



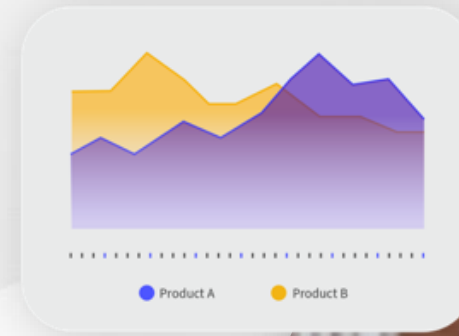
Infoteam 2026

Accelerate your business with Velocity Suite

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Sr. Director Software Development

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VP Advanced Services

March 2026



CLOUDSUITE SOLUTIONS



INDUSTRY SPECIFIC

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Agenda

1

**Velocity Suite
Introduction**

2

Value+ solutions

Process Mining
Automation
Machine Learning
Advanced Workspaces
GenAI

3

How to get started?

Velocity Suite

Infor Industry Cloud Platform

One connected platform for innovation and AI-driven intelligence

Add-Ons: Advanced Solutions



Infor Velocity Suite

Infor Value+
Solution Catalog
Infor Document
Processor

Infor Process
Mining & Modeler
Infor GenAI

Infor Robotic Process
Automation
Infor
Advanced Services



Infor Augmented Intelligence Service (AIS)

Infor AIS
Solution Catalog

Infor Data Scientists
as a Service

Add-Ons: Advanced Technologies



Infor
Birst Enterprise



Infor Backend
as a Service



Infor Data
Stream Pipelines



Infor Enterprise
Performance
Management



Infor Governance,
Risk, & Compliance

Infor OS

Artificial
Intelligence

GenAI
Embedded Experiences
& Assistant

Document
Management

Application
Development

Data
Fabric

Streaming
Ingestion

Security & User
Management

API Gateway

Scripting

Cloud Egress

Storage Capacity

Integration

Infor Innovation Overview

Value+ Solutions: Pre-configured Industry Use Cases



AI/ML Optimizations



Process Automations

The Industry Cloud Platform: Advanced Technologies



Process Mining



RPA



AI/ML



GenAI

The Industry Cloud Platform: Essentials | Professional | Enterprise



APIs



Security



Data Fabric



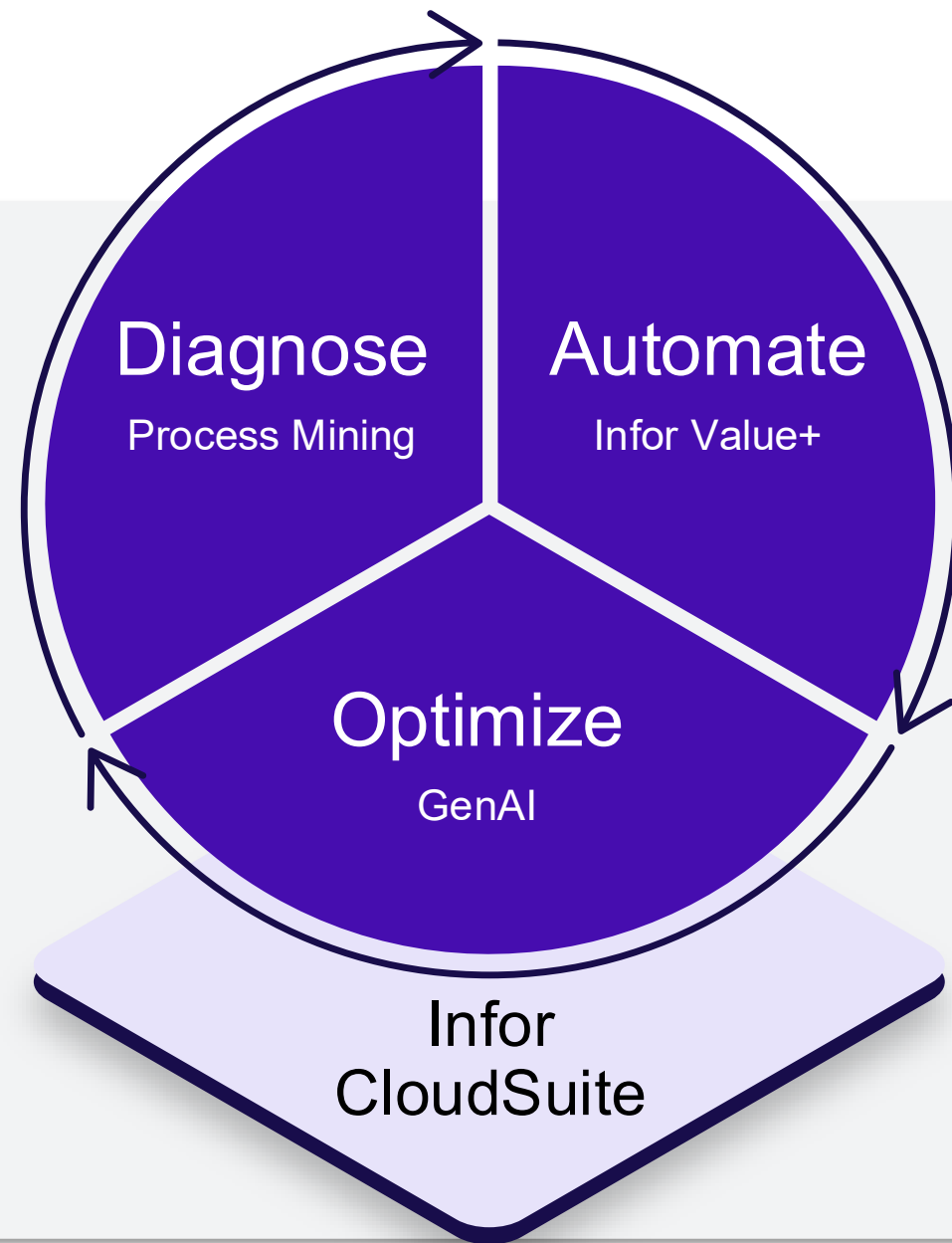
Process Modeler

Industry-Specific ERP & Applications



Infor Velocity Suite

A package of solutions and services that makes process innovation easy and impactful



Get future ready

Access Infor's most-advanced technology to stay agile, adaptable, and ahead of the competition.

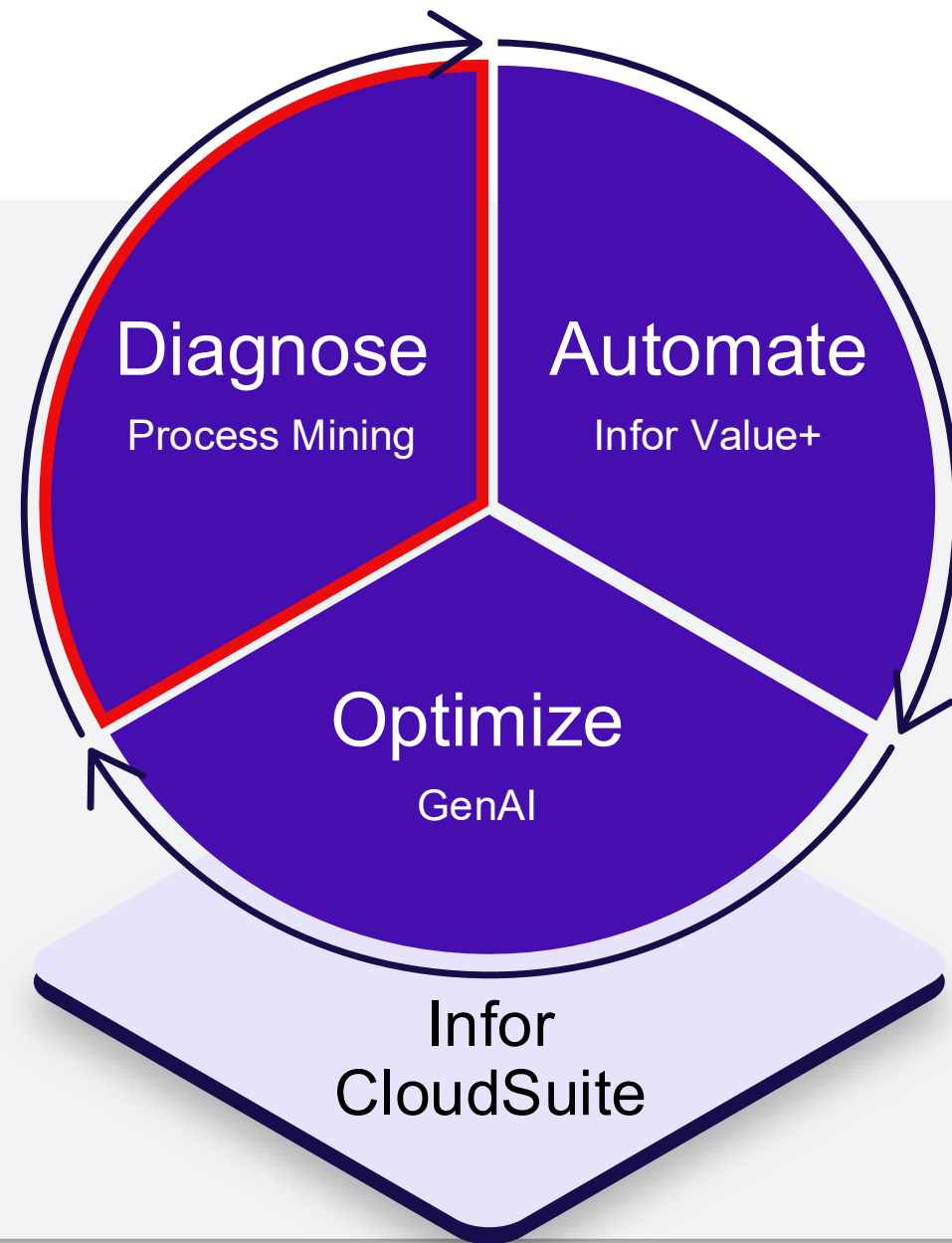


Realize value

Achieve your organization's objectives with solutions proven to deliver results.

Infor Velocity Suite

A package of solutions and services that makes process innovation easy and impactful



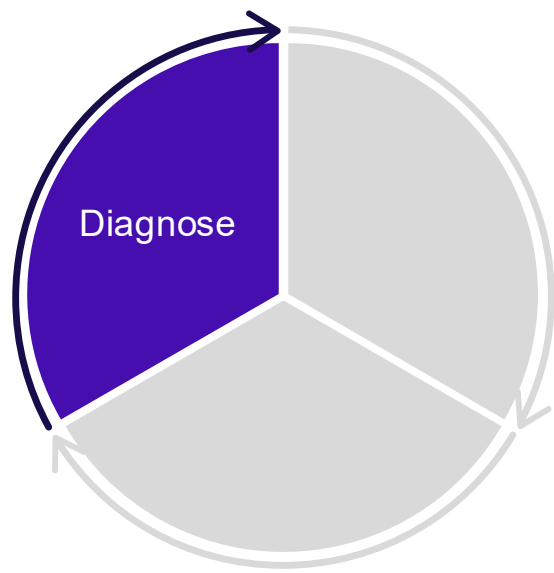
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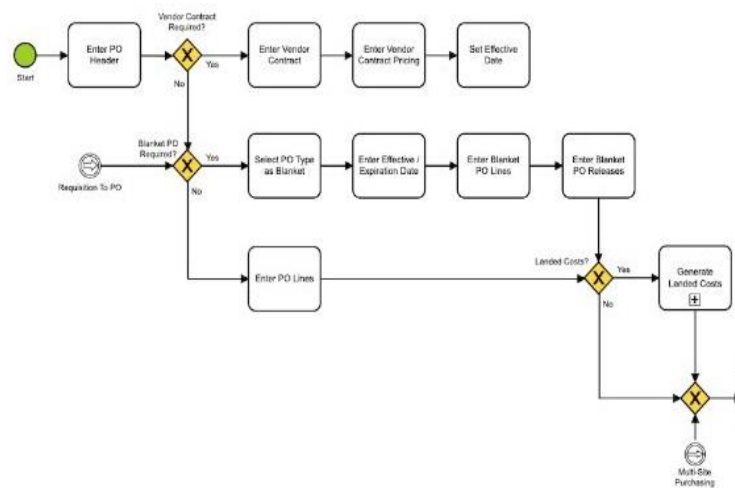


Infor Process Mining

provides process insights in record time

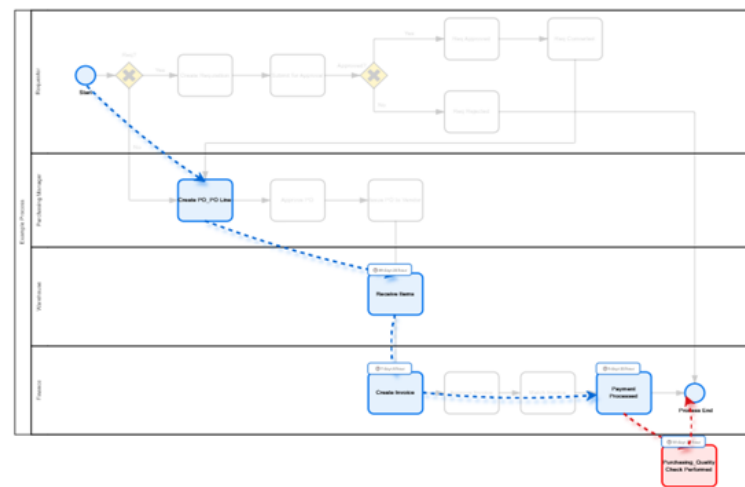
Harness process discovery

Gain deep insights into your operational processes and explore how they are executed with precision



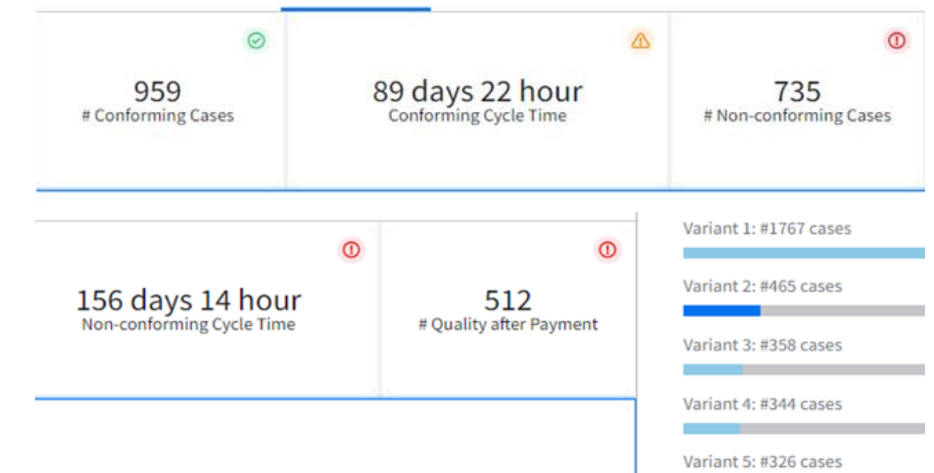
Uncover non-conforming variants

Uncover process inefficiencies by identifying non-conforming variants that diverge from your standard process model



Identify critical bottlenecks

Streamline operations by pinpointing time-consuming activities in your process



Performance excellence with industry benchmarking

Process Mining help companies attack improvement



Identifying bottlenecks and inefficiencies

Pinpoint where delays and inefficiencies occur within processes, allowing organizations to target specific areas for improvement



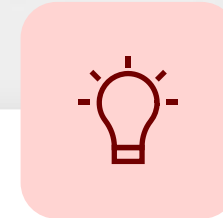
Improved process transparency

Get a clear, data-driven view of real process flows, revealing inefficiencies and deviations



Avoid compliance issues

Monitor and enforce compliance by providing detailed insights into process



Make data driven decisions

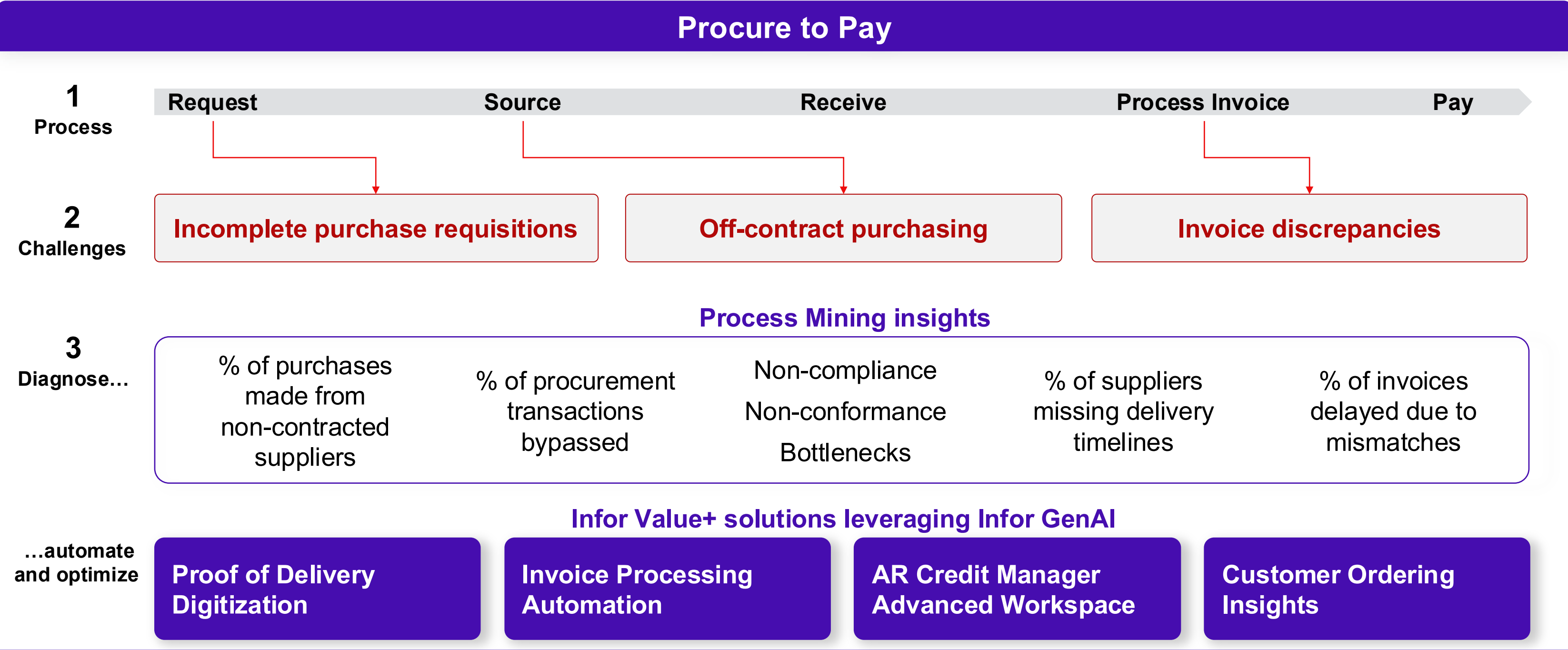
Leverage actual data from IT systems, enabling more accurate and objective decision-making



Seamless integration with existing systems

Integrate with various enterprise systems, capturing data from multiple sources to provide a comprehensive view of processes

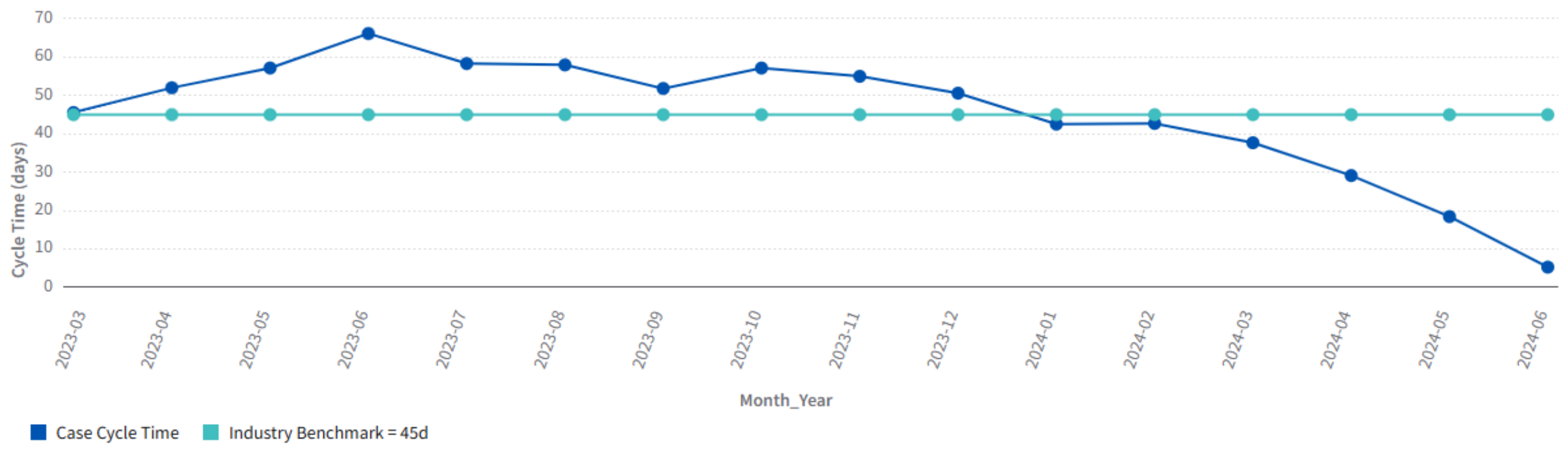
End-to-End Use Case: Process Mining + Automation



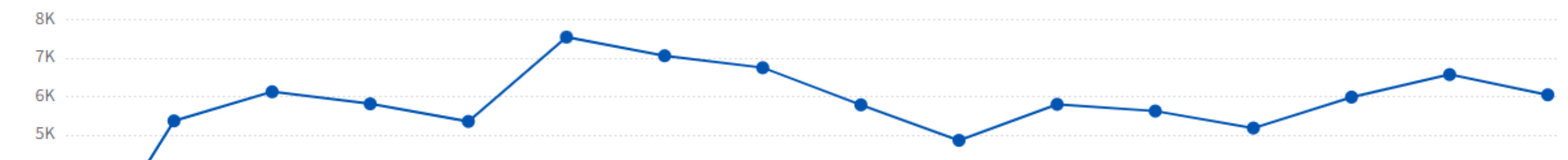
Procure to Pay Insights

91,299 # of Cases	45d 12h E2E Cycle Time	774,481 # of Events	4,500 # of Variants	\$830.58M Total Spend	3 # of Divisions
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Procure to Pay Cycle Time Vs Industry



Case Count Trend



Process Summary powered by GenAI

Select Pages to Summarize

Overview

Procure to Pay Process Mining Analysis

Page 1: Procure to Pay Insights Overview

Key Performance Metrics:

- ****Total case volume****: 91,299 cases processed with 774,481 events across 4,500 variants, indicating high process complexity
- ****End-to-end cycle time****: 45 days 12 hours, which exceeds the industry benchmark of 45 days by approximately 12 hours
- ****Total spend****: \$830.58M across 3 divisions, representing substantial financial impact
- ****Process efficiency****: Only 15.3% of cases (13,953) follow the common path, suggesting significant process deviation

Cycle Time Performance Trends:

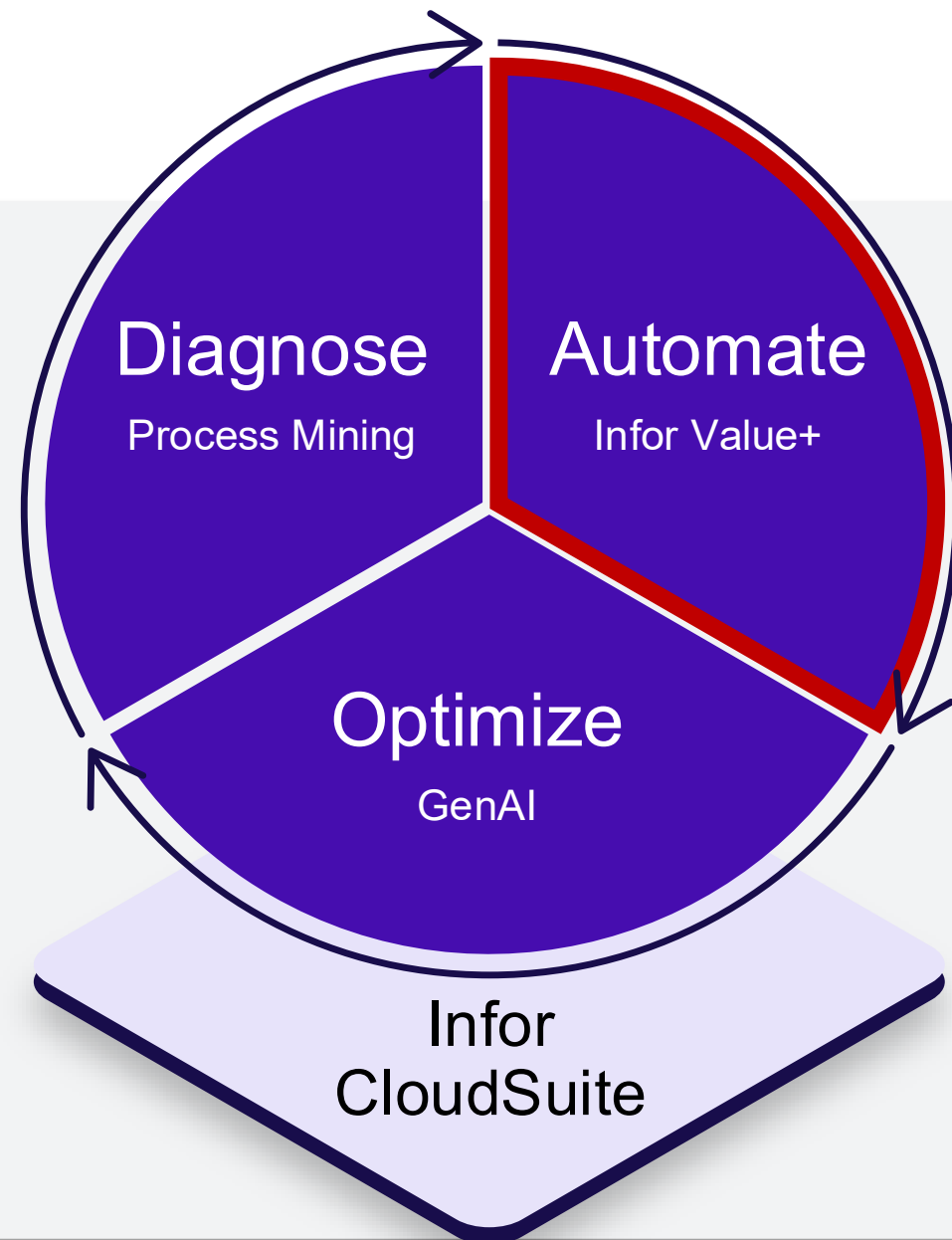
- ****Dramatic improvement trajectory****:

Responses generated by AI may not always be accurate. Verify the information.

Close

Infor Velocity Suite

A package of solutions and services that makes process innovation easy and impactful



Get future ready

Access Infor's most-advanced technology to stay agile, adaptable, and ahead of the competition.



Realize value

Achieve your organization's objectives with solutions proven to deliver results.

Value+ Solutions

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Value+ Solutions: Pre-configured Industry Use Cases



Value+ Catalog

The Industry Cloud Platform: Advanced Technologies



Process Mining



RPA



AI/ML

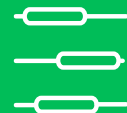


GenAI

Services



Deployment



Specific Customer
Use Cases



Infor
Managed Services

Infor Value+ catalog for M3

April 2025

Invoice Processing*

Proof of Delivery
Digitization

Bill of Lading Digitization

Customer Account
Creation

Vendor Performance
Insights

Customer Ordering &
Profitability Insights

Bank Statement
Scanning

Cross Sell
Recommender

Infor Value+ Catalog for M3

October 2025

Batch Duplicate Supplier
Detection

PO Certificate of Analysis
Automation

Vendor Compliance Checks

Customer Check and Draft
Scanning

Customer Classification

Product Certification
Monitoring

Internal Invoicing
Automation

Customer Order Creation*

Automated PO
Confirmation from Email

Delivery Note Processing
from Email

Signed Delivery Note
Processing

Supplier Agreement
Process from Email

Automated Unallocated
Receipts on Demand

Purchase Manager
Advanced Workspace

Customer Service Rep
Advanced Workspace

Automation

Infor Value+ catalog for M3

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Supplier Agreement
Process from Email

Automated Unallocated
Receipts on Demand

Purchase Manager
Advanced Workspace

Customer Service Rep
Advanced Workspace

Invoice processing

INVOICE

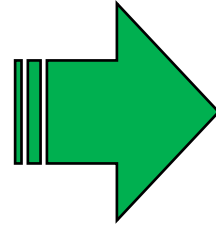
Invoice:	INV290000059
Date:	10/06/2025
PO No:	2900000059
Due Date:	11/01/2025

Name:	Virgo & Co. KGF
Bill from Address:	Binnenheide 28 58239 Schwerte Germany, 58239
IBAN No:	IE29 AIBK 9311 5212 3456 70
A/c No:	

Bill to:	Infor M3 Fashion (770/BBB) - Infor FSH
Bill to Address:	Address 1 Address 2 City Co. Cork Ireland www.infor.com

Item Number	Description	Quantity	Unit Price	Amount
3710	10MM AUTO 105GR 9 SHOT	10 EA	16,80	168,00
3740B	40 S&W BISMUTH SHOTSHELL	10 EA	15,60	156,00
3729	10" White Sandwich Baguette.	10 BOX	12	120
Line Total				444,00

Line Sub Total	444,00
VAT/Tax (4.8%)	21,3
Shipping Charges (Ext freight order cost)	9
Total	474,3



RPA Management - Review Center

SupplierInvoiceDocumentCapture3

Missing Information (0) Validation Errors (4) Needs Review (0)

Document Name: INV290000062.pdf

Invoice Type and Matching: PO Invoice - Lines

Supplier invoice number: INV290000062

Supplier Name: Virgo & Co. KGF

PO number: 290000062

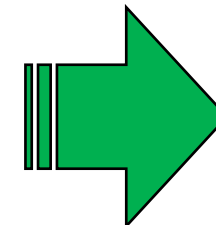
Foreign currency amount: 474,3

Daily note no:

Payment Reference:

Invoice details table:

Accounting Entity	Supplier invoice number	Supplier Name	PO number	Foreign currency amount	Daily note no	Payment Reference
770_BBB	INV290000062	Virgo & Co. KGF	290000062	474,3		



APS450 Supplier Invoice Batch, Open

Inv batch no: 221

Inv batch type: 20-Supplier invoice

Batch status:

- Invoice status: 90-Updated in APL
- Invoice prog: 0-The invoice can be processed
- Inv head error: 1-No errors
- Inv line error: 1-No errors

Detailed information:

- Supplier inv no: INV290000059
- Supplier: 888030
- Payee: 888030
- Invoice date: 25/06/10
- Fin agment ID:
- Currency: EUR
- Exchange rate:
- Payment terms: N30

Authorized user: [redacted]

Inv matching: 1-Invoice matching on line level

PO number: [redacted]

Ext ref number: [redacted]

Order date: [redacted]

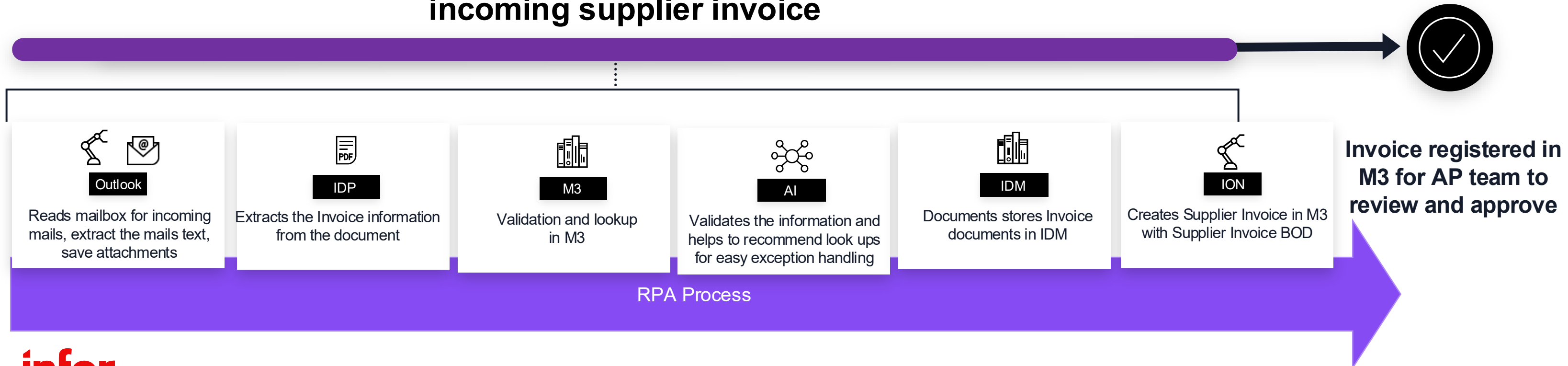
Service code: 0

Due date: 25/01/11

Future rate agr: [redacted]

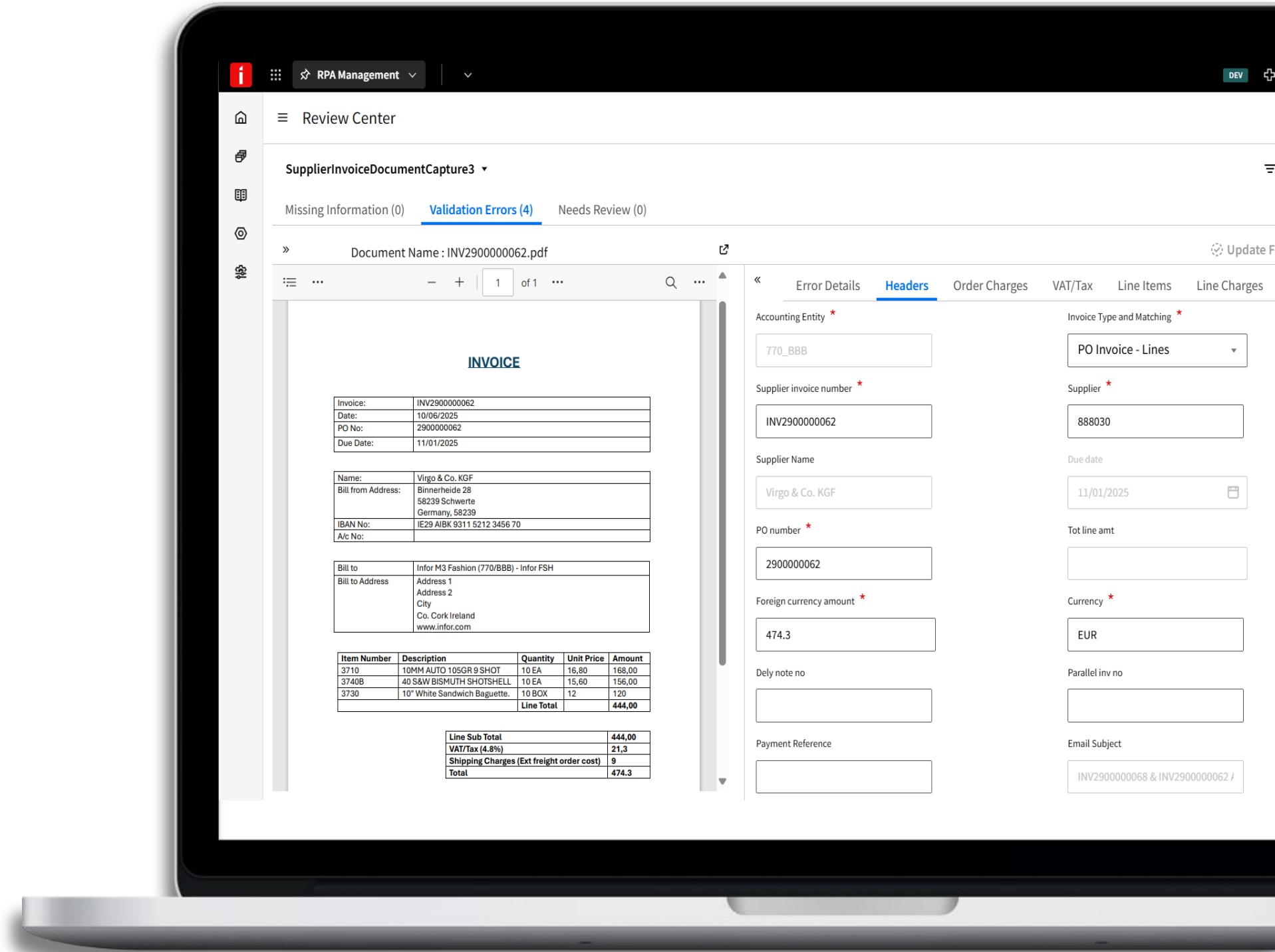
Next

Infor's Invoice Processing automatically extracts, stores, registers, and routes an incoming supplier invoice



Infor RPA Review Center

- Is designed to provide business users with an interface to review, correct, and re-process incomplete automated business process instances.
- The Review Center would allow manual input of the missing values identified during processing



Headless Customer Order Entry

Our solution automates customer order creation from PDF-based emails, eliminating manual intervention. It ensures seamless ERP integration, reduces errors, and accelerates processing, delivering a fully unattended workflow that enhances efficiency and optimizes order management across complex multi-page documents.

Change Delivery	Available for CloudSuite(s)	Potential Business / Tech. Impact
Configuration	All M3 CloudSuites	High / Low
Additional Info	Decision maker	Release Training
Part of Velocity Suite, Limited Availability	Customer Services SME	M3: Using New Value+ for Headless Customer Order Creation

Problem



- Manual processing of PDF customer orders is error-prone, time-consuming, and inefficient. Non-value-added activities increase operational costs and delay fulfillment. Lack of automation creates bottlenecks, impacting accuracy, productivity, and customer satisfaction in high-volume, multi-page order environments.

Solution



- The system automates end-to-end order creation from PDF emails, ensuring accurate data extraction and ERP integration. Exceptions trigger timely notifications for user action. External handling of extraction and connectivity errors guarantees reliability, while ERP manages internal issues like pricing or unit of measure mismatches.

Benefits



- Automation minimizes errors, accelerates order processing, and eliminates manual tasks, improving operational efficiency.
- Real-time exception alerts ensure quick resolution, while seamless ERP integration enhances accuracy and compliance. The result: optimized workflows, reduced costs, and superior customer experience.

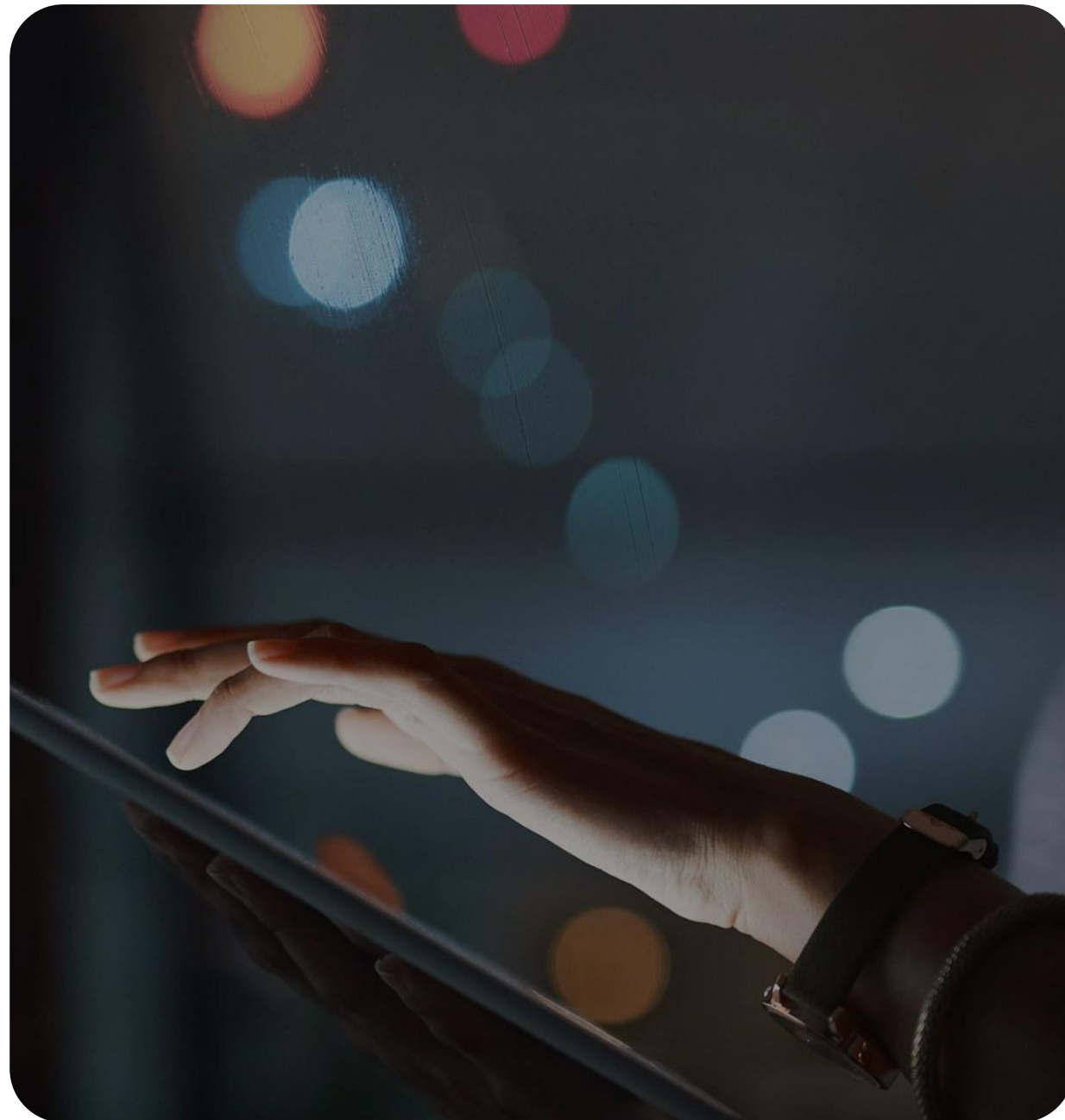
The screenshot displays the Infor M3 Customer Service interface for an order line. The main window shows details for customer 'FRLP1010 Leclerc SCARMOR - Epicerie' and order line '1' for item 'UV10560011'. The status is 'Reserved' with a quantity of 200. The GenAI Assistant chat window on the right provides a detailed analysis of the order, identifying an inventory issue at warehouse F10 and suggesting alternative inventory at warehouse F70. It lists available stock quantities and delivery timing concerns, recommending actions such as transferring warehouse allocation and splitting the delivery.

Value+ M3 Proof of Delivery Digitization (v2) overview

The M3 Value+ Proof of Delivery Digitization (v2) flow enhances operational efficiency and customer responsiveness by automating the processing of signed delivery notes.

Leveraging Infor Robotic Process Automation (RPA) and Infor Document Processor (IDP), the solution extracts delivery details and handwritten updates—such as approver name and adjusted quantities—from scanned delivery note PDFs, validates and approves deliveries that require proof of delivery prior to invoicing, and stores the documents in Infor Document Management (IDM) for seamless access.

Assigned users are kept informed through ION Notifications summarizing each process run.



Value+ M3 Proof of Delivery Digitization (v2) overview continue

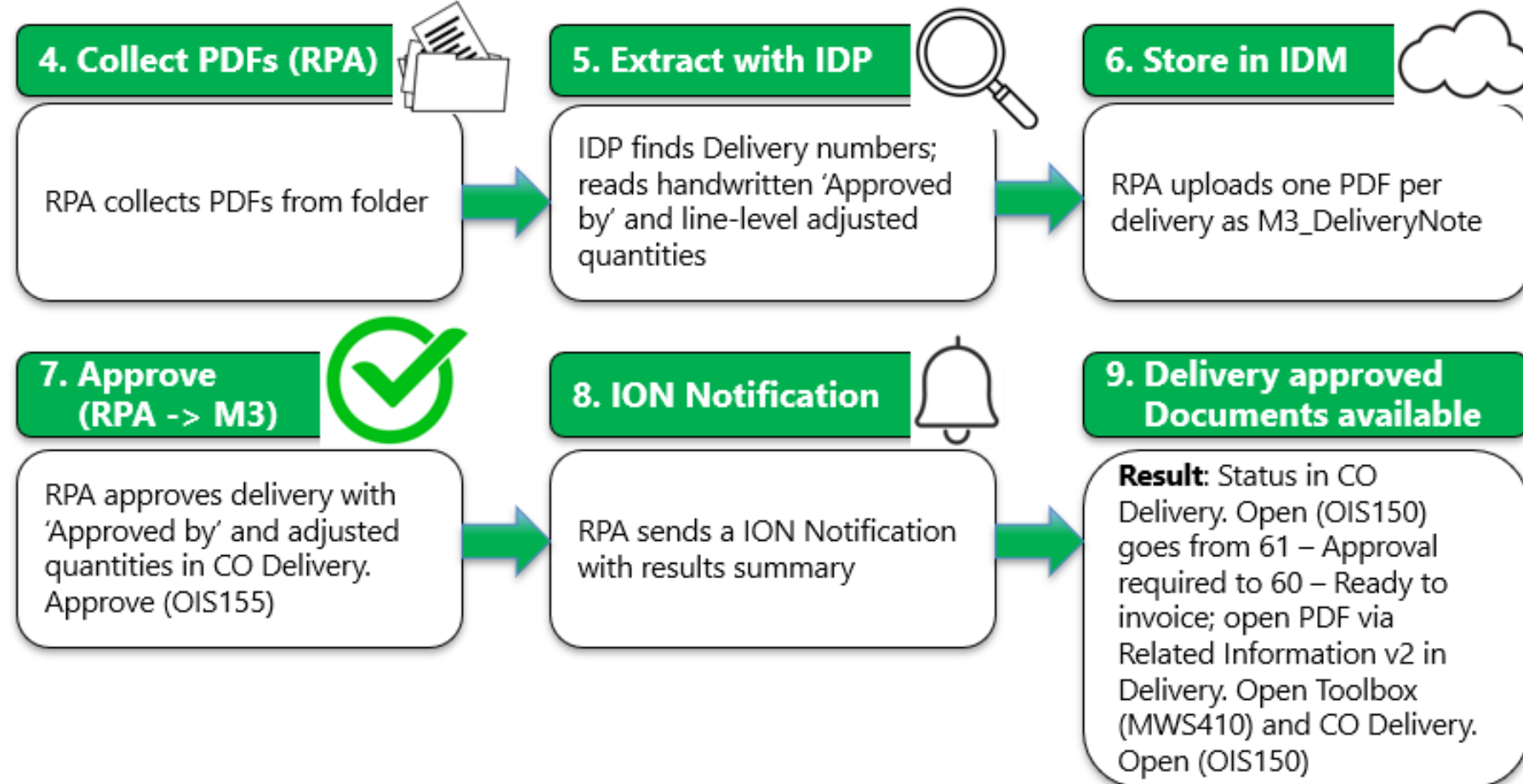
- **Main Benefits of the Value+ M3 Proof of Delivery Digitization (v2) process**
 - Automates upload of signed delivery notes to Infor Document Management (IDM).
 - Enhances operational efficiency and reduces manual intervention.
 - Supports faster delivery approval and invoicing, improves data accuracy.
 - Sends ION notifications with success/failure summaries
 - Ensures that delivery documentation is readily available for customer service and audit purposes.

Value+ Proof of Delivery Digitization

Proof of Delivery (POD) v2 – End-to-End Flow



Automation – RPA + IDP + IDM + M3 + ION Notification



Machine Learning

Infor Value+ catalog for M3

April 2025

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Infor Value+ roadmap for M3

October 2025

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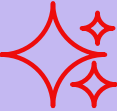

Automated Unallocated
Receipts on Demand

Purchase Manager
Advanced Workspace

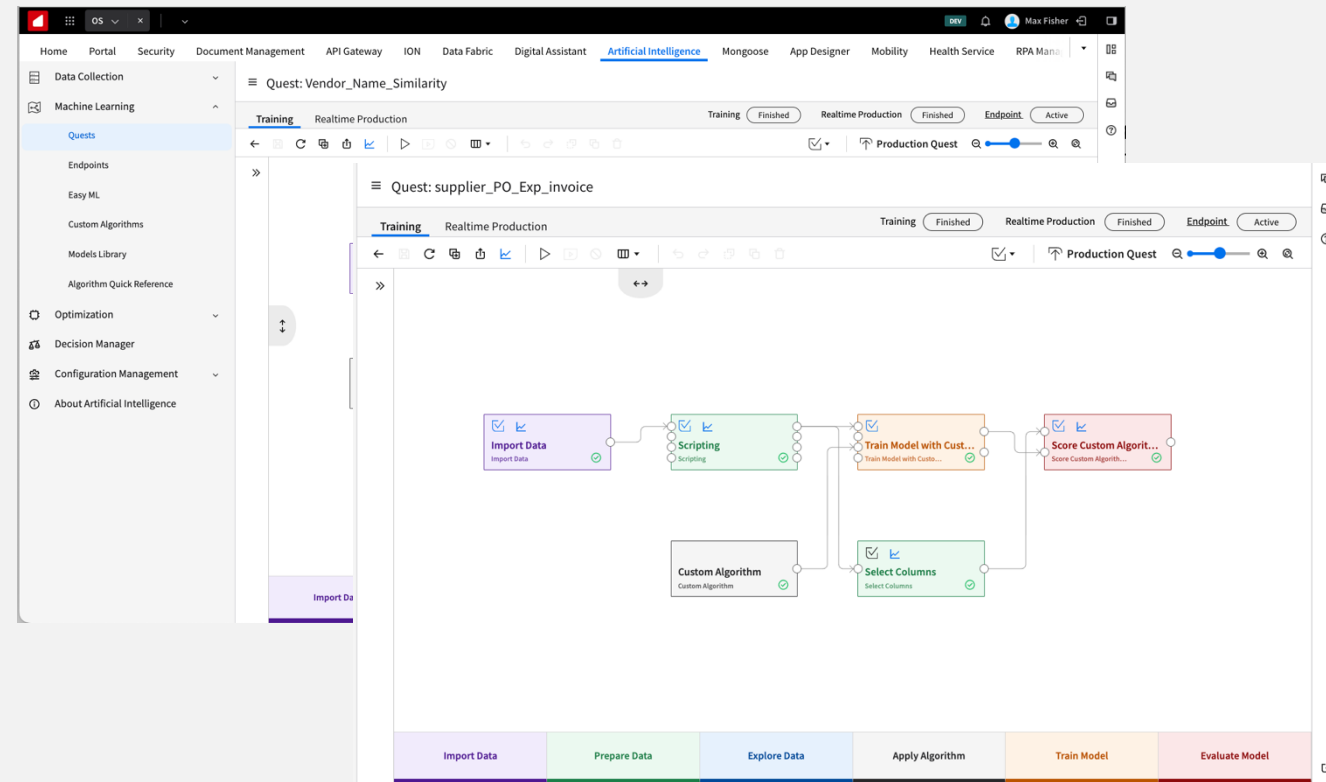
Customer Service Rep
Advanced Workspace

How do we automate?

Infor Artificial Intelligence

-  **Process Mining**
-  **RPA**
-  **AI/ML**
-  **GenAI**

Infor's AI / Machine Learning platform

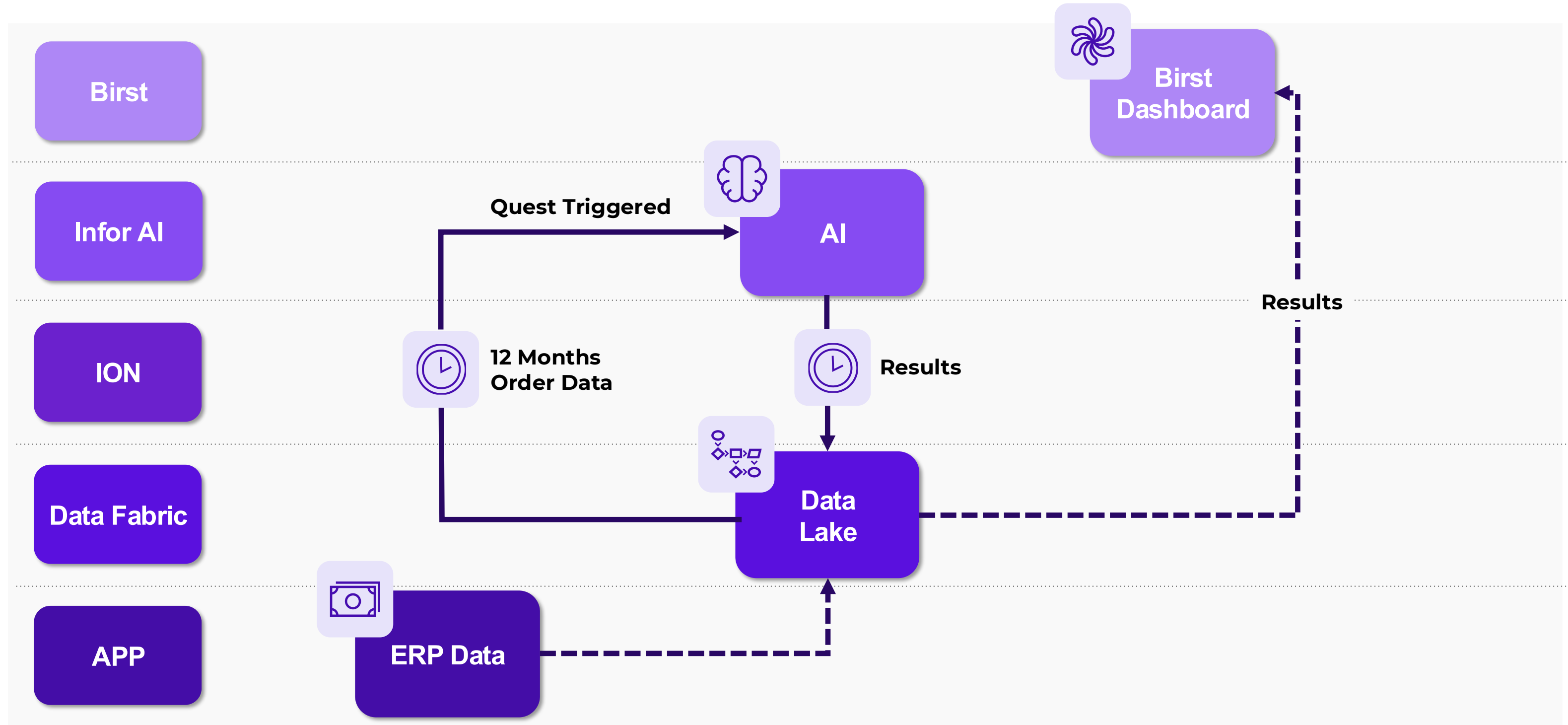


Infor's own AI / ML engine for building, training, and deploying your own AI / ML models.

Could be used for:

- Data Duplicate detection
- Name / Address Similarity
- Recommending similar parts
- Anomaly Detection
- Forecasting

Solution Architecture



Customer Classification

(Enhancement to Customer Ordering & Profitability Insights)

Allow external classification of customer records by Infor AI to update the M3 Customer Master (CRS610) for use in other internal process. This can be done via batch or via drill from Birst.

Problem



Infor AI-driven customer clustering and grading from the Customer Ordering and Profitability Insights solution remain isolated from M3 master data, creating a gap where valuable insights are not embedded into core business operations..

Solution



Integration can be achieved either through automated batch updates in M3 using an H5 script or through a drill-back from Birst that allows direct updates of individual customer records.

Benefits



The solution reduces effort and saves time through batch and drill-back updates, while ensuring AI insights are directly reflected in M3 for decision-making.

Customer Ordering and Profitability Insights Dashboards / Customer Grade

Year: 2025 | Month: June

Customers With Grade: 65

Customers that Lost the Grade: 4

Customers Without Grade: 465

Customer	Customer Name	Grade	Invoice Amount
UF0005	Klant B.V.	g2	3,124.17
Y60010	Internal customer ...	g2	1,242.07
Y60DE1	Internal customer ...	g2	1,572
Y60FR2	Internal customer ...	g2	2,036.40
Y902000001	Fit4U	g2	1,347.74
YD10017	Supermarkt Grupp...	g2	2,388.63
260003	M&S Bradford - DC	g1	81.41
43000001	Ets GARANDEAU Fr...	g1	20

CRS610 Customer. Open

Actions Options Related Tools

Bonus/Commission

B/C active

Bonus group

Commis group

Document Printouts

Cust doc grp Generic

Date format MDY-MDDYY

Date editing /

Prt dely info

Price printout 1-Detailed

External prices 0-No

Settings for Invoicing

Invoicing group unspecified

Invoicing range

Self invoicing

Fully delivered

Group invoice

Summary invoice 0-One order/dely

Sep invoices 0-No

Statistics IDs

Stat customer

Stat ID 1 MIN MINING

Stat ID 2 g2 Grade 2

Acc control obj Not Applicable

H-Customer Order Information 3

My Customers

Status -Blank -Blank

Apply Customer Classification

Customer	Lex	Cust Type	Name	Telephone no 1	Status	Stp
G5000001		Normal	Rental Credit Customer US	111-111-1112	Approved	
I90000001		7-Internal	BBR - INTERNAL CUSTOMER		Approved	
I90000002		7-Internal	CCR - INTERNAL CUSTOMER		Approved	
U7200		Normal	JJ Foodservice Limited2	970-824-4451	Approved	
U7210		Normal	M.D.H. Food Service	970-824-4451	Approved	
U7220		Normal	Walter Foodservice - IT	970-824-4451	Approved	
U8210		Normal	Market Plus Rennes Store #210 - SA	970-824-4451	Approved	
U8220		Normal	Market Plus Nantes Store #220 - SA	970-824-4451	Approved	
Y001		Normal	Generic Shop Customer (Sales Hub)	TELEPHONE 1	Approved	
Y60010B41		Normal	Internal Customer - BBB Division	970-824-4451	Approved	
Y60DE1		Normal	Value + Internal Customer	970-824-4451	Approved	
Y60DE2		Normal	Internal customer DE2 Division	970-824-4451	Approved	
Y60DEPEP		Normal	Value + Internal Customer	970-824-4451	Approved	
Y60FR1F10		Normal	Internal customer FR1 Divi F10 Whlo	970-824-4451	Approved	
Y60FR1F20		Normal	Internal customer FR1 Divi F20 Whlo	970-824-4451	Approved	
Y60FR2F50		Normal	Internal customer FR2 Divi & whs F50	970-824-4451	Approved	
Y6ODE1		Normal	Value + Internal Customer	970-824-4451	Approved	
ZTEMPL001		7-Internal	TEMPLATE - INTERNAL CUSTOMER		Approved	
ZTEMPL002		Normal	TEMPLATE - EXTERNAL CUSTOMER		12	
ZTEMPL003		7-Internal	TEMPLATE - INTERNAL RENTAL CUST...		Approved	
ZTEMPL004		7-Internal	TEMPLATE - INT. WARRANTY CUSTOM...		Approved	
ZTEMPP001		2	TEMPLATE - INTERNAL PAYER		Approved	

Batch Supplier Duplicate Detection

Using AI to analyze potential duplicate supplier records identified through batch processing of supplier master data. This allows for quick, easy, and insightful reports automating the task of reviewing suppliers.

Problem



When operating with a policy of decentralized master-data management. It is possible to inadvertently introduce duplicate data into the master data records.

Solution



Using Infor AI technology, reviewing of existing master data is a first step to clean up this information. This solution highlights records for review which appear to be very similar or duplicated.

Benefits



Carry out this task manually requires vast amounts of time and effort; whilst using Artificial Intelligence reduces this time significantly; whilst also providing insights into subtle variations of products that a user may miss when doing the task manually.

Duplicate Detection / Batch Supplier Duplicate Detection

Feb / 2025

Batch Supplier Duplicate Detection

Run Date: 2025-02-25

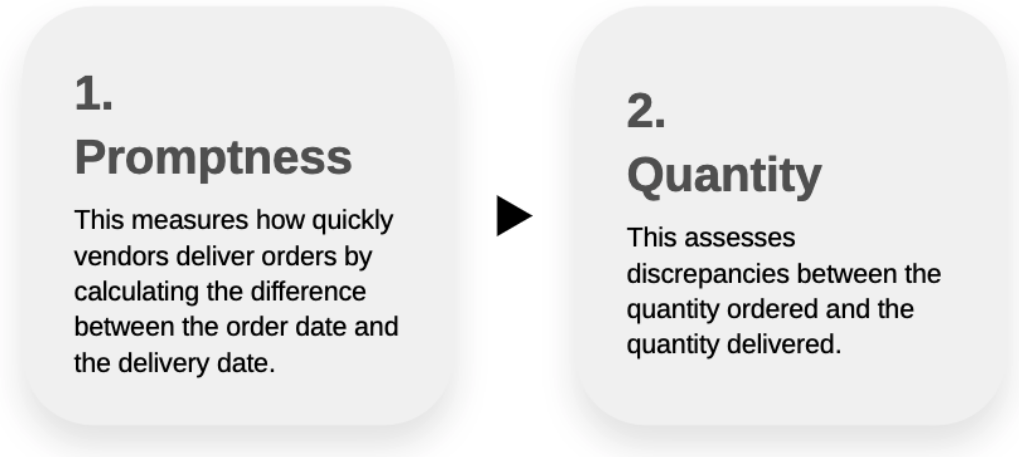
No. of Possible Duplicates: 6

Supplier Details							
Supplier ID	Supplier Name	Attribute 1	Attribute 2	Attribute 3	Attribute 4	Similarity Score	Run Date
43C01000	Episaveurs	400	2005334	B51003	200612200	100%	09/16/2024
43C01000	Episaveurs	400	2005334	B51234	200612300	100%	09/16/2024
43C01000	Episaveurs	400	2005334	B51050	200612500	100%	09/16/2024
43C01000	Episaveurs	400	2005357	B51040	200614000	100%	09/19/2024
43C01000	Episaveurs	400	2005357	B51235	200614000	100%	09/23/2024
43001493	FP Pack	400	2005250	B71124	200601800	100%	08/17/2024
43001493	FP Pack	400	2005250	B71125	200601800	100%	08/17/2024
43001493	FP Pack	400	2005250	B71126	200601800	100%	08/17/2024
43001493	FP Pack	400	2005250	B71127	200601800	100%	08/17/2024
43001493	FP Pack	400	2005250	B71128	200601800	100%	08/17/2024
43001493	FP Pack	400	2005250	B71129	200601800	100%	08/17/2024
43001493	FP Pack	400	2005250	B71130	200601800	100%	08/17/2024
Y60011	Internal Supplier BBB (IS)	400	2005638	CO051010	200639100	100%	12/29/2024
Y60011	Internal Supplier BBB (IS)	400	2005659	CO051010	200640900	100%	12/30/2024
Y60011	Internal Supplier BBB (IS)	400	2005678	CO030101	200641300	100%	02/01/2025
YICFR1	Internal Supplier FR1 (IS)	400	2005742	CO030100	200647000	100%	12/12/2024
YICFR1	Internal Supplier FR1 (IS)	400	2005738	CO030100	200647300	100%	12/12/2024
YICFR1	Internal Supplier FR1 (IS)	400	2005743	CO030100	200647100	100%	12/15/2024
YICFR1	Internal Supplier FR1 (IS)	400	2005745	CO030100	200647400	100%	12/15/2024
YICFR1	Internal Supplier FR1 (IS)	400	2005746	CO030100	200647600	100%	12/15/2024
YPA47009	Packaging Supplier FR - NUT	400	2005462	YPA700A4	200628300	100%	10/29/2024
YPA47009	Packaging Supplier FR - NUT	400	2005498	YPA700A2	200631500	100%	11/10/2024
US0021	Sandersons Spices and Herbs Inc	400	2005522	US1130	200629500	100%	10/13/2024

Vendor Performance

Based on promptness of delivery, quantity of deliveries, and quality of products delivered

One view of Insights and relative grading of your how your vendors are performing based on promptness of delivery, quantity of deliveries, and quality of products delivered. The reports and in-context views inside the ERP make it easy to understand the vendor's performance at a glance to be able to negotiate contracts, contact them on performance issues, ask for discounts, or give a nice thank you for their performance



Solution overview

Problem

Hard to collect insights into how vendors are performing and how they are performing relative to other vendors a company does business with.

Solution

A dashboard and in context widget that displays information on each vendor over the past rolling 12 months to show their performance. Vendors are graded against each other for performance to easily determine the best / worst vendors.

Benefits

- One view for Vendor Performance
- Monthly updates on their performance
- Available in context when in vendor screens in the ERP (not yet, future development)
- Aid in vendor selection
- Exportable to share easily



Vendor Performance Birst Report

Vendor Performance Insights / Vendor Performance Insights

= 2025/08

Vendor Performance

Average Vendor Grade

9

Average Quantity Score

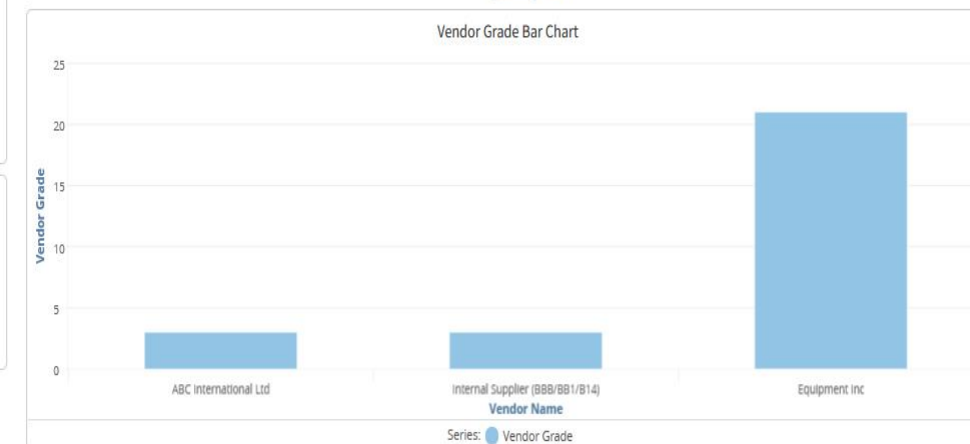
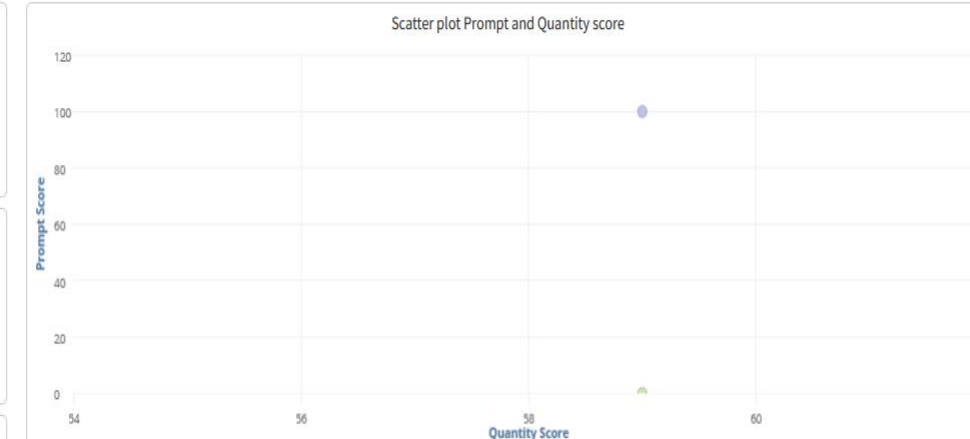
59

Average Prompt Score

66.67

Average Quality Score

100



Vendor Performance Report

Vendor/Vendornumber	Vendor Gra...	Quantity Sco...	Prompt Sco...	Quality Sco...
Internal Supplier (BBB/BB1/B14)	3	59	100	100
Equipment Inc/100000000	21	59	0	100
ABC International Ltd/PH0001	3	59	100	100
Σ	27	177	200	300

Advanced Workspaces

Infor Value+ catalog for M3

April 2025

Invoice Processing*

Proof of Delivery
Digitization

Bill of Lading Digitization

Customer Account
Creation

Vendor Performance
Insights

Customer Ordering &
Profitability Insights

Bank Statement
Scanning

Cross Sell
Recommender

Infor Value+ catalog for M3

October 2025

Batch Duplicate Supplier
Detection

PO Certificate of Analysis
Automation

Vendor Compliance Checks

Customer Check and Draft
Scanning

Customer Classification

Product Certification
Monitoring

Internal Invoicing
Automation

Customer Order Creation*

Automated PO
Confirmation from Email

Delivery Note Processing
from Email

Signed Delivery Note
Processing

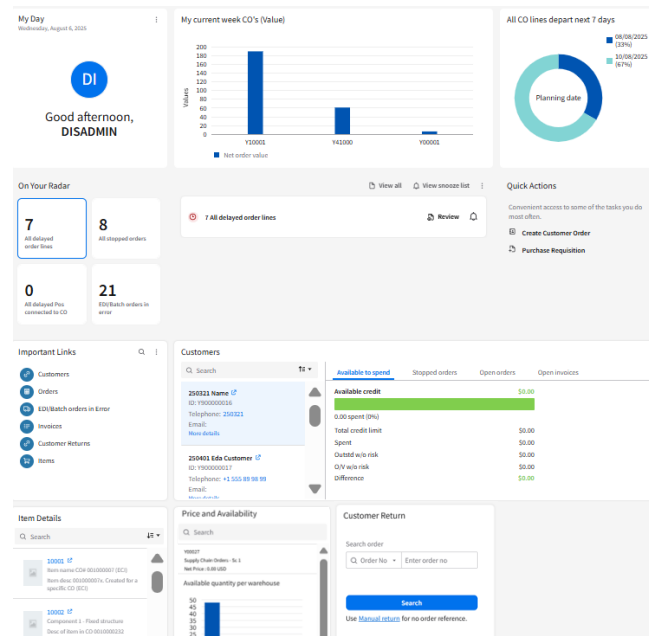
Supplier Agreement
Process from Email

Automated Unallocated
Receipts on Demand

Purchase Manager
Advanced Workspace

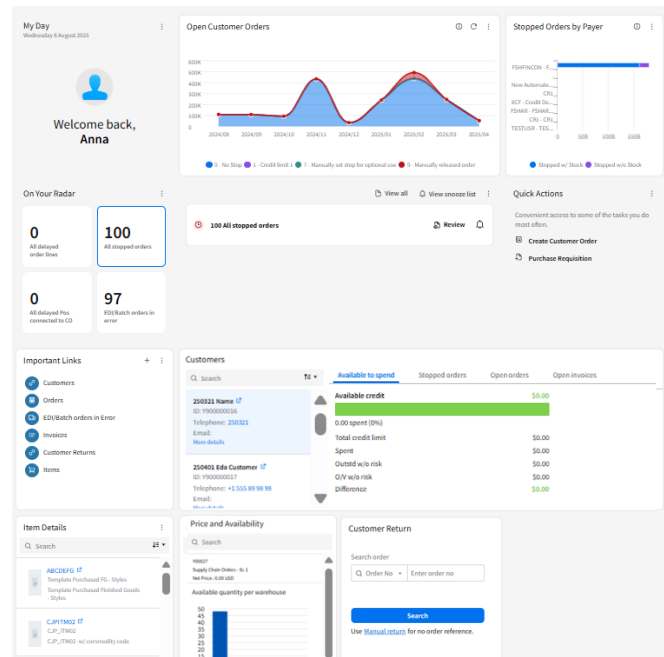
Customer Service Rep
Advanced Workspace

Workspace Evolution



1

Standard
Workspace

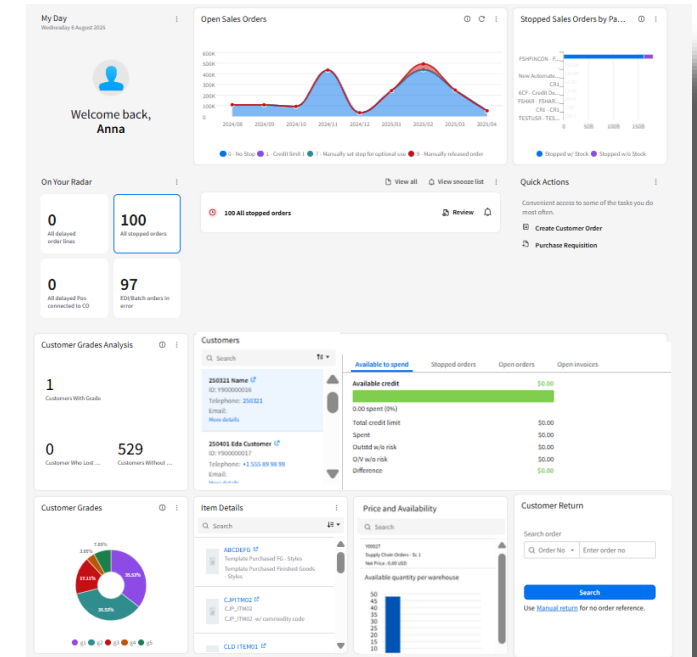


2

Enhanced
Workspace

Visual Analytics
M3 Analytics Metrics

Visualization Requires M3 Analytics & Birst



3

Advanced
Workspace

Visual Analytics
M3 Analytics Metrics
+
AI/ML

Visualization Requires M3 Analytics & Birst

Velocity Suite

Standard Subscription

Enhanced Customer Service Representative Workspace

Problem

- Reps had to toggle between screens or reports to understand order issues or customer status
- No clear visibility into delayed, stopped, or errored orders in one place
- Time lost on routine lookups and repetitive navigation

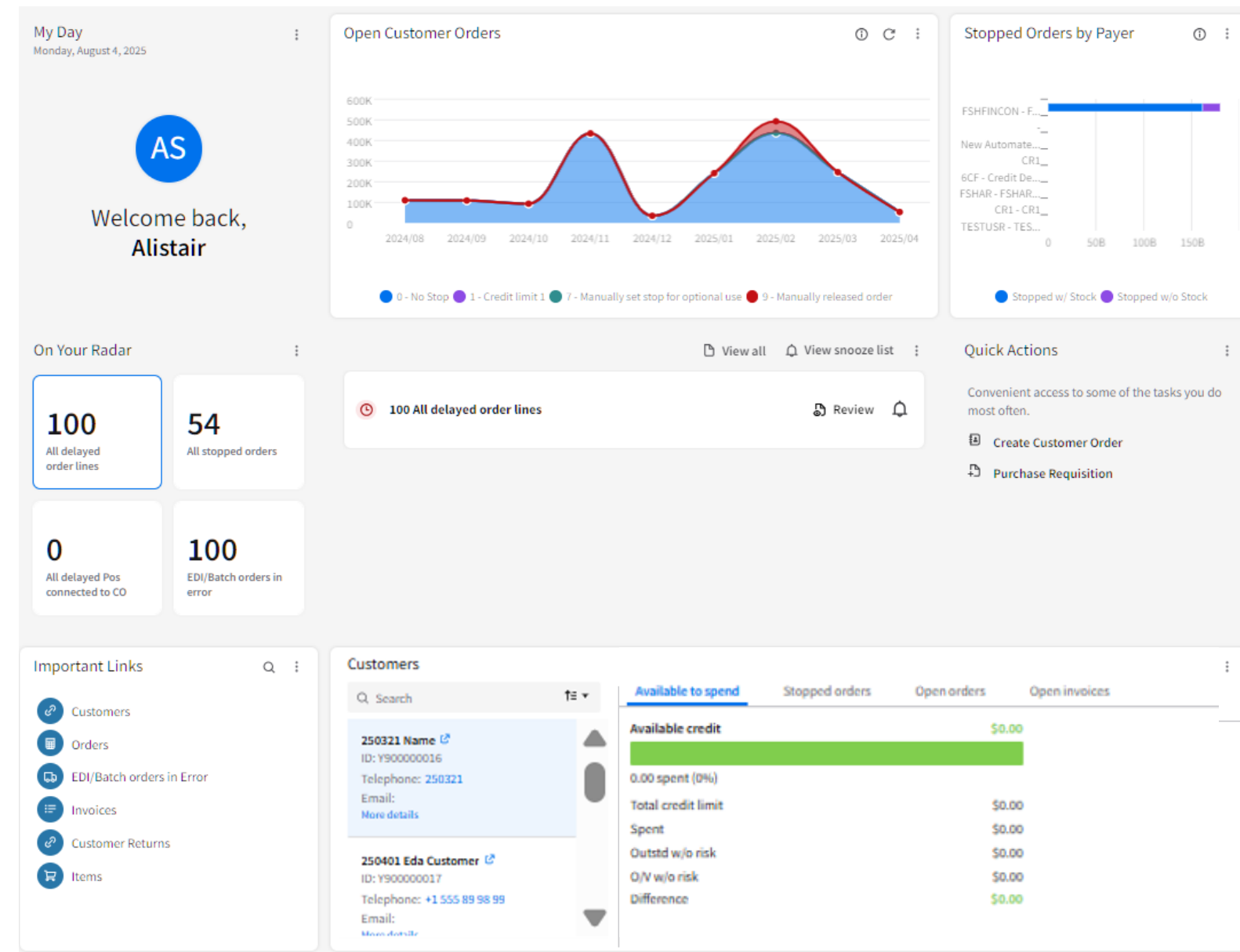
Solution

- Embedded analytics from standard M3 content delivered via new Visualization Widget
- Highlights key metrics like:
 - Open customer orders over time
 - Stopped orders by payer

Benefit

- Centralized view of order status and exceptions for faster issue handling
- Reduces time spent navigating between modules or chasing information
- Enables more responsive and consistent customer support

Standard Subscription



Visualization Requires M3 Analytics & Birst

Advanced Workspace for Purchase Manager

Velocity Suite

Problem

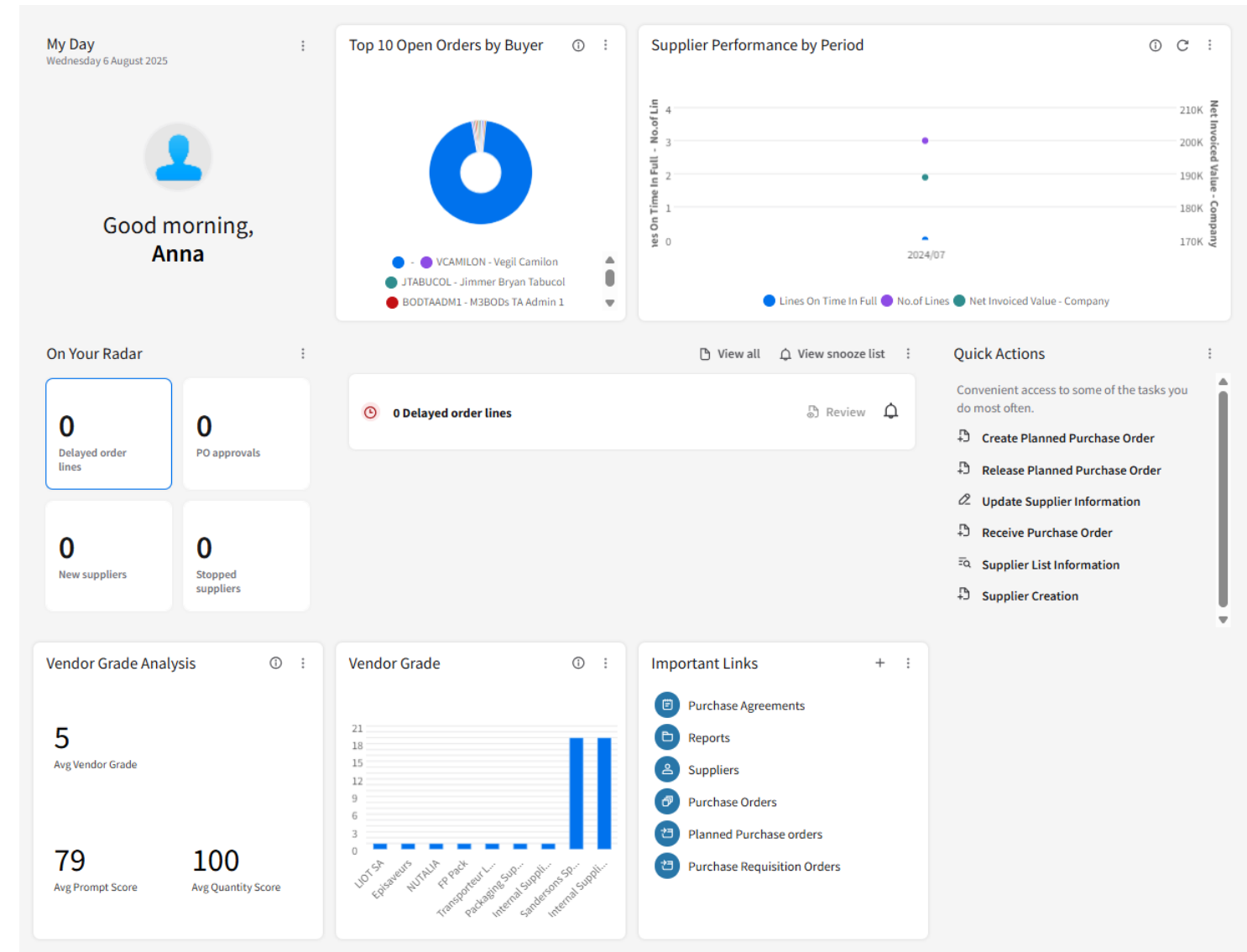
- Manual vendor evaluation is time-consuming, subjective, and inconsistent
- Poor visibility into supplier reliability, quality, and responsiveness
- No early warning system to flag underperforming vendors before issues escalate

Solution

- Workspace enhanced with AI-powered Vendor Grading, assigning monthly scores based on:
 - Delivery promptness
 - Quantity fulfillment
 - Invoice accuracy
- Machine learning models evaluate suppliers across historical and transactional data
- Visual dashboards highlight average scores, grading distribution, and comparative analysis

Benefit

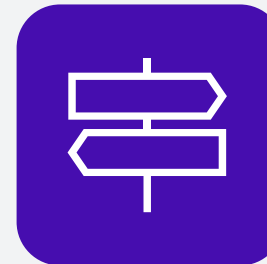
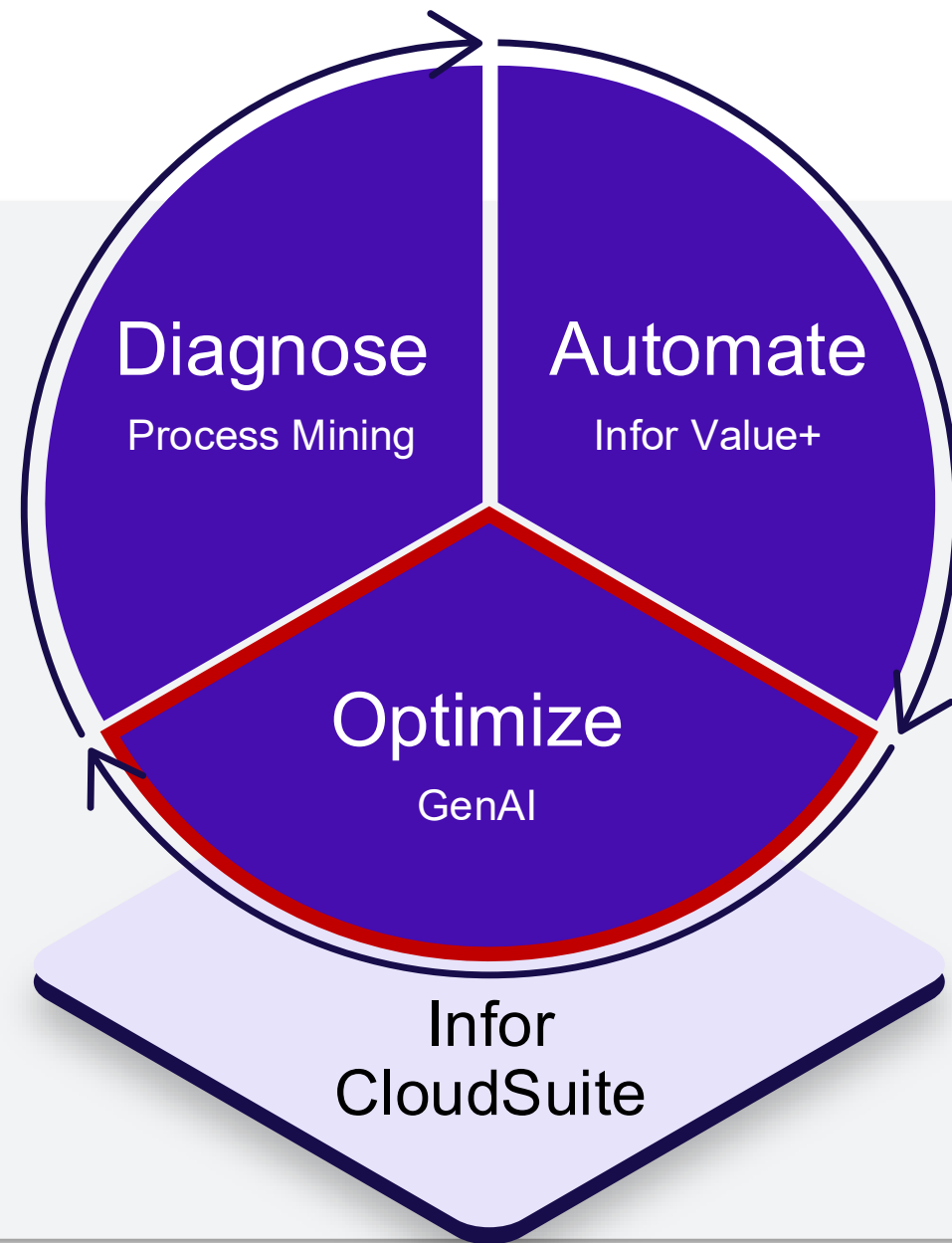
- Enables data-driven supplier negotiations and sourcing decisions
- Reduces risk by proactively flagging declining supplier performance
- Drives procurement efficiency and improves service levels
- All insights delivered within the workspace



Visualization Requires M3 Analytics & Birst

Infor Velocity Suite

A package of solutions and services that makes process innovation easy and impactful



Get future ready

Access Infor's most-advanced technology to stay agile, adaptable, and ahead of the competition.



Realize value

Achieve your organization's objectives with solutions proven to deliver results.

Infor GenAI in your flow of work

Generate Text

Key Points *

range for this role is \$55,000 to \$85,000 per year. Encourage fresh graduates to apply by highlighting growth opportunities, positive impact, and the collaborative work environment.

Generate

Generated Text

Entry-Level Nutritionist

Location: San Francisco, Calif

Salary: \$55,000 - \$85,000 per

Job Summary:

We are seeking a passionate and driven entry-level Nutriti graduates to kickstart their career in nutrition and make a enthusiastic about promoting healthy eating habits and li

Infor GenAI Embedded Experiences

Write, summarize, and analyze at scale with one-click efficiencies

Generally Available Now

How can I help you today?

Request PTO

How many times has **person** been absent this year?

What is the current price for **product ID** ?

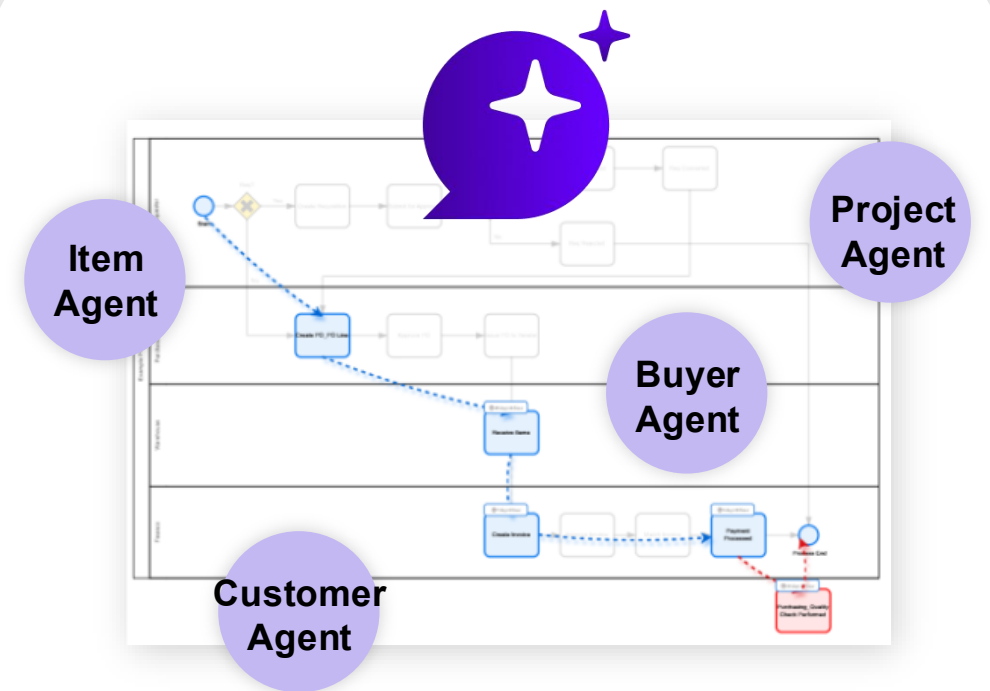
Provide update on the my order **order ID**



Infor GenAI Assistant

Get answers instantly, in conversation

Limited Availability



Infor GenAI Assistant, enabled with AI Agents

Collaborate with AI agents built for your processes

Limited Availability

M3 Agents for GenAI Assistant

October 2025 – Delivered for Early Adopters

Value+

- M3_MAI_WorkOrder_Summary_Agent
- M3_MNT_MaintenanceCustomerOrder_Summary_Agent
- M3_PJM_ProjectOrder_Details_Agent
- M3_PUR_PurchaseOrderLine_Search_Agent
- M3_PUR_PurchaseOrder_Summary_Agent
- M3_RTM_RentalAgreement_Summary_Agent
- M3_SCE_Distribution_Order_Summary_Agent
- M3_SCE_Item_Search_Agent
- M3_SLS_CustomerOrder_Search_Agent
- M3_SLS_CustomerOrder_Summary_Agent
- M3_SLS_Customer_Search_Agent

April 2026 – Delivered for Early Adopters

Value+

- M3_EQM_EquipmentQuote_Search_Agent
- M3_FIM_Accounts_Receivable_Search_Agent
- M3_FIM_FixedAsset_Search_Agent
- M3_FIM_SupplierInvoice_Summary_Agent
- M3_MAI_Equipment_Search_Agent
- M3_MAI_WarrantyClaim_Search_Agent
- M3_MAI_WorkOrderHistory_Search_Agent
- M3_MAI_WorkOrder_Search_Agent
- M3_MAN_ManufacturingOrderProposal_Search_Agent
- M3_MAN_ManufacturingOrder_Summary_Agent
- M3_MNT_MaintenanceAgreement_Search_Agent
- M3_MNT_MaintenanceCustomerOrderQuotation_Search_Agent
- M3_MNT_MaintenanceCustomerOrder_Search_Agent
- M3_MSF_BatchJob_Management_Agent
- M3_MSF_ConfigOutput_Search_Agent
- M3_MSF_User_Role_Search_Agent
- M3_MSF_User_Search_Agent
- M3_PDM_ProductStructure_Search_Agent
- M3_PJM_ProjectOrder_Search_Agent
- M3_PUR_PurchaseOrderClaim_Search_Agent
- M3_PUR_PurchaseOrderProposals_Search_Agent
- M3_PUR_SupplierAgreements_Search_Agent
- M3_PUR_Supplier_Search_Agent
- M3_RTM_RentalAgreement_Search_Agent
- M3_SCE_Delivery_Summary_Agent
- M3_SCE_Lot_Summary_Agent
- M3_SCE_Shipment_Summary_Agent
- M3_SCE_Stock_Summary_Agent
- M3_SCP_MaterialPlan_Summary_Agent
- M3_SLS_CustomerBlanketAgreement_Search_Agent
- M3_SLS_CustomerOrderInvoice_Search_Agent
- M3_SLS_CustomerOrderQuotation_Search_Agent
- M3_SLS_CustomerOrder_Search_Agent
- M3_SLS_CustomerOrderStop_Search_Agent
- M3_CSI_AccountsPayable_Summary_Agent
- M3_CSI_FinancialController_Summary_Agent
- M3_CSI_PurchaseAnalysis_Summary_Agent
- M3_CSI_SalesStatistics_Summary_Agent

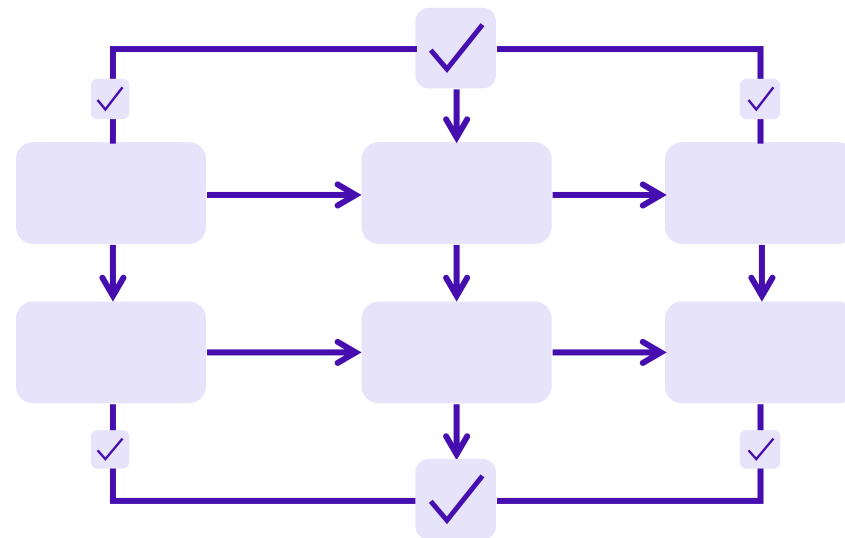
October 2026 – Planned for development

Value+

- M3_Equipment_Quote_Summary_Agent
- M3_FIM_FixedAsset_Summary_Agent
- M3_MAI_Check_Technician_Availability_Agent
- M3_PUR_PurchaseOrder_Line_Search_Agent - Enhancement
- M3_PUR_Supplier_Search_Agent - Enhancement
- PLMF_BusinessRules_Management_Agent
- PLMF_Critical Path_Summary_Agent
- PLMF_Product_Summary_Agent
- PLMF_Style_Search_Agent
- M3_CSI_Customer360_Summary_Agent
- M3_FIN_SearchGenLedger
- M3_MSF_Scheduled_Jobs
- M3_MSF_Features_Management_Agent
- M3_SLS_CustomerOrderDelivery_Search_Agent
- M3_SLS_CustomerOrderReturn_Search_Agent
- M3_Distribution_Order_Line_Creation_Agent
- M3_Distribution_Order_Line_Update_Agent
- M3_Distribution_Order_Update_Agent
- M3_Item_Search_Agent
- M3_Lot_Number_and_Serial_Number_Handling_Agent
- M3_Maintenance_Agreement_Site_Search_Agent
- M3_Maintenance_Customer_Order_Creation_Agent
- M3_Maintenance_Customer_Order_Update_Agent
- M3_Manage_Outbound_Shipments_Agent
- M3_Manufacturing_Order_Creation_Agent
- M3_Manufacturing_Order_Update_Agent
- M3_MAN_ManufacturingOrder_Search_Agent
- M3_Purchase_Order_Create_From_POP_Agent
- M3_Purchase_Order_Proposal_Update_Agent
- M3_Rental_Agreement_Creation_Agent
- M3_Rental_Agreement_Update_Agent
- M3_SLS_CustomerBatchOrder_Search_Agent
- M3_SLS_CustomerOrderReturn_Search_Agent
- M3_SLS_CustomerOrderStop_Search_Agent - Enhancement
- M3_Stock_Availability_Agent
- M3_Workorder_Add_Details_Agent
- M3_Workorder_Creation_Agent
- M3_Workorder_Employee_Availability_Search_Agent
- M3_Workorder_Update_Agent
- Infor GenAI Assistant Agents for Rhythm for Commerce.
- Infor GenAI Assistant embedded in Rhythm for Commerce

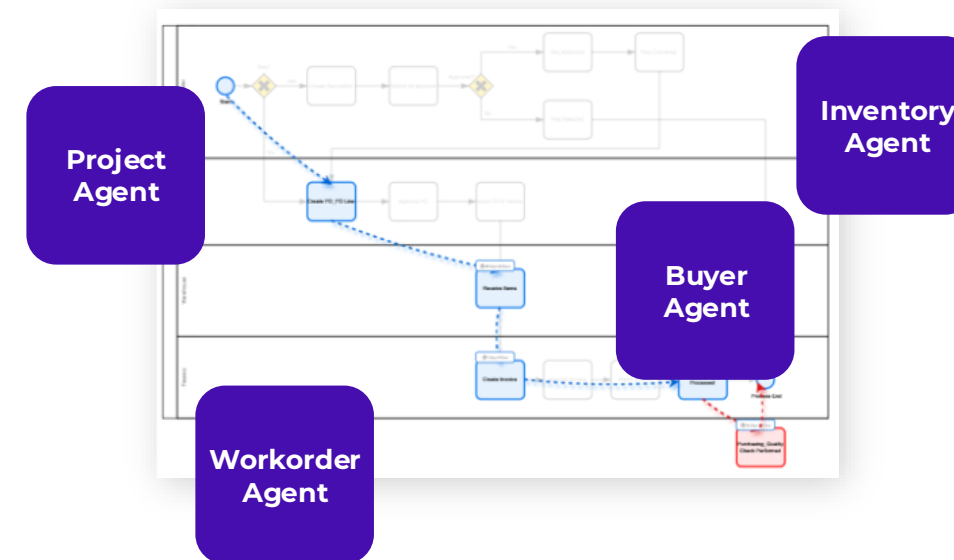
The next era of automation is **agentic**

Robotic Process Automation



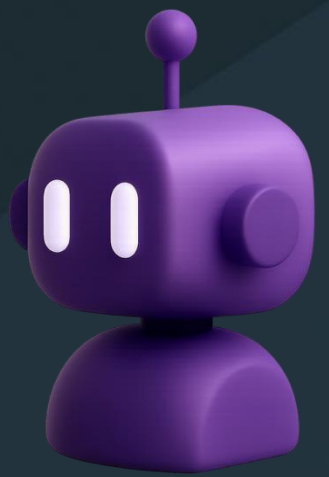
Execute rules-based tasks
Follows defined paths

Agentic AI

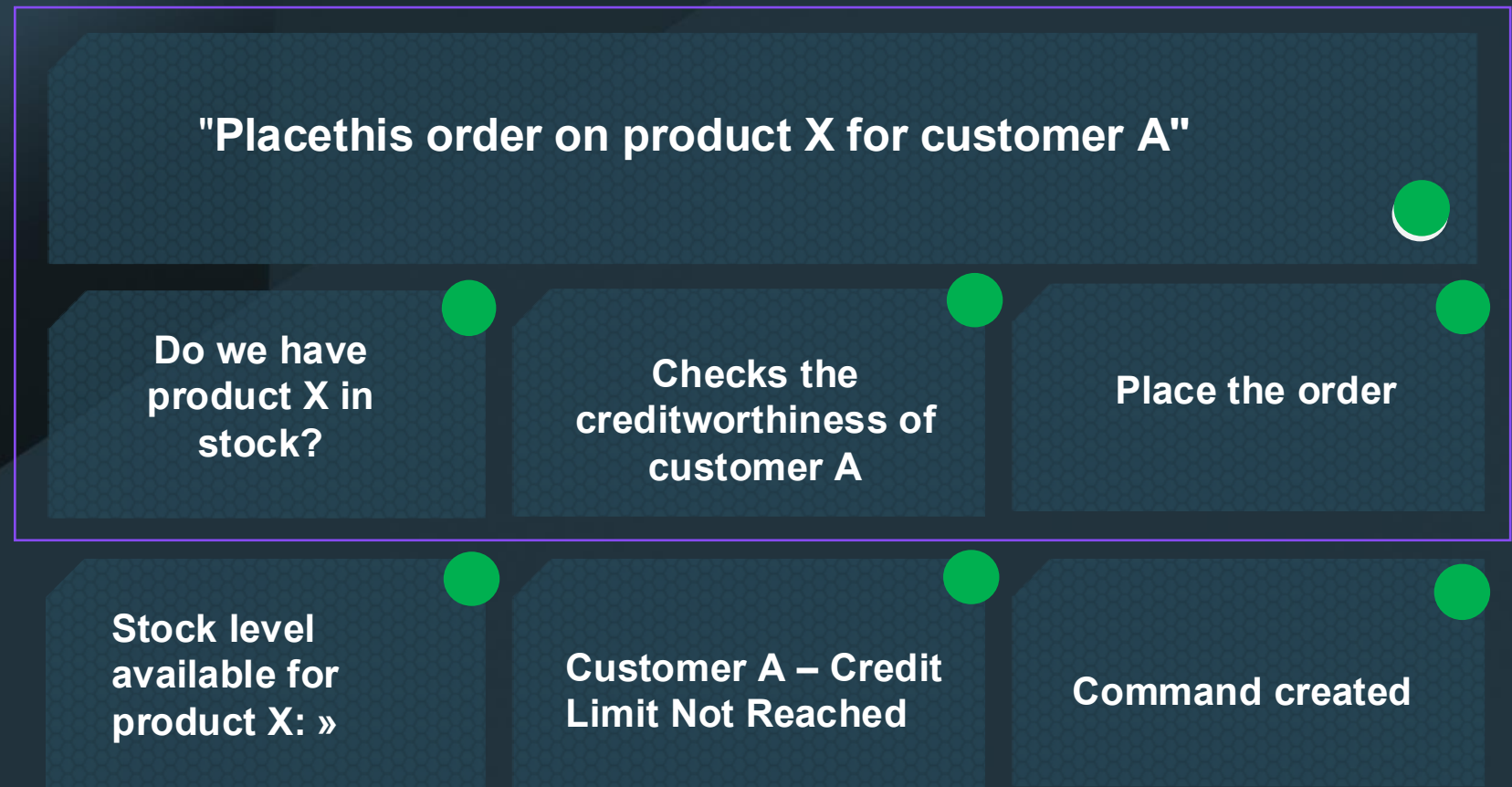
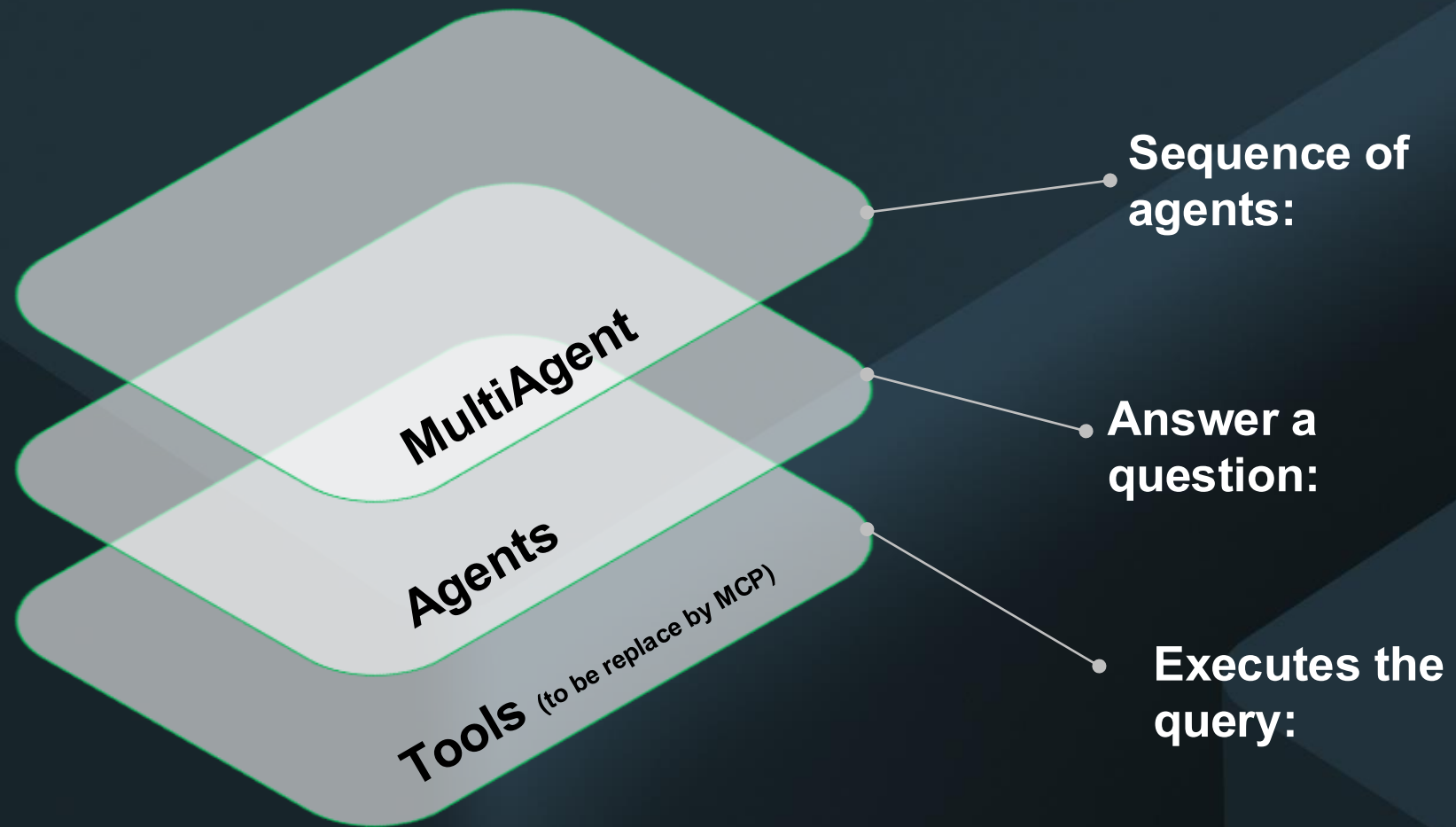


Acts autonomously
Plans and dynamically optimizes independently

Velocity – genAI assistant how does it work



LLM



The data remains under control: encrypted, isolated, and not used to retrain the model.
Compliance with standards (EU act, GDPR,..)

Infor Value+ catalog for M3

April 2025

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Proof of Delivery
Digitization

Bill of Lading Digitization

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Confirmation from Email

Delivery Note Processing
from Email

Signed Delivery Note
Processing

Supplier Agreement
Process from Email

Automated Unallocated
Receipts on Demand

Purchase Manager
Advanced Workspace

Customer Service Rep
Advanced Workspace

Infor Value+ roadmap for M3

April 2026

PLM Product Certification
Monitoring – Fashion PLM

M3 adoption for Infor
GenAI Assistant

Batch Duplicate Customer
Detection

Batch Duplicate Item
Detection

Sales Order Anomaly
Detection

Headless Customer Order
Creation enhancements

Product Recall automation
GLT

Quality Document
Processing from Email

Invoice processing
enhancements

General Themes

- Enhance existing use cases to become more embedded in the ERP experience
- Adopt new or update technology in existing use-cases

Infor Value+ roadmap for M3

October 2026

General Themes

- Enhance existing use cases by working with customers
- Office of the CFO

How to get started?

Common barriers to adopting AI & advanced technologies

“We don’t know where to start.”



“We don't understand the technology landscape.”



“We don’t have the talent or skillsets to begin.”



Global Advanced Services Focus Areas

Create incremental value through repeatable packaged offerings leveraging industry, platform and user experience innovation

Industry

Identify opportunities that leverages our latest industry functionality and **improve** business processes for our customers

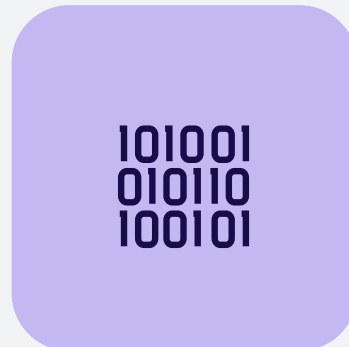


Platform

Automate processes, workflows and decisions through innovative Infor OS Platform capabilities

Data

Build and govern data models that will provide customers with solutions for **data driven insights**



User Experience

Maximize **user productivity** by optimizing ways of working using consumer grade workspaces and AI



Identify Innovation or Optimization Opportunity



Assess Process and Technology Fit



Rapid Implementation and Testing



Deploy Packaged Solution



Realize Business Value

How can partners engage?

Infor wants to engage our partners in this journey and there are different ways to engage as a partner. Speak to your Infor Partner contact to get more details or visit [Velocity-Suite-Hub.aspx](#) Some examples:



A partner can be certified to implement Process Mining



A partners can use all component that are part of the Velocity suite



Can implement Value+ solutions in cooperation with our Advanced services team

Q&A

Infor M3 Value+ Use Cases



https://customerportal.infor.com/cmcore?id=kb_article_view&sysparm_article=KB3632725

Value+ Content User Guide



<https://docs.infor.com>

Infor U Campus



<https://education.infor.com>

infor[®]