, 1 Pole, 13A	White 2 Gang Plug Socket, 13A	EA	D01	ACTIVE	MICPHIO	ELEC1	
10000548	7.5 Amp 1/2 in. Hole HD	7.5 Amp 1/2 in. Hole Hawg HD	EA	D01	ACTIVE	MICPHIO	TOOLS	
10000550	Gyproc Baseboard Square Edge 1800x800 x 8.5 mm	Plasterboard 8.5mm 1800X800 SQ	EA	D01	ACTIVE	MICPHIO	BLDM1	

Display

My Widgets

Related Information

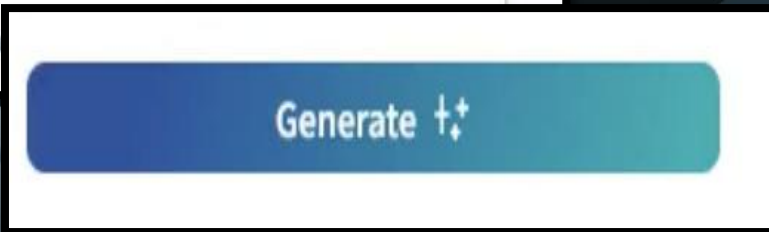
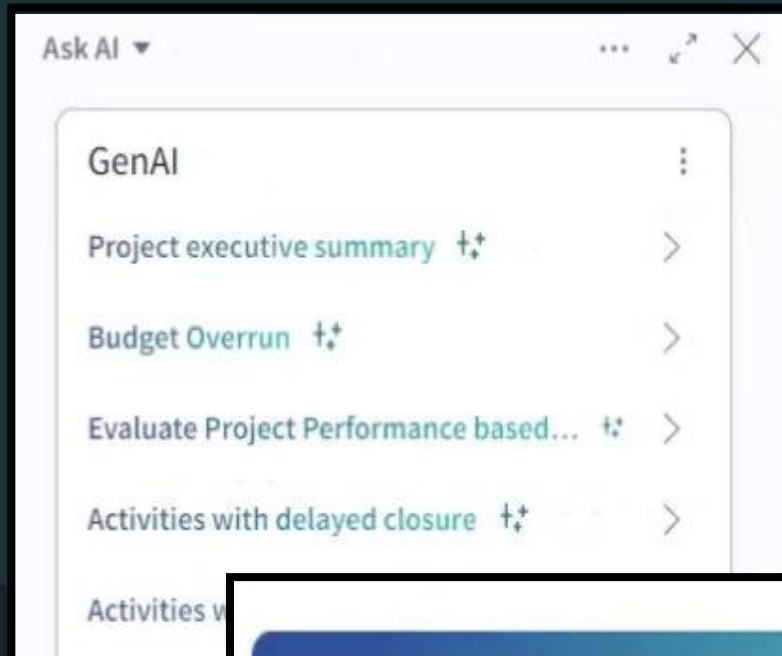
MMS001B

No results found

In-Context Information

All OhB

1 OF 2



Embedded genAI

What's coming

Procure to Pay Insights

91,299
of Cases

45d 12h
E2E Cycle Time

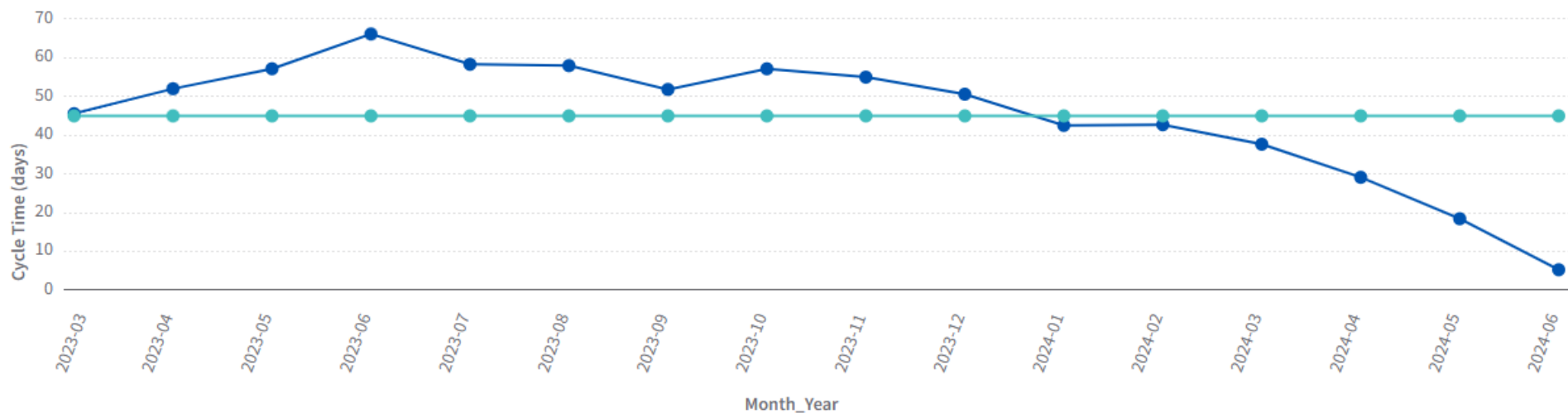
774,481
of Events

4,500
of Variants

\$830.58M
Total Spend

3
of Divisions

Procure to Pay Cycle Time Vs Industry



Case Count Trend



Process Summary powered by GenAI

Select Pages to Summarize

Overview

Procure to Pay Process Mining Analysis

Page 1: Procure to Pay Insights Overview

****Key Performance Metrics:****

- **Total case volume**:** 91,299 cases processed with 774,481 events across 4,500 variants, indicating high process complexity
- **End-to-end cycle time**:** 45 days 12 hours, which exceeds the industry benchmark of 45 days by approximately 12 hours
- **Total spend**:** \$830.58M across 3 divisions, representing substantial financial impact
- **Process efficiency**:** Only 15.3% of cases (13,953) follow the common path, suggesting significant process deviation

****Cycle Time Performance Trends:****

- **Dramatic improvement trajectory**:**

Responses generated by AI may not always be accurate. Verify the information.

Close



QMS Domain

Procurement

Supplier Name

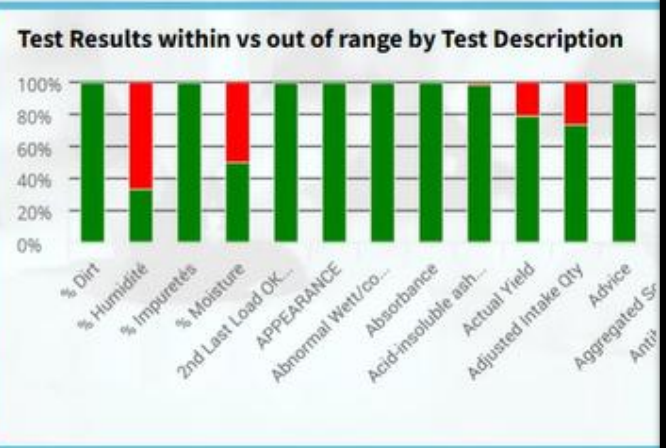
Select Supplier Name

Test Results within range %
73.4%

Number of Tests
9.44K

Test Results within range
6.92K

Test Results out of range
2.51K



← Back to All Summaries

Test Results within range % by Year Month

⚠ Exception Detected

Critical performance detected in periods: 2016/05, 2016/06, 2016/07, 2016/12, 2017/01, 2018/01, 2021/04, 2023/01, 2025/11 with results below 70%. Moderate performance requiring attention in periods: 2017/04, 2021/08, 2022/12 with results between 70-80%. Significant performance variations detected with changes exceeding normal patterns. Click on the QMS logo to get a detailed report for the current selection.

Summaries

Analysis of 73 periods shows average performance of 92.8% with 61 periods achieving good performance (>80%), 3 periods requiring attention (70-80%), and 9 critical periods (<70%). Performance trend is improving with first half average of 90.5% versus second half average of 95.1%. The data reveals cyclical quality issues with clusters of poor performance in 2016-2018 and isolated incidents in 2021, 2023, and 2025. Maximum period-to-period variation of 51.2 percentage points suggests potential systemic issues in quality control processes. The procurement domain shows overall resilience with 83.6% of periods maintaining acceptable quality standards, but the recurring anomalies indicate need for enhanced monitoring and preventive measures to ensure consistent results within acceptable ranges.

Insight Summaries

Test Results within range % by Year Month

⚠ Exception

Procurement QMS Test Results Performance Monitoring (2014-2025)

9 critical periods identified with test results below 70% threshold (2016/0...

[See More](#)

Test Results within vs out of range by Supplier Name

⚠ Exception

Supplier Test Results Performance Analysis

Critical performance issues detected: West Serle Farm (60.0%),...

[See More](#)

Test Results within vs out of range by Test Description

⚠ Exception

Test Results Compliance Analysis

31 test(s) have critical performance below 70% within-range rate, plus 1...

[See More](#)

Can you explain the clustering prediction's result for that store ?

AI Advisor Widget: Clustering Prediction

🔍 GenAI Explanation

Predicted Cluster for this Record is

'L' (Low)

GenAI Explanation

Predicted Cluster for this Record is

'L' (Low)

This record belongs to the 'L' (Low) cluster based on its feature values.

The number of transactions (20) is lower than the mean for the 'M' and 'H' clusters, and the cost to serve (392.35) and margin (1020.11) are also relatively low compared to the other clusters.

The net price (7847.0) is well below the means for 'M' and 'H' clusters.

These low values across the features suggest that this store has relatively low sales volume and profitability, which is characteristic of the 'L' cluster.

You can use this information to identify underperforming stores and potentially explore strategies to boost sales or optimize operations.

Disclaimer: AI-generated content may be incorrect.

GenAI assistant

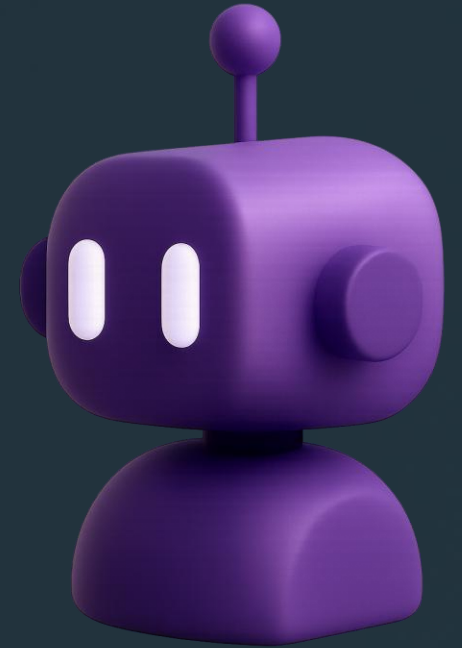
April 26
release

What are all the activities in Project PRJ000123? Any delays?



Here is the detailed list of activities involved in project 'PRJ000123' in a tabular format:

Activity	Description	Scheduled finish date	Actual finish date	Delayed
A1	Site Preparation	2024-06-30	2024-06-30	No
A11	Clearing and Leveling	2024-06-18	2024-06-18	No
A12	Fencing and Security Setup	2024-06-30	2024-06-30	No
A2	Infrastructure	2024-10-28	2024-10-28	No
A21	Utilities Installation	2024-08-15	2024-08-15	No
A22	Water Supply	2024-08-16	2024-08-16	No
A23	Electricity	2024-09-30	2024-06-30	No
A24	Sewage System	2024-06-30	2024-09-20	No



The era of
Agents!

The Agentic Evolution of ERP Applications

Timing and Distribution of Adoption By Level

Agents as Apps

- Agents replace entire applications. (i.e.. Companies will have a CRM Agent/Ag-fleet. a SCM Agent/Ag-fleet)
- Traditional interfaces rarely used

Agent Led

- Agents replace entire functional areas within the application (i.e.. Within SCM, an agent for inventory management, an agent for logistics, etc.)
- Agentic interfaces dominate (both text prompt and voice). Traditional interfaces used infrequently

Ag-Enhanced

- Applications are significantly enhanced and augmented by Ag-driven capabilities
- Ag-interfaces becoming more dominant, reliance on traditional interfaces fading
- Slowing development of As/Ad, as traditional interfaces become less prominent

As/Ad-Enhanced, Ag Supplemented

- Most functionality is As/Ad-enhanced, Embedded Ag grows
- Mostly traditional interfaces, some replaced with Ag-interface

As/Ad-Enhanced

- Growing As/Ad-enhanced functionality
- Traditional Interfaces remain

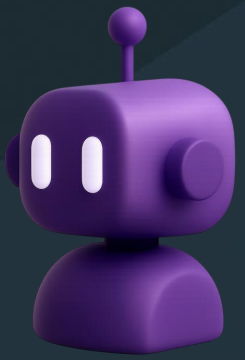
Traditional

- Traditional functionality & Interface

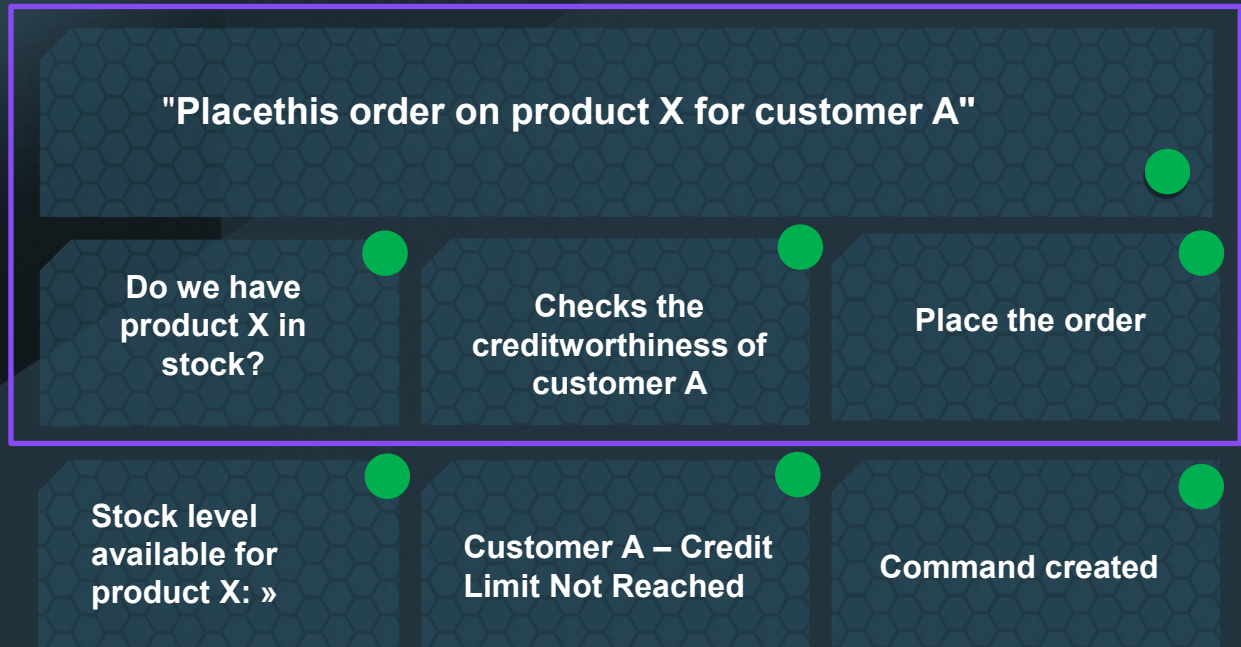
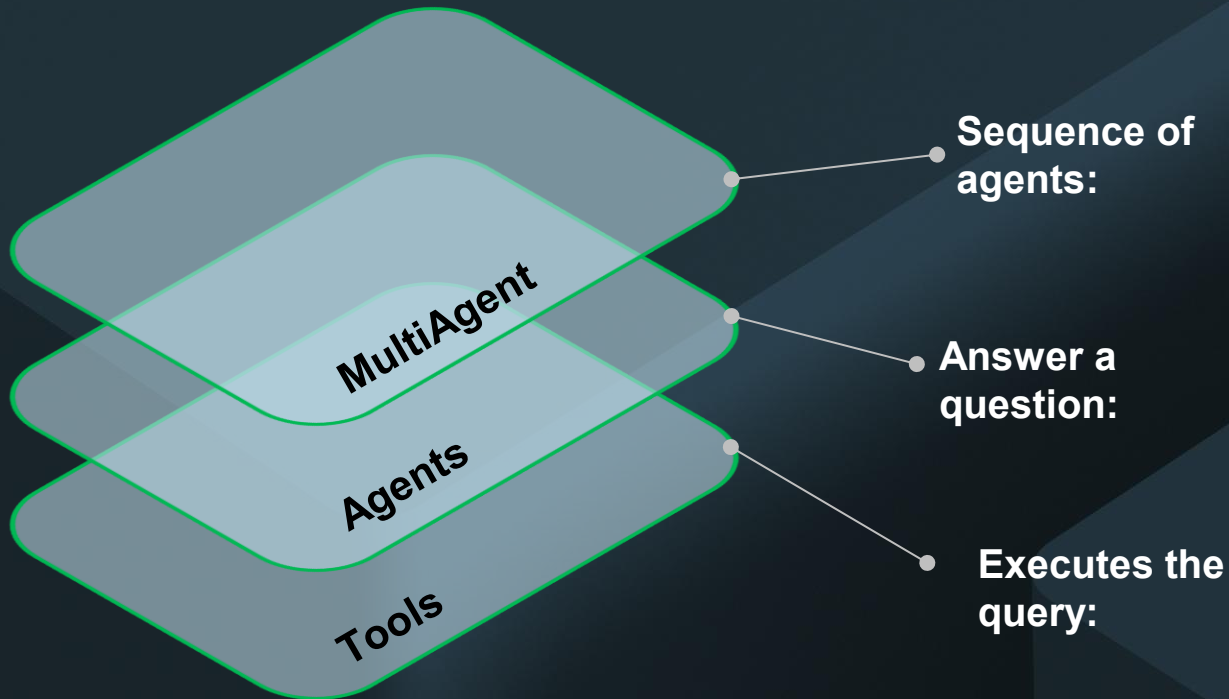
	2025	2027	2029	2031	2033	2035	2037
Agents as Apps	0%	5%	10%	10%	35%	50%	65%
Agent Led	0%	15%	20%	35%	50%	35%	25%
Ag-Enhanced	10%	30%	35%	40%	25%	10%	5%
As/Ad-Enhanced, Ag Supplemented	20%	20%	20%	10%	5%	5%	5%
As/Ad-Enhanced	40%	20%	10%	5%	0%	0%	0%
Traditional	30%	10%	5%	0%	0%	0%	0%

Legend:
 Assistants (As)
 Advisors (Ad)
 Agents (Ag)

Velocity – genAI assistant



LLM



The data remains under control: encrypted, isolated, and not used to retrain the model.
Compliance with standards (EU act, GDPR,..)

Infor Industry AI: Agents designed for your industry

IN LIMITED AVAILABILITY

DISCRETE MANUFACTURING

Infor CloudSuites

Project Agent

Contracts Agent

Project Schedule Agent

Project Cost Agent

Project Budget Agent

Project Performance Agent

Program Management Agent

Buyer Agent

Quality Control Agent

Inventory Agent

Executive Reporting Agent

Invoice Processing Agent

Payment Processing Agent

Shipment Agent

Infor CloudSuite Industrial

Buyer Agent

Purchase Order Agent

Customer Order Agent

Transfer Order Agent

Customer Complaint Agent

Return Agent

Shipment Agent

Vendor Agent

Infor Product Lifecycle Management for Discrete

Design Engineering Agent

PLM Project Agent

Engineering Agent

PROCESS MANUFACTURING & DISTRIBUTION

Infor CloudSuites

Distribution Agent

Purchasing Agent

Project Agent

Supplier Agent

Accounts Receivable Agent

Inventory Agent

Rental Operations Agent

Workorder Agent

Sales Agent

Customer Service Agent

Maintenance Agent

SERVICE INDUSTRIES

Infor Financial Supply Management

Purchasing Agent

Requisition Admin Agent

General Ledger Agent

Cash Operations Agent

Inventory Agent

Sourcing Agent

Contract Agent

Payables Agent

Project Agent

CROSS-INDUSTRIES

Infor Human Capital Management

Candidate Notes Agent

Job Postings Agent

Compensation Summary Agent

Team Staff Agent

Education Details Agent

Recruiting Agent

Learning & Development Agent

Infor Workforce Management

Scheduling Agent

Time & Attendance Agent

Leave Management Agent

Employee Records Agent

Skills Agent

Team Directory Agent

Configuration Agent

KnowledgeHub


IDM Knowledge Store

Custom Agents

Build You own

My Day

Tuesday 8 July 2025



Good morning, Franck

Task Status

All Users | All Sources

331 Open Now

New	Assigned	Unassigned
328	1	2

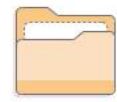
807 Total Tasks Generated

373 Canceled

103 Completed

Since 6/7/2025 9:00 AM

Where am I working?






No Data Available

Check in to location to get location details.





[Check in](#)

App Designer

Q Search





-  ALL PURPOSE SAUCE HOT | ALL PURPOSE SAUCE REGULAR
TUE, 08 JUL 2025 09:11:22 GMT
<https://rappeL.conso.gouv.fr/fiche-appeL/18857/interne>
-  LARDONS NATURE 150G
TUE, 08 JUL 2025 08:43:04 GMT
<https://rappeL.conso.gouv.fr/fiche-appeL/18841/interne>
-  LARDONS NATURE 200G QUALITE SUPERIEURE LEADER PRICE
TUE, 08 JUL 2025 07:30:35 GMT
<https://rappeL.conso.gouv.fr/fiche-appeL/18846/interne>

Messages and Events

-  **1,757,192**
Inbound Messages
-  **2,130,782**
Outbound Messages
-  **25,640**
Workflows
-  **807**

Workflow Status

All workflows

 Started	25,640
 Now Open	179
 Stopped	58
 Completed	25,403

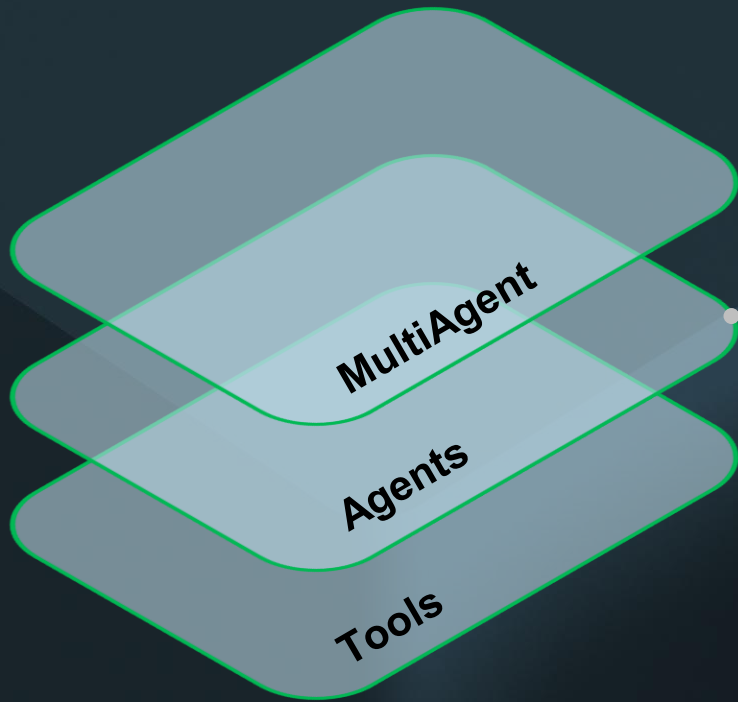
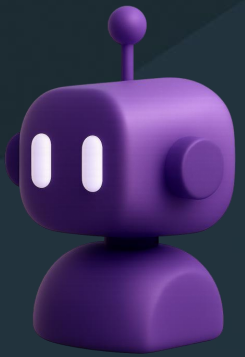
Time to complete MIN < 1 sec AVG 7 hrs MAX 85 days

Visual Analytics

Info Refresh Settings

Where Used

IDM knowledge Hub



Connects to IDM

IDM Knowledge Store



IDM document type – enable for Gen AI

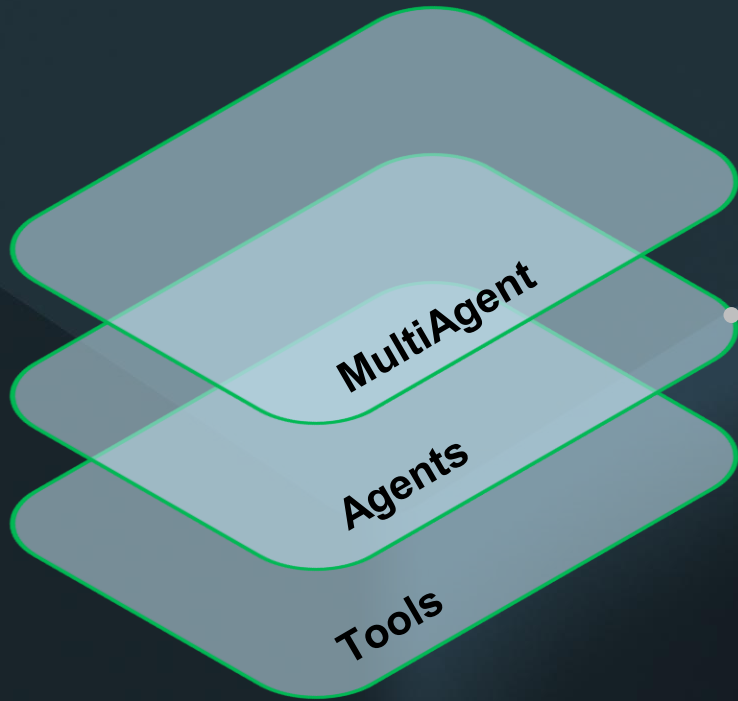
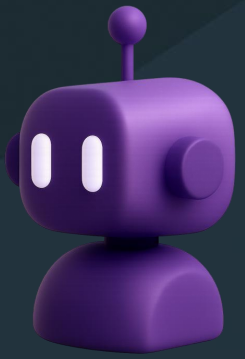
GenAI

Enable GenAI



Retrieve and

Example

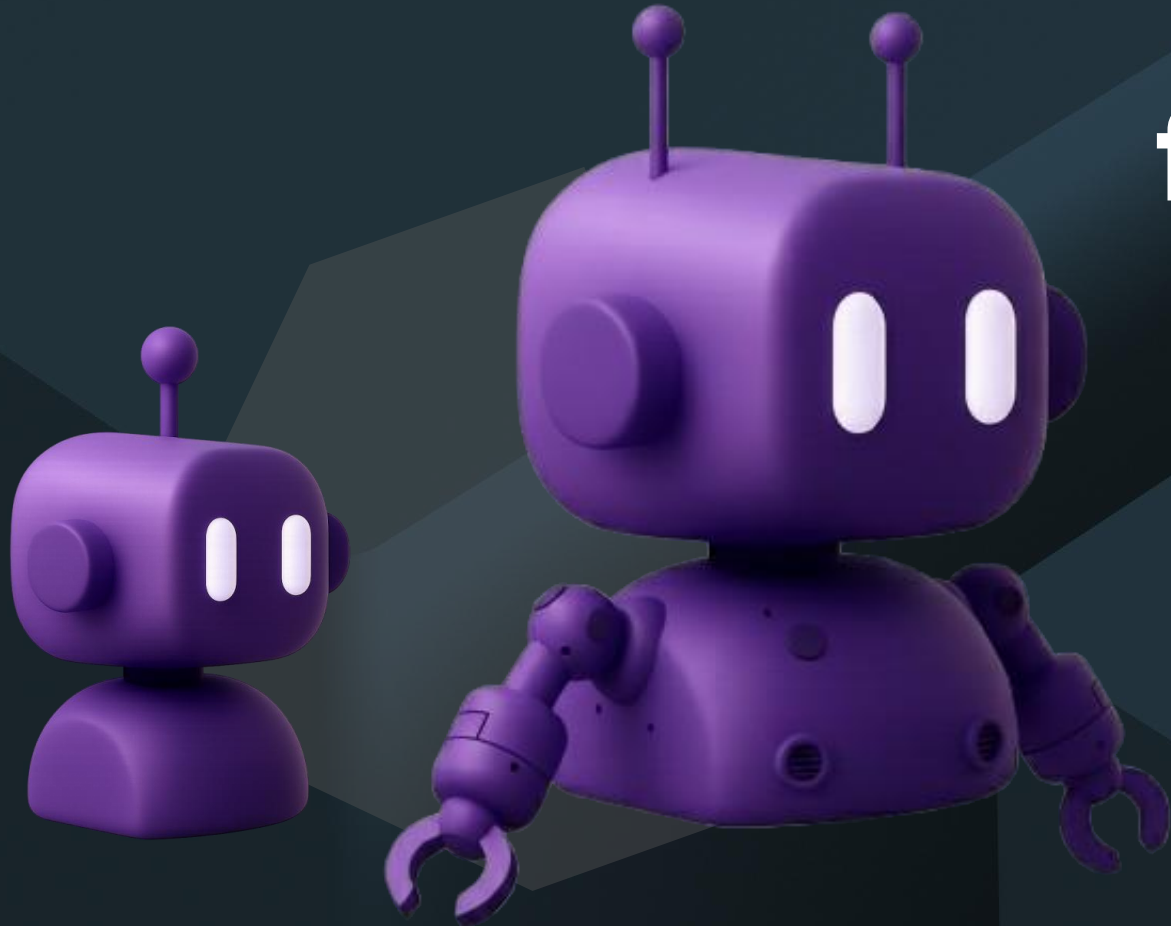


Create
your own
agents

Build You own

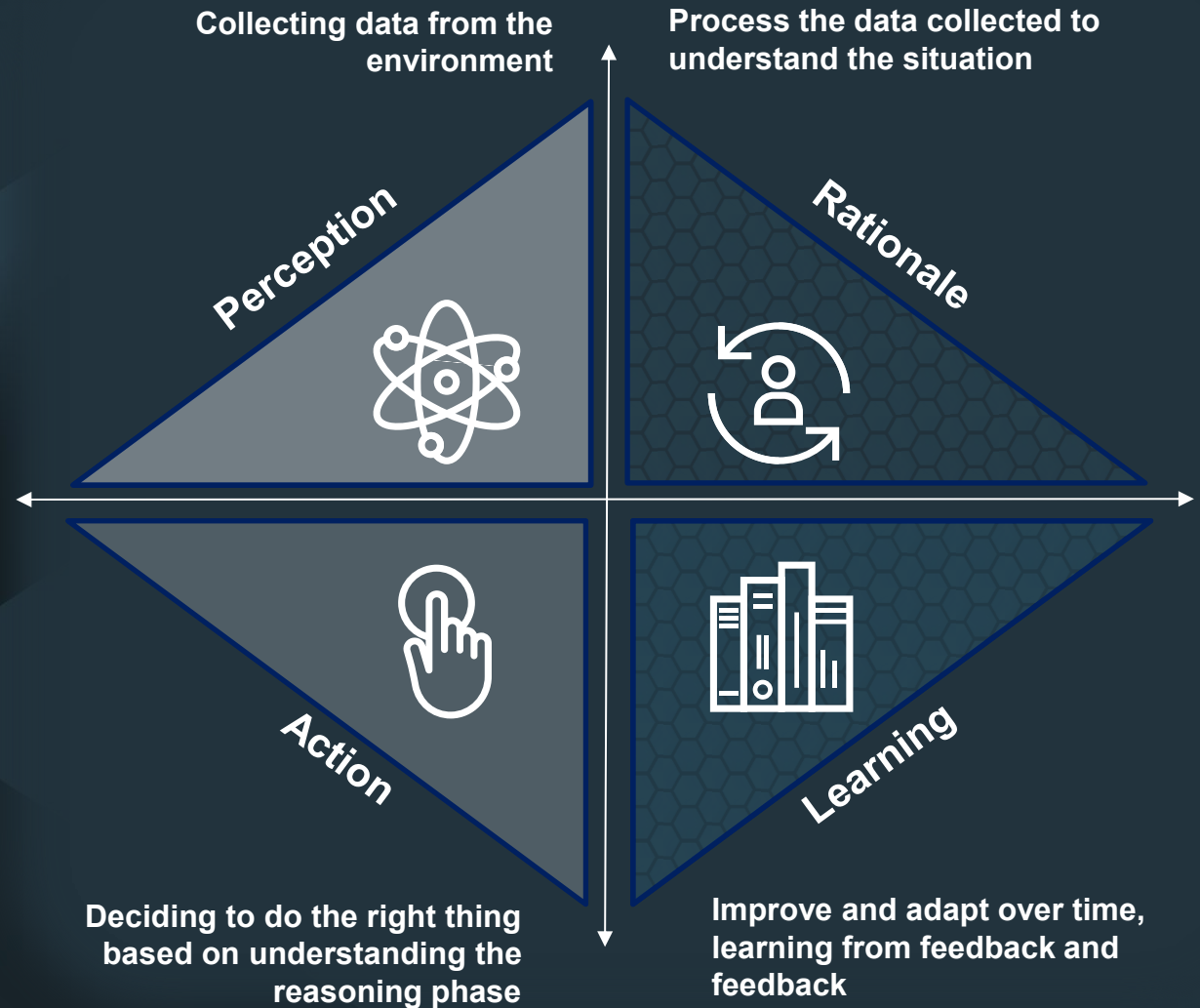
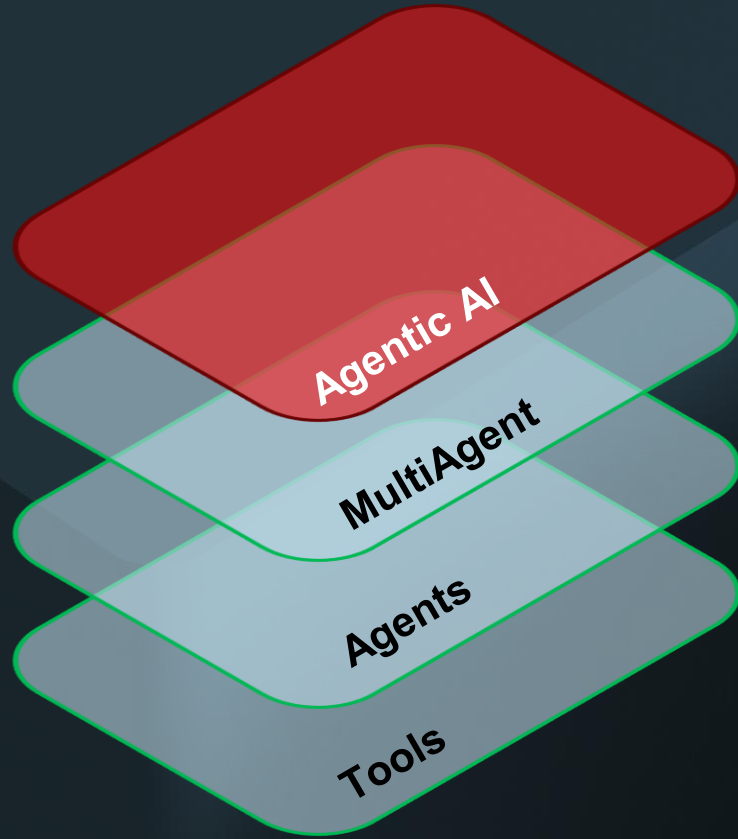


Build agents to achieve
specific outcomes or integrate
with external ecosystems.



from agents to The Agentic AI Roadmap

Roadmap – from agents to agentic AI



Roadmap – Agentic AI, Infor's vision:

Infor Vision: Agentic AI - **Semi-autonomous with humans in the loop! (HITL)**



3C

Complete data

Orchestrated role

Industry Text

Unique ability to deliver valuable results through industry knowledge and reliable data

Easy to adopt and constantly improving

Your data is secure, you control it, and you understand how it is used.



The Velocity Suite, provides access to all AI, RPA, and process mining capabilities.

Organize ▾ New folder

Home
Gallery
OneDrive - Infor

Desktop
Downloads
Documents
Pictures

Name	Date modified	Type
Last week		
SO4002.pdf	9/24/2025 11:11 AM	PDF File
Last month		
Acct_Statement_XXXXXXXX1215_28082025 (1).pdf	8/28/2025 8:15 PM	PDF File
Acct_Statement_XXXXXXXX1215_28082025.pdf	8/28/2025 8:15 PM	PDF File
25082800267248HDFC_ChallanReceipt.pdf	8/28/2025 7:47 PM	PDF File
CH_BalanceCertificate_114334170.pdf	8/28/2025 7:35 PM	PDF File
94.pdf	8/20/2025 2:51 PM	PDF File

File name: SO4002.pdf *pdf

Open Cancel

GenAI Assistant naveen pucha

Anything I ask you to do, make sure you respond with tabular formatting wherever applicable. See to that you have color indicators wherever relevant to make the user interaction more appealing.

I can certainly provide responses in tabular format and include color indicators where relevant to enhance the interaction. If you have any specific requests or questions, feel free to let me know, and I'll format the response accordingly!

Ask me anything...

Responses may be based on Infor data but are AI generated. Verify the information.

Supply Chain Impact Assessment for an HVAC System Upgrade

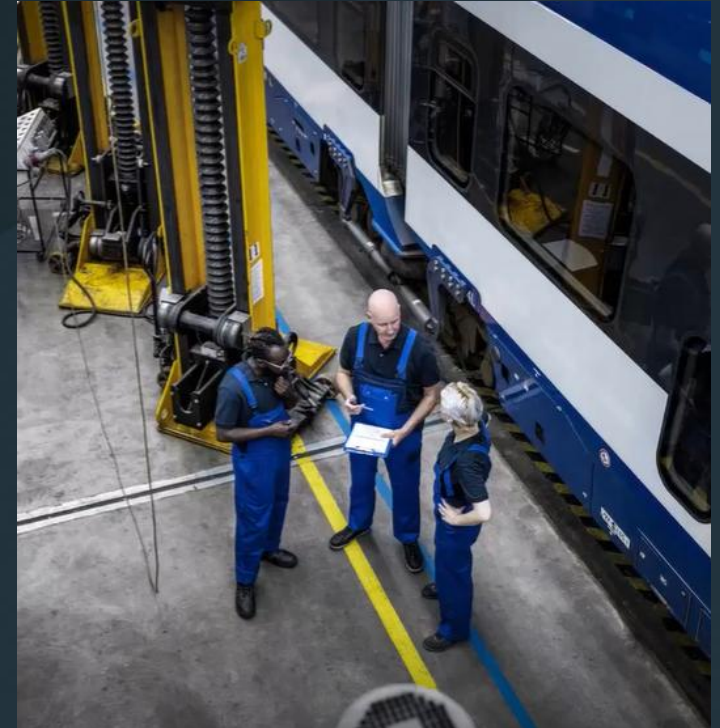


Design and installation of large-scale HVAC systems (heating, ventilation and air conditioning)

"As a supply chain planner, I frequently receive requests from clients to adjust or expand the scope of existing work. Each of these variations requires a thorough assessment of their impact on the supply chain. »

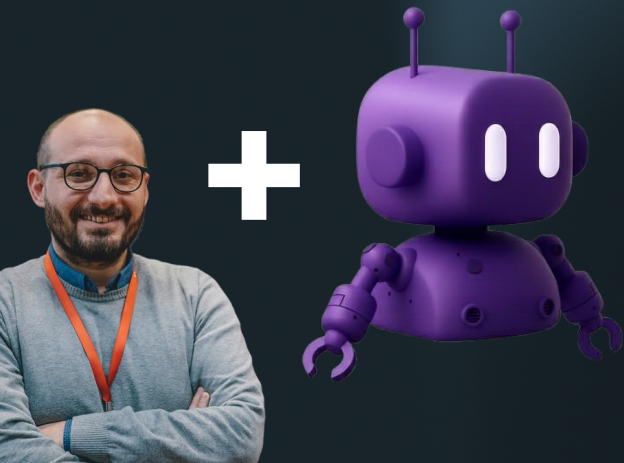
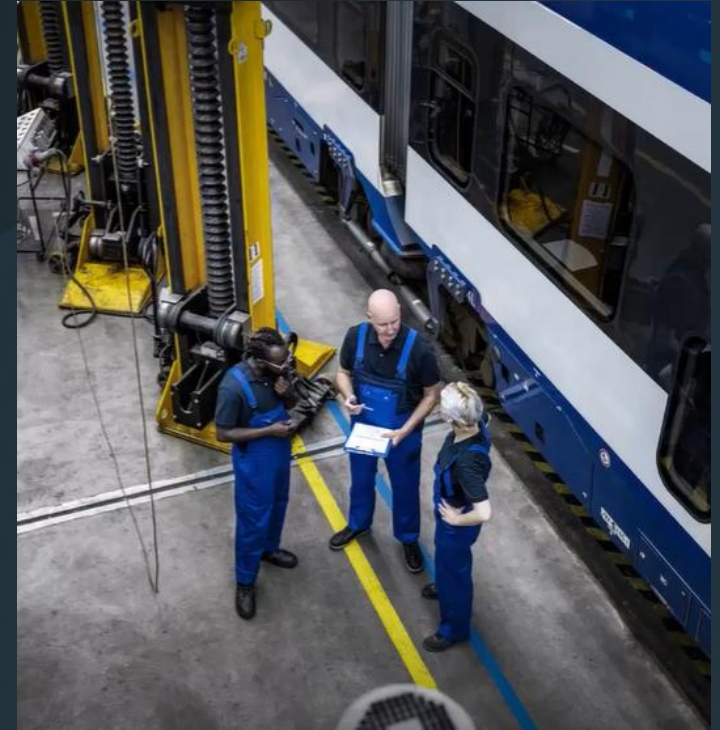


John Doe,
Supply Chain Planner



Supply Chain Impact Assessment for an HVAC System Upgrade

In the course of the execution of the contract with the City Metro Rail Corporation, the Metro Authority requests:
" increase the cooling capacity of the station by 15% in order to handle higher passenger load projections "



Let's take a look at how agentic AI can help John drive this end-to-end change.

Agentic AI - Semi-autonomous with human intervention! (HITL)



+



Business results with HITL:

Building trust → Managers understand the reasoning behind AI and keep the final say.

Efficiency → 90% of routine tasks are automated, but critical judgment is still the preserve of humans.

Continuous learning → Human feedback improves future AI recommendations.

Risk Control → Prevents costly mistakes related to uncontrolled autonomy.

Our toolset

Prescriptive Models

Robotic Process Automation

Process mining

Agentic AI

Machine Learning

genAI

Document Processor

AI Assistant

AI Agents

Predictive Models

"the most interesting things I've learned are that this experience with Infor is simply the flexibility of their toolset and how quickly we can deliver a solution to our end users"



Michelle Kelley
IT Director



Thank you

“ However you measure it,
Innovation must increase
Added value and driving growth ”

Laura Furstenthal,
McKinsey