



Infor M3 Portal

Issue Management - Erfaringer fra Mowi

Johan Gran – Infor
Egil Gussiås - Infor
Ole Petter Hammersland – Mowi

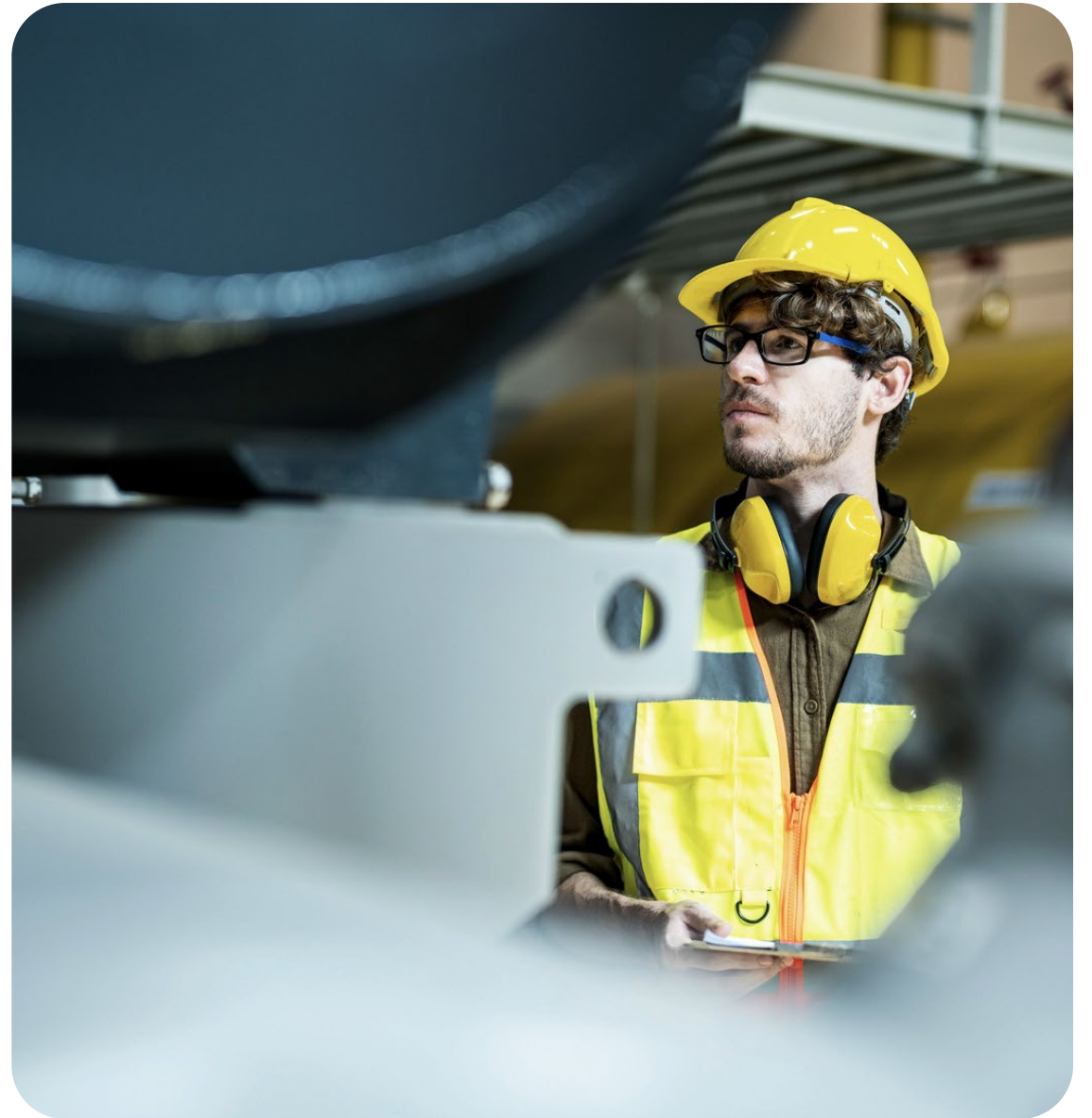
2026-03-18



M3 Portals

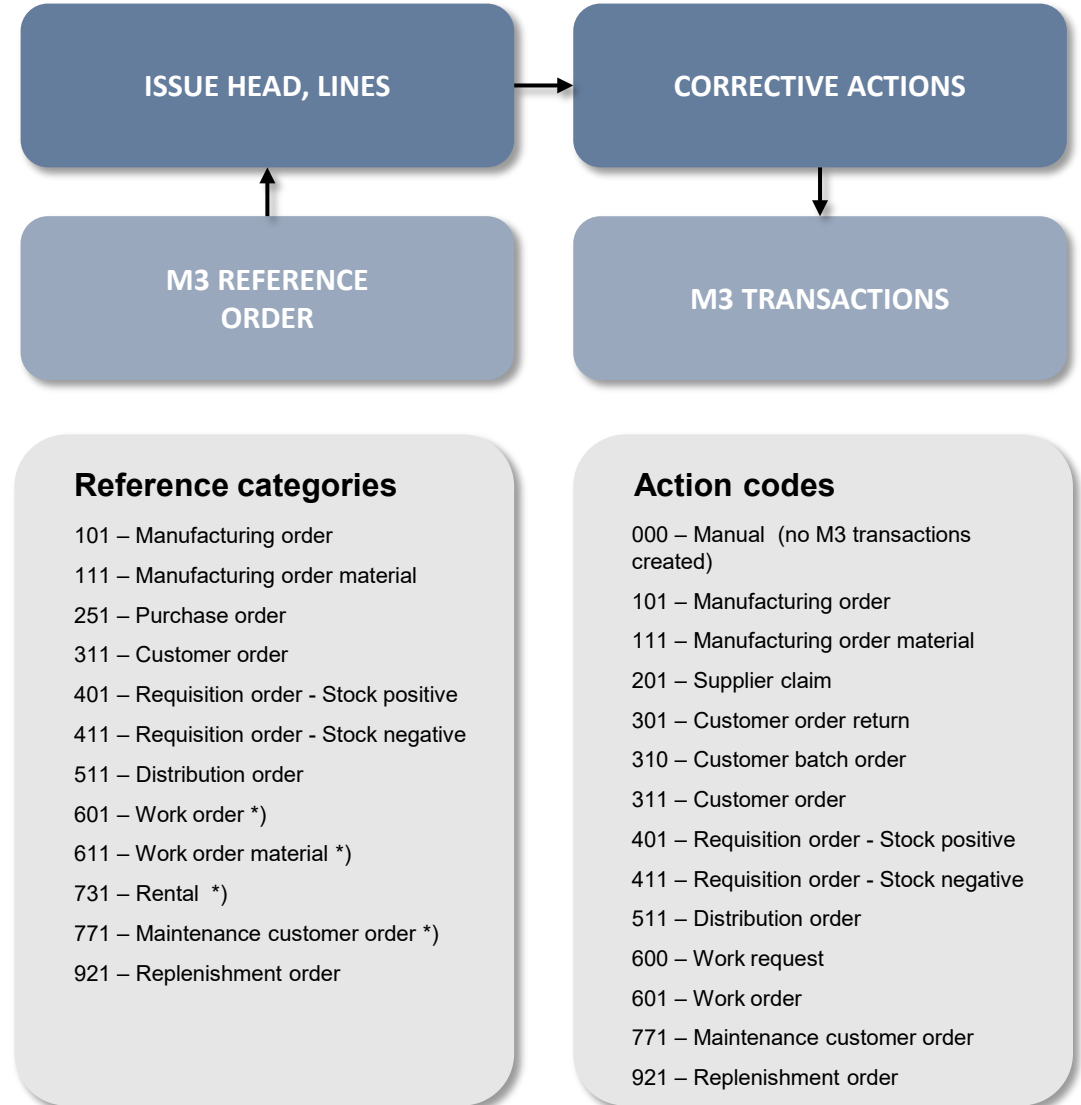
Self-service portals

- Self-service portal with support for external users
- Targeting zero end-user training requirements
- Configurable user experience
- Operates on any device with a browser and offers a responsive experience
- Part of the M3 Cloud



Issue Management Portal

- Create issues through a self-service interfaces
 - For example, Customer orders, invoices and deliveries
- Automatic processing of actions
 - For example, replacement orders, returns, and credits
- Information transparency
- Role-based and configurable processes, menus, and panels





Slides fjernet på grunn av sensitive data



MOWI[®]

Demo

Disclaimer

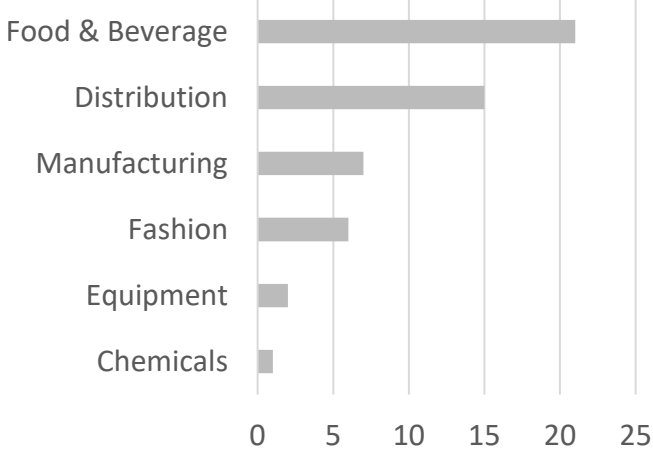
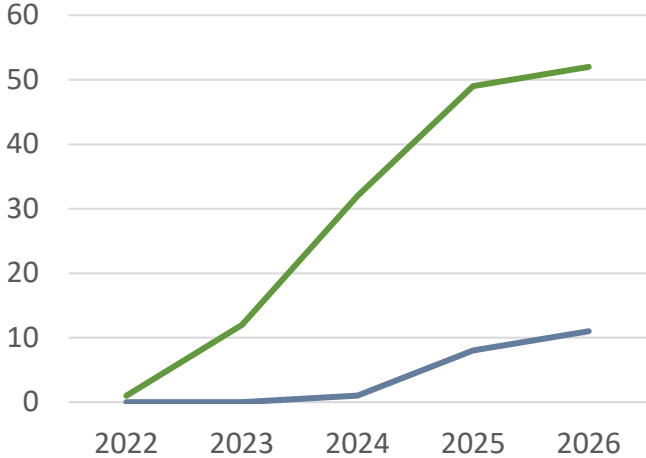
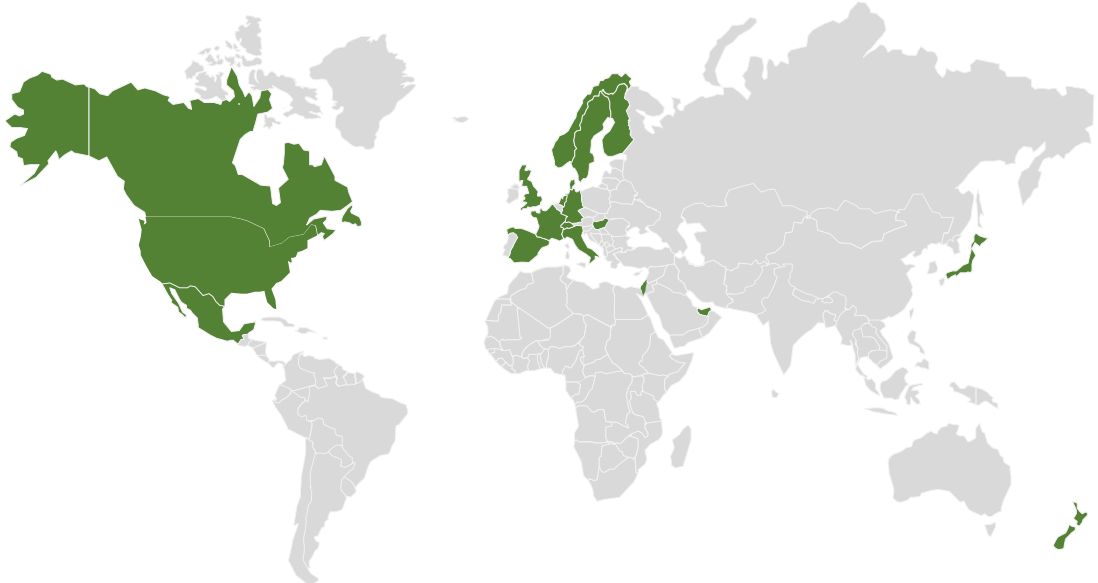
This presentation reflects the direction Infor may take with regard to the products or services described herein, all of which is subject to change without notice. This presentation is not a commitment to you in any way, and you should not rely on any content herein in making any decision.

Infor is not committing to develop or deliver any specified enhancement, upgrade, product, service or functionality, even if such is described herein. Many factors can affect Infor's product development plans and the nature, content and timing of future product releases, all of which remain in the sole discretion of Infor. This presentation, in whole or in part, may not be incorporated into any agreement. Infor expressly disclaims any liability with respect to this presentation.

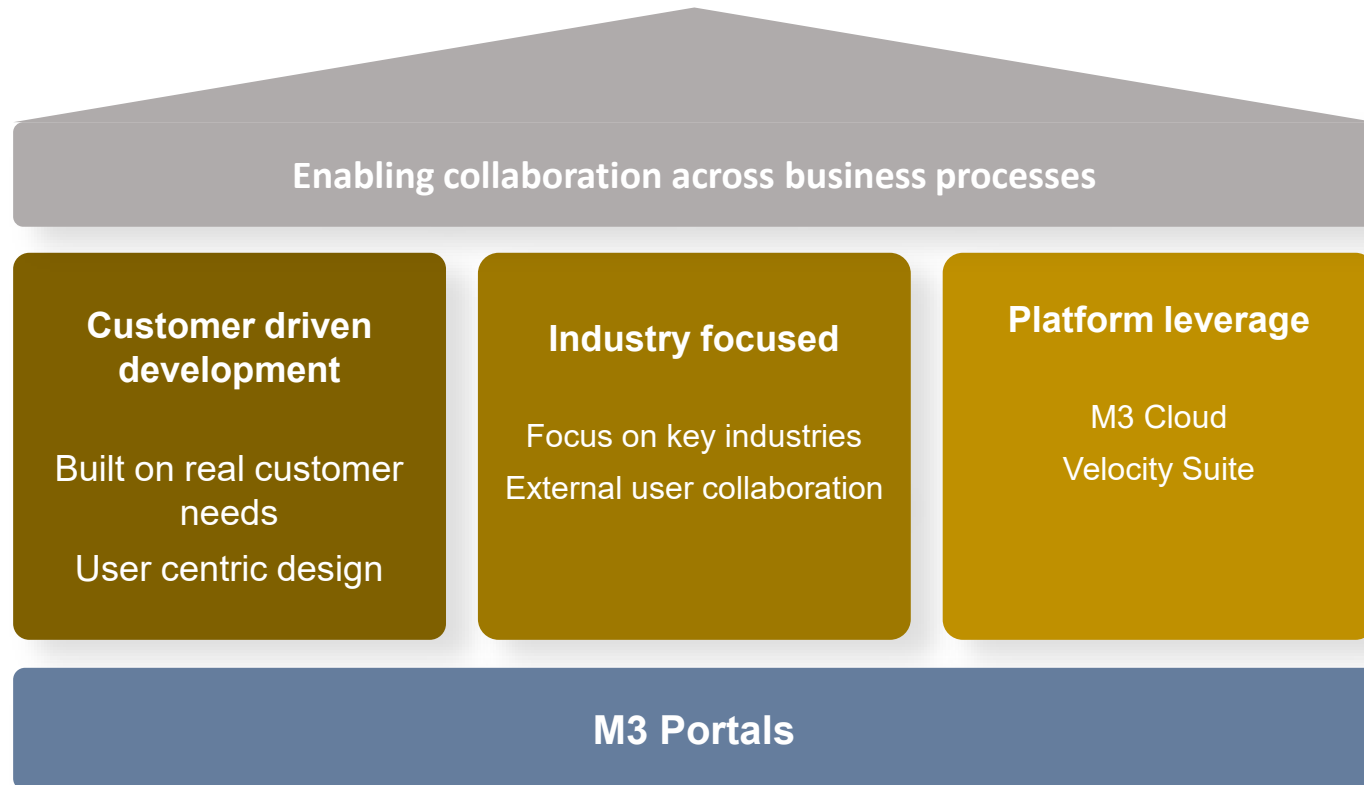
M3 Portals today

52
customers

1148
Logged in users 2026

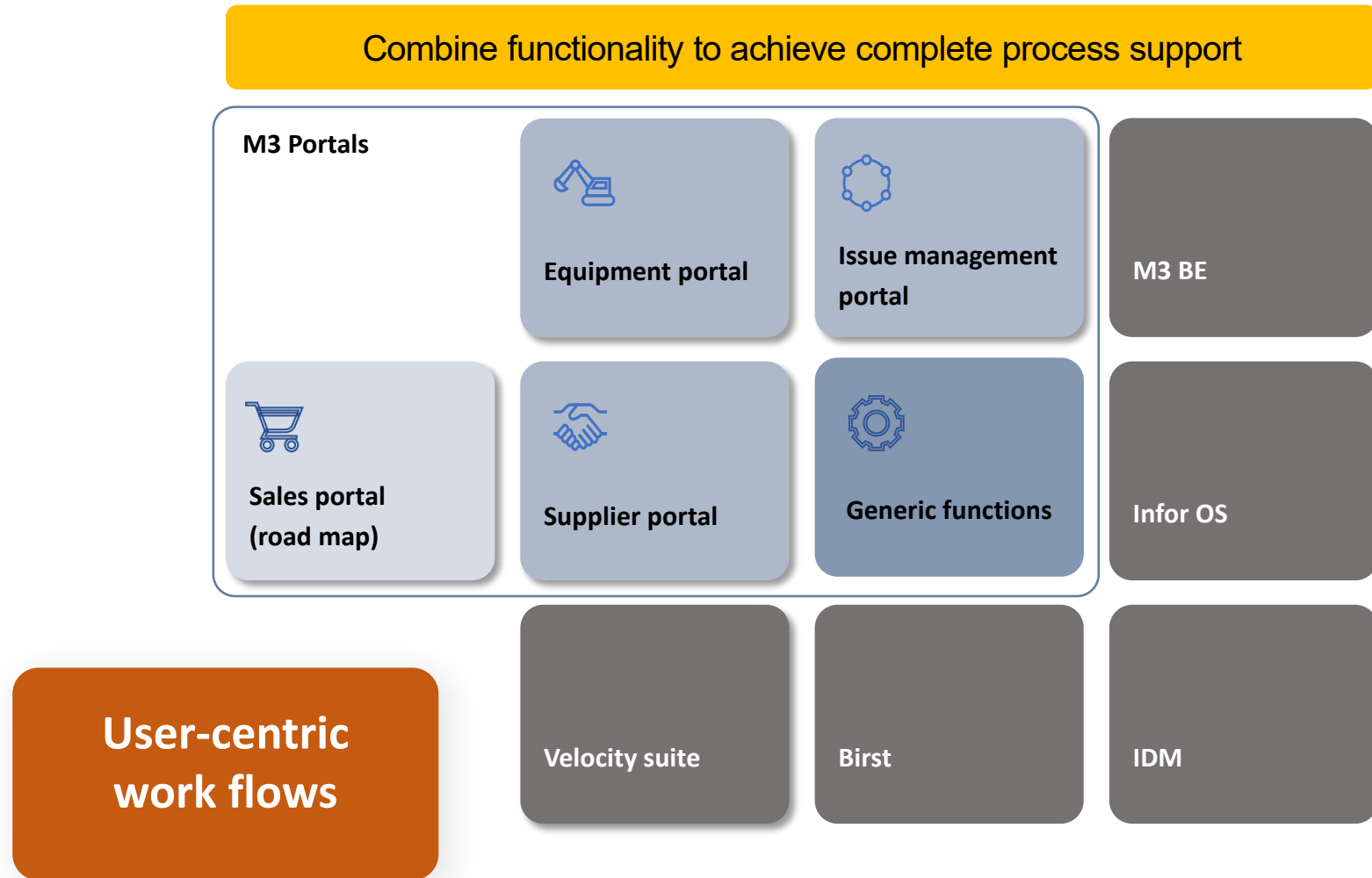


Where are we heading



Where are we heading

- **M3 Portals enables structured collaboration**
Through configurable self-service portals, customers, suppliers, partners and internal users can interact with M3 in intuitive workflows designed around industry processes and user roles.
- By leveraging capabilities in **M3 BE, M3 Cloud and the Velocity Suite**, M3 Portals supports complete end-to-end processes.



Examples from Product road map

Now – 2026.04

- New user interface available for early adopters
- Enhancements Issue Management Portal & generic

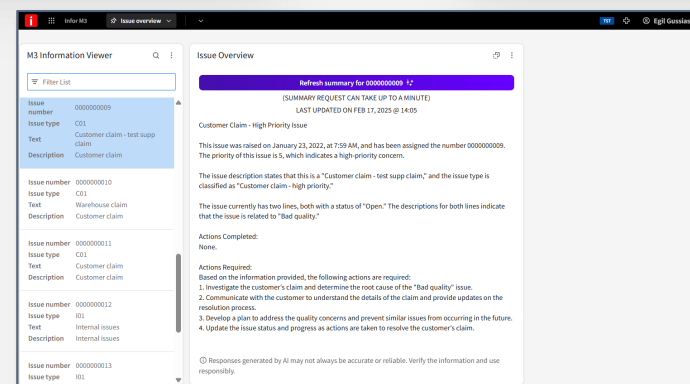
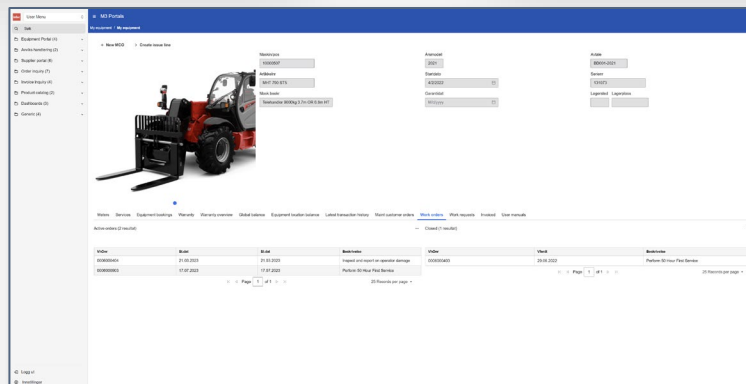


Next – 2026.10

- New user interface general available
- Work Order reporting (maintenance)
- Sales Order entry (Initial version with limited functionality)
- New languages

Velocity suite

- Issue summary
- Product recall
- Create and update issue from incoming mail
- Proposed issue solution.





MQWI[®]

Questions?



Thank you

Johan Gran – Infor

Egil Gussiås – Infor

Ole Petter Hammersland – Mowi

2026-03-18